



# Clinical Governance in Aged Care

TRAINING

Elevating the standard of care and  
fostering compassionate leadership



Facilitated by  
**MICHELE MOREAU**  
Clinical Director  
Preventive Harm Initiative

Online → 20 & 27 June 2024



## Overview

The Aged Care sector is undergoing significant changes; from strengthened regulations, to the new Aged Care Act and ongoing workforce challenges. In light of these transformative measures, the Public Sector Network presents this Masterclass. Developed especially for aged care leaders and practitioners, this workshop will cover the importance of clinical governance in the effective operation of aged care services – particularly in this current landscape.

It will highlight the common misconception that clinical governance is simply a box-ticking exercise and emphasises the need to implement clinical governance practices that have a positive impact on point of care outcomes for older people.

It will also tackle the challenges faced by aged care services in meeting clinical governance requirements, particularly in the context of the Strengthened Aged Care Quality Standards.

Though a mix of presentations, discussions, and activities, it will provide you with practical strategies to get the leadership, content, and implementation of clinical governance right, and to build an organisation that is truly effective in improving the quality of care delivered to older people.

## Who Should Attend

This course is designed for leaders in Aged Care Residential and Home Care Services including:

- Clinical governance committee members
- Governing body members
- Quality, risk, safety and compliance staff
- Service and facility managers

## Learning Objectives

- **Develop a framework that positions clinical governance for aged care services, considering the unique needs and challenges of the sector**
- **Understand the legal and regulatory requirements of the revised Aged Care Quality Standards relating to clinical governance, and learn how to ensure compliance whilst maintaining a focus on quality care outcomes for older people**
- **Explore the role of leadership and culture in supporting effective clinical governance practices in aged care services, and develop strategies for fostering a culture of quality and safety**
- **Understand how clinical governance decisions are made in committees, and learn how to use data and feedback to drive improvements in care outcomes**

## Why Attend

- **Increase your leadership skills**
- **Equip yourself with the essential knowledge to work successfully in the aged care quality environment**
- **Position yourself as a valuable asset within a clinical governance committee and governing body**
- **Gain expertise to actively contribute to clinical governance decision making processes and drive positive change within your organisation**
- **Network with your peers from across the A/NZ region**
- **Dial-in from anywhere – all you need is a PC and an internet connection.**

## Meet Your Trainer



**MICHELE MOREAU**  
Clinical Director  
Preventive Harm Initiative

Michele is the Clinical Director of Preventing Harm Initiative (PHI) and is experienced in the implementation of clinical governance at an organisational and governing body level to achieve excellence in care delivery, quality standard compliance and supportive work environments for staff.

She advises on clinical governance internationally and promotes the use of lean, human factor informed systems to simplify the achievement of quality outcomes.

Her experience includes leading the risk management service for tertiary hospitals, the oversight of medico-legal cases, complaints systems, root cause analyses, open disclosure, credentialing processes, staff performance issues and clinical governance committees. Her skills are simplifying what appears complicated into an easily understandable and useable format.

Michele holds qualifications in health service management, nursing, and midwifery. Her background includes senior leadership positions in hospital and health service administration, in addition to the management of serious incidents and complaints in the legal and regulatory space.

## Preparation

**This workshop is highly interactive with group activities and discussions throughout. Come prepared with some current challenges you are facing in your organisation.**

To participate you'll need:

- A computer with camera and microphone
- Strong internet connection
- Quiet, well-lit space
- Current challenges you are facing

## Register Early & Save

| Extra Early Bird                | Early Bird                      | Standard Price                   |
|---------------------------------|---------------------------------|----------------------------------|
| Register by 5 <sup>th</sup> Apr | Register by 3 <sup>rd</sup> May | Register by 18 <sup>th</sup> Jun |
| \$795 + GST                     | \$995 + GST                     | \$1,195 + GST                    |
| Save \$400                      | Save \$200                      | -                                |

**CLICK HERE TO REGISTER** 

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# Explore the Agenda

## DAY 1 | Thursday, 20 June 2024, 10:00am - 02:00pm AEST

### 10:00am Opening Remarks

- Welcome
- Introductions
- Overview and Setting Expectations

### 10:30am Module 1: Overview of Clinical Governance

- Principles of good governance to inform best practice clinical governance
- Origin and definition of clinical governance to understand its importance in achieving safe quality care in an aged care environment
- How clinical care is governed and improved using a Clinical Governance Framework
- How accountability for the delivery of high-quality care is shared across the organisation's staff and its committees

### 12:00pm Lunch

### 12:30pm Module 2: Clinical Governance and the revised Aged Care Quality Standards

- The legislative requirements for clinical governance in aged care
- Expected challenges in meeting requirements
- Opportunities to strengthen and improve the efficiency of clinical governance to meet these challenges
- Utilising the Quality Care Advisory Body and Consumer Advisory Body in your clinical governance framework

### 02:00pm End of Day 1

## DAY 2 | Thursday, 27 June 2024 , 10:00am - 02:00pm AEST

### 10:00am Welcome and Recap

### 10:15am Module 3: Clinical Governance Leadership

- Leadership behaviours that enable effective clinical governance
- Communication skills for improving performance
- Systems thinking to achieve a learning and no-blame culture
- Promoting consumer participation, quality standard compliance and achievement of organisation goals

### 11:45pm Break

### 12:15pm Module 4: Decision Making for Committees

- Understand risk analysis and risk proportionality
- Reflect on the legislative requirements that guide decision making
- Know what data to collect to support informed decision making
- Gain awareness of the questions to ask when looking at performance and clinical indicators, and the actions to take

### 01:45pm Closing Remarks

### 02:00pm End of Training

## **What the industry has to say about PSN online courses**

**“A great mix of theory and practical. A great selection of practical tools to takeaway and use.”**

**“Very well presented. Easy to follow and understand with amazing group involvement.”**

**“Comprehensive, very relevant, easy to follow, great online facilitator.”**

**“The course was detailed and informative. Well explained and had great interaction points.”**



## Get In Contact

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