

# Innovate WA 2024

Accelerating Innovation and Collaboration Across Government: Empowering Digital Equity with Intelligent Citizen Service Delivery

### Tuesday, 13 February 2024

Perth Convention and Exhibition Centre, Western Australia



## Agenda at a Glance

We are excited to announce the return of **Innovate WA in 2024** to showcase the burgeoning digital economy in WA and provide an indepth update into significant facets of Western Australia's evolving digital landscape, evaluating its digital journey to date and highlighting its strategic progress in charting a path forward in a critical and complex digital era.

**Taking place at the Perth Convention and Exhibition Centre**, this year's iteration will bring together over 300 attendees to explore case studies from diverse WA departments, covering topics such as pioneering technology procurement, improved citizen service experiences via technology and data, agency cost-cutting possibilities, and the empowerment of person-centered healthcare practices through digitization, among other engaging topics.

Don't miss your opportunity to be at the forefront of discussion on challenges, initiatives and the latest developments that are changing the face of the public sector in WA.

VIEW THE WEBSITE

#### Be a part of the Innovation Series

**Click to Explore** 

Innovate SA - 9 Apr	$\rightarrow$
Innovate Aus - 29 May	$\rightarrow$
Innovate NSW - 20 Jun	$\rightarrow$
Innovate VIC - 18 Jul	$\rightarrow$
Innovate QLD - 10 Sep	$\rightarrow$
Innovate NZ - 5 Nov	$\rightarrow$



Check out last year's highlight reel!

## Why Exhibit at Innovate WA?

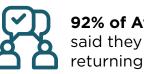


**8.5 Average Rating** from our exhibitors





**100% of Our Partners** said their experience was positive and valuable



**92% of Attendees** said they will definitely be returning next year



**43% of Attendees** were Chiefs, Heads, Directors or Senior Leaders

"A day packed with information, learnt more about innovation implementation, and took away some great practical tools and strategies to use"





## Who You'll Meet

This series is designed for professionals involved in:

Business Transformation and Continuous Improvement

Digital Innovation and ICT

- Citizen Engagement and Experience
- Service Design and Delivery

Workforce Planning and Human Resources

Data, Information Management, Analytics and Insights

Culture and Change Management

Enterprise Architecture



## **Benefits of Attending**

**Benchmark against exclusive use-cases** from public sector leaders sharing stories about the learnings gained during digital journeys: prioritisation for innovation investment; implementing emerging technologies and experimenting with the use of brave new digitisation strategies; and explore how to apply these unique insights within your own organisation



Become informed on key changes to WA's agency technology procurement policy



Gain first-hand knowledge via an exclusive update on critical regulatory reforms to privacy and information sharing



**Network and engage with your peers** from across the state in dedicated networking sessions, interactive roundtable discussions and Q&A's



Hear from leading solutions providers in the government space as they explore key technologies to improve citizen services and develop operational excellence

## Key Themes for 2024

- Leading a Data-Driven Culture of Innovation in Digital Service Delivery
- New Guidance on Ethical, Secure Collaboration and Data Governance
- Rethinking Technology Procurement: Reforms Transforming the Tender Process
- Developing Maturity in Privacy Capability and Responsible Artificial Intelligence Use
- Investing in Entrepreneurship: Brave New Industries and Start-Ups Transforming WA

## Innovate WA 2023 Snapshot

DATABASE SIZE

## 7,700+

KEY JOB TITLES	TOP FIVE ORGANISATIONS	KEY SECTORS		
Business Management Engagement Digital Government Digital Services	<ol> <li>WA Department of Finance</li> <li>Dept of Mines, Industry Regulation and Safety, WA</li> <li>WA Department of Justice</li> </ol>	Utilities 6%		
ICT Capabilities Service Design	<ul> <li>4. Health Support Services, WA</li> <li>5. Department of Premier and Cabinet, WA</li> </ul>	Health 25% 53% State		
Transformation / Innovation		9%		
HR / Workforce Management		Education 7%		
Communications / Marketing				
Customer Experience		Local		

#### TOP INTEREST AREAS



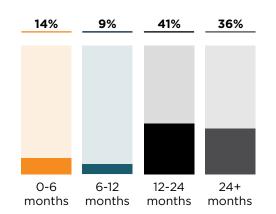
Digital Product Development

Data Management & Analytics



HR and Future Workforce





#### **DECISION MAKING ROLES**



## Your Inspiring Speakers



#### Hon Stephen Dawson MLC

Minister for Emergency Services: Innovation & the Digital Economy: Science; Medical Research; Min assisting for State & Industry Development, Jobs and Trade

Deputy Leader of the Government in the Legislative Council





Charlie Gunningham

Director of Innovation

New Industries Fund. Department of Jobs. Tourism, Science and Innovation

Plenary



Shona Hyde

#### Director

Western Australian Office of Crime Statistics and Research

> Technology & Data Stream



Victor Dominello

Director UNSW/UTS Trustworthy Digital Society Industry, Science, Innovation Hub. Tech Council of Australia Board Member and Former NSW Minister for Customer Service and Digital Govt and Founder

ServiceGen

Plenarv

Rebecca Ostergaard

Chief Digital Officer

CSIRO

Plenary

Alex Jenkins

Director

WA Data Science

Innovation Hub

**Technology & Data** 

Stream



Linda Dawson Deputy Director General, Department of Jobs, Tourism, Science and

> Innovation Plenary



Kate Ingham Deputy Director General Department of Finance

Plenary



Alberto Degli Esposti Chief Technology Officer

Office of Digital Government; Department of the Premier and Cabinet

Plenary



Kashif Saleem Founder and CEO

Track'em (WA Innovator of the Year, 2015)

Plenary

Executive General Manager Remote Communities. Horizon Power

**Krvstal Skinner** 

Plenary



Ingrid Rodriguez Founder and CEO

Eikonic Plenary



Anthony Bell

Program Director -Aboriginal Communities Water Services Program

Water Corporation

**Fireside Chat** 



Nathan McIvor

Chief Executive Officer **Diarindiin Aboriginal** Corporation

**Digital & CX Stream** 



Jonas Petersen

Chief Digital Officer

Office of Digital Government: Department

of Premier and Cabinet of **Digital & CX Stream** Western Australia

#### **Digital & CX Stream**



Natalia Kacperek

Chrief Data Officer Office of Digital Government; Department of the Premier and Cabinet

**Technology & Data** Stream



Nasir David

Director Data and

Information Systems

Department of Health

Greg Crowl

Vice President, Sales Engineering - APJ

**Tungsten Automation** 

Plenary



**Damian Shepherd** 

Director State Records State Records Office of Western Australia

> **Technology & Data** Stream



**Catherine Fletcher** 

Information Commissioner Office of the Information

Commissioner

Technology & Data Stream





Professor Peter Klinken AC

Chief Scientist Western Australia Technology & Data

**Stream** 



## **Your Inspiring Speakers**





AI and Machine Learning

Specialist Lead

AWS Public Sector, APJ

Phil Nickels

**Marion Burchell** 

Head of Consulting and Managing Director Advisory Azolla Holdings **Cathara Consulting** 





Jade Smith

Head of Planning & Portfolio Management Services **Cathara Consulting** 

Plenary

<u>Plenary</u>

**Digital & CX Stream** 

**Digital & CX Stream** 

## **Event Partners**

## **Platinum and Stream Chair** cathara INNOVATE | TRANSFORM | DELIVER Gold aws TUNGSTEN AlignAlytics 🔀 alteryx ORACLE AUTOMATION FORMERLY KOFAX Exhibition **Bronze** planit 0110 ZOODATA TAMERS DECISIONS COnsulcad an NRI company nbn™

## **Event Schedule**

FEBRUARY		JULY
Innovate WA Showcase	WA	Health Innovation Roadshow
Cyber WA Showcase	WA	Cyber VIC Showcase
HR & Future of Work Roadshow	NSW   WA   QLD   SA   VIC   QLD   NZ	Innovate VIC Showcase
Future Series: Future Services	Virtual	AUGUST
MARCH		Operational Excellence Roadshow
Future Series: Health	Virtual	Australian Security Showcase
Digital & CX Roadshow	NSW   WA   QLD   SA   VIC   QLD   NZ	SEPTEMBER
Future Series: Future Al	Virtual	Safer Cities Roadshow
Future Series: Future Workforce	Virtual	Innovate QLD Showcase
Appian Roadshow	VIC	OCTOBER
Future Series: Future Mobility	Virtual	Cyber NSW Showcase
APRIL		ICT & Cloud Roadshow
Innovate SA Showcase	SA	Health NZ Roadshow
Cyber SA Showcase	SA	NOVEMBER
Local Gov Showcase	NSW   WA   QLD   SA   VIC   QLD   NZ	Innovate NZ Showcase
Appian Roadshow	NSW   ACT	Cyber NZ Showcase
MAY		Smart Cities and Municipalities Showcase
Innovate Australia Showcase	АСТ	Digital.NSW Showcase
Cyber Federal Showcase	ACT	DECEMBER
JUNE		Data and AI Showcase
Data and Analytics Roadshow	NSW   WA   QLD   SA   VIC   QLD   NZ	
Innovate NSW Showcase	NSW	

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NSW | WA | QLD | SA | VIC | QLD | NZ

NSW | WA | QLD | SA | VIC | QLD | NZ

NZ | VIC | ACT | WA | SA | NSW

QLD | VIC | WA | SA | ACT | NSW

VIC

VIC

ACT

QLD

NSW

NZ

NZ

NZ

NSW

NSW

ACT



## CONNECTING GOVERNMENT WWW.PUBLICSECTORNETWORK.COM

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