PUBLIC SECTOR NETWORK

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Deloitte.

Healthcare and Human Services Innovation Roadshow

Driving Innovation, Optimising Efficiency and Elevating Capabilities in Patient Healthcare

July 2 - October 29, 2024
NSW | ACT | SA | WA
QLD | VIC | NZ

Publicsectornetwork.com   P: (02) 9057 9070   E: Sponsor@publicsectornetwork.com

Driving Innovation, Optimising Efficiency and Elevating Capabilities in Patient Healthcare

Critical to the Australian health system are equity, accessibility, workforce and digital transformation. Innovation across these pillars remains vital to deliver inclusive, and efficient patient care.

It is time to focus beyond the aftermath of the global pandemic and work towards a truly state-of-the-art healthcare system that:

- Provides equal care to patients in rural and urban areas, as well as those from diverse socio-economic backgrounds

- Connects citizens with their health data and bridges the digital divide

- Optimises patient flow for improved health outcomes

Public Sector Network's Healthcare and Human Services Innovation Roadshow 2024 will explore these crucial topics. Leaders and experts will share their experiences and strategies on patient care, and the importance of collaboration to provide a more efficient service. The event will allow health professionals to network and connect with others in the field.

VIEW THE WEBSITE

Who You'll Meet

This series is designed for professionals involved in:

- Medical, Clinical
- Virtual Care
- Digital Transformation, Innovation
- Technology, Information Management
- Data and Analytics
- HR, Workforce, People & Culture
- Strategy and Improvement
- CX, Patient & Clinician Experience
- Operations, Projects, Planning, Systems

Benefits of Attending

Hear from health departments and local health networks on their experiences and strategies for improving patient services

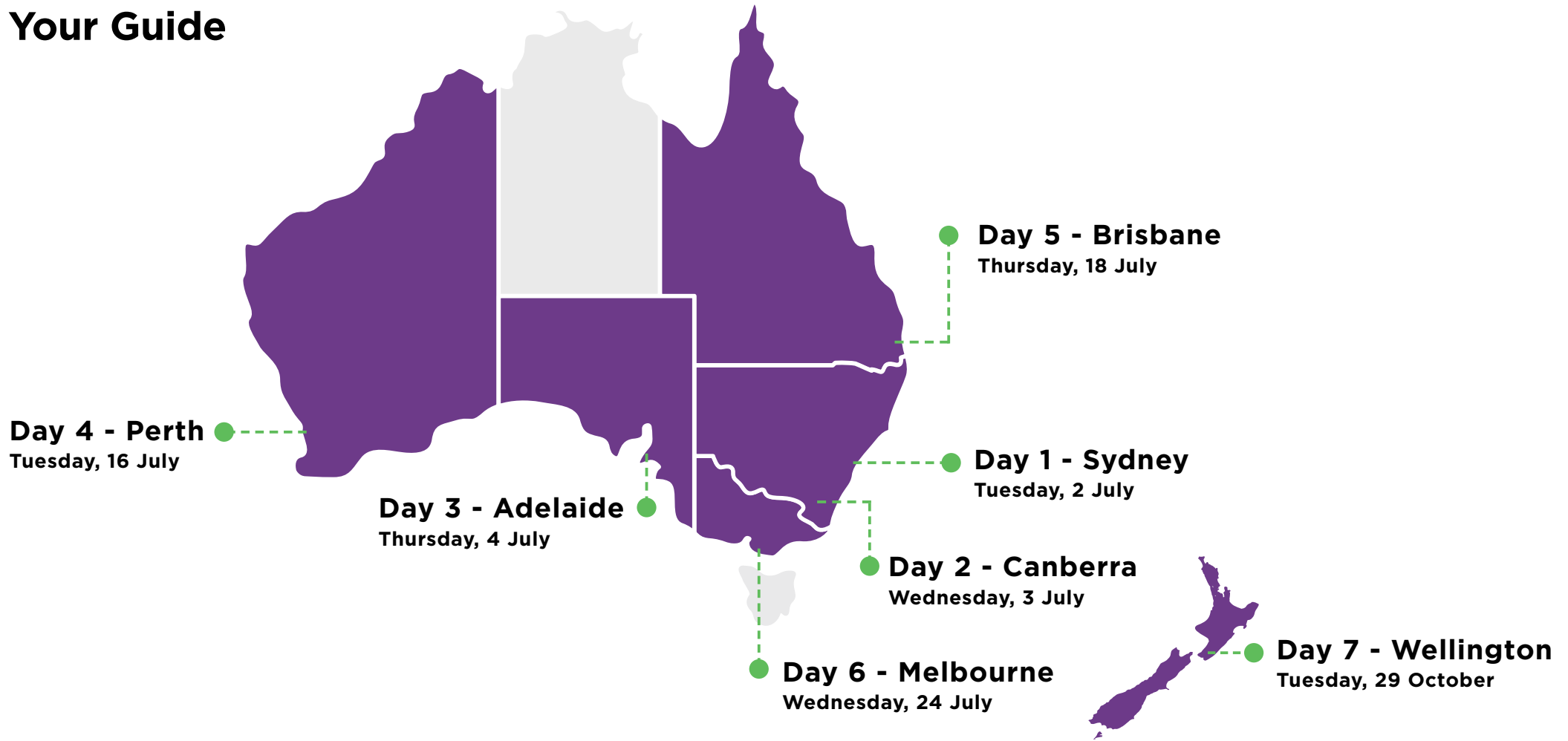**Learn about** (new) technologies being implemented to improve patient outcomes

Engage with your peers and stakeholders and collaborate on a more efficient delivery of patient services

Connect with providers and thought leaders to learn about more integrated approaches to health care for those living in the regions versus the cities

Your Guide

Day 4 - Perth
Tuesday, 16 July

Day 3 - Adelaide
Thursday, 4 July

Day 5 - Brisbane
Thursday, 18 July

Day 1 - Sydney
Tuesday, 2 July

Day 2 - Canberra
Wednesday, 3 July

Day 6 - Melbourne
Wednesday, 24 July

Day 7 - Wellington
Tuesday, 29 October

2024 Snapshot

431
Delegates

28
Speakers

15
Case Studies

6
Partners

Half Day Roadshows

Tuesday, 2 July 2024 | Sydney, New South Wales

Wednesday, 3 July 2024 | Canberra, Australian Capital Territory

Thursday, 4 July 2024 | Adelaide, South Australia

Tuesday, 16 July 2024 | Perth, Western Australia

Thursday, 18 July 2024 | Brisbane, Queensland

Your Inspiring Speakers - NSW

FAY FLEVARAS

First Assistant Secretary, Digital Transformation and Delivery Division

Australian Department of Health and Aged Care

CHRISTINA IGASTO

Chief Digital Health Officer and CIO

Western Sydney Local Health Network

RICHARD TAGGART

National Director, Information Technology and Digital Transformation

Calvary Care

AMITH SHETTY

Clinical Director

NSW Ministry of Health

MIKE LAU

Chief Data and Analytics Officer

Australian Digital Health Agency

WENDY LAI

NSW Lead Health Partner

Deloitte

STEWART DOWRICK

Chief Executive

Mid North Coast Local Health District

Explore the Agenda - NSW

Time	Session
8:30am	**Registration and Networking Coffee**
9:00am	**Opening from Public Sector Network & Icebreaker**
9:05am	**Welcome from the Chair** **Wendy Lai,** *NSW Lead Health Partner,* Deloitte
9:10am	**Government Keynote: Creating a Seamless Patient Care Access Experience Through the NSW Single Front Door Project** • Showcasing the life cycle of patient care in Australia • Painting a picture of how emerging technologies have helped improve patient care in Australia – how can continuous improvement be a part of this journey with (future) tech disruptions? • Reducing patient occupancy rates by creating an efficient workflow from in to out for patients – how can this be achieved? **Amith Shetty,** *Clinical Director,* NSW Ministry of Health
9:30am	**Platinum Partner Session**
9:50am	**Government Keynote: Transforming Aged Care: Digital Uplift Enabling Better Outcomes for Elderly Australians** • Investing in aged care reform • Innovating and modernising to deliver real-world outcomes • Putting people at the centre of transformation **Fay Flevaras,** *First Assistant Secretary, Digital Transformation and Delivery Division,* Australian Department of Health and Aged Care
10:10am	**Break**
10:15am	**Concurrent Roundtables**
	Roundtable 1: Presented by MTX
	Roundtable 2: Presented by UPLINX
11:00am	**Morning Tea and Networking Break**
11:20am	**Concurrent Roundtables**

	Roundtable 1: Presented by MTX
	Roundtable 2: Presented by UPLINX
12:05pm	**Break**
12:10pm	**Deloitte Keynote**
12:30pm	**Government Keynote: Bridging the Divide: Advancing Digital Equity in Healthcare and Human Services** • Understanding and applying digital inclusivity for patient care • ·Discussing challenges and solutions to bridge the barriers in digital inclusivity for all Australian citizens • ·Highlighting user-centred design on technologies to enhance digital inclusivity **Mike Lau,** *Chief Data and Analytics Officer,* Australian Digital Health Agency
12:50pm	**Partner Session**
1:10pm	**Panel Discussion: Digital Transformation Within Australian Healthcare** • Assessing the scope for digital transformation in Australia's healthcare system – how far along the journey are we? • Discussing the importance of data-driven decision-making for the delivery of effective and efficient digital transformation within healthcare • Highlighting the key outcomes expected as part of the digital transformation journey **Christina Igasto,** *Chief Digital Health Officer and CIO,* Western Sydney Local Health Network **Richard Taggart,** *National Director, Information Technology and Digital Transformation,* Calvary Care **Stewart Dowrick,** *Chief Executive,* Mid North Coast Local Health District
1:40pm	**Closing Remarks from Chair** **Wendy Lai,** *NSW Lead Health Partner,* Deloitte

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Silver

Bronze

Your Inspiring Speakers - ACT

ROHAN ESSEX

Chief Medical Information Officer

ACT Health Directorate

RACHAEL HENSON

Chief Digital Health and Informatics Officer

North Canberra Hospital

DR HOLGER KAUFMANN

Chief Information Officer and Executive Group Manager

ACT Health Directorate

JESSIE HOLBERTON

Director Quality Improvement and Engagement

Canberra Health Services

JOANA VALENTE

Lead Consulting Partner, Federal Government,

Deloitte

"

I found the information sharing invaluable for moving forward in our own organisation. It was interesting to see how other organisations are managing virtual care & especially with the staffing shortage in the future

Canberra Health Services

Explore the Agenda - ACT

8:30am	**Registration and Networking Coffee**
9:00am	**Opening from Public Sector Network & Icebreaker**
9:05am	**Welcome from the Chair** **Joana Valente,** *Lead Consulting Partner, Federal Government,* Deloitte
9:10am	**Government Keynote: Designing and Implementing a Seamless Patient Experience** • Showcasing the life cycle of patient care in Australia • Painting a picture of how emerging technologies has helped improve patient care in Australia – how can continuous improvement be a part of this journey with (future) tech disruptions • Reducing patient occupancy rates by creating an efficient workflow from in to out for patients – how can this be achieved? **Rohan Essex,** *Chief Medical Information Officer,* ACT Health Directorate
9:30am	**Government Keynote: Transforming Aged Care: Digital Uplift Enabling Better Outcomes for Elderly Australians** • Investing in aged care reform • Innovating and modernising to deliver real-world outcomes • Putting people at the centre of transformation **Representative from The Australian Department of Health and Aged Care**
9:50am	**Platinum Partner Session**
10:10am	**Break**
10:15am	**Concurrent Roundtables**
11:00am	**Morning Tea and Networking Break**
11:20am	**Concurrent Roundtables**
12:05pm	**Break**
12:10pm	**Deloitte Keynote**

12:30pm **Government Keynote: Accessibility and Inclusion – A Person Centred Approach**
- Lessons learned through access and sensory services
- Ways we can engage with our consumers
- ·The future of accessibility in health care services

Jessie Holberton, *Director Quality Improvement and Engagement,* Canberra Health Services

12:50pm **Partner Session**

1:10pm **Panel Discussion: Digital Transformation Within Australian Healthcare**
- Assessing the scope for digital transformation in Australia's healthcare system – how far along the journey are we?
- Discussing the importance of data-driven decision-making for the delivery of effective and efficient digital transformation within healthcare
- Highlighting the key outcomes expected as part of the digital transformation journey

Rachael Henson, *Chief Digital Health and Informatics Officer,* North Canberra Hospital
Dr Holger Kaufmann, *Chief Information Officer and Executive Group Manager,* ACT Health Directorate

1:40pm **Closing Remarks from Chair**
Joana Valente, *Lead Consulting Partner, Federal Government,* Deloitte

"
Very informative and helpful in our kind of work

ACT Health

Your Inspiring Speakers - SA

KATHRYN ZEITZ

Deputy Chief Executive Officer

Central Adelaide Local Health Network

DR. SHIKHA SHARMA

CIO and Director Business Improvement and Technology

Department of Human Services

TINA HARDIN

Executive Director, Clinical Informatics

The Commission on Excellence and Innovation in Health

ARINDAM CHAUDHURI

Executive Director, Digital Health

Northern Adelaide Local Health Network

ELENA DICUS

Executive Director, Strategy and Digital

Central Adelaide Local Health Network

BRAD WRIGHT

Partner

Deloitte

"

A good overview on what is happening in the digital space in SA

SA Health

Explore the Agenda - SA

Time	Session
8:30am	**Registration and Networking Coffee**
9:00am	**Opening from Public Sector Network & Icebreaker**
9:05am	**Welcome from the Chair** **Brad Wright,** *Partner,* Deloitte
9:10am	**Government Keynote: Reducing Hospital Patient Occupancy Rates by Creating Efficient Workflows** • Showcasing the lifecycle of patient care in Australia • Painting a picture of how technologies can help improve patient care in Australia – how can continuous improvement be a part of this journey with (future) tech disruptions? • Designing and implementing improved patient experience **Kathryn Zeitz,** *Deputy Chief Executive Officer,* Central Adelaide Local Health Network
9:30am	**Platinum Partner Session**
9:50am	**Government Keynote: Innovating Inclusivity: Harnessing Technology in the South Australian Department of Human Services' Pilot of the State Autism Charter** • Providing insights into the pilot project – State Autism Charter – discussing the drive behind the project • Discussing the involvement of technology experts in charter development • Utilising data for decision-making and evolving the project elements **Dr. Shikha Sharma,** *CIO and Director Business Improvement and Technology,* Department of Human Services
10:10am	**Break**
10:15am	**Concurrent Roundtables**
11:00am	**Morning Tea and Networking Break**
11:20am	**Concurrent Roundtables**
12:05pm	**Break**
12:10pm	**Deloitte Keynote**

12:30pm	**Government Case Study: Machine Learning and Its Use in Healthcare | The Commission on Excellence and Innovation in Health**
	• Developing strategies for improved and efficient patient care in South Australia – how are data and Machine Learning assisting with this outcome?
	• Scalability of technology to achieve efficient patient care
	• Collaborating to create innovative opportunities for better results for South Australian patients
	Tina Hardin, *Executive Director, Clinical Informatics,* The Commission on Excellence and Innovation in Health
12:50pm	**Partner Session**
1:10pm	**Panel Discussion: Digital Transformation Within Australian Healthcare**
	• Assessing the scope for digital transformation in Australia's healthcare system – how far along the journey are we?
	• Discussing the importance of data-driven decision-making for the delivery of effective and efficient digital transformation within healthcare
	• Highlighting the key outcomes expected as part of the digital transformation journey
	Arindam Chaudhuri, *Executive Director Digital Health,* Northern Adelaide Local Health Network
	Elena Dicus, *Executive Director, Strategy and Digital,* Central Adelaide Local Health Network
1:40pm	**Closing Remarks from Chair**
	Brad Wright, *Partner,* Deloitte

"

Identification of issues at play in the technology or practice gap. Future potential issues identified and discussed at length by an eclectic mix of SA Health employees

Central Adelaide Local Health Network

Your Inspiring Speakers - WA

JEFFREY MOFFET

Chief Executive

WA Country Health Service

TIMOTHY LEEN

Executive Director, Transformation

South Metropolitan Health Service

CHRISTINE THOMPSON

Executive Director, People, Capability and Culture

East Metropolitan Health Service

IAN SHELDRAKE

Executive Director, Strategy and Transformation

North Metropolitan Health Service

HELEN MCLEISH

Chief Cybersecurity Officer

East Metropolitan Health Service

KAREN CASELLA

Chair

Australian Institute of Digital Health (WA Branch)

JUSTIN SCANLAN

WA Lead Health Partner

Deloitte

Explore the Agenda - WA

8:30am	**Registration and Networking Coffee**
9:00am	**Opening from Public Sector Network & Icebreaker**
9:05am	**Welcome from the Chair** **Justin Scanlan,** *WA Lead Health Partner,* Deloitte
9:10am	**Government Keynote: Designing and Implementing a Seamless Patient Experience Now and in The Future** • Showcasing the life cycle of patient experience in Australia and the opportunities that are available • Painting a picture of how emerging technologies and digital health has helped improve patient care in Australia – how can continuous improvement be a part of this journey with (future) tech disruptions? • Move from healthcare in the hospital to health at home – how can this be achieved? How to bring our people on the journey **Timothy Leen,** *Executive Director, Transformation,* South Metropolitan Health Service
9:30am	**Platinum Partner Session**
9:50am	**Government Case Study: Equity and Accessibility in the Future of Healthcare in Australia** • Providing insights into healthcare within the regions in Australia looks like – demographic, ethnic, and socio-economic breakdown of the regions • Showcasing the reality of accessibility in the (rural) regions • Discussing the need for sophisticated tools to assist with healthy living – data sharing, emergency services, and other options to help with healthcare **Jeffrey Moffet,** *Chief Executive,* WA Country Health Service
10:10am	**Break**
10:15am	**Concurrent Roundtables**
11:00am	**Morning Tea and Networking Break**
11:20am	**Concurrent Roundtables**
12:05pm	**Break**

12:10pm	**Deloitte Keynote**
12:30pm	**Fireside Chat: Ask the Expert: Addressing the Skills Shortage in Healthcare** • A realistic view of patients to healthcare workers ratio in Australia • Incentivising to increase retention of healthcare workers – how can this be achieved? • Creating (clear) pathways for healthcare workers **Christine Thompson,** *Executive Director, People, Capability and Culture,* East Metropolitan Health Service
12:50pm	**Partner Session**
1:10pm	**Panel Discussion: Digital Transformation Within Australian Healthcare** • Assessing the scope for digital transformation in Australia's healthcare system – how far along the journey are we? • Discussing the importance of data-driven decision-making for the delivery of effective and efficient digital transformation within healthcare • Highlighting the key outcomes expected as part of the digital transformation journey **Ian Sheldrake,** *Executive Director, Strategy and Transformation,* North Metropolitan Health Service **Helen McLeish,** *Chief Cybersecurity Officer,* East Metropolitan Health Service **Karen Casella,** *Chair,* Australian Institute of Digital Health (WA Branch)
1:40pm	**Closing Remarks from Chair** **Justin Scanlan,** *WA Lead Health Partner,* Deloitte

"

Great to see how health is advancing through working together

Perth Children's Hospital

Your Inspiring Speakers - QLD

FRANK TRACEY

Health Service Chief Executive

Children's Health Queensland

DR PIETER NEL

Acting Executive Director, Mackay Research and Innovation, Chief Medical Information Officer

Mackay Hospital and Health Service

DR JASON BROWN

Chief Digital Officer

Metro North Health

SHAREEN MCMILLAN

Executive Director, Strategy and Transformation

Central Queensland Hospital and Health Service

KIRSTEN HINZE

Senior Director, Digital Experience

Gold Coast Health

MICHAEL KISSANE

QLD Lead Health Partner

Deloitte

" The opportunity to hear about the innovation journey other teams have been on and how they have been adaptable in an environment that is not always so flexible

Queensland Health

Explore the Agenda - QLD

8:30am	**Registration and Networking Coffee**
9:00am	**Opening from Public Sector Network & Icebreaker**
9:05am	**Welcome from the Chair** **Michael Kissane,** *QLD Lead Health Partner,* Deloitte
9:10am	**Government Keynote: Designing and Implementing a Seamless Patient Experience** • Showcasing the life cycle of patient care in Australia • Painting a picture of how emerging technologies has helped improve patient care in Australia – how can continuous improvement be a part of this journey with (future) tech disruptions? • Reducing patient occupancy rates by creating an efficient workflow from in to out for patients – how can this be achieved? **Frank Tracey,** *Health Service Chief Executive,* Children's Health Queensland
9:30am	**Platinum Partner Session**
9:50am	**Government Keynote: Bridging the Divide: Advancing Digital Equity in Healthcare** • Understanding and applying digital inclusivity for patient care • Discussing challenges and solutions to bridge the barriers in digital inclusivity • Highlighting user-centred design on technologies to enhance digital inclusivity **Kirsten Hinze,** *Senior Director, Digital Experience,* Gold Coast Health
10:10am	**Break**
10:15am	**Concurrent Roundtables**
11:00am	**Morning Tea and Networking Break**
11:20am	**Concurrent Roundtables**
12:05pm	**Break**
12:10pm	**Deloitte Keynote**

12:30pm **Fireside Chat: Ask the Expert: Addressing the Skills Shortage in Healthcare**

- A realistic view of patients to healthcare workers ratio in Australia
- Incentivising to increase retention of healthcare workers – how can this be achieved?
- Creating (clear) pathways for healthcare workers

Shareen McMillan, *Executive Director Workforce,* Central Queensland Hospital and Health Service

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12:50pm **Partner Session**

1:10pm **Panel Discussion: Digital Transformation Within Australian Healthcare**

- Assessing the scope for digital transformation in Australia's healthcare system – how far along the journey are we?
- Discussing the importance of data-driven decision-making for the delivery of effective and efficient digital transformation within healthcare
- Highlighting the key outcomes expected as part of the digital transformation journey

Dr Pieter Nel, *Acting Executive Director, Mackay Research and Innovation, Chief Medical Information Officer,* Mackay Hospital and Health Service

Dr Jason Brown, *Chief Digital Officer,* Metro North Health

1:40pm **Closing Remarks from Chair**

Michael Kissane, *QLD Lead Health Partner,* Deloitte

"
A local opportunity to network with likeminded people from varying health backgrounds, to talk to the state of the nation with regard to healthcare innovation and the challenges and opportunities we each face

eHealth Queensland

Full Day Roadshows

Wednesday, 24 July 2024 | Melbourne, Victoria

Tuesday, 29 October 2024 | Wellington, New Zealand

Your Inspiring Speakers - VIC

DR LANCE EMERSON

Deputy Secretary, eHealth Division

Victorian Department of Health

SUSAN MCKEE

Chief Executive Officer

Dental Health Services

DR SING CHEE TAN

Intensive Care Specialist and Deputy Chief Medical Informatics Officer

Northern Health

ASSOCIATE PROFESSOR NAOMI DOBROFF

General Manager EMR and Informatics Program and Chief Nursing and Midwifery Information Officer

Monash Health

DAVID ENGLISH

Executive Director, Digital Health and Informatics (Chief Information Officer)

Peninsula Health

JAYNE BARCLAY

Executive Director, Digital Innovation/CIO

The Royal Victorian Eye and Ear Hospital

DR NIC WOODS

Director of Health Informatics

Calvary Care

SEAN CHUNG

VIC Lead Health Partner

Deloitte

REBECCA VAN WOLLINGEN

Executive Director Operations/Chief Operating Officer

Safer Care Victoria

Explore the Agenda - VIC

8:00am	**Registration and Networking Coffee**
9:00am	**Opening from Public Sector Network & Icebreaker**
9:05am	**Welcome from the Chair** **Sean Chung,** *VIC Lead Health Partner,* Deloitte
9:10am	**Government Keynote: Designing and Implementing a Seamless Patient Experience** • Showcasing the life cycle of patient care in Australia • Painting a picture of how emerging technologies has helped improve patient care in Australia – how can continuous improvement be a part of this journey with (future) tech disruptions? • Reducing patient occupancy rates by creating an efficient workflow from in to out for patients – how can this be achieved? **Dr Lance Emerson,** *Deputy Secretary, eHealth Division,* Victorian Department of Health
9:30am	**Government Case Study: Equity and Accessibility in the Future of Healthcare in Australia** • Providing insights into healthcare within the regions in Australia looks like – demographic, ethnic, and socio-economic breakdown of the regions • Showcasing the reality of accessibility in the (rural) regions • Discussing the need for sophisticated tools to assist with healthy living – data sharing, emergency services, and other options to help with healthcare **Susan McKee,** *Chief Executive Officer,* Dental Health Services
9:50am	**Platinum Partner Session**
10:10am	**Panel Discussion: Digital Transformation Within Australian Healthcare** • Assessing the scope for digital transformation in Australia's healthcare system – how far along the journey are we? • Discussing the importance of data-driven decision-making for the delivery of effective and efficient digital transformation within healthcare • Highlighting the key outcomes expected as part of the digital transformation journey **Associate Professor Naomi Dobroff,** *General Manager EMR and Informatics Program and Chief Nursing and Midwifery Information Officer,* Monash Health **David English,** *Executive Director, Digital Health and Informatics (Chief Information Officer),* Peninsula Health **MTX Representative**

10:40am	**Morning Tea and Networking Break**
11:10am	**Fireside Chat: Ask the Expert: Addressing the Skills Shortage in Healthcare** • A realistic view of patients to healthcare workers ratio in Australia • Incentivising to increase retention of healthcare workers – how can this be achieved? • Creating (clear) pathways for healthcare workers **Dr Sing Chee Tan,** *Intensive Care Specialist and Deputy Chief Medical Informatics Officer,* Northern Health
11:30am	**Partner Session**
12:00pm	**Break**
12:05pm	**Concurrent Roundtables**
	Roundtable 1: Presented by MTX
	Roundtable 2: Presented by UPLINK
12:50pm	**Lunch and Networking**
1:50pm	**Concurrent Roundtables**
	Roundtable 1: Presented by MTX
	Roundtable 2: Presented by UPLINK
2:35pm	**Break**
2:40pm	**Deloitte Keynote**
3:00pm	**Government Keynote: Utilising Data in Healthcare** • Leveraging data to drive healthcare initiatives • Discussing the ethical use of data within healthcare • Diving into future trends and opportunities for data integration
3:20pm	**Partner Session**

3:40pm	**Panel Discussion: Bridging the Divide: Advancing Digital Equity in Healthcare and Human Services**
	• Understanding and applying digital inclusivity for patient care
	• Discussing challenges and solutions to bridge the barriers in digital inclusivity for all Australian citizens
	• Highlighting user-centred design on technologies to enhance digital inclusivity
	Jayne Barclay, *Executive Director, Digital Innovation/CIO,* The Royal Victorian Eye and Ear Hospital
	Dr Nic Woods, *Director of Health Informatics,* Calvary Care
	Rebecca Van Wollingen, *Executive Director Operations/Chief Operating Officer,* Safer Care Victoria
	Uplink Representative
4.10pm	**Closing Remarks from Chair**

Thank You to our Sponsors

Silver

Your Inspiring Speakers - NZ (coming soon)

"

I enjoyed the approached topics, guests and opportunity to understand their work and meet with them. It was beautifully organised, the kōrero was meaningful and I had a lot of insights.

Te Aka WHai Ora

"

Excellent speakers, engaging topics, great networking.

Te Matau A Maui, Hawkes Bay

Explore the Agenda - NZ

8:00am	**Registration and Networking Coffee**
9:00am	**Opening from Public Sector Network & Icebreaker**
9:05am	**Welcome from the Chair**

9:15am — **Government Keynote: Designing and Implementing a Seamless Patient Experience**
- Showcasing the life cycle of patient care in New Zealand
- Painting a picture of how emerging technologies has helped improve patient care in New Zealand – how can continuous improvement be a part of this journey with (future) tech disruptions?
- Reducing patient occupancy rates by creating an efficient workflow from in to out for patients – how can this be achieved?

9:35am — **Government Case Study: Developing an All-Inclusive Healthcare | Using Data and Analytics to Mitigate Barriers to Healthcare**
- Looking at the demographic and ethnic breakdown within New Zealand and the appropriate approach to healthcare that is required
- Use of Machine Learning to measure equity
- Maintaining Māori data sovereignty

9:55am — **Partner Session**

10:15am — **Panel Discussion: Digital Transformation Within New Zealand's Healthcare**
- Assessing the scope for digital transformation in New Zealand's healthcare system – how far along the journey are we?
- Discussing the importance of data-driven decision making for delivery of effective and efficient digital transformation within healthcare
- Highlighting the key outcomes expected as part of the digital transformation journey

10:55am — **Morning Tea and Networking Break**

11:25am — **Government Case Study: The Transformation of Aged Care in 2024 and Beyond in New Zealand**
- Sharing information on the growing aged population in New Zealand – what does this mean for aged care facilities and resources available for appropriate healthcare
- Addressing the specific healthcare needs of Kaumātua
- Talking through the aged care policies and what it means in practice

11:45am — **Partner Session**

12:05pm	**Break**
12:10pm	**Concurrent Roundtables**
12:55pm	**Lunch and Networking**
1:55pm	**Concurrent Roundtables**
2:40pm	**Break**
2:45pm	**Fireside Chat: Addressing the Skills Shortage in Healthcare** • A realistic view of patients to healthcare workers ratio in New Zealand • Incentivising to increase retention of healthcare workers – how can this be achieved? • Creating (clear) pathways for healthcare worker
3:05pm	**Partner Session**
3:25pm	**Panel Discussion: Bridging the Divide: Advancing Digital Equity in Healthcare and Human Services** • Understanding and applying digital inclusivity for patient care • Discussing challenges and solutions to bridge the barriers in digital inclusivity for all New Zealand citizens • Highlighting user-centred design on technologies to enhance digital inclusivity
3:55pm	**Closing Remarks from Chair**
4:00pm	**Event Close**

Event Schedule

FEBRUARY

Innovate WA Showcase	WA
Cyber WA Showcase	WA
HR & Future of Work Roadshow	NSW | WA | ACT | SA | VIC | QLD | NZ
Future Series: Future Services	Virtual

MARCH

Future Series: Health	Virtual
Digital & CX Roadshow	NSW | WA | ACT | SA | VIC | QLD | NZ
Future Series: Future AI	Virtual
Future Series: Future Workforce	Virtual
Future Series: Future Mobility	Virtual

APRIL

Innovate SA Showcase	SA
Cyber SA Showcase	SA
Local Gov Showcase	NSW | WA | ACT | SA | VIC | QLD | NZ

MAY

Innovate Australia Showcase	ACT
Cyber Federal Showcase	ACT

JUNE

Data and Analytics Roadshow	NSW | WA | ACT | SA | VIC | QLD | NZ
Innovate NSW Showcase	NSW

JULY

Health Innovation Roadshow	NSW | WA | ACT | SA | VIC | QLD
Cyber VIC Showcase	VIC
Innovate VIC Showcase	VIC
Australian Connectivity Showcase	ACT

AUGUST

Operational Excellence Roadshow	NSW | WA | ACT | SA | VIC | QLD | NZ
Australian Security Showcase	ACT

SEPTEMBER

Safer Cities Roadshow	NZ | VIC | ACT | WA | SA | NSW
Innovate QLD Showcase	QLD
Transport Roadshow	QLD | NSW

OCTOBER

Cyber NSW Showcase	NSW
Transport Roadshow	VIC
ICT & Cloud Roadshow	QLD | VIC | WA | SA | ACT | NSW
Health NZ Roadshow	NZ

NOVEMBER

Innovate NZ Showcase	NZ
Cyber NZ Showcase	NZ
Digital.NSW Showcase	NSW

DECEMBER

Data and AI Showcase	ACT

PUBLIC SECTOR NETWORK

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CONNECTING GOVERNMENT
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