



# Police Innovation Showcase 2024

Navigating the Frontier of Policing Innovation

**Wednesday, June 19, 2024**

Toronto, ON

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## Agenda at a Glance

The swiftly evolving landscape of policing, border management, and law enforcement worldwide is witnessing rapid transformations driven by new technologies, techniques, and concepts. As we enter the year 2024, it becomes imperative for police and law enforcement agencies in Canada and on a global scale to promptly reassess their operational environment. They must adeptly harness technology to enhance public safety, extract valuable insights from data for informed decision-making, amplify successful strategies, and foster deeper community engagement.

Attend this one-day event to discover leading solutions, explore emerging technologies, and gain insights into how these advancements can be effectively integrated into policing strategies. Attendees will gain insights into the dynamic intersection of community-oriented policing and cutting-edge technological solutions, providing a holistic perspective on the future of policing. Our esteemed panel of speakers and experts will accentuate the **intersection of technology and policing**, promising an event that will undoubtedly stand out as a highlight in your calendars!

[VIEW THE WEBSITE](#)



## Who You'll Meet

This series is designed for Chiefs / Commissioners / Directors / Deputies / Heads in:

- Command & Control Teams
- Community Engagement
- Information Governance
- Information Technology
- Innovation & Technology
- Cybercrime
- Modernization
- Community Safety



## Benefits of Attending



Be at the forefront of the latest technological innovations shaping law enforcement in Canada



Leverage technology for enhanced public safety



Build an environment of continuous improvement and innovation



Network with peers, share experiences, and build valuable connections



Deepen connections with the community, cultivate trust, and enhance collaboration

## Key Themes for 2024

- Integrating latest technologies into operations to enhance efficiency and effectiveness
- Highlighting the importance of community-oriented policing and building strong partnerships between law enforcement agencies and the communities
- Leveraging data analytics, predictive modelling, and information-sharing platforms to make informed decisions, improve resource allocation, and enhance overall public safety
- Exploring organizational structures, leadership approaches, and cultural shifts that foster adaptability and continuous improvement.

# Your Inspiring Speakers



**STEVE BELL**  
Deputy Chief and Chief Admin Officer  
**Ottawa Police Service**



**SCOTT MCDUGALL**  
Director of Digital Strategy  
**Canadian Police College**



**STAN MACLELLAN**  
Chief Administrative Officer  
**Durham Regional Police Service**



**KATHERINE STEPHENSON**  
Superintendent  
**Toronto Police Service**



**MATTHEW BLAND**  
Associate Professor of Evidence Based Policing  
**University of Cambridge, UK**



**DR. STEPHEN MAGUIRE**  
Adjunct Research Professor and Executive Director of the Centre on Values and Ethics  
**Carleton University**



**TONY VENTURA**  
Director, Information Technology Services  
**Peel Regional Police**



**DOUG PALSON**  
Chief of Police  
**Manitoba First Nations Police Service**



**NATALIE HILTZ**  
Deputy Chief of Police  
**Greater Sudbury Police Service**



**ALPHA CHAN**  
Chief Information Security Officer  
**Toronto Police Service**



**RICH JOHNSTON**  
Chief of Police  
**Barrie Police Service**



**LINA DABIT**  
Inspector, Cybercrime Investigative Team  
**Royal Canadian Mounted Police**

# Our Steering Committee



**DEPUTY CHIEF DEVIN LAFORCE**  
**Edmonton Police Service**



**TAYLOR SAYERS**  
Director, Coporate Services  
**UCCM Anishnaabe Police**



**GREG STANISCI**  
Senior Manager, Business Intelligence and Data Analytics  
**York Regional Police**



**LINA DABIT**  
Inspector, Cybercrime Investigative Team  
**Royal Canadian Mounted Police**



# Agenda at a Glance

**7:30am** Registration and Networking Breakfast

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**8:30am** Welcome from the Public Sector Network

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**8:40am** Welcome from the Chair

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**9:00am** Government Keynote: **Improving the Culture of Policing Organizations: Lessons Learnt in Leadership and the Path of Evolution for the Police**

**Steve Bell**, *Deputy Chief and Chief Admin Officer, Ottawa Police Service*

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**9:20am** Government Keynote: **Forward Thinking: Leveraging the Power of AI & ChatGPT for Enhanced Communication and Community Engagement**

- Potential of leveraging ChatGPT in policing to facilitate better communication
- Case studies, best practices, and ethical considerations surrounding the integration of conversational AI in policing operations
- How ChatGPT can assist in various aspects of policing, including community outreach, crime prevention, crisis intervention, and officer training

**Lina Dabit**, *Inspector, Cybercrime Investigative Team, Royal Canadian Mounted Police*

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**9:40am** Gold Partner Session: **Preparing for Future Technologies in Policing**

- Artificial Intelligence, Generative AI and the Evolution of Law Enforcement
  - Leveraging big data analytics for better decision-making, resource allocation, and strategic planning.
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**10:00am** Panel Discussion: **Explore Emerging Technologies and Trends that will Shape the Landscape of Law Enforcement Innovation**

- Embracing innovation, cross-sector collaboration, digital initiatives and workforce transformation
- Innovative approaches offer opportunities for promoting public safety and security, community wellbeing and increasing trust in public institutions
- How new technologies, techniques and concepts are rapidly changing policing, border management and law enforcement across the world.
- Global Perspectives on Law Enforcement Innovation: Feature international speakers and perspectives to provide a broader understanding of global trends and challenges in law enforcement technology.

**Scott McDougall**, *Director of Digital Strategy, Canadian Police College*

**Matthew Bland**, *Associate Professor of Evidence Based Policing, University of Cambridge, UK*

**Lina Dabit**, *Inspector, Cybercrime Investigative Team, Royal Canadian Mounted Police*

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**10:30am** Refreshment Break

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**11:00am** Gold Partner Session: **Strengthening Public Safety through Technology**

- Strategies, tools, and technologies to enhance community engagement and collaboration between law enforcement and the public
- Community apps, and virtual town halls, for improved communication and engagement
- Utilizing technology to collect and analyze community feedback to inform policing strategies

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**11:20am** Peel Regional Police Case Study: **Next Generation 911 Technology**

- Enhancements, technologies used; cloud-based platforms and IoT accelerate
- Infrastructure requirements for seamless implementation
- Advancements in the past year on the next gen 911 systems
- Challenges faced and lessons learned
- Addressing cybersecurity challenges and best practice

**Tony Ventura**, *Director, Information Technology Services*, Peel Regional Police

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**11:40am** Toronto Police Service Case Study: **AI Governance**

- Highlighting challenges and risk-based approaches in developing current governance for the use of Artificial Intelligence technology
- Navigating areas of bias, privacy and ethical concerns
- Lessons learned from implementation of various public safety Artificial Intelligence technologies.

**Alpha Chan**, *Chief Information Security Officer*, Toronto Police Service

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**12:00pm** **Networking Lunch Break**

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**1:00pm** **Interactive Roundtable Discussions: What Keeps You Up at Night?**

Breakout into specialized conversation areas and join engaging discussions to deep dive into innovation priorities

1. Explore technology-driven solutions for effective crisis response, emergency management, and disaster recovery
2. Successful collaborations between law enforcement agencies and private sector technology companies.
3. How to Think about Tech Now for A More Innovative Tomorrow of Policing
4. The Power of AI-Enabled Smart Traffic Cameras
5. Helping Employees of the Law Embrace Digital Innovation More Effectively
6. Concept of Data to Law Enforcement
7. Mental Health for Police
8. Enhanced Bill Reform
9. Importance of Inter-Agency Collaboration and Information Sharing
10. Body Worn Camera and Digital Evidence Management Systems

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**2:00pm** **Refreshment Break**

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**2:05pm** Manitoba First Nations Police Service Case Study: **Integrating Community Relations, Organizational Capacity, and Progressive Recruitment/Training in Policing**

- Types of crimes police service face
- Approaching crimes in today's world
- Best practices and the challenges posed by changes in crime, society and technology
- Delivering services and fostering trust in the society

**Doug Palson**, *Chief of Police*, First Nations Police Service

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**2:25pm** Panel Discussion: **Reframing Policing and Looking Beyond Domestic Violence**

- Intersection of leadership, community policing, and domestic violence response within law enforcement agencies
- Strategic planning and decision making in addressing domestic violence
- Police and community partnerships

**Natalie Hiltz**, *Deputy Chief of Police*, Greater Sudbury Police Service

**Matthew Bland**, *Associate Professor of Evidence Based Policing*, University of Cambridge, UK

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**2:55pm** Gold Partner Session: **Social Media and Public Outreach: Implementing Technology for Increased Citizen Engagement and Public Trust**

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**3:15pm** Expert Dialogue: **Ethical Considerations for the Use of AI in Policing**

**Dr. Stephen Maguire**, *Adjunct Research Professor and Executive Director of the Centre on Values and Ethics*, Carleton University

Co-Chair: **Canadian Association of Chiefs of Police Ethics Committee**

Chair: **Standing Committee on Ethical Matters, INTERPOL**

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**3:35pm** Panel Discussion: **Shaping the Future of Policing: Fostering a Positive Image, Attracting Talent, and Embracing Diversity**

- Recognizing the evolving landscape of law enforcement and the need for a forward-looking vision
- The importance of building a positive image for the police service to attract and retain top talent
- Emphasizing the positive aspects of a career in law enforcement and the opportunities for personal and professional growth
- How can leaders further deliver on transformation results by getting their people involved

**Stan Maclellan**, *Chief Administrative Officer*, Durham Regional Police Service

**Katherine Stephenson**, *Superintendent*, Toronto Police Service

**Rich Johnston**, *Chief of Police*, Barrie Police Service

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**4:05pm** **Closing Remarks from the Chair, followed by Networking Drinks**

# Testimonials

**“The flow of the event was very smooth between speakers.”**

Barrie Police Service

**“Very good variety of topics and presenters.”**

Toronto Police Service

**“Excellent quick 20 minute presentations to keep everyone engaged!”**

Toronto Police Service

**“The event was good.”**

Toronto Transit Commission



# Our Sponsors

## Gold

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## Exhibitor

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# Event Schedule

## JUNE

Public Sector Innovation Show - Saskatchewan SK

## SEPTEMBER

Public Sector Innovation Show - Ontario ON

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Ontario Government Cybersecurity Showcase ON

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Artificial Intelligence Roadshow ON

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Healthcare Infrastructure Showcase & Public Sector Health Facilities Showcase ON

## OCTOBER

Public Sector Innovation Show - Alberta AB

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Alberta Government Cybersecurity Showcase AB

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Digital Government & CX Roadshow BC | MB | NS | ON

## NOVEMBER

EduTech Showcase ON

## DECEMBER

Public Sector Innovation Show - British Columbia BC

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British Columbia Government Cybersecurity Showcase

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Canadian Security Showcase ON





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