Public Sector Innovation Show Saskatchewan

Innovation for Successful Citizen-Focused Outcomes

Wednesday, June 26, 2024

Regina, Saskatchewan

Agenda at a Glance

We are living in an era of unprecedented change, and evolving citizen expectations with rapidly advancing technology, complex policies, and socioeconomic factors that are not responsive to traditional approaches to stimulating growth. This is the right time to take action, work together, and build a culture for the future by beginning and continuing your transformation journey!

Cross-agency collaboration drives common outcomes when leaders from various organizations and departments work together and share their visions for driving innovation. These partnerships can be used to leverage and turn ideas into real solutions and, in turn, create better services available for all citizens. This will result in improved outcomes for citizens with the integrity, innovation, and enthusiasm of a world-class public service.

Join us to address current public sector challenges and discover solutions offered, best practices and strategies. This summit will bring public sector leaders, innovators, and policymakers, all under one roof, to explore the potential of technology in mitigating the challenges.

VIEW THE WEBSITE

Be a part of our Canadian Innovation Series

PSIS Ontario - Sep 10

PSIS Alberta - Oct 9

PSIS British Columbia - Dec 3

Check out last year's highlight reel!

Who You'll Meet

This series is designed for Chiefs/Directors/Heads/Managers of:

- Digital, Transformation & Engagement
- Government Technology Platforms
- Strategy
- Innovation & Technology
- Insights & Analytics
- Customer Engagement & Experience (CX)
- User Experience (UX)
- Strategic Planning & Operations Data
- Corporate Service
- Service Design & Delivery
- Workforce
- Learning, Development & HR

Benefits of Attending

Gain insights into emerging technologies and practices that are transforming the Saskatchewan government.

Explore the latest insights on developing and implementing strategies & structures to drive growth.

Immerse yourself in the forefront of innovation and modernization through dynamic, interactive roundtable sessions.

Attend one of two dedicated tracks dealing with innovation in the spheres of: Data & Technology or Citizen Experience and Digital.

Key Themes for 2024

- Collaborative Innovation: Foster partnerships, knowledge sharing, and collaboration to drive innovation in public services.

- Examine and address challenges that occur from digital transformation initiatives.

- Enhancing Citizen Experiences: Improve citizen experiences through personalization, enhanced service delivery, and equal access to government services

- Empowering public sector professionals with technology, AI-driven insights, and the future of work.

Your Inspiring Speakers

KANARIS PARASKEVOPOULOS
EVP & Chief Digital & Information Officer, Digital & Information Services

Saskatchewan Government Insurance (SGI)

CLINT REPSKI
Deputy Minister, Deputy Minister Office

Ministry of Education, Government of Saskatchewan

DENISE KLOTZ
Executive Director, Injured Worker Appeal Services

Government of Saskatchewan

LOUISE MICHAUD
Assistant Deputy Minister, Housing; President & CEO

Saskatchewan Housing Corporation

DUSTIN OLSON
Manager, Strategic Initiatives

Ministry of SaskBuilds and Procurement, Government of Saskatchewan

KARI PATON
Executive Director, Service Delivery

Ministry of Social Services

ROB CAMERON
Chief Marshall

Saskatchewan Marshals Service

RAYMOND SAUNDERS
Director, Strategic Architecture and IT Security

Saskatchewan Polytechnic

BRENT HEBERT
Assistant Deputy Minister, Treasury Board and Personnel Policy Secretariat

Ministry of Finance, Government of Saskatchewan

PETER AKHIGBE
Director, Enterprise IT Project Management Office

Government of Saskatchewan

DAN AHO
Director, Business Systems, Advanced Education,

Government of Saskatchewan

DEREK POLLOCK
Director of Business Improvement, Corporate Services

Ministry of Government Relations, Government of Saskatchewan

BLAIR WAGAR
Deputy Minister of Energy and Resources

Government of Saskatchewan

DAN WILKINS
Chief Information Security Officer

Arizona Department of Economic Security (DES) & PSN Advisory Board Member

KYLE TOFFAN
Deputy Minister

Ministry of Highways, Government of Saskatchewan

BRET BUTLER
Executive Director

Ministry of SaskBuilds and Procurement, Government of Saskatchewan

MIKE SWITZER
Senior Vice-President Consulting Services, Saskatchewan

CGI

MIKE COOK
Vice President, Consulting Services

CGI

Agenda at a Glance

7:30am   **Registration and Networking Breakfast**

8:30am   **Welcome from the Public Sector Network**

8:40am   **Welcome from the Chair**

Mike Switzer, *Senior Vice-President Consulting Services, Saskatchewan,* CGI

9:00am   Government Keynote: **Topic TBD**

Kanaris Parakevopoulos, *EVP & Chief Digital & Information Officer, Digital & Information Services,* Saskatchewan Government Insurance (SGI)

9:20am   Gold Partner Session: **Maximize the Value of Your Data for the Most Impactful Decisions**

9:40am   Education Keynote: **Combatting Cybersecurity with Artificial Intelligence and Collaboration**

In today's digital age, cybersecurity threats remain constant Artificial Intelligence (AI) has significantly changed this landscape, offering scalable and adaptive solutions tailored to the needs of an organization.

News of data breaches and online frauds has become a matter of regular occurrence, which serves as a constant reminder that leadership needs to involve the entire team in a strategy for preventing cyber intrusions.

The keynote will also discuss ways to develop a culture of shared responsibility.

Raymond Saunders, *Director, Strategic Architecture and IT Security,* Saskatchewan Polytechnic

10:00am   Panel Discussion: **Identifying & Detailing your Top Priorities for 2024**

The role of government is to improve the lives of citizens and make society better off for the future. This panel of leaders will discuss what their priorities are and how to ensure they are successful.

- What are the utmost priorities in service delivery, workforce, and technology for your department/agency?
- How does each organization decide upon their top priorities?
- Let's get going! What is standing in the way of completing the top priorities for 2024?

Clint Repski, *Deputy Minister, Deputy Minister Office,* Ministry of Education, Government of Saskatchewan
Denise Klotz, *Executive Director, Injured Worker Appeal Services,* Government of Saskatchewan
Rob Cameron, *Chief Marshall,* Saskatchewan Marshals Service
Louise Michaud, *Assistant Deputy Minister, Housing; President & CEO,* Saskatchewan Housing Corporation
Moderator: **CGI**

10:40am   **Refreshment Break**

11:10am Government Keynote: **Improving Efficiency to Create a Client Experience at the Ministry of Energy and Resources**

Efficiency is often seen as a challenge or even an obstacle when it comes to increasing client experience. Client experience is closely aligned to the quality of services delivered.

Empowering teams to place the client experience at the core of your improvement projects is paramount to program design leading to positive citizen experience outcomes.

Blair Wagar, *Deputy Minister of Energy and Resources,* Government of Saskatchewan

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11:30am Gold Partner Session: **The Roadmap to a Successful Digital Transformation**

11:50am Government Keynote: **The Building Blocks of Successful Information Technology Investment**

What does a successful IT investment look like for your organization? This government keynote will showcase how to succeed with your technology investment. Discover what steps were taken to implement a impactful technology investment

Brent Hebert, *Assistant Deputy Minister, Treasury Board and Personnel Policy Secretariat,* Ministry of Finance, Government of Saskatchewan

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12:10pm Government Keynote: **Modernizing Citizen-Facing Services**

The COVID era put enormous pressure on all tiers of government to rapidly accelerate digital transformation efforts in order to effectively and efficiently meet citizens' needs. Learn how the Arizona Department of Economic Security is leading this charge though its work on digital modernization of citizen-facing services, making it easier for all Arizonans to access important information and departments.

Dan Wilkins, *Chief Information Security Officer,* Arizona Department of Economic Security (DES) & PSN Advisory Board Member

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12:30pm **Networking Lunch Break**

1:30pm **Interactive Roundtable Discussions**

1. Data as an asset for government to use and to protect
2. Leading the Way with Cloud
3. Diversity in the Workforce: Today and Tomorrow
4. Strengthening Security in the Age of Digital Transformation
5. How DEIA (Diversity, Equity, Inclusion, and Accessibility) is Shaping the Future of Work
6. Establishing a Zero Trust Framework

2:30pm   Panel Discussion: **Presenting Your Information Technology Project: Best Practices for Buy In**

New technology can be a game-changer when it comes to how you run your department and projects. Unfortunately, a solid plan can get significant push-back from key decision makers. The issue with waiting until the new becomes mainstream is that you lose the competitive advantage that the technology brings.

Components of presenting your technology project should include the opportunity, associated needs or problems, solution, benefits, background, and cost analysis. It should cover other possible options-such as doing nothing-as well as specific exclusions in the proposal, constraints, and other issues.

Hear from experts and learn how the correct strategic applications of a business plan can both help garner buy-in and reduce time.

Peter Akhigbe, *Director, Enterprise IT Project Management Office,* Government of Saskatchewan

Dan Aho, *Director, Business Systems, Advanced Education,* Government of Saskatchewan

Derek Pollock, *Director of Business Improvement, Corporate Services,* Ministry of Government Relations, Government of Saskatchewan

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3:00pm   Gold Partner Session: **The Pathway to Technology Transformation**

3:20pm   Panel Discussion: **Building Effective Partnerships**

- What are the best processes to go about this?
- How can government agencies collaborate to drive innovation?
- What are some characteristics to look for in choosing a partner?

Kyle Toffan, *Deputy Minister,* Ministry of Highways, Government of Saskatchewan

Bret Butler, *Executive Director,* Ministry of SaskBuilds and Procurement, Government of Saskatchewan

Dan Wilkins, *Chief Information Security Officer,* Arizona Department of Economic Security (DES) & PSN Advisory Board Member

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3:50pm   Government Keynote: **Cultivating Relationship Management: Key Factor for Success**

No one leader can address a situation alone. Cultivating relationships builds a trusted management team that is diverse in its outlook, thereby expanding the overall value of the team. This thought leadership keynote will discuss the following:

- How to lead with greater purpose and presence to better meet strategic objectives and inspire others.
- Develop appreciation for your leadership among your peers.
- Understand the role of emotions and ethics in decision making.

Derek Pollock, *Director of Business Improvement, Corporate Services,* Ministry of Government Relations, Government of Saskatchewan

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4:10pm   Panel Discussion: **The Future of Work: The Changing Face of Talent**

There are many benefits that come with diversity in the workplace. The public sector's success is dependent on having their workforce represent the communities they serve. A diverse and inclusive environment establishes a sense of belonging among employees. When employees feel more connected at work, they tend to work harder and smarter, producing higher quality work. As a result, organizations that adopt D&I practices see huge gains in the form of innovation, and decision-making. By identifying actions, leaders can fast-forward positive, more equitable outcomes and begin to fully see, appreciate, and engage all.

Dustin Olson, *Manager, Strategic Initiatives,* Ministry of SaskBuilds and Procurement, Government of Saskatchewan

Kari Paton, *Executive Director, Service Delivery,* Ministry of Social Services

Moderator: **CGI**

4:40pm   **Closing Remarks from the Chair, followed by networking**

Our Sponsors

Chair

Exhibitor

Testimonials

"Speakers were eloquent and the information was useful."

ISC

"It was a good opportunity to learn what challenges others are facing and the steps they are taking to address them."

Regina Public Library

Event Schedule

SEPTEMBER

Public Sector Innovation Show - Ontario	**ON**
Ontario Government Cybersecurity Showcase	**ON**
Artificial Intelligence Roadshow	**ON**
Healthcare Infrastructure Showcase & Public Sector Health Facilities Showcase	**ON**

OCTOBER

Public Sector Innovation Show - Alberta	**AB**
Alberta Government Cybersecurity Showcase	**AB**
Digital Government & CX Roadshow	**BC | MB | NS | ON**

NOVEMBER

EduTech Showcase	**ON**

DECEMBER

Public Sector Innovation Show - British Columbia	**BC**
British Columbia Government Cybersecurity Showcase	**BC**
Canadian Security Showcase	**ON**

PUBLIC SECTOR NETWORK

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