



Robotic Process Automation in the Public Sector

TRAINING

Advancing automation and AI for greater operational efficiency



Facilitated by
CHARMI CHOKSHI

Online → December 6 & 13, 2023



Course Overview

By 2024, 75% of public sector organizations are expected to have at least three hyperautomation initiatives launched or underway. RPA is a critical part of this modernization journey.

This focus on automation will come as no surprise to public sector executives and change agents. RPA has been embraced on a large scale because of its ability to streamline and optimize processes, freeing up staff to work on more complex value-added activities. The projected ROI of automation initiatives has long lasting positive impacts, including improved data quality and user experience.

However, it is estimated 30-50% of RPA projects fail globally. Poorly defined business processes; insufficient understanding of business capability, lack of governance, stakeholder resistance and low adoption and lack of flexibility are to blame.

This online course has been designed to provide corporate services executives with frameworks and tools to pre-empt the obstacles, evaluate the gaps in capability, uplift governance and improve data quality.

This short course is designed for public servants who are currently looking to advance RPA and automation project across the organization. By focusing on the weakest links in automation, it will teach you to pre-empt and prevent the biggest hurdles and our experienced trainer will provide you with the insight to set you up for success.

Through an innovative mix of presentations, interactive group discussions and structured expert feedback, you will leave this course with actionable insights on documenting your business, defining processes, building stakeholder engagement plans and much more.

Who Is This Course For

- **Manager/ Leads/ Analysts:** Corporate Services, IT and ICT, Project Management, Finance and Accounts Payable, People and HR Services
- **Manager/ Leads:** Digital Transformation, Business Transformation
- Project Manager and Leads driving the implementation of ERP, CRM and other software upgrades

Learning Outcomes

- Understand Data strategy and its role in RPA and AI
- Learn what good looks like with RPA and key elements to achieve that
- How to apply Capability and Maturity Modeling and creating a Roadmap for your RPA journey
- Build an insight into Automation and RPA tools and technology
- Gain a big picture view, and look beyond silos to pre-empt obstacles in your automation journey

Why Attend

- Understand why RPA and automation projects fail and develop strategies to pre-empt and prevent the obstacles that cause them
- Learn the questions that you need to ask to discern and solve problems in your data and RPA strategy
- Troubleshoot with our expert facilitator and benchmark with your peers
- Learn how you can scale advance your RPA and process automation journey
- Explore the role of RPA, AI and Data to drive digital transformation

Meet the Trainer



CHARMI CHOKSHI

Charmi Chokshi is passionate about tech & community and her journey has led me to become an international speaker, one of the youngest Google Developers Experts in ML and Google Cloud Champion Innovator. To date, she has spoken at 35+ conferences and has trained 25k+ professionals and students in AI and Machine Learning. In the past year, she became an awardee for WeaveSphere Developer 30 Under 30 of Canada, a runner-up in the 'Outstanding in AI - Young AI Role Model of the Year' - North America by Women in AI, and a Rising Star awardee by Womxn in Data Science.

She has worked professionally with early-stage startups and tech giants like AWS and ISRO to solve real-life problems and has a Master's degree in ML from World Recount Mila and the University of Montreal, Canada.

Talk to her about Technology, Art, Travel, and Entrepreneurship!

Preparation

This workshop is highly interactive with group activities and discussions throughout. Come prepared with some current challenges you face in your organization.

To participate you'll need:

- A computer with camera and microphone
- Strong internet connection
- Quiet, well-lit space

Registration

Extra Early Bird	Early Bird	Standard Price
Register by September 29, 2023	Register by November 3, 2023	
\$595 USD	\$795 USD	\$995 USD

CLICK HERE TO REGISTER 

Additional discounts are available for group registrations of 10 or more.

For group discount inquiries, payment inquiries or custom training solutions please contact register@publicsectornetwork.co

Module 1 - Introduction to RPA, AI and Data Strategy

10:00am Welcome and Introductions

10:15am Architecting a Data Strategy to Advance RPA

- The superpowers of AI and Data
 - The importance of a data strategy
 - An example of a Data Strategy
 - RPA as central to delivery of strategy
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11:00am Break

11:10am The Key Elements for RPA to Succeed

- An introduction to RPA
 - Process automation in digital transformation
 - Benefits of combining RPA with traditional BPMN methodologies
 - Will bots and AI take my job?
-

11:55am Lunch

Module 2 - Planning for Success

12:30pm Key Elements for RPA to Succeed

- 6 elements of a successful RPA program
 - Need for an RPA strategy
 - Essential skills for RPA success
 - Involving the workforce in identifying process improvements
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1:15pm Break

1:30pm Activity: Capability Modeling for RPA

- Establishing a high performance RPA capability
 - RPA maturity assessment
 - Capability maturity model
 - RPA and Automation tools and technology
 - Assessing, analyzing and monitoring
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2:15pm Reflections and Closing Remarks

2:30pm End of Day 1

Module 3 - Creating a Roadmap

10:00am Welcome and Recap

10:15am Creating a Roadmap

- Creating an RPA strategy
 - Deep dive on the RPA stream in the Strategy
 - How to measure RPA success: Business metrics
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11:00am Break

11:15am Identifying the Key Gaps

- Top RPA challenges
 - Key checkpoints for RPA implementation
 - Why RPA fails to meet business expectations
 - Overcoming challenges and bridging the gaps
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12:00pm Lunch

Module 4 - Case studies and Practical Exercise

12:30pm RPA Case Studies

- What does good look like with RPA
 - Case studies; Government Procurement and Finance Automation
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1:05pm RPA in Practice

- What does good look like
 - Case studies of automation in public sector procurement
 - Case studies of automation ins public sector finance
-

1:15pm Break

1:30pm Practical Exercise

- RPA Maturity Model Assessment
 - RPA roadmap for your organization
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2:15pm Reflections and Closing Remarks

2:30pm End of Day 2
