PUBLIC SECTOR NETWORK

Certified B Corporation

Public Sector Innovation Show Federal 2024

Innovate to Elevate: Unlocking the Path to Progressive Governance

Tuesday, February 27, 2024

Ottawa Conference & Event Centre, Ottawa, Ontario

Agenda at a Glance

In the dynamic landscape of the Federal Government, innovation is the driving force propelling Canada towards a sustainable, inclusive, and prosperous future. Embracing mission-oriented objectives, the nation tackles pressing challenges head-on, seeking cutting-edge solutions to drive progress. From propelling digital governance to harnessing data analytics and transformative technologies, the journey towards a pioneering tomorrow demands collaborative efforts and boundless ingenuity.

Join us for this high-octane, one-day event where trailblazers and decision-makers converge to unlock the potential of innovation within the public sector. Discover the latest breakthroughs, explore transformative ideas, and exchange insights that will shape a stronger, more resilient Canada. Together, let's revolutionize the public sector and ignite a new era of progressive governance!

VIEW THE WEBSITE

Be a part of our Canadian Innovation Series

PSIS Atlantic - Apr 25

PSIS Manitoba - June 5

PSIS Saskatchewan - Jun 26

PSIS Ontario - Sep 10

PSIS Alberta - Oct 9

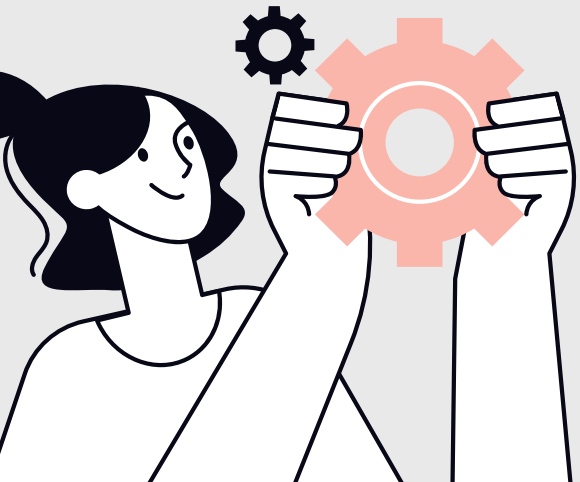
PSIS British Columbia - Dec 3

Check out last year's highlight reel!

Who You'll Meet

This series is designed for

- Digital, Transformation & Engagement
- Government Technology Platforms
- Strategy
- Innovation
- Technology
- Insights & Analytics
- Customer Engagement & Experience (CX)
- Strategic Planning & Operations Data
- Corporate Service
- Service Design & Delivery
- Workforce
- Learning & Development



Benefits of Attending

Gather and gain valuable insights from the visionary leaders spearheading change and modernization within the Federal Government

Engage intimately with your peers in a series of focused roundtable sessions, delving into the forefront of innovation and modernization drivers

Gain tailored insight in People, Technology, Data Analytics, and Digital & CX in 4 separate conference tracks

Key Themes for 2024

- Embracing digital-first approaches, emerging technologies, and innovative strategies for government modernization
- Fostering partnerships, knowledge sharing, and collaboration to drive innovation in public services
- Leveraging data analytics, open data, and evidence-based policies to improve service delivery and transparency
- Empowering public sector professionals with digital tools, AI-driven insights, and upskilling for workforce optimization
- Enhancing citizen experiences through personalization, improved service delivery, and equal access to government services

Your Inspiring Speakers

Plenary

MINISTER TERRY BEECH

Ministry of Citizens' Services

RAJ THUPPAL

Executive Vice-President

Shared Services Canada

MIKE HILL

Chief Digital Information Officer

UK Cabinet

CHRIS FORBES

Deputy Minister

Department of Finance

KRISTINA CASEY

Assistant Deputy Minister and Chief Service and Digital Officer

Transport Canada

VIDYA SHANKARNARAYAN

Assistant Deputy Minister and Chief Information Officer

Agriculture and Agri-Food

GAIL MITCHELL

Assistant Deputy Minister, Departmental Programs and Operations

Women and Gender Equality

PHILIPPE JOHNSTON

Vice-President and Chief Technology Officer

Canadian Air Transport Security Authority

MELISSA KITTMER

Assistant Deputy Minister, Policy and Data Division

Privacy, Archives, Digital and Data, Ministry of Public and Business Service Delivery, Government of Ontario

IAN D GALLAWAY

Partner - Public Sector Canada

IBM Canada

ROBERT CONLIN

Canadian Federal Managing Director

IBM Canada

PHAEDRA BOINODIRIS

Global Leader for Trustworthy AI

IBM

MELANIE D. GILBERT

Partner - Public Sector Canada

IBM Canada

STEVE HARDING

Partner - Public Sector Canada

IBM Canada

ANDRÉ LEDUC

Senior Business Development Manager

AWS Canada

GREG BUKOWSKI

Field CTO

BMC

AARON REICH

Chief Technology Officer

Avanade

PAULINE MARTIN

Director of Government Strategy for Microsoft Worldwide Public Sector

Microsoft

CRAIG MCLELLAN

Chief Executive Officer

ThinkOn

People Track

DAPHNÉE NOSTROME
Director, Channel Strategy
Office of Chief Client Officer, Canadian Digital Service

KIRAN HANSPAL
Assistant Deputy Minister
Human Resources Branch, Public Services and Procurement

DOMINIQUE DALLAIRE
Chief Human Resources Officer, Human Resources
Standards Council of Canada

SONIA COTE
Chief Human Resources Officer
Canada Revenue Agency

RAMAN SRIVASTAVA
Vice President, Human Resources Branch
Canadian Food Inspection Agency

KYLE THOMAS
Global Industry Leader for Public Sector Regulatory Agencies
Appian

TRACEY SLANEY
Senior Workforce Solutions Consultant
UKG

ANDREW BRISCO
Lead Solution Consultant
UKG

JOSH GOSLINER
VP HXM Product Strategy
SAP

Digital & CX Track

JORDAN STOROZUK
Service Designer
Shared Services Canada

JOEL MARTIN
Chief Digital Research Officer
National Research Council of Canada

SCOTT TAYLOR
Director General, Digital Enablement
Shared Services Canada

MARC BROUILLARD
Chief Information Officer
Department of Public Services and Procurement

ERICA VEZEAU
Director General, Digital Academy
Canada School of Public Service

CAROLINE ABELA
Partner
Deloitte Digital

MICHAEL ANDERSON
Chief Public Sector Strategist
Informatica

THOMAS RICE
Strategic Partner Manager
Nintex

BRIAN SHELL
Senior Partner, State of Arizona and DMV Industry
Kyndryl

Technology Track

YVAN GAUTHIER

Head, Artificial Intelligence Accelerator, Data Analytics Centre, NRC Digital Technologies

National Research Council

RYAN HUM

Chief Client Experience Officer and Associate Assistant Deputy Minister – Citizen Service Branch

Service Canada

SAMANTHA RAHIM

Chief Information Officer, Deputy Chief Security Officer

Natural Sciences and Engineering Research Council of Canada and Social Sciences and Humanities Research Council of Canada

ALYSSA DAKU

Director General, Innovator's Experience Branch

Innovation, Science and Economic Development

SHIHAN FERNANDO

Senior VP - Global Sales

Modern Requirements

ROBERT FALZON

Head of Engineering, Office of the CTO

Check Point

PAUL SAUCIER

Business Development Director

R2i

JAMES ALLANSON

Solutions Architect, DevOps

R2i

JOHN ENCIZO

Field Chief Technology Officer

Lenovo

TRACY WALKER

Sr Solution Engineer / Security Specialist

SUSE

DANNY VITALE

Solutions Architect

VMware

Data & Analytics Track

IMA OKONNY

Chief Data Officer, Assistant Deputy Minister

Employment and Social Development

ELISE LEGENDRE

Chief Data Officer & Director General, Data Policy and Transformation

Agriculture and Agri-Food

MICHAEL LAM

Chief Data Officer

Natural Sciences and Engineering Research Council of Canada

GABRIELLE FITZGERALD

Executive Director, Chief Data and Risk Officer

Canadian Food Inspection Agency

COREY STEIRO

Deputy DG DAIM / Digital Transformation Office

Canadian Armed Forces, Government of Canada

MICHAEL OAS

Vice President of Solutions

Maximus

Data & Analytics Track

REHAN QURESHI
Vice President, Technology Consulting Services
Maximus

ARNOLD TOPOROWSKI
Sr. Solutions Architect
SAS Institute

TREY GUINN
Field Chief Technnology Officer
Cloudflare

ETIENNE PELLETIER
Sales Engineer
Denodo

Interactive Roundtables

TIM WILSHAW
Technology Sales Leader - Federal Government of Canada, IBM Canada
IBM

MATT THOMAS
Partner
Deloitte Digital

SHIHAN FERNANDO
Senior VP - Global Sales
Modern Requirements

KYLE THOMAS
Global Industry Leader for Public Sector Regulatory Agencies
Appian

ANDREW BAILEY
Director, Data and Analytics
Maximus

PAUL WEST
Director, Global Public Sector
ThinkOn

ANDRÉ LEDUC
Senior Business Development Manager
AWS Canada

GREG BUKOWSKI
Field CTO
BMC

AARON REICH
Chief Technology Officer
Avanade

JOHN HEWIE
National Security Officer
Microsoft

SCOTT LEVAC
Director, Modern Technologies, Office of the Chief Information Officer
Treasury Board of Canada Secretariat

MICHAEL ANDERSON
Chief Public Sector Strategist
Informatica

Interactive Roundtables

BRENT GORMAN
Partner
Kyndryl

TRACY WALKER
Sr Solution Engineer / Security Specialist
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JOHN ENCIZO
Field Chief Technology Officer
Lenovo

JAMES ALLANSON
Solutions Architect, DevOps
R2i

DANNY VITALE
Solutions Architect
VMware

DAVID SAVOIE
Staff Solutions Architect
VMware

TRACEY SLANEY
Senior Workforce Solutions Consultant
UKG

ANDREW BRISCO
Lead Solution Consultant
UKG

TREY GUINN
Field Chief Technnology Officer
Cloudflare

DEREK POLLITT
Sales Director
Denodo

EVAN ROTH
Public Sector Account Executive
Nintex

ROBERT FALZON
Head of Engineering, Office of the CTO
Check Point

JOSH GOSLINER
VP HXM Product Strategy
SAP

TARA HOLLAND
Government Data and Analytics, Industry Principal
SAS

GURINDER J SINGH
Canadian Services Leader
Cúram by Merative

SHAUN ILLINGWORTH
Principal
DFFRNT

MIKE BERTHOLD
Sr. Solutions Architect
Okta

JONATHAN HA-TRAN
Sr. Sales Engineer
Zscaler

Agenda at a Glance

7:30am **Registration and Networking Breakfast**

8:30am **Welcome from the Public Sector Network**

8:40am Welcome from the Chair: **AI for the rest of us**

Phaedra Boinodiris, *Global Leader for Trustworthy AI,* IBM

Melanie D. Gilbert, *Partner - Public Sector Canada,* IBM Canada

9:00am Government Keynote: **Delivering Digital Solutions Together for Canada**

- Shared Services Canada's new strategic direction to accelerate progress in areas of digital services, connectivity, hosting and cyber security
- Collaborating with partners and clients for a world-class enterprise-wide government IT and digital landscape
- Improving digital service delivery through Canada's Digital Ambition

Raj Thuppal, *Executive Vice-President,* Shared Services Canada

9:20am International Keynote: **Navigating Digital Government Transformation: Expanding Horizons**

Mike Hill, *Chief Digital Information Officer,* UK Cabinet

9:40am Platinum Partner Session: **The Power and Potential of Cost Containment: Unlocking Value through Outcome-Oriented Service Delivery**

- Discover real-world applications of AI transforming government services
- Explore how AI enhances operational efficiency and anticipates citizen requirements
- Get insights into the concrete opportunities reshaping the public sector

Craig McLellan, *Chief Executive Officer,* ThinkOn

10:00am Panel Discussion: **The Innovation Ecosystem: Nurturing Growth and Collaboration**

- What drives growth and collaboration within the innovation ecosystem?
- How can organizations effectively collaborate to accelerate innovation and its impact?
- What are the key challenges and opportunities for nurturing growth within the innovation ecosystem?

Chris Forbes, *Deputy Minister,* Department of Finance

Kristina Casey, *Assistant Deputy Minister and Chief Service and Digital Officer,* Transport Canada

Gail Mitchell, *Assistant Deputy Minister, Departmental Programs and Operations,* Women and Gender Equality

Aaron Reich, *Chief Technology Officer,* Avanade

Moderator: **Ian D Gallaway,** *Partner - Public Sector Canada,* IBM Consulting

Chair Dismissal: **Melanie D. Gilbert,** *Partner - Public Sector Canada,* IBM Canada

10:30am **Refreshment Break**

	People Track		Digital & CX Track	Technology Track	Data & Analytics Track
11:00am	Welcome from Track Chair: **Yesterday's Technology Won't Create the Workforce of Tomorrow** **Kyle Thomas,** *Global Industry Leader for Public Sector Regulatory Agencies,* Appian	**11:00am**	Welcome from Track Chair: **Bridging the Divide Between Digital and Customer Experience** **Caroline Abela,** *Partner,* Deloitte Digital	Welcome from Track Chair: **Accelerating DevOps with AI: A Roadmap for Success** **Asif Sharif,** *CEO,* Modern Requirements	Welcome from Track Chair: **How Data is key to creating a Digital-first Citizen Experience** **Michael Oas,** *Vice President of Solutions,* Maximus **Rehan Qureshi,** *Vice President, Technology Consulting Services,* Maximus

	People Track		Digital & CX Track	Technology Track	Data & Analytics Track
11:30am	Government Keynote: **Adapting and Thriving: Navigating Digital Transformation for a Future-Ready Workforce** • Impact of digital transformation on workforce dynamics and the importance of adaptability • Strategies for enhancing resilience and fostering a culture of continuous learning • Align team efforts with innovative initiatives to drive sustainable progress and success **Daphnée Nostrome,** *Director, Channel Strategy,* Office of Chief Client Officer, Canadian Digital Service	**11:20am**	Government Keynote: **Advancing Citizen-Centric Digital Services** • Exploring what is holding us back from delivering a good user experience • How to shape technology, systems and culture for digital services fit for the modern world • Drawing lessons learned from others who have done the hard work **Jordan Storozuk,** *Service Designer,* Shared Services Canada	Government Keynote: **Artificial Intelligence – Hype or Opportunity?** • Exploring new forms of AI and its practical applications in government • Making the best use of AI: deciding when to automate and when to augment - what factors should drive your decisions? • Ethical considerations and risk mitigation: what can your department do to avoid unintended consequences of AI implementation? **Yvan Gauthier,** *Head, Artificial Intelligence Accelerator Data Analytics Centre, NRC Digital Technologies,* National Research Council	Government Keynote: **Ethical Considerations in Data Analytics: Balancing Privacy, Bias, and Innovation** • Using data analytics to improve public service delivery • Establishing trust and transparency in data-sharing with citizens • Implementing data-driven policies for better outcomes **Ima Okonny,** *Chief Data Officer, Assistant Deputy Minister,* Employment and Social Development
11:50am	Gold Partner Session: **Building a Resilient Workforce. HR Strategies for employee well-being and engagement** • Uncover cutting-edge HR technologies to attract and retain top talent • Explore data-driven approaches to optimize HR processes and workforce management **Tracey Slaney,** *Senior Workforce Solutions Consultant,* UKG **Andrew Brisco,** *Lead Solution Consultant,* UKG	**11:40am**	Gold Partner Session: **Unleashing the Potential of AI in Transforming Digital Customer Experience (CX) for Public Services** • Explore the latest advancements in AI and its role in revolutionizing CX strategies for public sector organizations • Discover real-world use cases where AI-driven applications have significantly improved citizen interactions and service delivery **Michael Anderson,** *Chief Public Sector Strategist,* Informatica	Gold Partner Session: **Kubernetes and AI Made Simple with R2i** Panel discussion on secure Kubernetes, how it relates to AI DevOps and why scalable, secure infrastructure matters. **Paul Saucier,** *Business Development Director,* R2i **James Allanson,** *Solutions Architect, DevOps,* R2i **John Encizo,** *Field Chief Technology Officer,* Lenovo **Tracy Walker,** *Sr Solution Engineer / Security Specialist,* SUSE	Gold Partner Session: **Leveraging Data to Detect Fraud: A case study of how a cyber security firm uses data to identify fraud** • From simple statistics to A.I., lessons learned from making decisions with data at scale. • Learn what strategies worked, which didn't, and how privacy is managed at the same time. • Understand the principals a modern tech company uses when leveraging data **Trey Guinn,** *Field Chief Technology Officer,* Cloudflare

	People Track		Digital & CX Track	Technology Track	Data & Analytics Track
12:10pm	Government Keynote: **EmpowerED: Embracing Diversity for a Thriving Public Sector Workforce** • Fostering Inclusive Culture • Strategies to unlock the full potential of your diverse workforce, harnessing unique perspectives and talents for greater success • Embracing Change: Exploring how embracing diversity and inclusion can lead to adaptability and resilience in the ever-evolving public sector landscape **Raman Srivastava,** *Vice President, Human Resources Branch,* Canadian Food Inspection Agency	**12:00pm**	Government Keynote: **Digital Disruptors: Clearing the Path to Seamless Transformation** • Uncover the common hurdles that hinder digital transformation and explore effective approaches to overcome them • Fostering a culture of innovation and agility, enabling organizations to adapt swiftly to emerging technologies • Discover proactive strategies to anticipate and address potential challenges, ensuring a smooth and successful digital transformation journey **Erica Vezeau,** *Director General, Digital Academy,* Canada School of Public Service	Government Keynote: **Experimenting for Empathy** **Ryan Hum,** *Chief Client Experience Officer and Associate Assistant Deputy Minister – Citizen Service Branch,* Service Canada	Government Keynote: **Data-Driven Policy: Unleashing the Power of Evidence** • Data-Forward Governance: Embrace the data revolution and discover how it can drive informed and effective policy-making • Create impactful, evidence-based policies. • Explore tools and methodologies that empower policymakers to leverage data for transformative outcomes **Elise Legendre,** *Chief Data Officer & Director General, Data Policy and Transformation,* Agriculture and Agri-Food
		12:20pm	Gold Partner Session: **Driving citizen's engagement: a State of Arizona case study** • Discover how the Arizona MVD rethought their field offices and digital platforms to unify a better citizen experience. • Explore ways to leverage partners to create win-win-win contracts. • Learn about new trends on digital identity, best practices and vision for the future. **Brian Shell,** *Senior Partner, State of Arizona and DMV Industry,* Kyndryl	Gold Partner Session: **Government Private Cloud** Building a Government Private Cloud to drive innovation. **Danny Vitale,** *Solutions Architect,* VMware	Gold Partner Session: **How to Modernize Data Analytics with AI-driven Logical Data Architecture** Globally government agencies are modernizing their legacy data analytics systems with cloud-equivalents. Join this presentation to learn how agencies can mobilize their data to quickly adapt and reduce risk. We'll discuss: • Data modernization using a logical data architecture • Decoupling sources of data and consumers of data to facilitate low risk transformation. • Agency use cases **Etienne Pelletier,** *Sales Engineer,* Denodo

	People Track		Digital & CX Track	Technology Track	Data & Analytics Track
12:30pm	Panel Discussion: **Human-Centric Public Sector: Empowering the Workforce for the Future** • In the era of remote work and digital workplaces, how can the public sector attract and retain top talent to build a skilled and diverse workforce? • Strategies for upskilling and reskilling public sector employees to stay relevant in an ever-changing technological landscape • How can HR leaders in the public sector foster a culture of innovation, employee well-being, and work-life balance? **Sonia Cote,** *Chief Human Resources Officer,* Canada Revenue Agency **Kiran Hanspal,** *Assistant Deputy Minister,* Human Resources Branch, Public Services and Procurement **Dominique Dallaire,** *Chief Human Resources Officer, Human Resources,* Standards Council of Canada **Josh Gosliner,** *VP HXM Product Strategy,* SAP Moderator: **Kyle Thomas,** *Global Industry Leader for Public Sector Regulatory Agencies,* Appian	**12:40pm**	Panel Discussion: **Building a Digital-First Government: Challenges and Opportunities** • What are the key challenges faced by the public sector in transitioning to a digital-first approach, and how can they be overcome? • How can emerging technologies such as AI, blockchain, and IoT be leveraged to enhance citizen services and government operations? • How can government agencies collaborate with the private sector to drive innovation and implement cutting-edge technologies? **Joel Martin,** *Chief Digital Research Officer,* National Research Council of Canada **Scott Taylor,** *Director General, Digital Enablement,* Shared Services Canada **Marc Brouillard,** *Chief Information Officer,* Department of Public Services and Procurement **Erica Vezeau,** *Director General, Digital Academy,* Canada School of Public Service **Thomas Rice,** *Strategic Partner Manager,* Nintex Moderator: **Caroline Abela,** *Partner,* Deloitte Digital	Panel Discussion: **Innovation in the Government: Paving the Way for a Tech-Savvy Future** • What are the major roadblocks to implementing innovation in the public sector, and how can they be turned into opportunities? • How can government agencies foster a culture of experimentation and risk-taking to drive innovation at all levels? • Importance of public-private partnerships in scaling innovative solutions and their role in building a tech-savvy government **Samantha Rahim,** *Chief Information Officer, Deputy Chief Security Officer,* Natural Sciences and Engineering Research Council of Canada and Social Sciences and Humanities Research Council of Canada **Alyssa Daku,** *Director General, Innovator's Experience Branch,* Innovation, Science and Economic Development **Robert Falzon,** *Head of Engineering Office of the CTO,* Check Point Moderator: **Shihan Fernando,** *Senior VP-Global Sales,* Modern Requirements	Panel Discussion: **Data-Driven Governance: Harnessing Insights for Informed Decision-Making** • How can the public sector overcome challenges related to data privacy and security while harnessing data for informed decision-making? • Role of data analytics and predictive modeling in addressing societal challenges and enhancing public services • How can government agencies ensure transparency and open data sharing with citizens to build trust and accountability? **Michael Lam,** *Chief Data Officer,* Natural Sciences and Engineering Research Council of Canada **Gabrielle FitzGerald,** *Executive Director, Chief Data and Risk Officer,* Canadian Food Inspection Agency **Arnold Toporowski,** *Sr. Solutions Architect,* SAS Institute **Corey Steiro,** *Deputy DG DAIM / Digital Transformation Office,* Canadian Armed Forces, Government of Canada Moderator: **Rehan Qureshi,** *Vice President, Technology Consulting Services,* Maximus
1:10pm	**Networking Lunch Break**				

2:10pm **Interactive Roundtable Discussions**

1. Smart Governance: Integrating AI in Public Sector Decision-Making for Improved Service Delivery
   Facilitated by: **Tim Wilshaw,** *Technology Sale Leader - Federal Government of Canada Global Sales,* IBM
2. Harnessing Generative AI as a "Digital Knowledge Worker
   Facilitated by: **Matt Thomas,** *Partner,* Deloitte Digital
3. Risks, Threats and Opportunities of AI in DevOps
   Facilitated by: **Shihan Fernando,** *Senior VP-Sales,* Modern Requirements
4. Enhancing Citizen Experience: Strategies for Seamless Digital Service Delivery
   Facilitated by: **Kyle Thomas,** *Global Industry Leader for Public Sector Regulatory Agencies,* Appian
5. Digital Transformation Roadmaps: Key Steps to Transform Traditional Government Services
   Facilitated by: **Andrew Bailey,** *Director, Data and Analytics,* Maximus
6. Cybersecurity in the Digital Era: Protecting Sensitive Government Data and Systems
   Facilitated by: **Paul West,** *Director, Global Public Sector,* ThinkOn
7. Controlling your cloud costing: A How-To Guide
   Facilitated by: **André Leduc,** *Senior Business Development Manager,* AWS Canada
8. AI and Integrity: Creating an Ethical Framework in the Public Sector & Moving From Pilot to Production
   Facilitated by: **Aaron Reich,** *Chief Technology Officer,* Accenture/Avanade
9. Data Sovereignty, Residency and Security: Embracing Public Cloud Innovation in the Government Policy and Risk Framework
   Facilitated by: **John Hewie,** *National Security Officer,* Microsoft & **Scott Levac,** *Director, Modern Technologies, Office of the Chief Information Officer,* Treasury Board of Canada Secretariat
10. Data-Driven Decision Making: Leveraging Analytics for Evidence-Based Policy Formulation
    Facilitated by: **Michael Anderson,** *Chief Public Sector Strategist,* Informatica
11. Remote Work and Hybrid Models: Embracing Flexible Work Arrangements in the Public Sector
    Facilitated by: **Brent Gorman,** *Partner,* Kyndryl
12. Kubernetes and AI Made Simple
    Facilitated by: **John Encizo,** *Field Chief Technology Officer,* Lenovo & **Tracy Walker,** *Sr Solution Engineer / Security Specialist,* SUSE & **James Allanson,** *Solutions Architect, DevOps,* R2i
13. Understanding the Differences Between Public and Private Cloud
    Facilitated by: **Danny Vitale,** *Solutions Architect,* VMware & **David Savoie,** *Staff Solutions Architect,* VMware
14. Building a Resilient Workforce: HR Strategies for Employee Well-being and Engagement
    Facilitated by: **Tracey Slaney,** *Senior Workforce Solutions Consultant,* UKG & **Andrew Brisco,** *Lead Solution Consultant,* UKG
15. Cloud Adoption Strategies: Streamlining Government Operations through Cloud Solutions
    Facilitated by: **Trey Guinn,** *Field Chief Technology Officer,* Cloudflare

2:10pm **Interactive Roundtable Discussions**

16. How Public Sector can Securely Manage Distributed Data
    Facilitated by: **Derek Pollitt,** *Sales Director,* Denodo
17. Unlocking Innovation with Ease: The Revolutionary Impact of No-Code/Low-Code Technologies
    Facilitated by: **Evan Roth,** *Public Sector Account Executive,* Nintex
18. Emerging Technologies for Government: Exploring the Potential of AI, IoT, and Blockchain
    Facilitated by: **Robert Falzon,** *Head of Engineering, Office of the CTO,* Checkpoint
19. Upskilling and Reskilling: Nurturing a Future-Ready Public Sector Workforce
    Facilitated by: **Josh Gosliner,** *VP HXM Product Strategy,* SAP
20. AI-Driven Insights: Harnessing Artificial Intelligence to Enhance Data Analytics in the Public Sector
    Facilitated by: **Tara Holland,** *Government Data and Analytics, Industry Principal,* SAS
21. Legacy Transformation in the Public Sector
    Facilitated by: **Gurinder J Singh,** *Canadian Services Leader,* Cúram by Merative
22. The Seven Sins of Public Sector Innovation - and what to do about it!
    Facilitated by: **Shaun Illingworth,** *Principal,* DFFRNT
23. Guiding Governments to Zero Trust
    Facilitated by: **Mike Berthold,** *Sr. Solutions Architect,* Okta & **Jonathan Ha-Tran,** *Sr. Sales Engineer,* Zscaler

3:10pm **Refreshment Break**

3:15pm **Welcome back from the Chair**

Steve Harding, *Partner - Public Sector Canada,* IBM Canada

3:30pm Government Keynote: **Dawn of a Digital Frontier: Paving the Way for a Dynamic Public Service in 2024**

- Addressing the Digital Divide and Ensuring Equal Access to Government Services
- Discover the latest trends shaping digital innovation in the public sector
- Explore transformative strategies to enhance citizen-centric services

Vidya ShankarNarayan, *Assistant Deputy Minister and Chief Information Officer,* Agriculture and Agri-Food

3:50pm Platinum Partner Session: **Why Cloud? Why Now? FinOps, DevOps, and Sustainability Essentials for 2024**

- Uncover financial management strategies that drive cloud cost optimization
- Explore how connected DigitalOps can optimize costs across teams
- Learn how to decrease carbon footprints through renewable cloud energy sources

André Leduc, *Senior Business Development Manager,* AWS Canada

Greg Bukowski, *Field CTO,* BMC

4:10pm Panel Discussion: **Visionaries in Government: Leaders Unleashing Innovation for a Digital Future**

- What strategies do successful government organizations employ to overcome challenges during digital transformation?
- How can emerging technologies such as AI, IoT, and blockchain revolutionize public service delivery?
- In an ever-changing technological landscape, how do CIOs ensure continuous learning and development for workforce to stay at the forefront of innovation?

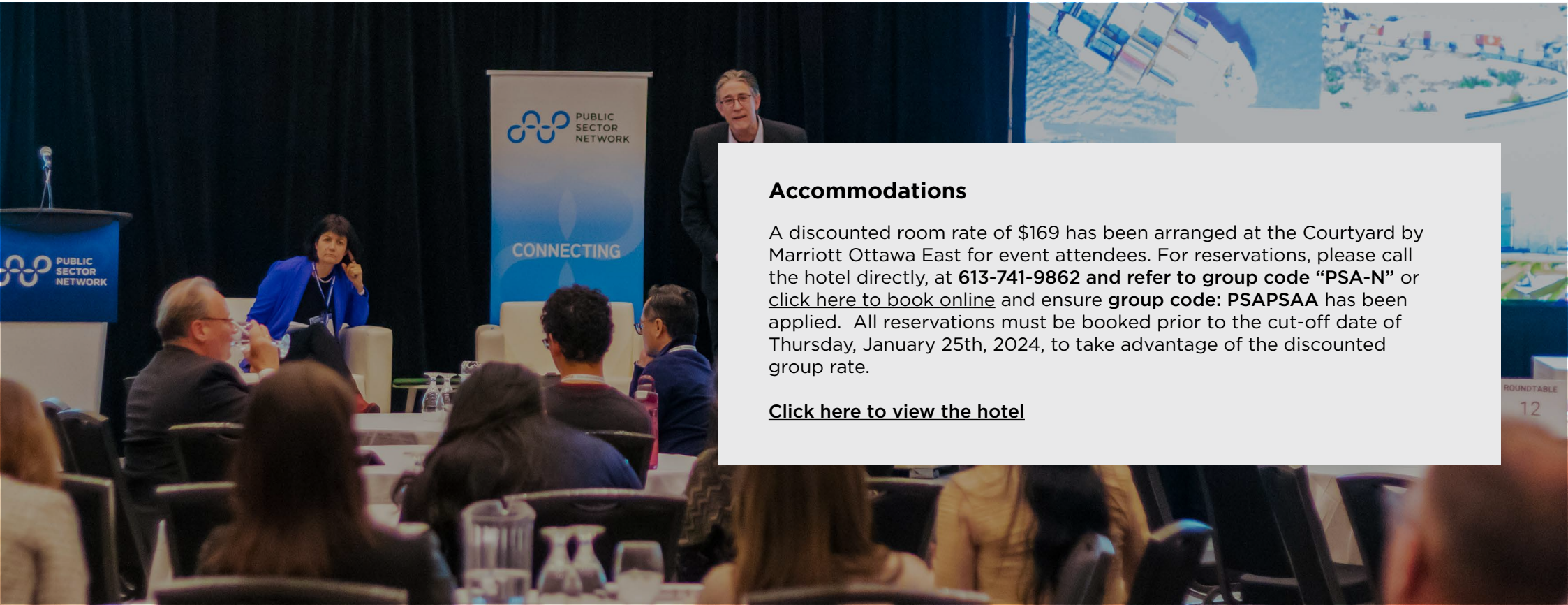
Philippe Johnston, *Vice-President and Chief Technology Officer,* Canadian Air Transport Security Authority
Melissa Kittmer, *Assistant Deputy Minister, Policy and Data Division,* Privacy, Archives, Digital, and Data, Ministry of Public and Business Service Delivery, Government of Ontario
Pauline Martin, *Director of Government Strategy for Microsoft Worldwide Public Sector,* Microsoft
Moderator: **Robert Conlin,** *Canadian Federal Managing Director,* IBM Canada

4:40pm Ministerial Address: **Transforming Service Delivery for Canadians**

Minister Terry Beech, Minister of Citizens' Services

4:50pm **Closing Remarks from the Chair, followed by networking reception**

Steve Harding, *Partner - Public Sector Canada,* IBM



Accommodations

A discounted room rate of $169 has been arranged at the Courtyard by Marriott Ottawa East for event attendees. For reservations, please call the hotel directly, at **613-741-9862 and refer to group code "PSA-N"** or click here to book online and ensure **group code: PSAPSAA** has been applied. All reservations must be booked prior to the cut-off date of Thursday, January 25th, 2024, to take advantage of the discounted group rate.

Click here to view the hotel

Testimonials

“I enjoyed the opportunity to hear from some of the tech leads in the government and, overall, there was good takeaways and from the excellent plenary sessions.”

Transport Canada

“Very well organized and engaging speakers.”

North Metropolitan TAFE

“I was very impressed with how well organized and smooth the PSIS was. It was clearly very well organized. The speakers provided very insightful presentations and the opportunities for networking (breakfast, lunch and evening) were great. I’m already looking forward to attending next year!”

IRCC

“The event was very well-organized, and it is essential to bring together both the private and public sectors. The provider- consumer relationship is critical for the government’s success in the current situation.”

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Canadian Space Agency
Agence spatiale canadienne

INNOVATION
Canada Foundation for Innovation
Fondation canadienne pour l'innovation

Event Schedule

MARCH

Future Cities Roadshow	AB | BC | NS | ON
IT Roadshow	AB | BC | MB | ON

APRIL

Healthcare Roadshow	AB | BC | NS | ON
Public Sector Innovation Show - Atlantic	NS

MAY

Operational Excellence Showcase	ON
HR Showcase	ON

JUNE

Data Management & Analytics Roadshow	AB | BC | ON
Public Sector Innovation Show - Manitoba	MB
Police Innovation Showcase	ON
Public Sector Innovation Show - Saskatchewan	SK

SEPTEMBER

Public Sector Innovation Show - Ontario	ON

OCTOBER

Healthcare Infrastructure Showcase	ON
Public Sector Innovation Show - Alberta	AB
Digital Government & CX Roadshow	AB | BC | NS | ON

NOVEMBER

Cyber Security & Risk Management Roadshow	AB | BC | ON
EduTech East	ON

DECEMBER

Public Sector Innovation Show - British Columbia	BC
Canadian Security Showcase	ON

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