

ROADSHOW



ICT  
Infrastructure  
& Cloud  
2023

**Deloitte.**



# Transforming Cluttered Legacy Systems into Connected Modern Infrastructure

October 17 - 31

**WA | QLD | NSW | ACT  
VIC | SA**

[Publicsectornetwork.com](https://publicsectornetwork.com)

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## Transforming Cluttered Legacy Systems into Connected Modern Infrastructure

With the Australian Government's ambition to transform into one of the world's top three digital governments by 2025, IT infrastructure, operations and cloud are critical in providing the foundation by helping to scale digital initiatives throughout their enterprise and enable platform-led agility.

Leading governments are under pressure to break down legacy, siloed systems, and data stores to modernize IT infrastructure and applications to ensure more resilient government services. And as infrastructure evolves, so does the usage of cloud services. Gartner predicts over 75% of governments will operate more than half of workloads using hyper-scale cloud service providers by 2025.

With this in mind, it's critical for IT Infrastructure leaders to be active contributors to their Agency's digital success by helping to scale digital initiatives throughout the organisation and enable platform-led agility, improved service delivery, and CX.

**The ICT Infrastructure and Cloud Series** will bring together each State's public sector technology leaders to examine critical tools, requirements, and strategies at the forefront of IT modernization and cloud progression. Join us in October 2023 as we collectively unveil powerful next steps forward to meet a new era of Infrastructure demands.

[REGISTER TODAY](#)

## Benefits of Attending



Hear public sector case studies of modernisation 'gone wrong' and modernisation 'gone right' to determine the most successful approaches for your own teams



Dive into the 'what now' of hybrid IT and Cloud, addressing future risks and rewards



Get clear on your infrastructure intentions to avoid making costly modernisation mistakes



Discuss which tools, technology, and mindsets are most required for the future scalable, digitised government

## Who You'll Meet

### Chiefs/Directors/Heads/Managers of:

- Information Technology
- ICT Infrastructure
- Enterprise Architecture
- Cloud Technology
- Engineering
- Platforms & Integration
- IT Operations
- Network Architecture

## Your Guide

See what your city has in store



**Day 1**

Perth, WA



Tuesday, 17 October



**Day 2**

Brisbane, QLD



Thursday, 19 October



**Day 3**

Sydney, NSW



Tuesday, 24 October



**Day 4**

Melbourne, VIC



Thursday, 26 October



**Day 5**

Adelaide, SA



Tuesday, 31 October

## Showcase



**The Federal ICT  
Infrastructure &  
Cloud Showcase  
2023**

Canberra, ACT



Wednesday, 25 October

## 2022 Snapshot



**328**

Delegates



**21**

Case Studies



**45**

Speakers



# WA

## 17 October, 2023 8:30AM - 1:00PM



**Cameron Gibbs**

*Chief Information Officer*

Legal Aid WA



**Patrick Leach**

*Executive Director Corporate Services (CIO)*

Department of Fire and Emergency Services



**Aisar Sabateen**

*Senior Technical Consultant*

Blue Crystal Solutions



**Jason Williams**

*Manager ICT Operations, Systems and Technology*

Forest Products Commission



**Alex Jenkins**

*Director*

WA Data Science Innovation Hub



**Daniel Greengarten**

*Chief Operating Officer*

Orro Group



**Walter Bevacqua**

*Senior Systems Engineer*

Cohesity



**Trevor Hockridge**

*Partner, Intelligent Automation and Enterprise Agility*

Deloitte



**Lee Moran**

*Director, Data and AI*

Deloitte



**Warren Drake**

*Head of Customer Experience*

Blue Crystal Solutions



**Anthony Marijanovic**

*Solutions Architect, ANZ*

Orro Group



**Sean Cunneen**

*Director - Technical Services*

Orro Group



**Greg Stewart**

*NRI Human Centred Design Lead*

NRI



**Richard Burvill**

*NRI Solution Architect*

NRI



**Michael Schuman**

*NRI Senior Security Consultant*

NRI

## Explore the Agenda - Perth, Tuesday 17 Oct

**8:30am** Registration and Networking Coffee

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**9:00am** Public Sector Network Opening Remarks

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**9:10am** Welcome from Event Chair

**Trevor Hockridge**, *Partner, Intelligent Automation and Enterprise Agility*, Deloitte and **Lee Moran**, *Director, Data & AI*, Deloitte

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**9:20am** Government Keynote: Powering the Next Phase of Tech Progression within WA Emergency Services - Exploring the 2023-33 Digital Strategy

- Developing the strategy for 2023 and beyond - determining the optimum path to digital service transformation in emergency services and emergency management across WA
- The criticality of collaborating with stakeholders to determine the infrastructure, technology, and data capability that can scale rapidly to support emergency management capabilities
- Powering better integration of all domains in the Emergency Management contexts of Prevent, Prepare, Respond, and Recover

**Patrick Leach**, *Chief Information Officer*, Department of Fire and Emergency Services

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**9:40am** Partner Perspective: The challenge of change and the journey to transformation

- What are cluttered legacy systems?
- Why is it important to transform them?
- The benefits of connected modern infrastructure.

**Daniel Greengarten**, *Chief Operating Officer*, Orro Group

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**10:00am** Government Keynote: The AI Revolution: What it Means for Us

- Opportunities arising from the step change in technology
- Exploring the operational implications for an AI enabled world

**Alex Jenkins**, *Director*, WA Data Science Innovation Hub

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**10:20am** Break

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**10:30am** Interactive Roundtable Discussions

**Roundtable 1: Practical guide to transformation**

- Identifying challenges
- Defining approaches
- Measuring success

**Daniel Greengarten**, *Chief Operating Officer*, Orro Group

**Sean Cunneen**, *Director - Technical Services*, Orro Group

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### **Roundtable 2: Modernizing Your Backup and Recovery for Enhanced Cyber Resilience**

In today's cyber landscape, Cohesity stands as a disruptive technology, arming organizations with proactive prevention, swift detection, and resilient recovery capabilities against modern cyber threats.

Discuss firsthand how Cohesity can seamlessly integrate real-time threat intelligence, zero-trust security, and rapid recovery mechanisms to elevate your data protection strategy to new heights.

**Walter Bevacqua**, *Senior Systems Engineer, Cohesity*

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### **Roundtable 3: Unlocking Success: Case Studies of Modernisation from Lift and Shift to Cloud-Powered Transformation**

Join our interactive session as we delve into the world of cloud-powered innovation and infrastructure optimization. Learn how we have enabled government organisations to achieve digital transformation without the burden of licensing constraints and discover what's possible for your agency.

During this session, you will learn:

- The advantages of modernising legacy systems with cloud technology.
- The obstacles we jointly overcame on the path to transformation.
- The pivotal role of a well-tailored cloud delivery and operating model in meeting rigorous business needs.

**Aisar Sabateen**, *Senior Technical Consultant, Blue Crystal Solutions*

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### **Roundtable 4: Citizen-centricity: How can experience design and ICT best support citizens' expectations of government services?**

- Applications for AI Augmented Intelligence in online solutions
- Protecting citizen data (Essential 8 and compliance)
- Utilising design thinking and CX design to deliver to citizens' needs and priorities

**Richard Burvill**, *NRI Solution Architect, NRI*

**Michael Schuman**, *NRI Senior Security Consultant, NRI*

**Greg Stewart**, *NRI Human Centred Design Lead, NRI*

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**11:30am**    **Morning Tea and Networking Break**

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**11:50am**    **Government Keynote: Cloud Control and Transformation**

**Jason Williams**, *Manager ICT Operations, Systems and Technology, Forest Products Commission*

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**12:10pm Partner Perspective: Protecting Your Most Valuable Asset Demands A New Approach**

Today, data is likely your most valuable and vulnerable strategic asset yet many of the methods for storing and safeguarding it are decades old.

As the importance and dimensions of data in organizations have grown, it's also become a greater target for malicious actors. The way that we use data today requires not just a new security mindset but also new skill sets and new technologies around data management.

This session will showcase modern data protection solutions that goes beyond backup and

- How IT modernization initiatives can be impeded or accelerated through data resiliency
- Tools to keep all your critical business data safe and secure—whether on-premises, at the edge, or in the cloud—to avoid downtime and maximize business productivity
- Minimize the risk your backups become a ransomware target, thanks to Zero Trust Security, immutable snapshots, ML-based ransomware attack detection, and more

**Walter Bevacqua**, *Senior Systems Engineer*, Cohesity

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**12:30pm Panel Discussion: Strategic IT Leadership Into 2024 - Exploring Emerging Requirements, Navigating Challenges and Embracing The Next Phase of Opportunity**

- The after-effects of the rapid digital upgrade agenda during covid - the implications and requirements for IT infrastructure
- Sense-checking successful approaches toward IT modernisation - exploring promising initiatives leading into 2024 and continuing to build momentum
- Exploring how to better help scale digital initiatives throughout the enterprise and enable platform-led agility
- Developing the infrastructure workforce required to meet future demands - empowering employees to meet digital/ IT business demands and prioritising future-oriented skills

**Cameron Gibbs**, *Chief Information Officer*, Legal Aid WA

**Patrick Leach**, *Executive Director Corporate Services (CIO)*, Department of Fire and Emergency Services

**Warren Drake**, *Head of Customer Experience*, Blue Crystal Solutions

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**1:05pm Closing remarks from Chair**

**Trevor Hockridge**, *Partner, Intelligent Automation and Enterprise Agility*, Deloitte and **Lee Moran**, *Director, Data & AI*, Deloitte

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**1:10pm Networking Lunch**

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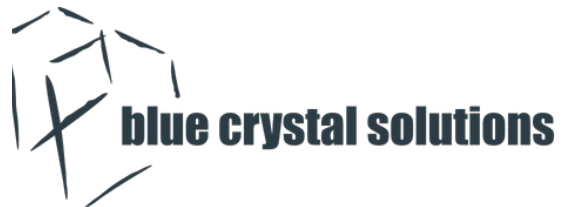
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# QLD

## 19 October, 2023 8:30AM - 1:00PM



**Kevin Davis**

*Senior Manager, Enterprise Architecture*

**Queensland Rail**



**Annette Evans**

*Director Portfolio and Architecture*

**Department of Education**



**Jeremy Janes**

*Chief Digital and Information Officer*

**Queensland Building and Construction Commission**



**Dennis Remmer**

*Senior Director for Technology Support*

**Rimini Street**



**Ryan Blackwood**

*Senior Account Executive*

**Rimini Street**



**Jelena Nikolic**

*Acting Chief Digital Officer, Digital Business Centre*

**Residential Tenancies Authority**



**Chenn Sanganithy**

*Principal, Consulting*

**Deloitte**



**Brett Matthews**

*AVP Sales Engineering - Australia, New Zealand & APAC Solution Architects*

**Splunk**



**Jordan Birchall**

*Sales Executive - APAC*

**Megaport**



**Jason Bordujenko**

*Global Head of Solution Architecture - Channel*

**Megaport**

## Explore the Agenda - Brisbane, Thursday 19 Oct

**8:30am** Registration and Networking Coffee

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**9:00am** Public Sector Network Opening Remarks

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**9:10am** Welcome from Event Chair  
**Chenn Sanganithy**, *Principal, Consulting, Deloitte*

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**9:20am** Government Keynote: Business Capability Led Transformation: How to support effective, planned digital transformation and enterprise value creation  
**Kevin Davis**, *Senior Manager, Enterprise Architecture, Queensland Rail*

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**9:40am** Partner Perspective: Tackling Support Risk & ROI to Drive Digital Transformation

- While managing the rising costs of non-strategic legacy applications and technologies, organisations are struggling with the need to modernise their ERP and technology platforms.
- Enterprise software providers have long imposed their agendas and timelines for transformation, at great financial and operational expense. What are the risks, how can business leaders recognise them, and what are the alternatives?
- Uncover key takeaways and learn how large organisations are overcoming these challenges to successfully implement digital transformation.

**Dennis Remmer**, *Senior Director, Oracle Support, Rimini Street*

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**10:00am** Government Keynote: Powering the Next Phase of IT Progression within Government - Navigating Emerging 2024 Requirements

- Developing the strategy for 2024 and beyond - exploring practical approaches to meet demands whilst working within the constraints of legacy systems
- Exploring the emerging realm of flexi-tech - disruptive trends in technology and what this could mean for the agile enterprise stack
- Agility in the context of hybrid working - assessing common challenges and how they can be overcome
- Navigating the rapid uptake of digital since 2020 - how does IT infrastructure need to adjust and support?

**Jelena Nikolic**, *Acting Chief Digital Officer, Digital Business Centre, Residential Tenancies Authority*

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**10:20am** Break

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**10:30am Interactive Roundtable Discussions****Roundtable 1: Proven Strategies for Protecting Profitability and Growth**

Protecting profitability and sustaining growth amidst uncertainty is a pressing challenge for IT leaders. Join us for a lively discussion with industry experts and your peers on how they are facing uncertainty with IT systems designed to:

- Boost agility with modular infrastructure
- Ensure easy replaceability
- Innovate with shrinking budgets
- Shift resources from commodity systems to systems of differentiation

**Dennis Remmer**, *Senior Director, Oracle Support*, Rimini Street

**Ryan Blackwood**, *Senior Account Executive*, Rimini Street

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**Roundtable 2: Navigating the Complexities of Building Digital Resilience in a Rapidly Evolving Landscape**

Government entities grapple with mounting disruptions, demanding unwavering system security and reliability. This roundtable focuses on the complexities of fostering digital resilience, acknowledging the following pivotal issues

- Complexity Amplifies Risk: Explore the risks posed by intricate modern technology stacks, magnifying attack surfaces and vulnerabilities, and discuss strategies to mitigate these threats.
- Breaking Silos for Collaborative Resilience: Address the hurdles arising from disjointed teams and tools, hindering collective issue identification and resolution. Participants will exchange insights on fostering interdepartmental cooperation.
- Adapting in an Evolving Landscape: Delve into the challenge of striking a balance between innovation and maintaining security, reliability, and compliance. The dialogue will center on methods to facilitate agile adaptation while upholding critical standards.

**Brett Matthews**, *AVP Sales Engineering - Australia, New Zealand & APAC Solution Architects*, Splunk

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**Roundtable 3: Moving beyond traditional telco - embracing cloud native constructs for building secure cloud and inter-site connectivity**

This session will define how to model your network best practices using a modern schema, leaning into the hyper-scale cloud provider approach to deploying scalable and robust compute and storage elements and transferring those learnings to your organisation.

- Boost your capabilities to scale
- Enhance your security posture
- Allow fast digital transformation to modern business challenges
- Review the latest in techniques and trends, at local, national and global scale

**Jason Bordujenko**, *Global Head of Solution Architecture- Channel*, Megaport & **Jordan Birchall**, *Sales Executive- APAC*, Megaport

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**11:30am Morning Tea and Networking Break**

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<b>11:50am</b>	<p><b>Unpacking ‘QLearn’ – The Department of Education’s Journey to Enhanced IT Capabilities</b></p> <ul style="list-style-type: none"> <li>• Exploring the intricacies of implementing an integrated learning management platform</li> <li>• Providing the capabilities required today, while embedding a base to support future digital learning adoption</li> <li>• Navigating the adoption of a SaaS for 700,00 students and teachers - Overcoming challenges in architecture, integration, vendor management and change management</li> </ul> <p><b>Annette Evans</b>, <i>Director Portfolio and Architecture</i>, Department of Education</p>
<b>12:10pm</b>	<p><b>Partner Perspective: Rising Above Uncertainty: Safeguarding Systems through Digital Resilience</b></p> <ul style="list-style-type: none"> <li>• Organizations face relentless cyber threats, outages, and pressures.</li> <li>• Economic and political uncertainty exacerbate the margin for error.</li> <li>• Citizens’ demands for seamless, always-on services persist</li> </ul> <p><b>Brett Matthews</b>, <i>AVP Sales Engineering - Australia, New Zealand &amp; APAC Solution Architects</i>, Splunk</p>
<b>12:30pm</b>	<p><b>Panel Discussion: Strategic IT Leadership Into 2024 – Exploring Emerging Requirements, Navigating Challenges and Embracing The Next Phase of Opportunity</b></p> <ul style="list-style-type: none"> <li>• The after-effects of the rapid digital upgrade agenda during covid – the implications and requirements for IT infrastructure</li> <li>• Sense-checking successful approaches toward IT modernisation – exploring promising initiatives leading into 2024 and continuing to build momentum</li> <li>• Exploring how to better help scale digital initiatives throughout the enterprise and enable platform-led agility</li> <li>• Developing the infrastructure workforce required to meet future demands - empowering employees to meet digital/ IT business demands and prioritising future-oriented skills</li> </ul> <p><b>Jason Bordujenko</b>, <i>Global Head of Solution Architecture - Channel</i>, Megaport  <b>Jeremy Janes</b>, <i>Chief Digital and Information Officer</i>, Queensland Building and Construction Commission  Facilitated by <b>Chenn Sanganithy</b>, <i>Principal, Consulting</i>, Deloitte</p>
<b>1:05pm</b>	<p><b>Closing remarks from Chair</b>  <b>Chenn Sanganithy</b>, <i>Principal, Consulting</i>, Deloitte</p>
<b>1:10pm</b>	<p><b>Networking Lunch</b></p>

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# NSW

## 24 October, 2023 8:30AM - 1:00PM



**Sean Carritt**

*Director ICT and Business Systems*

**Infrastructure NSW**



**Lisa Asquith**

*Director Technology Services*

**Digital NSW**



**Adam Stanzione**

*Director Cloud Services*

**eHealth NSW**



**Nick Smith**

*Partner*

**Deloitte**



**Charlotte Marra**

*Partner, Consulting*

**Deloitte**



**Christine Loe**

*Senior Account Executive*

**Rimini Street**



**Sue Landers**

*Senior Account Executive*

**Rimini Street**



**Chris Bannayan**

*OCI Infrastructure Specialist*

**Oracle**



**Lady Gueco-Vinensig**

*Channel Manager - APAC*

**Megaport**



**Mark Austen**

*Solutions Architect - APAC*

**Megaport**



**Matt Fowler**

*Director, AI-Driven Enterprise Sales  
Engineering, APAC*

**Juniper Networks**



**Oliver Dejkovski**

*Manager Sales Engineering*

**Juniper Networks**



**Mauro Barberis**

*Senior Systems Engineer*

**Cohesity**

## Explore the Agenda - Sydney, Tuesday 24 Oct

**8:30am** Registration and Networking Coffee

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**9:05am** Public Sector Network Opening Remarks

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**9:15am** Welcome from Event Chair  
**Nick Smith**, *Partner*, Deloitte

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**9:25am** **Government Keynote: Charting through a multi-cloud journey in public healthcare: A NSW Health narrative**

- The evolution of NSW Health's cloud journey — A retrospect and current overview of the healthcare cloud landscape
- Adoption and transformation — Identifying the pivotal enablers that facilitated success.
- Future focus — Outlining future focal points for cloud services in the healthcare sector.
- Learning from experience — Guidance and considerations for others embarking on a cloud journey.

**Adam Stanzione**, *Director Cloud Services*, eHealth NSW

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**9:55am** **Partner Perspective: Protecting Your Most Valuable Asset Demands A New Approach**

Today, data is likely your most valuable and vulnerable strategic asset yet many of the methods for storing and safeguarding it are decades old.

As the importance and dimensions of data in organizations have grown, it's also become a greater target for malicious actors. The way that we use data today requires not just a new security mindset but also new skill sets and new technologies around data management.

This session will showcase modern data protection solutions that go beyond backup and

- How IT modernization initiatives can be impeded or accelerated through data resiliency
- Tools to keep all your critical business data safe and secure—whether on-premises, at the edge, or in the cloud—to avoid downtime and maximize business productivity
- Minimize the risk your backups become a ransomware target, thanks to Zero Trust Security, immutable snapshots, ML-based ransomware attack detection, and more

**Mauro Barberis**, *Senior Systems Engineer*, Cohesity

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**10:15am** Break

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**10:30am Interactive Roundtable Discussions****Roundtable 1: Moving beyond traditional telco – embracing cloud native constructs for building secure cloud and inter-site connectivity**

This session will define how to model your network best practices using a modern schema, leaning into the hyper-scale cloud provider approach to deploying scalable and robust compute and storage elements and transferring those learnings to your organisation.

- Boost your capabilities to scale
- Enhance your security posture
- Allow fast digital transformation to modern business challenges
- Review the latest in techniques and trends, at local, national and global scale

**Mark Austen**, *Solutions Architect APAC*, Megaport & **Lady Gueco-Vinensig**, *Channel Manager - APAC*, Megaport

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**Roundtable 2: Is AI a friend or foe? How AI & ML can solve your ICT networking problems.**

- Supercharge your Digital Transformation strategies in 2023: Learn how applying AI and ML to networking problems will lay the foundation for your innovation strategy.
- Collaborative Networking: This roundtable will bring together common issues, real life case studies and real outcomes- no overhype!
- Hear from industry Leaders: Hosted by Gartner's Leader in the 2022 Gartner® Magic Quadrant™ for Enterprise Wired and Wireless LAN Infrastructure.

**Greg Yelas**, *Regional Sales Leader*, Juniper Networks

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**Roundtable 3: Proven Strategies for Protecting Profitability and Growth**

Protecting profitability and sustaining growth amidst uncertainty is a pressing challenge for IT leaders. Join us for a lively discussion with industry experts and your peers on how they are facing uncertainty with IT systems designed to:

- Boost agility with modular infrastructure
- Ensure easy replaceability
- Innovate with shrinking budgets
- Shift resources from commodity systems to systems of differentiation

**Christine Loe**, *Senior Account Executive*, Rimini Street & **Sue Landers**, *Senior Account Executive*, Rimini Street

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**Roundtable 4: Modernizing Your Backup and Recovery for Enhanced Cyber Resilience**

In today's cyber landscape, Cohesity stands as a disruptive technology, arming organizations with proactive prevention, swift detection, and resilient recovery capabilities against modern cyber threats.

Discuss firsthand how Cohesity can seamlessly integrate real-time threat intelligence, zero-trust security, and rapid recovery mechanisms to elevate your data protection strategy to new heights.

**Mauro Barberis**, *Senior Systems Engineer*, Cohesity

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**11:30am Morning Tea and Networking Break**

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**11:50am Government Keynote: The Invisible Foundation - Capitalising on the Inter-Personal Aspect of IT Teams to Build Trust and Deliver Value'**

**Lisa Asquith**, *Director Technology Services, Digital NSW*

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**12:10pm Partner Perspective: Embracing the future of networking for the requirements of today's network**

- Navigating the Network Landscape: Unveiling the likely trends of Networking as a Service
- The Vanguard Trends: Pioneering Perspectives from industry leaders
- Charting a Course and overcoming adversity
- Solutions on the Horizon: Finding the Right Fit
- Essential Considerations: Navigational Insight

**Lady Gueco-Vinensig**, *Chanel Manager APAC, Megaport*

**Chris Bannayan**, *OCI Infrastructure Specialist, Oracle*

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**12:30pm Panel Discussion: Strategic IT Leadership Into 2024 - Exploring Emerging Requirements, Navigating Challenges and Embracing The Next Phase of Opportunity**

- The after-effects of the rapid digital upgrade agenda during covid - the implications and requirements for IT infrastructure
- Sense-checking successful approaches toward IT modernisation - exploring promising initiatives leading into 2024 and continuing to build momentum
- Exploring how to better help scale digital initiatives throughout the enterprise and enable platform-led agility
- Developing the infrastructure workforce required to meet future demands - empowering employees to meet digital/ IT business demands and prioritising future-oriented skills

**Sean Carritt**, *Director ICT and Business Systems, Infrastructure NSW*

**Oliver Dejkovski**, *Manager Sales Engineering, Juniper Networks*

Facilitated by **Charlotte Marra**, *Partner, Consulting, Deloitte*

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**1:05pm Closing remarks from Chair**

**Nick Smith**, *Partner, Deloitte*

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**1:10pm Networking Lunch**

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# VIC 26 October, 2023 8:30AM - 1:00PM



**Tony Gustin**

*Chief Information Officer*

City of Melbourne



**Dr. Basanagouda B Patil**

*Technical Director STEM Design Centre*

Department of Education & Training



**Daniel Lewis**

*Head of Technology*

State Library of Vic



**Brett James**

*Director, IT Services*

Department of Education



**Dale Andrea**

*Chief Information Officer*

VicRoads



**Natalie Dale**

*Director, Consulting*

Deloitte



**Justin Maiuto**

*Partner*

Deloitte



**Nikhil Patinge**

*Director, WoVG API Capability Program, Digital Victoria*

Department of Government Services



**Jordan Birchall**

*Sales Executive - APAC*

Megaport



**Ryan Tucker**

*Solutions Architect - APAC*

Megaport



**Daniel Tymkin**

*Senior Systems Engineer*



**Christine Loe**

*Senior Account Executive*



**Bill Fraser**

*Head of Channel Sales - APAC*

## Explore the Agenda - Melbourne, Thursday 26 Oct

**8:30am** Registration and Networking Coffee

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**9:00am** Public Sector Network Opening Remarks

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**9:10am** Welcome from Event Chair

**Justin Maiuto**, *Partner*, Deloitte

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**9:20am** Government Fireside Chat: Delving into the realm of tech transformation: navigating the paradigm of people, culture, and change

**Daniel Lewis**, *Head of Technology*, State Library of Victoria

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**9:40am** Government Fireside Chat: Navigating IT in Education post 2020 - and Exploring Emerging Requirements Into 2024

**Brett James**, *Director, IT Services*, Department of Education

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**10:00am** Government Fireside Chat: Unpacking API Capability within Victorian Government: Exploring Opportunities and Implications for IT

**Nikhil Patinge**, *Director, WoVG API Capability Program, Digital Victoria*, Department of Government Services

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**10:15am** Break

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**10:30am** Interactive Roundtable Discussions

**Roundtable 1: Moving beyond traditional telco – embracing cloud native constructs for building secure cloud and inter-site connectivity**

This session will define how to model your network best practices using a modern schema, leaning into the hyper-scale cloud provider approach to deploying scalable and robust compute and storage elements and transferring those learnings to your organisation.

- Boost your capabilities to scale
- Enhance your security posture
- Allow fast digital transformation to modern business challenges
- Review the latest in techniques and trends, at local, national and global scale

**Jordan Birchall**, *Sales Executive - APAC*, Megaport & **Ryan Tucker**, *Solutions Architect - APAC*, Megaport

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**Roundtable 2: Proven Strategies for Protecting Profitability and Growth**

Protecting profitability and sustaining growth amidst uncertainty is a pressing challenge for IT leaders. Join us for a lively discussion with industry experts and your peers on how they are facing uncertainty with IT systems designed to:

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- Ensure easy replaceability
- Innovate with shrinking budgets
- Shift resources from commodity systems to systems of differentiation

**Christine Loe**, *Senior Account Executive*, Rimini Street

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### **Roundtable 3: Modernizing Your Backup and Recovery for Enhanced Cyber Resilience**

In today's cyber landscape, Cohesity stands as a disruptive technology, arming organizations with proactive prevention, swift detection, and resilient recovery capabilities against modern cyber threats.

Discuss firsthand how Cohesity can seamlessly integrate real-time threat intelligence, zero-trust security, and rapid recovery mechanisms to elevate your data protection strategy to new heights.

**Daniel Tymkin**, *Senior Systems Engineer, Cohesity*

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#### **11:30am Morning Tea and Networking Break**

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#### **11:50am Government Services Keynote: Executing the Modernisation Agenda - Sense-Checking Strategic Approaches to enabling a digital and data services future**

- Taking a new journey in government service delivery - building and flying a new plane!
- Leveraging cloud platforms to overcome legacy system barriers
- Lessons learnt to improve IT agility - unpacking the capabilities needed to progress into 2024 and beyond.

**Dale Andrea**, *Chief Information Officer, VicRoads*

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#### **12:10pm Partner Perspective: Protecting Your Most Valuable Asset Demands A New Approach**

Today, data is likely your most valuable and vulnerable strategic asset yet many of the methods for storing and safeguarding it are decades old.

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- Minimize the risk your backups become a ransomware target, thanks to Zero Trust Security, immutable snapshots, ML-based ransomware attack detection, and more

**Daniel Tymkin**, *Senior Systems Engineer, Cohesity*

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- Developing the infrastructure workforce required to meet future demands - empowering employees to meet digital/ IT business demands and prioritising future-oriented skills

**Tony Gustin**, *Chief Information Officer*, City of Melbourne

**Dr. Basanagouda Patil**, *Technical Director STEM Design Centre*, Department of Education & Training

**Bill Fraser**, *Head of Channel Sales - APAC*, Megaport

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**1:05pm Closing remarks from Chair**  
**Justin Maiuto**, *Partner*, Deloitte

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**1:10pm Networking Lunch**

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# SA 31 October, 2023 8:30AM - 1:00PM



**Mark Buckley**

*Security Design Lead*

Australian Taxation Office



**Sean Cummins**

*Director ICT Projects*

Department of Education



**Luke Toop**

*Deputy Director, Strategy & Architecture*

Department of the Premier and Cabinet



**David Hobbis**

*Partner*

Deloitte



**Richard Hill**

*Chief Information Officer*

Department for Infrastructure and Transport



**Brett Matthews**

*AVP Sales Engineering - Australia, New Zealand & APAC Solution Architects*

Splunk



**Shikha Sharma**

*CIO/Director Business Improvement Technology*

Department of Human Services



**Ben Thwaites**

*Partner, Consulting*

Deloitte



**Joel Preston**

*Senior Systems Engineer*

Veeam



**Ralph Fontelar**

*Enterprise Account Manager*

Veeam



**Antony Marijanovic**

*Solution Architect*

Veeam



## Explore the Agenda - Adelaide, Tuesday 31 Oct

**8:30am** Registration and Networking Coffee

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**9:00am** Public Sector Network Opening Remarks

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**9:10am** Welcome from Event Chair

**David Hobbis**, *Partner*, Deloitte and **Ben Thwaites**, *Partner, Consulting*, Deloitte

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**9:20am** Government Keynote: Navigating the Realm of Cloud Migration – Lessons Learnt

**Richard Hill**, *Chief Information Officer*, Department for Infrastructure and Transport

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**9:40am** Partner Perspective: Cyber Resilience in the Crosshairs of Ransomware – Strategies for success

- Importance of data and current data trends in 2023
- Ransomware is the worst kind of disaster - Veeam's approach to ransomware and tackling the beast head on
- Essential 8 alignment and how we're helping the SA community strengthen their arsenal
- How to fight back - What's coming in Veeam V12a that can protect you from the threat of ransomware

**Antony Marijanovic**, *Solution Architect*, Veeam

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**10:00am** Government Keynote: Executing the Modernisation Agenda – Sense-Checking Strategic Approaches to IT Infrastructure Improvements, Operations and Cloud

- Overcoming the legacy system barrier to modern platform integration
- Lessons learnt over the past 12-18 months – key pitfalls to avoid and identifying what initiatives to progress into 2024
- Improving IT agility within government – unpacking practical steps forward

**Sean Cummins**, *Director ICT Projects*, Department for Education

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**10:20am** Break

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**10:30am** Interactive Roundtable Discussions

**Roundtable 1: Strengthening SA Government Cyber Resilience**

In this roundtable, we will discuss:

- The public cloud shared responsibility model – the data in the cloud is yours to own and protect - touching particularly on M365 and Salesforce data
- The biggest challenges when relying on manual processes to recover data after an outage, and how they impact our ability to maintain cyber resilience?
- How much does it cost in terms of time, resources, and money to manually recover data after an outage, and how can these costs impact other critical government operations?
- How important is it to regularly test data recovery processes, and what are some best practices for doing so to ensure cyber resilience?

**Joel Preston**, *Senior Systems Engineer*, Veeam

**Ralph Fontelar**, *Enterprise Account Manager*, Veeam

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## **Roundtable 2: Navigating the Complexities of Building Digital Resilience in a Rapidly Evolving Landscape**

Government entities grapple with mounting disruptions, demanding unwavering system security and reliability. This roundtable focuses on the complexities of fostering digital resilience, acknowledging the following pivotal issues

- Complexity Amplifies Risk: Explore the risks posed by intricate modern technology stacks, magnifying attack surfaces and vulnerabilities, and discuss strategies to mitigate these threats.
- Breaking Silos for Collaborative Resilience: Address the hurdles arising from disjointed teams and tools, hindering collective issue identification and resolution. Participants will exchange insights on fostering interdepartmental cooperation.
- Adapting in an Evolving Landscape: Delve into the challenge of striking a balance between innovation and maintaining security, reliability, and compliance. The dialogue will center on methods to facilitate agile adaptation while upholding critical standards.

**Brett Matthews**, *AVP Sales Engineering - Australia, New Zealand & APAC Solution Architects*, Splunk

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## **Roundtable 3: How is the evolution of quantum computing threatening my cyber security? Is it the next Y2K?**

- What is the threat of quantum computing?
- When will it affect my business?
- What do I need to do to get ready?

**Michael Puckridge**, *Principal Deloitte Cyber - Cryptographic Specialist*, Deloitte

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### **11:30am Morning Tea and Networking Break**

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### **11:50am Government Keynote: Playing the long game: Building blocks for IT Modernisation**

- 'War stories' from the digital transformation of highly-regulated non-government organizations
- Critical points of leverage for your technology, process and personnel
- Experiences in the SA public sector
- How to successfully transform our public sector teams, projects and departments

**Luke Toop**, *Deputy Director, Strategy & Architecture*, Department of the Premier and Cabinet

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### **12:10pm Partner Perspective: Rising Above Uncertainty: Safeguarding Systems through Digital Resilience**

- Organizations face relentless cyber threats, outages, and pressures.
- Economic and political uncertainty exacerbate the margin for error.
- Citizens' demands for seamless, always-on services persist

**Brett Matthews**, *AVP Sales Engineering - Australia, New Zealand & APAC Solution Architects*, Splunk

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**12:30pm Panel Discussion: Strategic IT Leadership Into 2024 - Exploring Emerging Requirements, Navigating Challenges and Embracing The Next Phase of Opportunity**

- The after-effects of the rapid digital upgrade agenda during covid - the implications and requirements for IT infrastructure
- Sense-checking successful approaches toward IT modernisation - exploring promising initiatives leading into 2024 and continuing to build momentum
- Exploring how to better help scale digital initiatives throughout the enterprise and enable platform-led agility
- Developing the infrastructure workforce required to meet future demands - empowering employees to meet digital/ IT business demands and prioritising future-oriented skills

**Shikha Sharma**, *CIO/Director Business Improvement Technology*, Department of Human Services

**Mark Buckley**, *Security Design Lead*, Australian Taxation Office

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**1:05pm Closing remarks from Chair**

**David Hobbis**, *Partner*, Deloitte and **Ben Thwaites**, *Partner, Consulting*, Deloitte

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**1:10pm Networking Lunch**

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**I found it enjoyable to learn from other government departments about their digital transformation journey, including the challenges they faced along the way.**

Department of Communities



**I really enjoyed the candidness and openness of the discussions amongst the speakers and the audience.**

Philippine Embassy of Canberra Australia



**I enjoyed the networking opportunity, innovation was inspiring.**

Sydney Children's Hospitals Network



**Sharing ideas and experiences with ICT colleagues and peers and hearing what others are doing in our sector.**

Department of Education

