



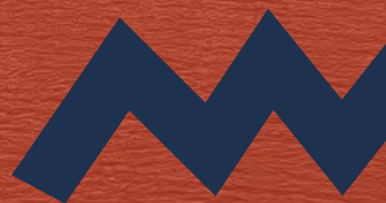
→ Innovation and IT

# Government Innovation Texas

Transforming Government  
through Technology  
Driven Initiatives

**Post-Event Report**

**Wednesday, October 19, 2022**  
Austin, Texas



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P: +1 (647) 969 4509



## Event Statistics



41

Speakers



291

Registrations

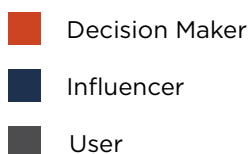
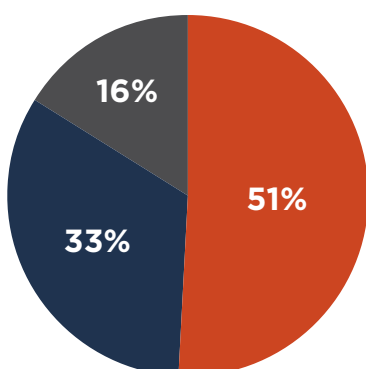


23

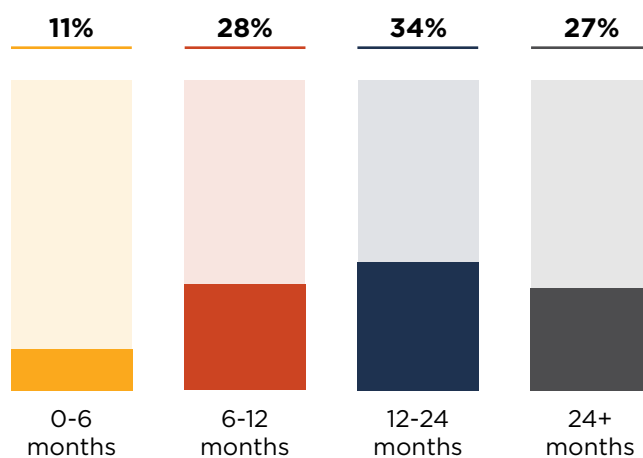
Partners

## Delegate Profile

### Attendee Role



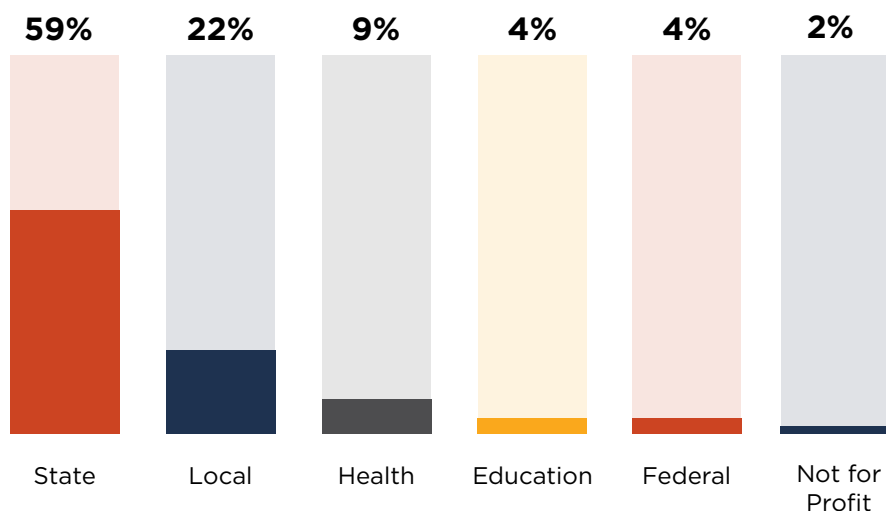
### Investment Timeframe



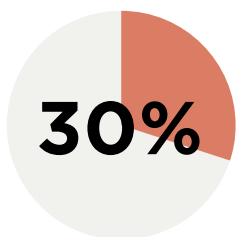
# 2022 Survey

A snapshot of trends happening in Texas' Public Sector

## 291 ATTENDEES PARTICIPATED IN THIS SURVEY

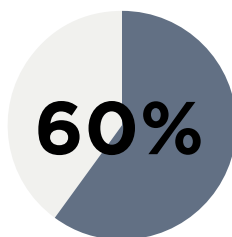


What is your organization, department, or function's top priority over the next 12-24 months?



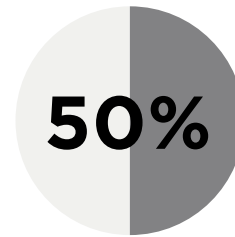
said transforming and automating processes

What do you see as the biggest challenge facing the Public Sector in Pennsylvania?



said workforce - talent attraction and retention

What is Texas' greatest strength in meeting the challenges of the future?



said people/skills

## TOP 3 FOCUS AREAS



Business Process Transformation and Optimization



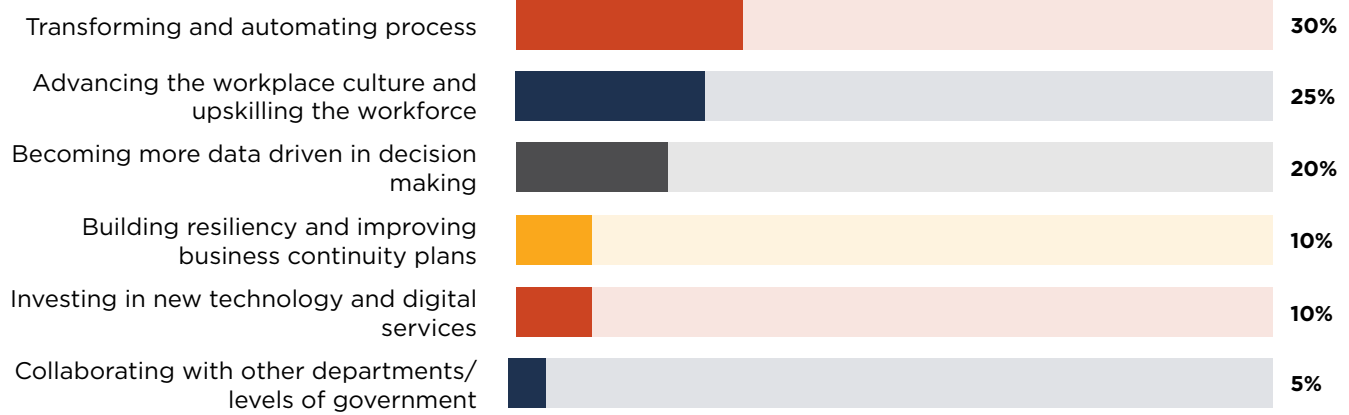
Data Management & Analytics



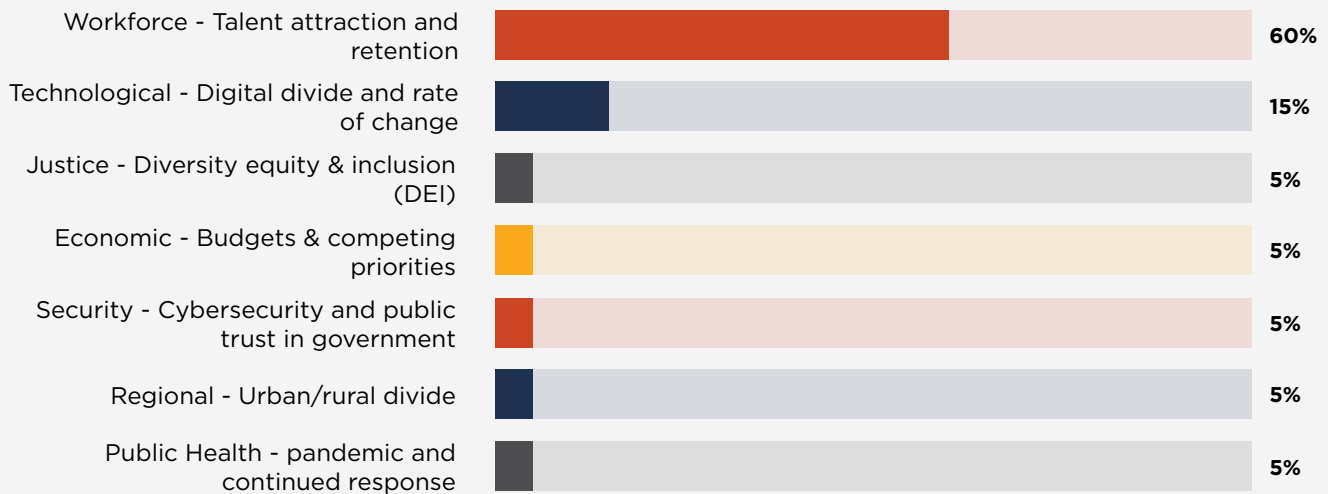
Digital Product Development  
(service design, mobile, web, content delivery/management etc.)

# Poll Report

## What is your organization, department, or function's top priority over the next 12-24 months?

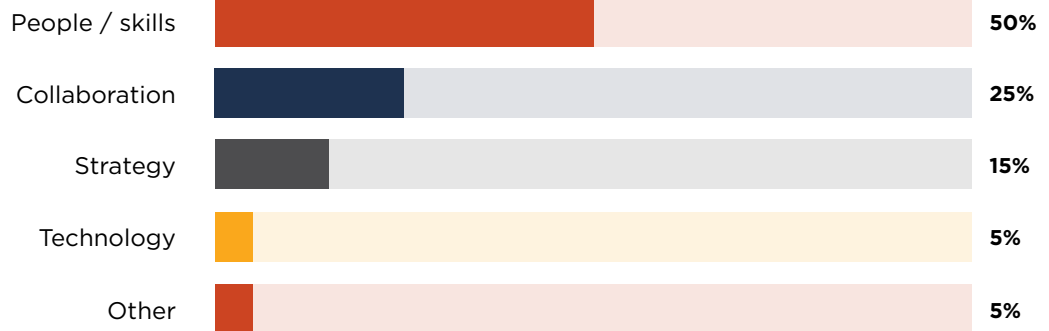


## What do you see as the biggest challenge facing the Public Sector in Texas?

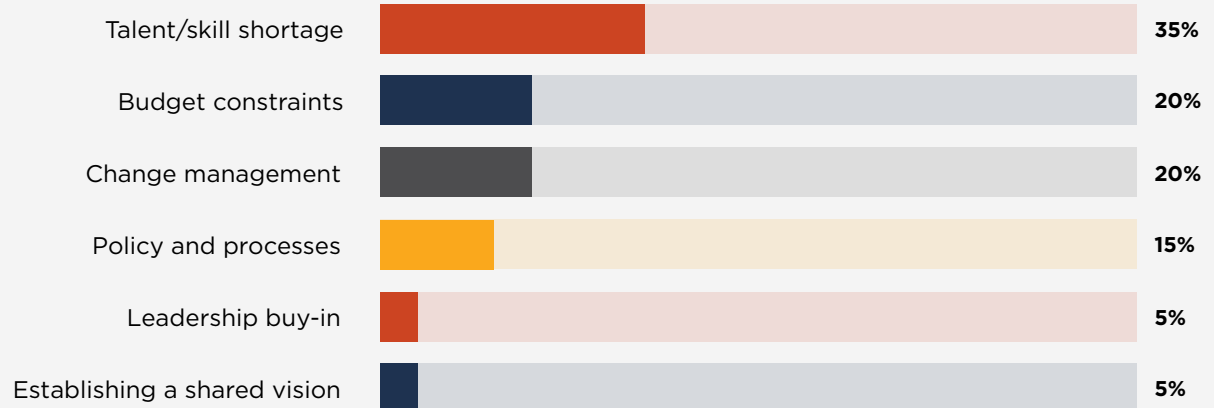


# Poll Report

## What is Texas' greatest strength in meeting the challenges of the future?



## What is the biggest barrier to building a culture of continuous innovation within your agency/department?



# In Attendance

## Job Titles

|  |  |   |
|--|--|---|
| Accreditation & Certification Specialist                           | Chief Epidemiologist   | Deputy Chief - Strategy & Innovation  |
| Analyst  | Chief Financial Manager  | Deputy Chief Information Officer  |
| Assistant Chief of Regional Services                               | Chief Information Officer  | Deputy Chief Information Officer  |
| Assistant Director   | Chief Information Security Officer   | Deputy Chief Information Security Officer                                   |
| Assistant Director for Administration                              | Chief of Infrastructure Operations   | Deputy Commissioner   |
| Assistant Director, City of Austin Public Works Department         | Chief of Police  | Deputy Commissioner of Finance  |
| Assistant Health Director  | Chief of Prosthetic and Sensory Aids Service   | Deputy Director of Application Services                                     |
| Assistant Principal  | Chief of Staff   | Deputy Executive Commissioner   |
| Assistant Vice President   | Chief Strategy and Innovation Officer  | Deputy State- Chief Information Officer                                     |
| Associate Commissioner for Procurement and General Services        | Chief Talent Management Officer  | Director  |
| Associate Commissioner for Strategic Operations                    | Chief Technology Officer   | Director - Office of Operations and Technology Services                     |
| Brain Injury Program Manager                                       | City Manager   | Director - IT Business Operations   |
| Business and Asset Manager   | Civil Rights Director  | Director of Animal Services   |
| Business Intelligence Consultant                                   | Climate Resilience & Adaptation Program Manager  | Director of Business Management   |
| Business Process Improvement Analyst                               | Cloud Architect  | Director of Information Technology  |
| Business Process Improvement Management Analyst                    | Commission Chair   Community Technology & Telecommunications Commission (CTTC)           | Director of Infrastructure  |
| Business Process Improvement Manager                               | Contract Manager   | Director of Innovative Technology   |
| Business System Analyst  | Contract Support Section Director  | Director of Open Innovation, Technology Transformation Services             |
| Centralized Accounting and Payroll System- Human Resources Manager | Counselor  | Director of Operations  |
| CEO & Founder, Anthro-Tech, Affiliate Assistant Professor          | Customer Care Division Director  | Director of People and Culture at Texas Department of Information Resources |
| Chairman   | Customer Manager   | Director of Policy and Performance Management                               |
| Chief Process Improvement Officer, Chief Transformation Office     | Customer Service Director  | Director of Process Improvement   |
| Chief Data and Analytics Officer                                   | Cybersecurity Risk Analyst   | Director of Product Development & Delivery                                  |
| Chief Data Officer   | Data Analyst   | Director of Program Development   |
| Chief Digital Officer  | Data Analyst Manager   | Director of Program Implementation  |
|  | Deputy Associate Commissioner  |   |
|  | Deputy Associate Commissioner for Strategy and Innovation                                |   |
|  | Deputy Associate Commissioner of Staff Support Services, Health Care Service Corporation |   |

## Job Titles

|   |  |  |
|---|--|--|
| Director of Strategic Digital Services                        | Information Technology   | Occupational & Technical Services Team Lead        |
| Director of Strategy & Planning                               | Innovation Manager   | Ombudsman-I  |
| Director of Technology  | Innovation Specialist  | Operations Manager                                 |
| Director of Training  | Institute of Risk Management Education & Outreach                    | Operations Team Lead (ps Vi)                       |
| Director of Transformation                                    | Interim Assistant Director of Guest Experience                       | PMO Manager  |
| Director of Trust, Settlement & Custody Services              | Interim Chief Information Officer & Deputy Chief Information Officer | Procurement  |
| Director, Administrative Services                             | IT Application Consultant  | Product Development Coordinator                    |
| Director, Center for Safe and Secure Schools                  | IT Data and Software Services Manager                                | Program Assistant                                  |
| Director, Civil Rights Division                               | IT Data Architect  | Program Coordinator                                |
| Director, Information Services                                | IT Director  | Program Manager                                    |
| Director, IT Asset Management                                 | IT Manager   | Program Specialist                                 |
| Director, Risk Management                                     | IT Manager- Support Services   | Program Specialist III, Education & Examination    |
| Director, United States Airforce Talent Management Innovation | IT PMO Manager   | Program Supervisor                                 |
| Division Manager  | IT Portfolio Project Manager   | Project Coordinator                                |
| Enterprise Architect  | IT Project Management Office Director                                | Project Management Specialist                      |
| Environmental Manager   | IT Security Analyst  | Project Manager                                    |
| Executive Director  | IT Support Coordinator   | Public Information Manager                         |
| Executive Director and State Chief Information Officer        | Lead Applications Developer  | Qualitative Researcher & Designer                  |
| Finance Director  | Lecturer   | Reimbursement Analyst                              |
| Financial Manager II  | Legislative Director   | Research Analyst                                   |
| Geographic Information System Specialist                      | Management Analyst   | Research Associate                                 |
| Global Business Expansion Division Manager                    | Management Information System Director                               | Senior Advisor                                     |
| Head of Strategic Initiatives                                 | Manager  | Senior Business Process Consultant                 |
| Hiring and Recruiting Specialist                              | Manager of Psychological Services                                    | Senior Classification Analyst                      |
| HR Coordinator  | Manager, Human Resource Project Team                                 | Senior Data Analyst                                |
| HR Director   | Manager, Projections & Socioeconomic Analysis                        | Senior Innovation Specialist                       |
| Human Resources Supervisor                                    | Manager, Strategic Engagement  | Senior IT Business Systems Analyst                 |
| Information Resource Management Director                      | Manager, Training and Event Management                               | Senior Project Manager                             |
| Information Security Analyst                                  | New Development Project Manager                                      | Senior Strategic Engagement Specialist             |
| Information Security Architect                                |  | Senior Transformation Specialist                   |
| Information Security Officer                                  |  | State Director for Diversity, Equity and Inclusion |
| Information Security Portfolio Manager                        |  |  |

## Job Titles

|  |
|--|
| State Representative District 48                   |
| Strategic Operations Specialist                    |
| Strategy Analyst                                   |
| System Administrator                               |
| Systems Analyst                                    |
| Talent Acquisition Specialist                      |
| Talent Acquisition Strategist                      |
| Talent Development Officer                         |
| Team Lead  |
| Technical Services Officer                         |
| Technology Delivery Manager                        |
| Transformation Specialist                          |
| Vice President of Policy<br>Development & Research |
| Volunteer Coordinator                              |
| Web Coordinator                                    |



# In Attendance

## Organizations

|   |   |  |
|---|---|--|
| Agape Substance Abuse Program   | City of Harlingen   | Office of Criminal Justice                         |
| Air Force Installation and Mission Support Center                               | City of Horseshoe Bay   | Office of the Attorney General                     |
| Austin Energy   | City of Huntsville  | Railroad Commission of Texas                       |
| Austin Fire Department  | City of Navasota  | San Antonio Airport Systems                        |
| Austin Public Health  | City of Plano Texas Police Department                           | San Antonio Housing Authority                      |
| Austin Public Health and Animal Services at City of Austin                      | City of Port Arthur Health Department                           | State Auditor's Office                             |
| Austin-Bergstrom International Airport  | City of Sugar Land  | State of Louisiana Court of Appeals                |
| Autonomy Institute  | City of Terrell   | State of Texas                                     |
| Bastrop County Animal Services  | City of Waco  | Teacher Retirement System of Texas                 |
| Bexar County Community Supervision and Corrections                              | City of Weslaco   | Texas Administrator                                |
| Bexar County Juvenile Probation Department                                      | Dallas Housing Authority  | Texas Attorney General                             |
| Bibliotech  | Department of Children and Family Services                      | Texas Comptroller of Public Accounts               |
| Blind Children's Program - Texas Health and Human Services Commission           | Department of Family and Protective Services                    | Texas County & District Retirement System          |
| Bradshaw Solutions Group  | Department of Health Services                                   | Texas Department of Licensing & Regulation         |
| Brownsville Police Department   | Department of Information Resources                             | Texas Department of Agriculture                    |
| Center for Transportation Research, University of Texas Austin                  | Department of Licensing and Regulation                          | Texas Department of Family and Protective Services |
| Children's Assessment Center  | Executive Council of Therapy and Occupational Therapy Examiners | Texas Department of Information Resources          |
| City of Austin  | General Services Administration                                 | Texas Department of Insurance                      |
| City of Austin - Department of Aviation   | Harris County Department of Education                           | Texas Department of Licensing & Regulation         |
| City of Austin Transportation Department  | Harris County Hospital District                                 | Texas Department of Safety                         |
| City of Austin, Economic Development Department                                 | Harris County Public Health                                     | Texas Department of State Health Services          |
| City of Austin, Music & Entertainment Division, Economic Development Department | Health and Human Services Commission                            | Texas Department of Transportation                 |
| City of Baytown   | Health and Specialty Care System                                | Texas Division of Emergency Management             |
| City of Cedar Park  | Housing Authority of the City of Austin                         | Texas Education Agency                             |
|   | Houston Airport System  | Texas Health and Human Services                    |
|   | Louisiana State Civil Service                                   |  |
|   | North Texas Health Care System                                  |  |

## Organizations

Texas Health and Human Services  
Chief Technology Office

Texas Health and Human Services  
Commission

Texas Health and Human Services  
Commission - Office of the  
Medical Director

Texas Health and Human  
Services, Finance Department

Texas Health Professions Council

Texas Higher Education  
Coordinating Board

Texas House of Representatives

Texas Medicaid & Healthcare  
Partnership

Texas Military Department

Texas Opportunity & Justice  
Incubator

Texas Parks & Wildlife  
Department

Texas Parks and Wildlife

Texas Parks and Wildlife  
Department

Texas Racing Commission

Texas State Board of Pharmacy

Texas Treasury Safekeeping Trust  
Company

Texas Veterans Commission

Texas Water Development Board

Texas Workforce Commission

The University of Texas at San  
Antonio

Town of Pecos City

Travis County ESD 2

United States Air Force

University of Washington

Williamson County

# Audience Testimonials

**“I found the event content valuable and useful. Speakers were great and there were plenty of opportunities to network.”**

Texas Department of Information Resources

**“Very positive and valuable. We learned about the importance of technology and moving forward with the times but to keep person to person contact a priority.”**

Bexar County Juvenile Probation Department

**“Overall the conference was a great first showing and the networking was valuable.”**

Texas County & District Retirement System

# Featured Speakers


**Amanda Crawford**

Executive Director and State Chief Information Officer  
Texas Department of Information Resources


**Jennifer Buaas**

Director of Strategic Digital Services  
Texas Department of Information Resources


**Syed Mohammed Mehdi, A. A. E.**

Chief Strategy and Innovation Officer  
San Antonio Airport Systems


**Justin Copling**

Technical Services Officer  
City of Plano Texas Police Department


**Jason Alexander**

Chief of Staff  
City of Austin


**Dennis Hinrichs**

Director of Technology  
State of Louisiana Court of Appeal


**Kenny Wright**

Chief Process Improvement Officer  
Texas Department of Licensing and Regulation


**Kathleen Fairchild**

Information Security Portfolio Manager  
Texas Health and Human Services Commission


**Erin Hutchins**

Director  
Guidehouse


**Andy MacIsaac**

Director, Solutions Marketing, Public Sector  
Alteryx, Inc.


**Thomas Herrmann**

Senior Account Executive  
Anthology, formerly Blackboard


**Mike Siano**

Principal, Thought Leadership and Advisory Services  
Cornerstone OnDemand, Inc.


**Jonathan Distler**

Senior Director, Solutions Engineering  
IDEMIA


**Suzanne Boyd**

CEO & Founder, Anthro-Tech & Affiliate Assistant Professor, University of Washington


**Bryan Daniel**

Chairman & Commissioner Representing the Public  
Texas Workforce Commission


**Wayne Vore**

Chief Technology Officer  
Texas Health and Human Services


**Horacio Zambrana**

Chief Talent Management Officer  
Teacher Retirement System of Texas


**Catherine Crago**

Head of Strategic Initiatives  
Housing Authority of the City of Austin


**Dana M. Leberherz, MPA, Ed. D.**

Talent Development Director  
Louisiana State Civil Service


**Stephen Wolff**

Cybersecurity Risk Analyst  
Texas Comptroller of Public Accounts


**Monica Smoot**

Texas Data Literacy Program Administrator, Office of the Chief Data Officer  
Texas Department of Information Resources


**Jarah Meador**

Director of Open Innovation, Technology Transformation Services, Challenge.gov & CitizenScience.gov  
GSA


**Jon Andrews**

Senior Managing Director and Client Account Lead for Texas Public Sector  
Accenture


**Steven Boberski**

Public Sector CTO  
Genesys


**Aaron King**

Solutions Engineer  
Anthology, formerly Blackboard


**Chris Brown**

Chief Technology Officer  
Immuta


**Dan Dabrowski**

VP Public Sector  
Prove Identity


**Colleen Malloy**

Senior Strategic Business Development Manager  
Coursera


**Shauna Rogers**

Chief Digital Officer  
Texas Attorney General


**Dr. Jessica J. Jones**

State Director for Diversity, Equity and Inclusion  
Louisiana Department of Children and Family Services


**Scott Miller**

Cloud Architect  
Texas Health and Human Services


**Dr. Besa Bauta**

Chief Data and Analytics Officer  
Texas Department of Family and Protective Services


**Dr. Maggie Deichert**

Vice President of Policy Development & Research  
Dallas Housing Authority


**Dr. Alaric Robertson**

Director of Transformation  
Texas Health and Human Services Commission, Office of Transformation and Innovation


**Yiting Liu**

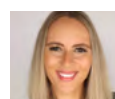
Enterprise Architect  
Texas Health and Human Services Chief Technology Office


**Robert McNamara**

Guidehouse Partner, IT Strategy & Transformation  
Guidehouse


**Robert Cohan**

Managing Director, Strategy & Consulting, Health & Public Service  
Accenture


**Maddison Bruer**

Manager  
Deloitte Consulting


**Michael Yoo**

Customer Market Leader-Technology & Developer  
Skillsoft


**Gregory Pochodaj**

Principal Architect-SE  
EnterpriseDb


**Steve Witt**

Director of Public Sector  
Nintex

# 2022 Partners



# About Us

Certified



Corporation

Public Sector Network connects government organizations across the globe.

Our mission is to give public sector professionals a single place to come together, share ideas, and get free, unlimited access to the latest information about critical topics that are transforming the government landscape.

Our government-only network helps members find relevant international content and case studies that are critical to your work and can help you save time, and money. For those who are looking to network at a deeper level, we hold insightful online and in-person events, ranging from conferences and exhibitions, to intimate training courses and forums across major cities around the world.

The Public Sector Network (PSN) is a certified B Corporation, a business that meets the highest standards of verified social and environmental performance, public transparency, and legal accountability to balance profit and purpose.

The goal of the B Corps is to accelerate a global culture shift to redefine success in business and build a more inclusive and sustainable economy.

Public Sector Network events, like the Public Sector Innovation Show, limit waste where possible. Initiatives like using reusable dishware instead of plastic disposable options and limiting paper through use of our event app are only small examples of our commitment to sustainability.

## Become a Supplier

We understand that government need to partner with private sector, but this can often be a crowded, noisy market.

Our network is designed for public sector professionals only as it maintains the credibility of our content for our government members.

In order to help our members connect with private sector, we have created Public Sector Network's Marketplace where solution and service providers can create free profiles showcasing their business. Our members can easily search for any requirement and connect directly with you.

If you want to get exposure to our ever-growing membership, then start your free page today.

→ [Set up a supplier page here](#)





PUBLIC  
SECTOR  
NETWORK



CONNECTING GOVERNMENT  
[WWW.PUBLICSECTORNETWORK.COM](http://WWW.PUBLICSECTORNETWORK.COM)

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