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# ACT Health Innovation Showcase 2023

A Future Focused Health System Where Collaboration Meets Ingenuity

**Thursday, August 17 2023**

Canberra

## Agenda at a Glance

As the ACT health system faces increasing pressure to deliver a wide array of care to citizens, innovation remains vital to ensure continued improvement to patient outcomes. The global pandemic is still impacting healthcare providers in a multitude of ways. Improving systems and consolidating digital transformation are key to ensuring the core objective of a future focused health system is met. Adopting a patient-centred approach is a primary focus for health care agencies.

The Canberra Government is aiming to improve how agencies work together and share information. Recruitment and building a resilient workforce are a core focus amidst a skills shortage, as is managing and using funding in the most effective way.

Public Sector Network's **ACT Health Innovation Showcase 2023** will explore the latest technologies assisting in future proofing the health system. Leaders will discuss their latest experiences in patient care and the importance of collaboration to provide a more efficient service. With a focus on upskilling and preventing change fatigue, the event will provide an opportunity for health professionals to network and connect with others in the field.

## Who You'll Meet

### Chiefs/Directors/Heads/Managers of:

- Medical, Clinical
- Nursing
- Digital, Transformation, Innovation, Virtual Care
- HR, Workforce, People & Culture
- Strategy & Improvement
- CX, Patient & Clinician Experience
- Data, Analytics, Informatics, Automation
- Operations, Projects, Planning, Systems, Procurement
- Health Technology & IT

## Benefits of Attending



**Find out how** Canberra agencies are working to create and integrated and interconnected health system



**Discover the latest** technologies being implemented to improve patient outcomes



**Hear from** experts in their field about innovative solutions to the biggest issues in Australian healthcare



**Collaborate and network with** leaders in the ACT healthcare sector

# Our Speakers



**David Hansen**

*Chief Executive Officer -  
Australian E-Health Research  
Centre*

**CSIRO**



**Simon Cleverley**

*Assistant Secretary - Digital  
Health Branch*

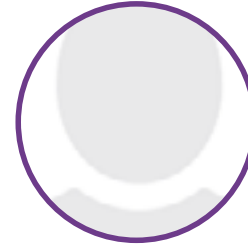
**Australian Government  
Department of Health**



**Sam Peascod**

*Assistant Secretary - Digital  
and Service Design Branch*

**Australian Government  
Department of Health**



**Johan Swanepoel**

*Principal Solutions Architect*

**Red Hat**



**Jessie Holberton**

*Director Quality Improvement  
and Engagement*

**ACT Health**



**Peter O'Halloran**

*Chief Digital Officer*

**Australian Digital Health  
Agency**



**Joana Valente**

*Lead Partner - Deloitte  
Federal Health and Human  
Services*

**Deloitte**



**Elizabeth Langdon**

*National Sector Lead Health  
and Aged Care*

**Proximity**



**Will Egan**

*Chief Executive Officer*

**Ausmed**



**Dr. Jeni Wellington**

*Chief Executive Officer*

**Annuo Med Tech Solutions**



**8:00am** Registration and Networking Coffee

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**9:00am** Welcome from Public Sector Network

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**9:15am** Welcome from the Chair

**Joana Valente**, *Lead Partner - Deloitte Federal Health and Human Services, Deloitte*

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**9:30am** **Government Keynote: Partnering Agencies to Improve Access to Out of Hospital Care**

- New data standards for interoperability
- AI supporting our health workforce
- Sharing data for models of virtual care

**David Hansen**, *Chief Executive Officer - Australian E-Health Research Centre, CSIRO*

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**9:50am** **Platinum Partner Perspective: A systematic Approach to Facilitating Knowledge Transfer Across Your Healthcare Workforce**

- Understand the implications of the emerging experience complexity gap
- Identify specific workforce strategies that will encourage the sharing of knowledge and expertise across your team
- Explore success stories and technologies being leveraged globally to close the experience-complexity gap
- Review potential new revenue streams for your health service in an in-home care future (2025 and beyond)

**Will Egan**, *Chief Executive Officer, Ausmed*

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**10:10am** Morning Coffee and Networking Break

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**10:40am** **Government Keynote: Developing and Implementing National Strategies and Approaches to Drive a Better More Connected Healthcare System**

- How will we modernise Australia's healthcare system to respond to the changing expectations and needs of healthcare consumers, healthcare providers and innovators and researchers.
- Insights from patients informing a more connected healthcare experience.
- Digital enablement versus digital engagement in the health sector.

**Simon Cleverley**, *Assistant Secretary - Digital Health Branch, Australian Government Department of Health*

**Sam Peascod**, *Assistant Secretary - Digital and Service Design Branch, Australian Government Department of Health*

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**11:15am Panel Discussion: What Does a Healthy Health System Mean and How is this Achieved?**

- What improvements are the current focus to further improve the health system experience for patients?
- How has fatigue and the skills shortage affected the health system?
- Why is innovation important to offering top healthcare to citizens?
- What is the focus over the next twelve months to elevate Australian healthcare??

**Sandra Cook**, *Executive Branch Manager Application Support*, ACT Health

**Jessie Holberton**, *Director Quality Improvement and Engagement*, ACT Health

**Dr. Jeni Wellington**, *CEO/Founder*, Annuo Med Tech Solutions

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**12:00pm Lunch and Networking Break**

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**1:05pm Concurrent Roundtables:**

**Roundtable 1: Bridging the Experience-Complexity Gap at Scale: A Systematic Approach**

- How can we efficiently elevate employees from novice to expert levels amidst a workforce crisis?
- Are service-specific workforce capability and competency frameworks a valuable investment?
- Can your competency assessment and validation framework generate revenue as we transition to large-scale national in-home care providers?
- Could your Learning and Development (L&D) team collaborate with Registered Training Organisations (RTOs) to utilise your internal training as Recognition of Prior Learning (RPL) towards formal competencies and qualifications?

**Will Egan**, *CEO*, Ausmed

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**Roundtable 2: Bridging the digital healthcare gap through the development of public-private partnerships**

- What does Australia need to do to ensure we can meet the expectations of the WHO's Global strategy on Digital Health?
- How can we best utilise private companies to bridge the existing gaps and help negotiate the barriers that exist in creating national frameworks?
- What place do private companies have in ensuring Australia can be an effective part of the WHO's Global Digital Health Certification Network?
- What lessons can we learn from the UK, where the Government NHS app is used as a single touchpoint to link through to apps created by private companies?

**Dr. Jeni Wellington**, *CEO/Founder*, Annuo Med Tech Solutions

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**Roundtable 3: Don't you forget about me: bringing our employees with us on the digital transformation journey**

Healthcare professionals have always worked in an environment subject to perpetual change. Regulatory reform is constant. Confidentiality and privacy issues abound. And digital transformation adds yet another layer of complexity for people already operating in a highly complex environment.

In a sector where it is harder than ever to attract and retain good people, what is being done, and what can be done, to support and empower employees as we transition to an increasingly digitised model of health care?

**Elizabeth Langdon**, *National Sector Lead Health and Aged Care*, **Proximity**

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**Roundtable 4: Accelerating trust: the power of platforms in healthcare**

- Embedding trust into systems regardless of where the data lives
- Delivering differentiating user experiences for clinicians that support patient outcomes
- Providing adaptability and resilience to support rapid technological advancements

**Johan Swanepoel**, *Principal Solution Architect*, **Red Hat**

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**2:10pm Government Keynote: Advancing Capabilities and Consolidating Digital Transformation to Improve the Patient Journey**

- Doing to continue to improve the patient journey

**Peter O'Halloran**, *Chief Digital Officer*, **Australian Digital Health Agency**

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**2:30pm Closing Remarks**

**Joana Valente**, *Lead Partner - Deloitte Federal Health and Human Services*, **Deloitte**

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**Great opportunity to learn from all the innovative work happening in little and big pockets of the sector.**

Healthshare Victoria

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**Worth taking a day out of the office to attend. Very worthwhile.**

Australian Digital Health Agency

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**Excellent insight into Initiatives within Health.**

Department of Health

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**Informative insight to innovation in health, and its challenges.**

The Royal Melbourne Hospital





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