



Public Sector Innovation Show Ontario

Driving Innovation and Transformation
in the Government

Post-Event Report

Wednesday, September 14, 2022

Chelsea Hotel, Toronto, Ontario

Event **Statistics**



38

Speakers



355

Registrations

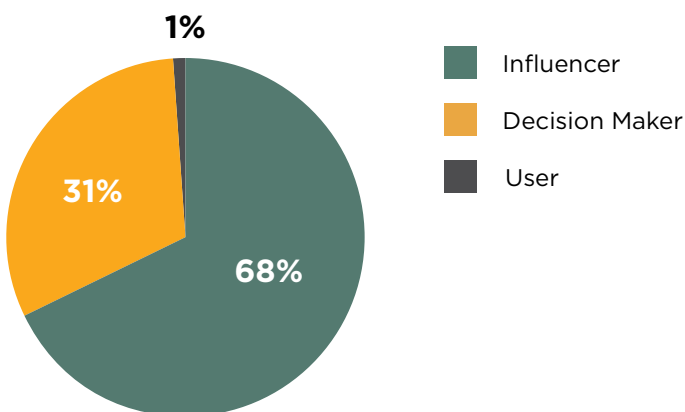


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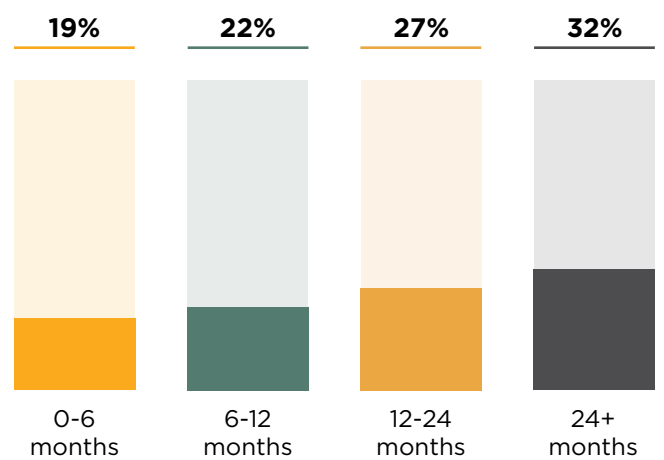
Partners

Delegate **Profile**

Attendee Role



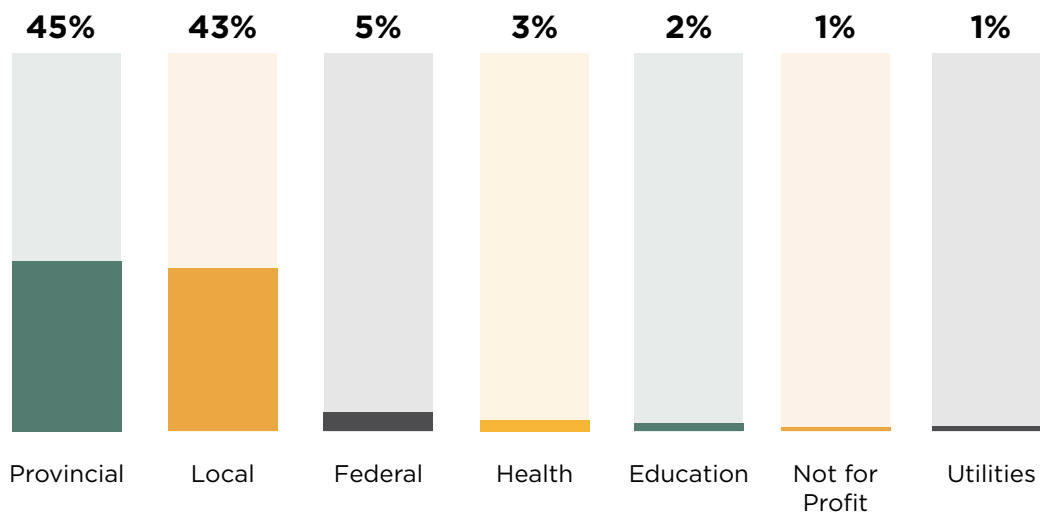
Investment Timeframe



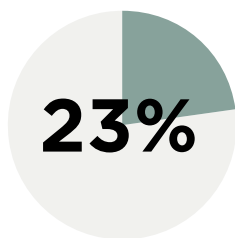
2022 Survey

A snapshot of trends happening in Ontario's Public Sector

355 ATTENDEES PARTICIPATED IN THIS SURVEY

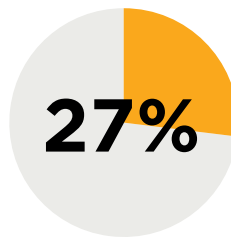


What is the biggest barrier to building a culture of continuous innovation within your agency/department?



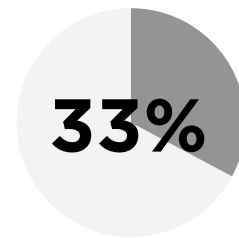
said budget constraints

What is your organization, department or function's top priority over the next 12-24 months?



said collaborating with other departments/levels of government

What do you see as the biggest challenge facing the Public Sector in Ontario?



said technological - digital divide and rate of change

TOP 3 FOCUS AREAS



Business Process Transformation and Optimization



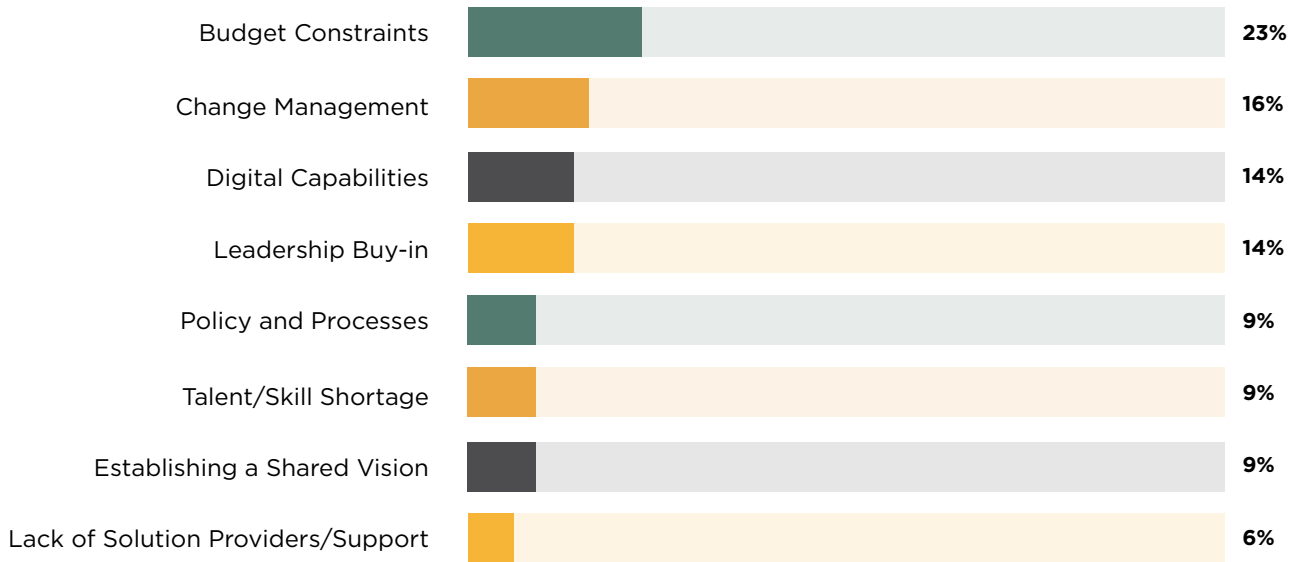
Data Management and Analytics



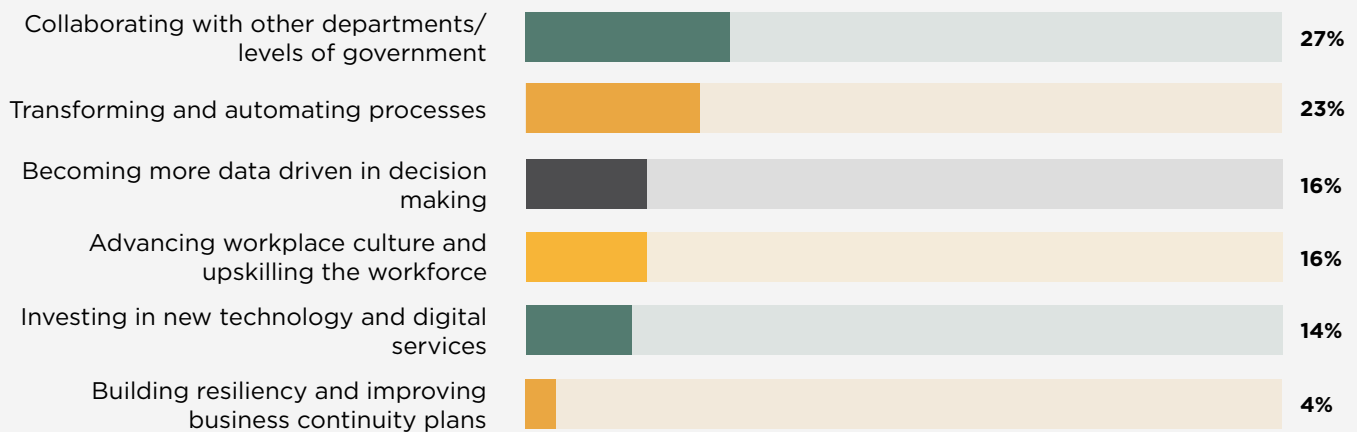
Digital Product Development
(service design, mobile, web, content delivery/management etc.)

Poll Report

What is the biggest barrier to building a culture of continuous innovation within your agency/department?

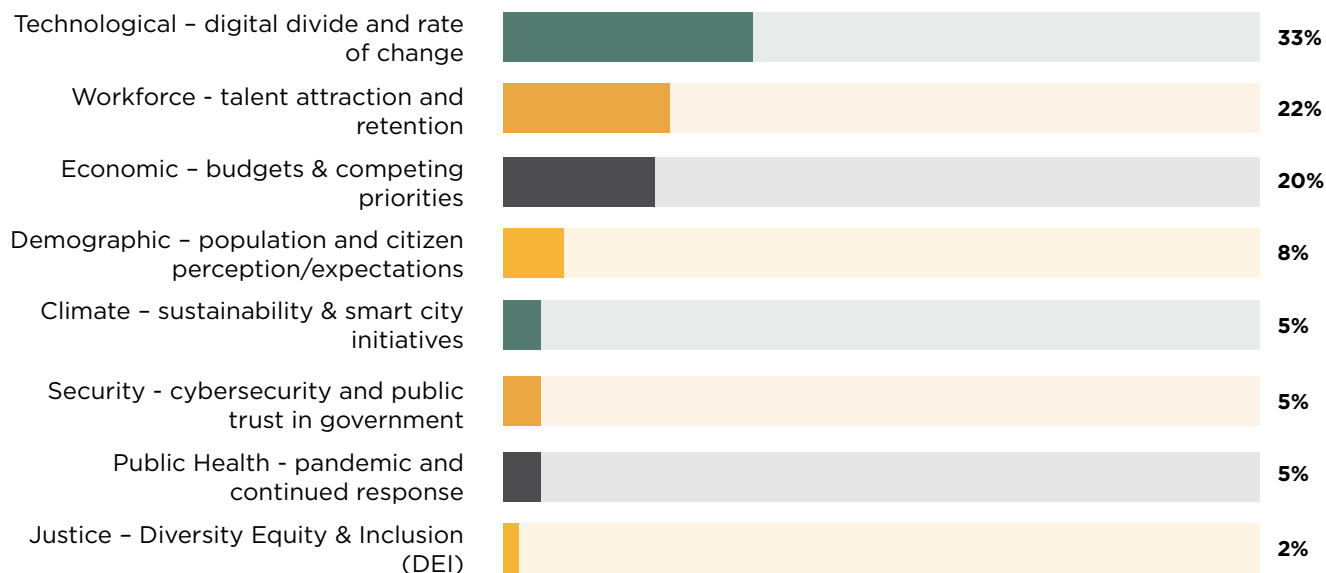


What is your organization, department or function's top priority over the next 12-24 months?

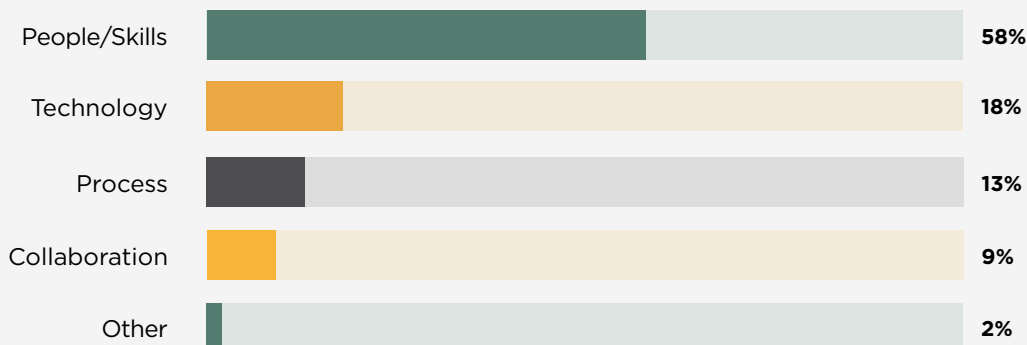


Poll Report

What do you see as the biggest challenge facing the Public Sector in Ontario?



What is Ontario's greatest strength in meeting the challenges of the future?



In Attendance

Job Titles

Accessibility Consultant	Business Development Representative	Data Scientist
Account Director	Business Development Specialist	Deputy Medical Officer of Health
Account Executive	Business Management Consultant	Developer
Account Manager	Business Relationship Manager	Director
Account Manager Central Public Sector	Call Centre Manager	Director / CBO
Accounting Assistant	Case Presenting Officer	Director & Executive Sponsor - Plan-It Program
Administrative Support Clerk	Caseworker	Director Consulting Services Public Sector
Advisor, Strategy and Performance	CEO	Director Customer Experience & Transformation
Analyst	Chief Building Official	Director of Policy
Analytics Evangelist	Chief Operating Officer	Director of Privacy, Access & Records Compliance
Applied Machine Learning Scientist, Health Lead & Assistant Professor (Status Only) Institute of Health Policy, Management, and Evaluation (IHPME)	Chief Privacy Officer and Archivist of Ontario	Director of Strategic Initiatives
Assistance Deputy Minister, Public Business Service Delivery	Chief Strategy Officer	Director Solution Engineering
Assistant Controller, Odsp Eft Unit	Chief Technology Officer	Director, Americas Growth Marketing
Assistant Deputy Minister	Client Executive	Director, Americas Technical Sales Solution
Assistant Deputy Minister, Fair, Safe and Healthy Workplaces Division	Co-op Data Analyst	Director, Business Innovation & Implementation Branch, Social Assistance Programs Division
Assistant Deputy Minister, Transition, Emergency Management Ontario	Communications Advisor	Director, Client Relationship Management
Associate Digital Transformation	Community Development Officer	Director, Communications
Audit Director	Community Recreation Supervisor	Director, Community Recreation
Budget Coordinator/Supervisor	Consultant, Talent Management	Director, Consulting
Business Advisor	Consultant/Program Manager	Director, Corrections Centre for Professional Advancement & Training
Business Analyst	Consulting Services Leader	Director, Digital Client services
Business Development Associate	Corporate Chief Information Officer/Associate Deputy Minister	Director, Enterprise Accounts
Business Development Executive, Public Sector, Canada	Counsel to The Chair	Director, IT & Business Optimization
Business Development Manager	CTO	Director, Management Services
	Customer Engineer	Director, Marketing
	Customer Engineer Manager	
	Customer Success Manager	
	Cyber Security Specialist	
	Data & AI Specialist	
	Data Ambassador	
	Data For Equity Manager	

Job Titles

Director, Product Development	HR Business Advisor	Manager, Client Relationship Management
Director, Programs and Services	HR Manager	Manager, Client Services
Director, Retirement Home Modernization	HR Program and Capacity Specialist	Manager, Customer Experience
Director, Sales	HR Program Consultant	Manager, Customer Experience and Technology
Director, Sales Engineering	Human Resources Assistant	Manager, Engagement & Inclusion
Director, Strategic HR Branch	I&T Lead Technologist	Manager, Enterprise Architecture & Integration
Director, Strategic Policy & Planning, Corporate Services	Indigenous Affairs Consultant (Research and Data)	Manager, Information Services
Disability Accommodation Specialist	Indigenous Youth Research Associate	Manager, Permissions Modernization
Division Head, Pension, Payroll and Employee Benefits	Industry Vice President	Manager, Public Consultation
Eastern Canada Public Sector Consulting Leader	Information Systems Analyst	Manager, Service Planning and Partnerships
Economist	Innovation Coordinator	Manager, Strategic Initiatives-Infrastructure and Development Services
Education The Public	IT Manager	Manager, Strategic Policy & Planning
Engineer	IT Project Manager	Managing Partner, Canadian Public Sector
Engineering Technologist Technician 1	IT Service Management Team Lead	Manger, Product
Enterprise Regional Sales Manager	Junior Program Coordinator	Marketing Coordinator
Event Strategist, Top Account Marketing	Lawyer	Marketing Head
Evp And Country Manager	Lead, Digital Innovation And Transformation	Marketing Manager
Executive Administrative Assistant	Lead, Performance Measurement and Evaluation Strategy	Marketing Specialist
Executive Advisor	Learning and Development Specialist	Minister of Public and Business Service Delivery
Executive Assistant	Learning Consultant	Nurse Consultant
Executive Business Partner	Management Consultant	Odsp Manager
Executive Director	Manager	Ontario Public Sector Lead
Field Marketing Manager-Canada	Manager Development	Partner
Financial Controller	Manager Food & Nutrition	Policy & Research Consultant
Freedom of Information and Privacy Analyst	Manager of Information Technology	Policy Advisor
Graphic Designer	Manager of Technology	Policy and Issues Management Advisor
Head of Accessibility Innovation	Manager Program Support	Policy and Program Advisor
Head of Canada Government Relations & Public Policy	Manager Strategic Policy and Planning	Policy Development Officer
Head, Digital Enterprise Engagement Practice	Manager Strategy and Support Services	Portfolio Manager
	Manager, Agriculture Labour Unit	
	Manager, Broadband Projects	

Job Titles

Practice Lead	Sales Specialist - Content & Data Intelligence, Canada	Senior Regional Sales Manager
Practice Lead, Training and Change Management	Senior Account Director	Senior Safety Research Advisor
Principal Solutions Architect	Senior Account Executive	Senior Sales Consultant
Product Owner	Senior Account Technical Lead	Senior Sales Executive
Program Consultant	Senior Advisor	Senior Strategist
Program Evaluator	Senior Application Financial System Analyst	Senior Strategy Analyst
Program Manager, Business Transformation	Senior Budget Advisor	Senior Technology Solutions Advisor
Program Manager, Finance	Senior Business Consultant	Sergeant
Program Planning Analyst	Senior Business Optimization Analyst	Service Management - Team Lead
Program Standards and Development Officer	Senior Client Executive	Solution Specialist
Program Standards Development Officer	Senior Consultant	Solutions Consultant
Project Coordinator	Senior Digital Content Advisor	Specialist, Job Evaluation
Project Director, Procurement Transformation , Purchasing & Materials Management	Senior Director of Solutions Architects	Strategic Account Executive
Project Manager	Senior Director, Digital, Enterprise Application Engineering and Virtual Care	Strategic Advisor
Project Manager Business Transformation	Senior Engineer	Strategic Analyst
Project Manager, Smart City	Senior Ergonomist	Strategic Business Advisor
Provincial & Municipal Governments Sales Leader	Senior I&IT Project Manager	Strategic HR Business Advisor
Public Affairs Advisor	Senior Manager	Supervisor
Recruitment Manager Social Assistance Odsp	Senior Manager - IoT	Supervisor, Engagement and Innovation
Regional Director	Senior Manager Risk Management Internal Audit	Supervisor, Performance Excellence
Regional Manager Central Canada	Senior Manager, Digital and CRM	Supervisor, TAS
Regional Sales Manager, Public Sector	Senior Manager, Digital Innovation and Customer Care	Support Assistant
Regional Vice President	Senior Manager, HR Systems	Systems Engineer
Regional Vice President, Sales	Senior Manager, Strategic Planning & Management	Talent Planner
Relationship & Issues Coordinator	Senior Partnership Lead	Team Lead
Research Analyst	Senior Policy Advisor	Team Lead, Consulting
Sales Director	Senior Policy Analyst	Training And Development Coordinator
Sales Engineer	Senior Program Advisor	Vice President
Sales Leader, Public Sector	Senior Program Analyst	Vice President of Product Management, Business Analytics and Customer Care
Sales Principal - Cyber Security	Senior Project Manager	Vice-Chair Tonow
Sales Representative	Senior Project Manager, Strategic Projects	VP Business Development

In Attendance

Organizations

Acronym Solutions Inc.	Contrast Security	Government of Nunavut
Alcohol and Gaming Commission of Ontario	Cradlepoint	Government of Ontario
AltaML	CreateTO	Government of Ontario, Corporate Talent
Alteryx	Customer Experience Transformation & Innovation, City of Toronto	Government of Ontario, Ministry of Health
Amazon Web Services	Cyber Security Division of the Ministry of Public & Business Service Delivery	Government of Ontario, Ministry of the Environment, Conservation and Parks
Appian	Data for Equity, City of Toronto	GovTechON
Armis	Department of Economic Development and Culture, City of Toronto	Hitachi Vantara
Attorney General of Ontario	Department of Enforcement Services, Town of Oakville	IBM Canada
AWS	Department of Municipal Enforcement Service, Town of Oakville	Info-Tech Research Group
Bitspac Limited	Deputy City Manager's Office-Infrastructure and Development Services, City of Toronto	Information Technology Governance Branch, Treasury Board of Canada Secretariat
Business Registry, Government of Ontario	Durham Region	Infrastructure Technology Services, Government of Ontario
Cabinet Office, Ontario Public Service	eCampusOntario	Insight Equipment Finance Corporation
Canadian Digital Service	Employment & Social Services, City of Toronto	Intelligent Transportation Systems, Ministry of Government and Consumer Services
Canadian Food Inspection Agency	Enterprise Technology and Delivery	Ivanti
CGI Inc.	Environment & Climate, City of Toronto	KeyData
Children's Services, City of Toronto	ESI Technologies	Keydata Associates
City of Barrie	eZsign	Lake of the Woods District Hospital
City of Brampton	Fable	Legislative Assembly of Ontario
City of Greater Sudbury	Finance and Treasury, City of Toronto	McMaster University
City of Guelph	Financial Consumer Agency of Canada	Metrolinx, Government of Ontario
City of Ottawa	Google Cloud	Ministry for Seniors and Accessibility, Government of Ontario
City of Toronto	Google/OpenText	Ministry of Children, Community & Social Services
City of Toronto, Parks Forestry and Recreation	Government of Canada	
City of Toronto, Senior Services & Long-Term Care		
City of Toronto, Technology Services Division		
City of Vaughan		
Code for Canada		
Conservation Halton		

Organizations

Ministry of Economic Development, Job Creation and Trade, Government of Ontario	Ontario Ministry for Seniors & Accessibility	Technology Services Division of City of Toronto
Ministry of Finance, Government of Ontario	Ontario Ministry of Agriculture, Food and Rural Affairs	Teranet
Ministry of Government and Consumer Services (Ontario)	Ontario Ministry of Education	ThoughtExchange
Ministry of Infrastructure	Ontario Ministry of Government and Consumer Services	TOPdesk
Ministry of Labour, Immigration, Training and Skills Development	Ontario Ministry of Health	Toronto Catholic District School Board
Ministry of Public and Business Service Delivery	Ontario Ministry of Labour, Immigration, Training and Skills Development	Toronto District School Board
Ministry of Public and Business Service Delivery /Registries and Licencing Services Division	Ontario Ministry of Transportation	Toronto Employment and Social Services , City of Toronto
Ministry of Solicitor General, Corrections	Ontario Power Generation	Toronto Parking Authority
Ministry of the Environment, Conservation and Parks	Ontario Public Service	Toronto Police Service
Ministry of the Solicitor General	Ontario Public Services	Toronto Public Health
MNP	Open Text	Toronto Water, City of Toronto
MNP Digital	Parks, Forestry, and Recreation, City of Toronto	Toronto Zoo, City of Toronto
Municipal Enforcement Services, Town of Oakville	People & Equity Division, City of Toronto	Town of Adjala Tosoronrio
Municipal Property Assessment Corporation	Procurement, City of Toronto	Town of Aurora
Negotiations & Reconciliation Division, Government of Ontario	Public Health Division, City of Toronto	Town of Oakville
Newcomp Analytics	Public Safety Canada, Government of Canada	Treasury Board of Canada Secretariat
Office of Chief Medical Officer of Health, Public Health	Purchasing And Material Management Division, City of Toronto	University Health Network
Office of Economic Policy, Ontario	Region of Durham	University of Waterloo
Office of the Auditor General of Ontario	Region of Peel	Vector Institute, University of Toronto
Office of the Comptroller General, Government of Ontario	Rogers Communication	VMware
Okta	Service Canada	VMware Tanzu
Ontario Disability Support Program - Ministry of Children, Community and Social Services	Social Development, Finance & Administration, City of Toronto	Workplace Safety and Insurance Appeals Tribunal
Ontario Disability Support Program, Government of Ontario	Strategic Business Services	York Region
Ontario Health	Strategic Policy & Planning, City of Toronto	
	Strategy, Policy and Communications, Town of Oakville	
	Technology Division, City of Toronto	

Audience Testimonials

“The event was really well organized and the schedule of speakers was great. I really enjoyed the diversity of topics that were covered.”

City of Toronto

“Well organized event overall, good time control of each presentation.”

Alcohol and Gaming Commission of Ontario

“A broad scope of insightful, practical and consumable information.”

City of Toronto

“The information and depth of expertise by the speakers was amazing! It was a lot of content but nice to restart in-person events again.”

City of Toronto

Event Images



Featured Speakers



Kaleed Rasheed

Minister of Public and Business Service Delivery
Legislative Assembly of Ontario



Spencer Daniels

Senior Product Manager
Ontario Digital Service



Sandra Austin

Director of Strategic Initiatives
Office of the Chief Administrative Officer, The Regional Municipality of Durham



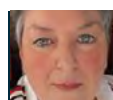
Sandra Lawson

Executive Director, Operations Division
Ontario Ministry of Labour, Training and Skills Development



Elham Dolatabadi

Professor of Economics and Director, Master of Public Service
Vector Institute



Kelly Michalicka

Director, Corrections Centre for Professional Advancement & Training
Ministry of the Solicitor General



Anne-Marie Roncadin

Project Director, Business Transformation, Purchasing & Materials Management
City of Toronto



Elizabeth Keller

Business Development Executive, Public Sector, Canada
AWS



Peter Barr

Chief Technology Officer
AltaML



Ben Scavuzzo

Service Management Team Lead
TOPdesk



Alvin Francis

Vice President of Development, Business Analytics and Customer Care
IBM



Adam Fournier

Director Solution Engineering
VMware Tanzu



Joe Ward

Regional Sales Manager, Public Sector
Okta



Jody Young

Assistant Deputy Minister, Operation Division
Ontario Ministry of Labour, Training and Skills Development



Howie Dayton

Director, Community Recreation
Parks, Forestry, and Recreation, City of Toronto



Olga Bakonyi

Head, Digital Enterprise Engagement Practice
Government of Ontario



Mohammad Qureshi

Corporate Chief Information Officer/
Associate Deputy Minister
Ministry of Government and Consumer Services



Leon Goonaratne

Senior Director, Digital, Enterprise Application Engineering and Virtual Care
University Health Network



Robbie Grewal

Director, Strategic Policy & Planning, Corporate Services
City of Toronto



Roy Hart

Executive Advisor
AWS



Cole Cioran

Managing Partner, Canadian Public Sector Provincial and Municipal Government
Info-Tech Research Group



Jason Adolf

Industry Vice President
Appian



Gilbert Sabat

Strategic Account Executive
Google/OpenText



Fred Zandberg

Principal Solutions Architect
ESI Technologies



Rob Streeter

Director, Sales Engineering
Ivanti



Safwan Nathersa

Partner
KeyData



Scott Bolton

Assistance Deputy Minister, Public Business Service Delivery
Enterprise Technology and Delivery



Lisa Priest

Assistant Deputy Minister, Transition, Emergency Management Ontario
Treasury Board Secretariat



Daniel Fusca

Manager, Public Consultation
Parks, Forestry, and Recreation, City of Toronto



Harriett Grant

Director, Retirement Home Modernization
Ontario Ministry for Seniors and Accessibility



Anindya Sen

Professor of Economics and Director, Master of Public Service
University of Waterloo



Sunny Sharma

Director, Business Innovation & Implementation Branch, Social Assistance Programs Division
Ministry of Children, Community & Social Services



Shawna Bourne

Manager, Agriculture Labour Unit
Ontario Ministry of Agriculture, Food and Rural Affairs



Peter Bates

Ontario Public Sector Lead
AWS



Celia Wanderley

Chief Technology Officer
AltaML



Dave MacLeod

CEO
ThoughtExchange



Reem Gedeon

Consulting Services Leader
CGI



Steve Schwartz

Director, Americas Technical Sales Solution
Hitachi Vantara



Adam Burley

Senior Manager - IoT
Rogers Communications



Geoff Marsh

Partner, BI & Analytics
MNP Digital

2022 Partners



Certified



Corporation

About Us

Public Sector Network connects government organizations across the globe.

Our mission is to give public sector professionals a single place to come together, share ideas, and get free, unlimited access to the latest information about critical topics that are transforming the government landscape.

Our government-only network helps members find relevant international content and case studies that are critical to your work and can help you save time, and money. For those who are looking to network at a deeper level, we hold insightful online and in-person events, ranging from conferences and exhibitions, to intimate training courses and forums across major cities around the world.

The Public Sector Network (PSN) is a certified B Corporation, a business that meets the highest standards of verified social and environmental performance, public transparency, and legal accountability to balance profit and purpose.

The goal of the B Corps is to accelerate a global culture shift to redefine success in business and build a more inclusive and sustainable economy.

Public Sector Network events, like the Public Sector Innovation Show, limit waste where possible. Initiatives like using reusable dishware instead of plastic disposable options and limiting paper through use of our event app are only small examples of our commitment to sustainability.

Become a Supplier

We understand that government needs to partner with private sector, but this can often be a crowded, noisy market.

Our network is designed for public sector professionals only as it maintains the credibility of our content for our government members.

In order to help our members connect with private sector, we have created Public Sector Network's Marketplace where solution and service providers can create free profiles showcasing their business. Our members can easily search for any requirement and connect directly with you.

If you want to get exposure to our ever-growing membership, then start your free page today.

→ [Set up a supplier page here](#)



CONNECTING GOVERNMENT

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