



Public Sector Network & EY Present:

Innovate VIC

Underscoring Victoria's Digital Future

cenitex

Thursday, 13 July 2023

Pullman Melbourne Albert Park



Agenda at a Glance

In the frame of modern living, change will keep happening inevitably, but innovation requires great thought and gumption. To innovate means to look beyond the 'same old' and to hold ourselves to task as bearers of the badge: The Technology Hub of Australia.

So how can we ensure this is of benefit to all Victorians? Not just those existing inside a digital workplace format, or with avid interest in modern tech? What potential can be actioned in 2023 to take us beyond mere potential into being a state that thinks, behaves, and responds in a digitally inclusive manner through a connected effort across all departments and functions.

This year's 5th annual **Innovate VIC Showcase** in collaboration with EY - will combine aspiration and pragmatism as government professionals divulge new projects, visions, and highlight tricky areas of concern on the road to further actualising the state's Digital Strategy and future transformation.

This July, 300+ VIC state government leaders and influencers will join forces to decipher the next steps in strategic direction to ensure all Victorians have the tools they need to thrive, and the teams delivering those services can boast a diverse and skilled cohort of public sector people.

“

The speakers were all highly informative, I have taken so much away from this event, looking forward to the next. Thank you.

Corrections Victoria

REGISTER TODAY



PANEL DISCUSSION

Strategies & Innovation to Support Growth and Prosperity of Victoria

RACHEL DIXON, Privacy and Data Protection Deputy Commissioner, **Victorian Information Commissioner**

DR MARIJA MAHER, Chief Operating Officer, **Victorian Office of the State Architect**

JASON BRADLEY, Director, Innovation, **Department of Transport and Infrastructure**

MILAN DJURICIC, Vice President, Managed Services, **NEC**

Moderator: DEAN YATES, Victorian Government Leader, Corrections Victoria
Leader and Partner, **EY**

 **PUBLIC
SECTOR
NETWORK**

Public Sector

Innovation Series
Government Network to Government Leaders



Who You'll Meet

This series is designed for professionals involved in:

- Business Transformation and Continuous Improvement
- Digital Innovation and ICT
- Citizen Engagement and Experience
- Service Design and Delivery
- Workforce Planning and HR
- Data, Information Management, Analytics and Insights
- Enterprise Architects
- Culture and Change Management

Benefits of Attending



Employ a strategic approach to digital transformation that aligns with Whole-of-Government (WoG) targets



Create an enabling environment by driving innovation in people, data, technology and CX functions



Deep dive into case studies from across departments/agencies to inform and inspire your own work



Discover emerging technologies and methodologies to help realise meaningful outcomes and greater efficiencies

Key Themes for 2023

Strategy: Sense-checking critical components heading into 2023 for operational resiliency, public/economic prosperity and whole of VIC government alignment in strategic service delivery

Digital & Citizen Experience: Embracing the next frontier of citizen services – CX and digital services that inspire true public trust and engagement

Technology & Transformation: Turbo-charging transformation and innovation in business management, enterprise architecture and service delivery throughout internal and external portfolios

People & Culture: Powering a next-gen public sector culture by focusing on wellbeing, strategic workforce planning and increased employee engagement

Data & Analytics: Accelerating the analytics agenda by pinpointing and utilising critical data and insights to advance capabilities across all service delivery and operational priorities

Check out the 2022 Highlights



Your Inspiring Speakers



Minister Hon Danny Pearson MP

Minister for Government Services

Parliament of Victoria



Luke Halliday

Government Chief Technology Officer

Digital Victoria - Department of Government Services



Andrew Greaves

Auditor General

Victorian Auditor-General's Office



Su Jella

Director of Data and Insights

Tennis Australia



Rod Apostol

Chief Information Officer

Victorian Ombudsman



Michelle Batsas

Executive Director Future Mobility

Department of Transport



Lance Emerson

Chief Executive Officer

Victorian Agency for Health Information (VAHI)



Alexis Ewing

Executive Director, Infrastructure Services

Cenitex



Melissa Martino

Executive Director, People & Innovation

Magistrates Court of Victoria



Noeleen Carey

Director Organisational Development and Learning

Dental Health Services Victoria



Craig Barlow

Director of Innovation

WorkSafe Victoria



Jason Owusu

Acting Executive Director Data Transformation

Department of Transport



Brett James

Director IT Services

Department of Education and Training



Nick Field

Director, Organisational Performance

Essential Services Commission



Sven Bluemmel

Information Commissioner

Office of the Victorian Information Commissioner



Andrew Larkin

Chief Information Officer

Victorian Department of Families, Fairness & Housing



Kate Prohasky

Regional Lead, VIC, SA, NZ

NCS Australia



Brenda Banning

VP Industry, Value and Architecture - JAPAC

Oracle



Professor Swee Mak

Associate Deputy Vice Chancellor (Research & Innovation Capability) and Professor of Innovation

Royal Melbourne Institute of Technology (RMIT)



Agresh Doshi

Digital Development Manager - Digital Channels & Customer Experience Design

Bureau of Meteorology



Greg Phillips

Head of Digital Solutions & Innovation

Vocus



Harpreet Singh

Senior Process Automation Analyst

Department of Transport and Planning



Kim Laubscher

Partner, Technology Consulting, Data & Analytics

EY



Dean Yates

EY Oceania Government Assurance, Victorian Government Leader

EY



Andrew Garner

Oceania Government Digital and Technology Lead

EY



Sonia Sharp

Partner, Workforce Advisory Practice

EY



Charlotte Mills

Chief Services Officer

Victorian Managed Insurance Authority



Jordy Ughetti

Chief Customer Officer

Cenitex

Your Inspiring Speakers



Karen Dermody

Director Digital Innovation

**Victorian Department of
Education**



Max Jacobs

*Director Strategic Partnerships,
Analytics and Innovation*

**Victorian Centre for Data
Insights, Digital Victoria**



Adam Weston

*State Sales Manager
Government & IoT*

TPG Telecom



Nicole Quinn

*Head of Government Affairs
APAC Australia*

Fortinet



Nikita Atkins

*Country Executive, Next-Gen-
Tech Centre of Excellence
(TechCoE)*

NCS Group



Paul Arthur

RVP

OutSystems



Martin Cooperwaite

Co-Founder and Director

Kiandra



Matt Duncombe

Director, Analytics (Asia-Pacific)

EY



Kim Laubcher

*Partner, Technology Consulting,
Data & Analytics*

EY



Darren Cooley

Sales Director

Pivotal



Diana Malcomess

*Partner, Digital and Emerging
Technology*

EY

Innovate VIC 2022 **Snapshot**

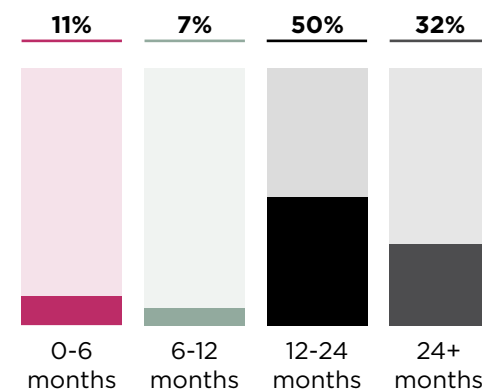
JOB FUNCTIONS

Business Management	Service Design	Business Analysis
Engagement	Transformation / Innovation	Data/Analytics/Insights
Digital Government	HR/ Workforce Management	Information & Enterprise Architects
Digital Services	Communications/Marketing	Information Management
ICT Capabilities	Customer Experience	Change/Culture

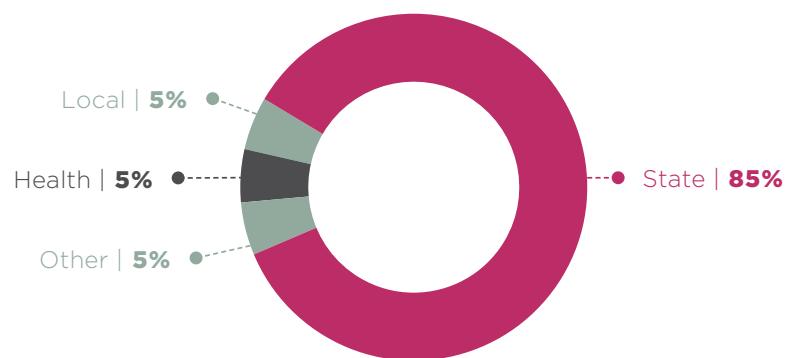
INNOVATION DATABASE

5,200+

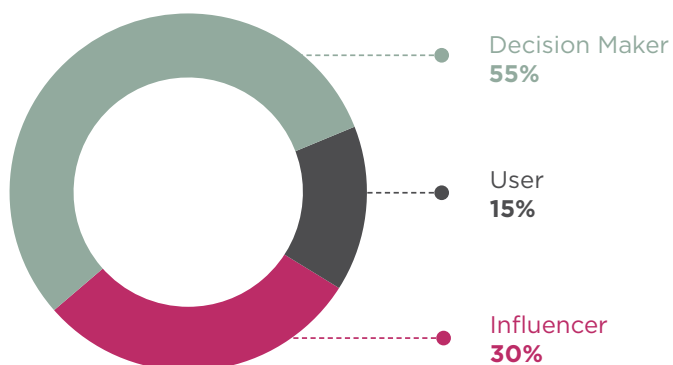
INVESTMENT TIMEFRAME



TIER OF GOVERNMENT



ATTENDEE ROLE



TOP INTERESTS



8:00am Registration And Tea & Coffee

9:00am Welcome to Country

9:10am Welcome from Public Sector Network

9:20am **Welcome from EY:** Underscoring Victoria's Digital Vision – The Outcomes, Opportunities, and Oppositions at Play
Dean Yates, *EY Oceania Government Assurance, Victorian Government Leader, EY*

9:30am **Ministerial Address:** Cooperative Efforts to Advance the Digital Ecosystem of Victoria
Minister Hon Danny Pearson MP, *Minister for Government Services, Parliament of Victoria*

9:50am **Government Keynote**

Alexis Ewing, *Executive Director, Infrastructure Services, Cenitex*

10:10am **Partner Session:** Evaluating Levers for Public Sector Innovation

- Current application modernisation challenges
- Impact of regenerative AI on software development lifecycles
- State based regulations for applications

Paul Arthur, *RVP, OutSystems*

Martin Cooperwaite, *Co-Founder and Director, Kiandra*

10:30am **Panel Discussion:** 5 Star Service Rating? – How Are We Currently Ranking as a State

- When Life Happens To You, Services Happen For You – How can we meet the needs of Victorian citizens and businesses by 'designing services around people's lives'
- What infrastructure upgrades (both traditional and digital) need to be prioritised to actualise our promise of 'better, fairer, more accessible services'
- Imperatives for Digital Inclusivity – How can technology and data inform a new approach?
- What each department is doing to ensure all Victorians have the tools they need to thrive, and usher in a diverse, highly skilled and attractive public sector workforce?

Andrew Larkin, *Chief Information Officer, Victorian Department of Families, Fairness & Housing*

Noeleen Carey, *Director Organisational Development and Learning, Dental Health Services Victoria*

Michelle Batsas, *Executive Director Future Mobility, Department of Transport*

Moderator: Sonia Sharp, *Partner, Workforce Advisory Practice, EY*

11:00am Morning Tea and Networking Break

Streams	DIGITAL & CX	TECHNOLOGY	DATA
11:30am	Welcome from Stream Chair Sanja Galic , <i>Senior Client Partner, Publicis Sapient</i>	Welcome from Stream Chair Diana Malcomess , <i>Partner, Digital and Emerging Technology, EY</i>	Welcome from Stream Chair Kate Prohasky , <i>Regional Lead, VIC, SA, NZ, NCS Australia</i>

<p>11:40am Government Keynote: New Channels For Simple and Fast Interactions With and Within State Department</p> <p>Melissa Martino, <i>Executive Director, People & Innovation</i>, Magistrates Court of Victoria</p>	<p>Government Keynote: Technical Innovation in Linkage and Analytics - Enabling Care Most Valued by Patients</p> <p>Lance Emerson, <i>Chief Executive Officer</i>, Victorian Agency for Health Information (VAHI)</p>	<p>Government Keynote: Delivering Data in the Age of Distraction – Establishing Foundations to Unlocking the Value of Data</p> <p>Jason Owusu, <i>Acting Executive Director Data Transformation</i>, Department of Transport</p>
<p>12:00pm Partner Perspective: Generative AI, Trust and the Public Sector</p> <p>With the growing popularity and usage of applications like ChatGPT, Generative AI is a rapidly evolving technology that has the potential to completely transform industries and organisations. Organisations have the ability to create new products and services, improve existing ones, and gain insights into their customers and markets quicker than ever before.</p> <ul style="list-style-type: none"> - Exploring generative AI: assessing whether the technological advances are living up to the hype - Sense-checking generative AI applications implications within the Public Sector - Navigating trust and ethical considerations for the wider Community <p>Matt Duncombe, <i>Director, Analytics (Asia-Pacific)</i>, EY</p>	<p>Partner Perspective: Generative AI</p> <p>In 2023, Generative AI emerged as a ground-breaking trend in 2023 that's radically transforming the world around us. In this compelling speech, Nikita will guide you through this powerful technology's dramatic advancements and limitless potential. Here's what you can anticipate:</p> <ul style="list-style-type: none"> - Understand: Grasp the transformative technological shift - from 'creating', 'automating' to 'informing'. Nikita will illuminate the key trends in Generative AI and its monumental impact across a myriad of sectors, with a keen emphasis on the public sector's unique opportunities. - Empower: Learn how your organisation can seize the moment by harnessing the power of pre-trained Generative AI models like ChatGPT. Nikita will reveal strategies to differentiate your business, foster innovation, and generate a distinctive edge in today's competitive landscape. - Protection: Generative AI, while powerful, comes with its own set of challenges. Nikita will candidly address these potential risks, offering robust mitigation strategies to ensure your organisation's successful and safe navigation in the evolving digital landscape. <p>Join us in embracing the future of AI with a robust understanding, strategic utilisation, and a mindful approach to risk mitigation. Let's transform your organisation's journey in the AI era!</p> <p>Nikita Atkins, <i>Country Executive, Next-Gen-Tech Centre of Excellence (TechCoE)</i>, NCS Group</p>	<p>Partner Perspective: Generative AI in Government.</p> <p>Chris Benson, <i>Executive Director Data Analytics & AI</i>, Fujitsu</p>
<p>12:20pm Government Keynote: The Outside-In Approach – Letting Citizens Shape Our Thinking, Not the Other Way Around</p> <p>Craig Barlow, <i>Director of Innovation</i>, WorkSafe Victoria</p>	<p>Government Keynote: Flexi-Tech – Setting Up Our Infrastructure to Weather Change and Adaptation</p> <p>Rod Apostol, <i>Chief Information Officer</i>, Victorian Ombudsman</p>	<p>Government Keynote: A Problem Shared Is A Problem Halved – New Incentives for Sharing Data and Saving Time</p> <p>Andrew Greaves, <i>Auditor General</i>, Victorian Auditor-General's Office</p>

12:40pm Partner Perspective

Partner Perspective: Pioneering Product Innovation and Collaboration for Public Good

The NSW Births, Deaths & Marriages National Product Team is on a mission to make it easier for Australians to use their birth certificates, expediting interactions with government, unlocking access to critical public services, and enhancing the social and economic value of this foundational document. The NSW Government's Digital Birth Certificate (DBC) is currently being enhanced after initial successful pilots of the product in April 2023. The product and its underpinning platform hold the key to a nationally recognised system for civil registration digital certificates.

What's next:

- The role of the Digital Birth Certificate in enabling all Australians to store, access and share essential information with trusted parties, through a secure, convenient and verified consent process.
- Connected government - How real collaboration and cohesive co-design in joining forces across jurisdictions can lead to compelling products people want to use.
- From program to product - Combining program management, partnerships and engagement, technical innovation and a product lens in delivery of new customer experiences with secure operation

Victoria McGloin, *Head of Technology, Government & Public Sector*, Thoughtworks Australia & New Zealand

David John, *National Products and Program Delivery*, NSW Department of Customer Service

Partner Perspective: Innovative, new ways to use data: Embracing change to empower citizens and businesses while transforming policy and service delivery

Change is never easy. While data holds the power to transform the delivery of government services for the better, it takes strong leadership and stakeholder engagement to unlock its full potential. Join this keynote session to hear firsthand how the innovative, new use of data is improving the lives of citizens and businesses for the better, enabling ambitious policy goals to be met.

Brenda Banning, *VP Industry, Value and Architecture - JAPAC*, Oracle

Danny Robson, *Program Manager / Transformation*, Department of Energy, Environment and Climate Action

<p>1:00pm</p>	<p>Panel Discussion: The Holistic Elements to Whole-Of-Government Strategy</p> <ul style="list-style-type: none"> • Synergistic Services – If we are doing this well, what will citizens see, hear and feel? • Levelling the crossover of business processes between agencies to become truly customer-centric – What are the key focus areas? • How important are digital culture and clear expectations, and not just when customer-facing? <p>Karen Dermody, <i>Director Digital Innovation</i>, Victorian Department of Education</p> <p>Jordy Ughetti, <i>Chief Customer Officer</i>, Cenitex</p> <p>Charlotte Mills, <i>Chief Services Officer</i>, Victorian Managed Insurance Authority</p> <p>Peter Jones, <i>Public Sector Lead ANZ</i>, GitLab</p>	<p>Panel Discussion: Disruptive Tech in a Disrupted World – How Can We Solve the Big Issues Better?</p> <ul style="list-style-type: none"> • Using advanced technology not only for the betterment of people, but our planet • Where things like IoT and AI could fit into a modern Victoria and foster efforts to sustain safe, healthy, and equitable communities • Where is our autonomy when dealing with automation – pros and cons to implementing and using automated process across government <p>Luke Halliday, <i>Government Chief Technology Officer</i>, Digital Victoria - Department of Government Services</p> <p>Kate Harvey, <i>Information Management (Business Improvement) Project Manager</i>, Essential Services Commission</p> <p>Harpreet Singh, <i>Senior Process Automation Analyst</i>, Department of Transport and Planning</p> <p>Julian Fox, <i>Industry CTO - Government and Healthcare</i>, Fujitsu Australia</p>	<p>Panel Discussion: Data Done Well – Adding to The Future Data Professional’s Toolbox</p> <ul style="list-style-type: none"> • Envisioning the future of data leadership • New ways of working in a data and tech world – what does data enable, and what might it impede if not done right? • Reviewing current data trends and preparing for the next big bang <p>Su Jella, <i>Director Data and Insights</i>, Tennis Australia</p> <p>Agresh Doshi, <i>Digital Development Manager – Digital Channels & Customer Experience Design</i>, Bureau of Meteorology</p> <p>Saher Junaid, <i>Saher Junaid, Assistant Director, Digital Safety Systems - Major Transport Infrastructure Authority</i>, Office of the Director-General</p> <p>Max Jacobs, <i>Director Strategic Partnerships, Analytics and Innovation</i>, Victorian Centre for Data Insights, Digital Victoria</p>
<p>1:30pm</p>	<p>Lunch and Networking Break</p>		
<p>2:30pm</p>	<p>Interactive Roundtables</p> <p>Roundtable 1: Digital Innovation - Risks and Opportunities</p> <ul style="list-style-type: none"> • Key productivity and Innovation Challenges • Innovation project risk - Projects, Skills and Support • The Promise of Low Code incorporating Generative AI • Example Public Sector success and use cases <p>Peter Swart, <i>Director</i>, OutSystems</p> <p>Martin Cooperwaite, <i>Co-Founder and Director</i>, Kiandra</p> <p>Roundtable 2: Generative AI</p> <p>Following on from Nikita’s speech on Generative AI, NCS invites attendees to have a roundtable discussion with industry experts, researchers and innovators to dive deep into the vast realm of Generative AI for the Public Sector. In this open dialogue, we will focus on the following:</p> <ul style="list-style-type: none"> • The current capabilities of Generative AI • How to identify key use cases and applications for GenAI • Key technology, people and process considerations • Lessons learnt and cautionary tales • Developing new policies and procedures for the use of Generative AI in Government <p>Nikita Atkins, <i>Country Executive, Next-Gen-Tech Centre of Excellence (TechCoE)</i>, NCS Group</p>		

Roundtable 3: Harnessing the Potential of AI: Getting the Balance Right

From the provision of everyday access to government services to the projection of future requirements, government agencies are harnessing the potential of AI to improve policy development and service delivery. AI is being used to streamline processes and enhance decision-making in the pursuit of better quality services and outcomes. Join Oracle and our customers for a panel as we explore the transformative role of AI in the day to day delivery of government services and discuss how AI is helping governments to plan for the future.

Brenda Banning, *VP Industry, Value and Architecture - JAPAC*, Oracle

Dave A Wijgers, *Enterprise Data Strategist*, Latrobe Valley Authority

Roundtable 4: AI and ChatGPT technologies

AI and ChatGPT technologies are transforming how governments are engaging and delivering services to citizens and communities. We will discuss the technologies and policy foundations and organisational capabilities required to unlock the full potential of AI/ChatGPT.

Chris Benson, *Director Data Analytics & AI*, Fujitsu Australia

Ian Manovel, *Head of Industry, Healthcare*, Fujitsu Australia

Julian Fox, *Industry CTO - Government and Healthcare*, Fujitsu Australia

Roundtable 5: Don't Just Settle for Maintaining Software - Sustain and Evolve it

It's easy to focus on building the latest greatest thing. But the thing that takes 12 to 18 months to build, will likely be in production for many years to come. Build it with due care and consideration to how it will be run and continuously evolve it to keep it fit-for-purpose and in good health.

- Build is only the starting point, production is where your attention to detail pays off, or not
- What is fit for purpose today, no longer meets needs and expectations tomorrow - your software must continue to evolve
- Running and evolving applications creates deep understanding of how to recognise and solve problems

Heiko Gerin, *Head of Technology*, Thoughtworks Australia & New Zealand

Roundtable 6: Business Process Transformation & Optimisation - How do I measure success?

Join this interactive roundtable and explore the power of Artificial Intelligence to drive tangible data-driven decision making and answer questions like: "How do I measure the success of my Automation CoE?", "When should I not be using Intelligent Automation?" and "How do I activate true citizen development in my organisation?"

Dirk Kotze, *Automation Segment Lead*, IBM Australia

Leon Gouletsas, *Design Lead, IBM Client Engineering*, IBM ASEANZK

Roundtable 7: Focusing on the Human Element of Cybersecurity

- Employees can be your weakest point or your most powerful defense
- Employees lack cybersecurity awareness, even with current training
- Cybersecurity is a growing priority for Boards of Directors

Adam Weston, *State Sales Manager Government & IoT*, TPG Telecom

Nicole Quinn, *Head of Government Affairs APAC Australia*, Fortinet

Roundtable 8: Bring Confidence and Speed into your Deployments

Want to be confident to deploy on a Friday? Let's discuss tips surrounding DevSecOps, agile, infrastructure as code, reusable components, automation and reducing risk

Greg Cockburn, *Head of Hyperscale Cloud*, AC3

Roundtable 9: Embracing the Next Frontier of Digital Services Across the Citizen Lifecycle

- Seamless Interactions between Citizens and Government: allowing citizens to interact with different government agencies seamlessly reducing bureaucracy and administrative burdens and allowing data sharing between agencies.
- Proactive Service Delivery: utilising data analytics and predictive algorithms can anticipate citizen needs and proactively provide services, e.g. personalised communications/notifications regarding upcoming deadlines, renewals, or updated policy changes.
- Updating back-end legacy systems to create an end-to-end citizen journey: ensuring portals, bots, websites etc... are seamlessly connected to mid office and updated backend systems where all citizen information is centralised and kept

Francois Rizk, *Head Public Sector*, NewGen

R. Krishna Kumar, *Country Head*, NewGen

Roundtable 10: Enabling World-Class Citizen Experience Ecosystems With Secure, Resilient Technologies

Citizen needs are evolving, and Government needs comprehensive, secure, and reliable connectivity that support their operations and workforce from any location.

This can present new and significant challenges across all areas of operations and open up new opportunities and service models to provide desired outcomes to citizens.

We will discuss topics such as: citizen engagement, automation, ESG and financial sustainability, along with the benefits of a data driven economy leveraging emerging IoT and AI technologies. Learn how you can future proof your Department/Agency by leveraging existing and new technologies to better prepare for evolving challenges and continue to provide enhanced citizen experience.

We can help kick start your journey for achieving these improved outcomes when we delve deeper into your specific challenges in a subsequent discovery session.

Greg Phillips, *Head of Digital Solutions & Innovation*, Vocus

Roundtable 11: Me, Myself and AI

Write me a roundtable statement about the impact of AI on modern work, and include a reference to helping customers improve their network connectivity into AI platforms.

Jim Zelener, *Head of GovEd*, Logicalis Australia

Sam Psathas, *Head of Health*, Logicalis Australia

Roundtable 12: The Future of Public Services with Intelligent Automation and Generative AI

The public sector is facing a number of challenges, including rising costs of living, increasing demand for services, and a shortage of skilled workers. Government must do more with less, provide effective and timely services to citizens, and respond responsibly to economic and political shifts. Intelligent Automation and Generative AI can help the Public Sector address these challenges by automating tasks, improving efficiency, and reducing costs.

Join the Roundtable with Automation Anywhere to explore how Intelligent Automation and Generative AI can:

- offer government organisations the ability to respond to changing priorities to drive speed, accuracy, and intelligence of operations within government services
- automate repetitive and mundane tasks, freeing up public sector employees to focus on more strategic and value-added work
- empower government agencies to deliver better services to citizens at a lower cost and meet the expectation that citizen-focused services can provide the same kind of consumer-like experience as what's available in the private sector

Karan Bajaj, *Strategic Enterprise Account Director*, Automation Anywhere

Roundtable 13: Government's Digital Renaissance: Empowering Public Services in the Digital Age

Digital government transformation encompasses the continuous utilisation of cutting-edge technology to enhance the overall performance of government entities.

Governments at every level are actively engaging in digital transformation endeavors with the aim of delivering governmental services and programs in a manner that is more efficient, transparent, and cost-effective.

The objective of this session is to establish a comprehensive framework for devising and implementing a digital transformation agenda. It seeks to gather insights from attendees who are currently involved in distinct initiatives, fostering collaboration and identifying potential synergies across various industry domains.

Sumit Oberoi, *Senior Manager, Industry Strategy Manager - ACS, APAC, Autodesk*

Roundtable 14: How to embrace the latest satellite technologies to connect people and assets 100% of the time.

- Introduction to the latest in satellite technology
- Why need to identify communication gaps in your organisation and its operations
- How to build your own resilient connectivity strategy

Darren Cooley, *Sales Director, Pivotal*

Roundtable 15: Business Process Transformation & Optimisation - How do I measure success?

Ajay Kumar, *Director Business Integration and Improvement, Department of Transport and Planning*

Roundtable 16: Assisting, augmenting, enhancing or replacing ? Does the rise of AI change the way we view and develop organisational capability

Professor Swee L Mak, *Associate Deputy Vice Chancellor (Research & Innovation Capability) & Professor of Innovation, RMIT University*

3:30pm Welcome Back from Event Chair

Dean Yates, *EY Partner, Oceania Government Assurance, Victorian Government Leader, EY*

3:40pm Government Keynote: Strategic Workforce Planning Against the Backdrop of Staff Attraction and Retention Challenges – How Can We Differentiate Ourselves in Such a Crowded Space?

Nick Field, *Director, Organisational Performance, Essential Services Commission*

4:00pm Partner Perspective: What is Digital Government without citizen trust?

Andrew Garner, *EY Oceania Government Digital and Technology Lead, EY*

4:20pm Panel Discussion: A Long Time Ago In a Victoria Far, Far Away

- What might the Victorian Public Sector look like in the not-so-distant future, and what have we been working on now in order to get there effectively?
- What aspects of our approach need to be left behind post-pandemic, facing the newer world of now?
- How are we investing in leadership and the acquisition of skills, advocacy for training, and accessibility of digital literacy
- How tactical tech can be leveraged to blend progressive risk and conservatism and meet evolving state expectations

Brett James, *Director IT Services, Department of Education and Training*

Sven Bluemmel, *Information Commissioner, Office of the Victorian Information Commissioner*

Professor Swee Mak, *Associate Deputy Vice Chancellor (Research & Innovation Capability) and Professor of Innovation, Royal Melbourne Institute of Technology (RMIT)*

Moderator: Kim Laubscher, *Partner, Technology Consulting, Data & Analytics, EY*

4:50pm Closing Remarks and Networking Drinks

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Government
Services

“

I left feeling inspired. Hearing so many of the speakers passionate about the roles they play across their organisations and the love and support they have for the teams they work alongside truly rubbed off.

Sustainability Victoria

“

The people, keynote speakers and the event was extremely well organised.

City Of Casey

“

It was great to be at an in-person event again. The speakers were all really engaging.

Department of Jobs, Precincts and Regions

“

Amazing opportunity to listen and engage with industry leaders to better understand the direction and development opportunities.

Moiria Shire Council



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