

2023

# Public Sector Innovation Show Saskatchewan

Innovation for Successful  
Citizen-Focused Outcomes



**Wednesday, June 21, 2023**  
Regina, SK | 8:00am



PUBLIC  
SECTOR  
NETWORK



## Agenda at a glance

We are living in an era of unprecedented change, and evolving citizen expectations with rapidly advancing technology, complex policies, and socioeconomic factors that are not responsive to traditional approaches to stimulating growth. This is the right time to take action, work together, and build a culture for the future by beginning and continuing your transformation journey!

Cross-agency collaboration drives common outcomes when leaders from various organizations and departments work together and share their visions for driving innovation. These partnerships can be used to leverage and turn ideas into real solutions and, in turn, create better services available for all citizens. This will result in improved outcomes for citizens with the integrity, innovation, and enthusiasm of a world-class public service.

Join us to address current public sector challenges and discover solutions offered, best practices and strategies. This summit will bring public sector leaders, innovators, and policymakers, all under one roof, to explore the potential of technology in mitigating the challenges.

[REGISTER NOW](#)



## Who You'll Meet

Chiefs/Directors/Heads/Managers of:

- Digital, Transformation & Engagement
- Government Technology Platforms
- Strategy
- Innovation
- Technology
- Insights & Analytics
- Customer Engagement & Experience (CX)
- Strategic Planning & Operations Data
- Corporate Service
- Service Design & Delivery
- Workforce
- Learning & Development

## Benefits of Attending



Hear how innovative digital experience strategies and processes are transforming government services to deliver positive outcomes to citizens



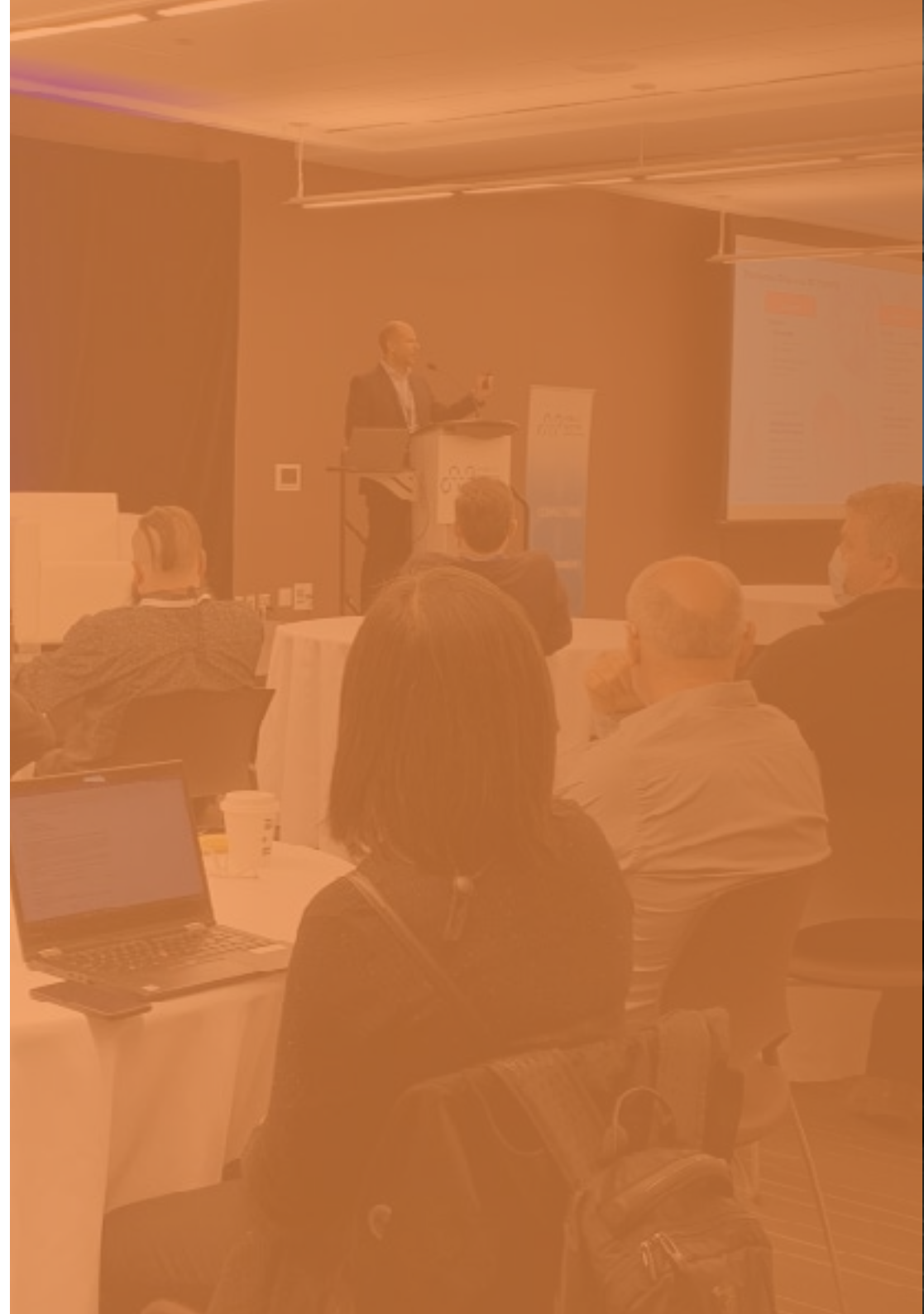
Learn how to seize opportunities to enhance integration across departments and agencies to deliver shared outcomes



Explore ways to create an autonomous and trusting environment to promote innovative thinking within an organization



Discuss how to employ emerging technologies to enable fast, progressive, safe, and efficient operations



# Your Inspiring Speakers



**SHARON PRATCHLER**  
Ombudsman and Public  
Interest Disclosure  
Commissioner  
Saskatchewan



**LAURIER DONAIS**  
Deputy Minister  
Ministry of Government  
Relations



**NATASHA FLORY**  
Director, Digital Citizen  
Services  
Ministry of SaskBuilds  
and Procurement



**LOUISE MICHAUD**  
Assistant Deputy Minister,  
Disability Programs and  
Housing, Ministry of Social  
Services, Government of  
Saskatchewan Learning,  
Government of Manitoba  
& President & CEO,  
Saskatchewan Housing  
Corporation



**PAUL MAINDONALD**  
Vice President of  
Programs & Technology,  
eHealth Saskatchewan



**JENNIFER JOHNSON**  
Assistant Deputy Minister  
Ministry of Parks, Culture  
and Sport



**CAROLE TINK**  
Director, Technology  
City of Regina



**RORY JENSEN**  
Assistant Deputy Minister  
Ministry of Education,  
Government of  
Saskatchewan



**KANARIS  
PARASKEVOPOULOS**  
EVP & Chief Digital &  
Information Officer, Digital  
& Information Services  
Saskatchewan  
Government Insurance  
(SGI)



**SCOTT HARRON**  
Executive Director,  
Research and  
Implementation Branch,  
Ministry of Integrated  
Justice Services



**KELLY TUNISON**  
HR Transformation Lead,  
EBMP Project,  
Public Service  
Commission



**KRIS PENNETE**  
Executive Director,  
Information Technology  
Water Security Agency



**THERESA FINN**  
Executive Director,  
Provincial Operational  
Services  
Ministry of Highways,  
Government of  
Saskatchewan



**KELLEY MOORE**  
Assistant Deputy Minister,  
Operations and Service  
Delivery  
Ministry of SaskBuilds  
and Procurement,  
Government of  
Saskatchewan



**CLINT REPSKI**  
Deputy Minister  
Ministry of Education



**ALI DEHESHI**  
Manager, Information  
Security  
Government of  
Saskatchewan



**MARK VAN ENGELEN**  
Vice-President Emerging  
Technologies  
CGI



**MIKE COOK**  
Vice President,  
Consulting Services  
CGI



**MIKE SWITZER**  
Senior Vice President,  
Consulting Services,  
Saskatchewan  
CGI



**ROD DONISON**  
Director, Partnerships  
Dasro



**CAREY O'REILLY**  
Solution Sales - Security  
Operations  
ServiceNow

# Your Inspiring Speakers



**JAMIE DUNCALF**

Canada National Lead,  
ServiceNow Business  
Group

**Accenture**



**WESLEY TOMAN**

Public Sector Leader  
- Canada Systems  
Engineering

**Cisco**



**MICHAEL CARDY**

Chief Technology  
Strategist & Director  
Solution Architecture -  
Canada

**Red Hat**



**SUJATHA KAMMA**

Industry Executive  
Advisor Canada - Public  
Sector, Healthcare &  
Higher

**SAP**



**STU NASH**

Sr Client Executive

**Veeam**



**CRAIG SEIDLER**

Sr Systems Engineer

**Veeam**



**RICK SANTING**

Director, Western Canada

**Red Hat**



**JAMES RATHWELL**

Account Executive  
**Compugen**



# Explore the **Agenda**

Regina | Wednesday, June 21, 2023

**8:00am** Registration and Networking Breakfast

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**9:00am** Welcome from the Public Sector Network

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**9:10am** Welcome from the Chair

**Mike Switzer**, *Senior Vice-President Consulting Services, Saskatchewan, CGI*  
**Mark Van Engelen**, *Vice-President Emerging Technologies, CGI*

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**9:30am** Government Keynote: **Inclusion and Accessibility for Better Citizen Experience**



- Importance of accessible service delivery
- Involving diverse groups in the co-creation of services to ensure inclusivity and accessibility.
- Need for empathy and user-centered design in developing services that meet the needs and preferences of 'all' citizens

**Sharon Pratchler**, *Ombudsman and Public Interest Disclosure Commissioner, Saskatchewan*

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**9:50am** Platinum Partner Session: **Building a Strong Security Framework: A fireside chat with the Government of Saskatchewan**

**Ali Dehesi**, *Manager, Information Security, Government of Saskatchewan*  
**Carey O'Reilly**, *Solution Sales - Security Operations, ServiceNow*  
**Jamie Duncalf**, *Canada National Lead, ServiceNow Business Group, Accenture*

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**10:10am** Panel Discussion: **Leap into the Future - Modern, Innovative, and Outcome-Focused Public Service for Saskatchewan**



- Why is innovation important? What are the ways to promote a culture of innovation.
- Challenges to innovation and ways to address them.
- Importance of collaboration in driving innovation
- How can technology be leveraged to drive innovation in the public sector? What are the metrics to measure the impact of innovation initiatives

**Clint Repski**, *Deputy Minister, Ministry of Education*  
**Scott Harron**, *Executive Director, Research and Implementation Branch, Ministry of Corrections, Ministry of Integrated Justice Services*  
**Moderator: Mike Cook**, *Vice President, Consulting Services, CGI*

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**10:40am** Chair Dismissal

**10:45am Refreshment Break**

**TRACK SESSIONS**

**Digital & CX Track**

**Innovation & Technology Track**

**11:10am** Welcome from Track Chair: **Bridging the Divide Between Digital and Customer Experience**

**Rod Donison**, *Director, Partnerships, Dasro*

Welcome from Track Chair: **Maximizing the Benefits of a Cloud-Based Infrastructure**

**Michael Cardy**, *Chief Technology Strategist & Director Solution Architecture - Canada, Red Hat*

**11:30am** Government Keynote: **Designing Service Delivery Models with Citizen-Centric Approach**



- Citizen-centric approaches to service delivery and how it can enhance citizen outcomes.
- Digital technology to improve service delivery
- Collaboration for Innovation

**Kelley Moore**, *Assistant Deputy Minister, Operations and Service Delivery, Ministry of SaskBuilds and Procurement, Government of Saskatchewan*

Government Keynote: **Transforming Service Delivery for Technical Safety Authority of Saskatchewan (TSASK)**

- The Ministry of Government Relations established and expanded the Technical Safety Authority of Saskatchewan, fostering a single source point of contact for delivering technical safety services
- The objectives, challenges, outcomes and benefit of a delegated operating authority
- Maintaining citizen and industry-focused outcomes.

**Laurier Donais**, *Deputy Minister, Ministry of Government Relations*

**11:50am** Gold Partner Session: **Minimizing Bumps in the Journey to Cloud**

**James Rathwell**, *Account Executive, Compugen*

Gold Partner Session: **Enhancing Sustainability and Streamlining Procurement: Driving efficiency, compliance, and competitiveness through Innovation**

**Sujatha Kamma**, *Industry Executive Advisor Canada - Public Sector, Healthcare & Higher, SAP*

**12:10pm** Government Keynote: **Designing Your End-to-End Service Around User Needs**



- Effectively researching with users through all stages: building and improving the right thing
- Building end -to -end services and aligning with your Agency's overarching business goals

**Kelly Tunison**, *HR Transformation Lead, EBMP Project, Public Service Commission*

Government Keynote: **How to Successfully Position Your Organization to Lead Innovation and Business Transformation**

- Shifting your organizational culture to embrace change and innovation at every corner
- Adopting a “Dare to fail” mindset and learning from mistakes.

**Kanaris Paraskevopoulos**, *EVP & Chief Digital & Information Officer, Digital & Information Services, Saskatchewan Government Insurance (SGI)*

**12:30pm Networking Lunch Break**
**TRACK SESSIONS**
**Digital & CX Track**
**Innovation & Technology Track**
**1:40pm**

**Panel Discussion: Driving Saskatchewan Citizen Experience and Satisfaction with Improved Digital Government Services**

- How can we employ social and technology innovation to improve digital services and economic growth?
- What are best practices in the development of new technology?
- How can we assess the technology and measure its effectiveness and efficiency?
- How can we enhance and expand the user-centred approach to innovation?

**Paul Maindonald**, *Vice President of Programs & Technology, eHealth Saskatchewan*

**Kris Pennete**, *Executive Director, Information Technology, Water Security Agency*

**Natasha Flory**, *Director, Digital Citizen Services, Ministry of SaskBuilds and Procurement*

**Wesley Toman**, *Public Sector Leader - Canada Systems Engineering, Cisco*

**Moderator: Rod Donison**, *Director, Partnerships, Dasro*

**Panel Discussion: Crystal Ball Gazing: Innovation and the Future of Public Sector Service Delivery**

- Setting yourself up for enterprise-wide transformation – skills, technologies and strategies that are delivering results
- Plugging skills shortages and technology gaps to arm your organization for success
- Lessons learned and how to apply these to a vision destined for future success

**Theresa Finn**, *Executive Director, Provincial Operational Services, Ministry of Highways, Government of Saskatchewan*

**Carole Tink**, *Director, Technology, City of Regina*

**Moderator: Michael Cardy**, *Chief Technology Strategist & Director Solution Architecture - Canada, Red Hat*

**2:10pm**

**Co-Hosted Roundtable Discussions**

1. What can Cloud do for You: Leveraging Cloud to Meet your Innovation Needs! - **Hosted by CGI**
2. Evolving IT Architectures for Seamless Service Delivery: Embracing Digital Transformation - **Hosted by Red Hat**
3. Developing a Blueprint for Public and Private Sector Collaboration - **Hosted by Red Hat**
4. Creating security engagement across Public Sector - **Hosted by Accenture/ServiceNow**
5. Enhancing Sustainability and Streamlining Procurement: Driving efficiency, compliance, and competitiveness through Innovation - **Hosted by SAP ISBN**
6. Next-Gen Engagement: Leveraging Technology, Processes and Driving Collaboration - **Hosted by Compugen**
7. Modernizing IT Architectures for Seamless Service Delivery - **Hosted by Samsung**
8. Revolutionizing Public Sector Services: Capturing Value of the Digital Foundation - **Hosted by Cisco**
9. Security starts with data. What does a modern, cyber-resilient, data protection strategy look like? - **Hosted by Veeam**



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**3:10pm Refreshment Break**

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**3:25pm Welcome back from the Chair**

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**3:30pm** Platinum Partner Session: **What does Modern Data Protection really mean?**

**Craig Seidler**, *Sr Systems Engineer*, Veeam  
**Stu Nash**, *Sr Client Executive*, Veeam

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**3:50pm** Panel Discussion: **Overcoming Obstacles and Boosting the Appetite for Province-Wide Innovation**



- What political, economic, organizational, and social considerations must be made prior to initiating a new innovative project in the public sector?
- What measures can organizations take to alleviate and streamline the approval process for new innovative ideas and enable a sustainable process?
- What are best practices in innovative ideology development that public sector teams should incorporate and be trained on?
- As public sector innovation has the potential to affect essential public services and receive public opposition and skepticism, how can teams be proactive in identifying and mitigating risks in advance to promote public trust in governance?

**Louise Michaud**, *Assistant Deputy Minister, Disability Programs and Housing*, Ministry of Social Services, Government of Saskatchewan and *President and CEO*, Saskatchewan Housing Corporation

**Jennifer Johnson**, *Assistant Deputy Minister*, Ministry of Parks, Culture and Sport

**Rory Jensen**, *Assistant Deputy Minister*, Ministry of Education, Government of Saskatchewan

**Moderator: Mike Cook**, *Vice President, Consulting Services*, CGI

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**Closing Remarks from the Chair, followed by networking drinks reception**

**4:20pm** **Mike Switzer**, *Senior Vice-President Consulting Services, Saskatchewan*, CGI

**Mark Van Engelen**, *Vice-President Emerging Technologies*, CGI

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# Thank You to our Partners



Chair

Sapphire

Platinum



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Silver

COMPUGEN  
Dream. Design. Deliver.



SAMSUNG



Marketing Partner

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