



T & HR &

Future of Work

Forging a Future-**Ready Public Sector**

June 5 - 20 **In-Person & Virtual**

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Forging a Future-Ready Public Sector

Many public sector leaders feel that they are now at a crossroads. Are governments expected to go back to normal after having worked through the volatility of the past two years, or should they embark on a new path of transformation that seems so clearly laid out for them? While governments continue to struggle with policies, structures and workflows that challenge change, at this point it's inevitable. Change is upon us, and the only way to maintain the course is to innovate, adapt and plan for a future-focused public sector.

People have become the driving force of transformation in government, and it is essential to recognize the importance of creating an employee-centred workspace. HR leaders are at the forefront of this change because they can influence and create policies to better serve the workforce. Accessing technologies that optimize workflows while leveraging analytics that highlight impactful data. With this data, leaders can build more inclusive and equitable teams and identify barriers in hiring processes.

The way in which we work will never be the same. Gaining employee buy-in is crucial to creating a culture of continued learning and transformation. Training, upskilling and talent development are not only essential to retaining top talent but also building capacity for change within your organization. Delivering dynamic employee experiences that help build your future workforce is paramount to a future-ready organization.

Come join us at our **2023 HR and Future of Work Roadshow** where government leaders and experts will share with you their experiences in the trenches of transformation and innovation. They will lead keynotes, and case studies, as well as engage in thought-provoking panels, focused on top challenges, strategies and best practices as they prepare for the future of the public sector.

Benefits of Attending



Gain better insights on **how to create a future-ready** organization



Discover comprehensive technologies and solutions that **enhance** your HR workflows and functions



Learn how the workforce can help enable the transformation of the public sector

Who You'll Meet

Chiefs/ Heads/ Directors/ Managers/ Advisors:

HR

Talent Management

People

Diversity & Inclusion

Recruitment

Employee Experience

Organizational Performance

Workforce Management

Learning & Development

Workplace Transformation





Your Guide

See what your city has in store



Day 1

Toronto, ON

Monday, June 5
In-Person

Location:

Toronto Metropolitan
University
George Vari Engineering and

George Vari Engineering and Computing Centre



Day 2

West

Friday, June 16 Online



Day 3

East

Tuesday, June 20 Online



TORONTO

N June 5, 2023 8:30AM - 12:50PM | In Person



NOSA ERO-BROWN Chief Talent Officer and Associate Deputy Minister. Office of the Chief Talent Officer

Treasury Board Secretariat



BARB KEENAN Chief People Officer, SVP, Human Resources **LCBO**



JANE ALBRIGHT Chief Human Resources Officer **Financial Services Regulatory Authority of**

Ontario



JENNIFER HEIKAMP Manager, People Strategy & Performance People & Culture **Toronto Police Service**



MATT HOPKINS Executive Director, People **Toronto Transit** Commission



WENDY CUKIER Founder & Academic Director: Professor of Entrepreneurship & Strategy **Toronto Metropolitan**

University (Formerly

Ryerson)



TNT Justice Consultants



LUKE YOUSUFZAI RVP and Country Manager, Canada Anaplan



BRIJ VARIER Government Lead **Anaplan**



ERIC VAN IERSEL VP - SAP SuccessFactors SAP

Thank You to our Partners

Platinum

Gold

Silver

Host

Marketing Partner











Explore the Agenda - Toronto, ON

Toronto Metropolitan University - George Vari Engineering and Computing Centre

8:30am	Registration and Networking Coffee
9:00am	Welcome from Public Sector Network
9:10am	Welcome from Chair Wendy Cukier, Founder & Academic Director; Professor of Entrepreneurship & Strategy, Toronto Metropolitan University (Formerly Ryerson)
9:30am	Government Keynote: Addressing the Role of HR and the Evolving Needs of Citizens
0	How the Ontario Public Service is approaching citizen needs through its Service Framework
Kil	• Why investing in people and talent management strategies is the key to driving HR services and organizational goals
	Nosa Ero-Brown, Chief Talent Officer and Associate Deputy Minister, Office of the Chief Talent Officer, Treasury Board Secretariat
9:50am	Platinum Partner Session: Creating Positive Synergies through Human Resources Dr. Philip Semple, Diversity Consultant, TNT Justice Consultants
10:10am	Government Keynote: Discussing Current Challenges and Strategies for Recruitment and Retention within the Public Sector
	 How has talent acquisition changed over the past few years and how are leaders addressing current gaps?
K. CO	What can leaders do to ensure they are engaging with employees to prevent "quiet-quitting"? Llow can biging to me have more preparity in biging for canabilities and skills needed by the future workforce?
	 How can hiring teams become more proactive in hiring for capabilities and skills needed by the future workforce? Jane Albright, Chief Human Resources Officer, Financial Services Regulatory Authority of Ontario
10:30am	GOLD Spotlight Session: Moving Towards Integrated, Continuous Workforce Planning
	Luke Yousufzai, RVP and Country Manager, Canada, Anaplan
	Brij Varier, Government Lead, Anaplan
10:50am	Morning Coffee and Networking Break
11:20am	Roundtable Discussions
12:20pm	Panel Discussion: Creating a People-Focused Public Sector that Will Drive the Future of Work
	How do we realign workplace expectations and redefine the workplace?
ڪ	 What can HR leaders do to identify issues within their workplace culture and shift employee-centred practices? How can we create safe, productive and open teams both within and out of the office?
	What are the top initiatives driving people-focused change within your organization?
	Barb Keenan, Chief People Officer, SVP, Human Resources, LCBO
	Jennifer Heikamp, Manager, People Strategy & Performance People & Culture, Toronto Police Service
	Matt Hopkins, Executive Director, People, Toronto Transit Commission Moderated by: Wendy Cukier, Founder & Academic Director; Professor of Entrepreneurship & Strategy, Toronto Metropolitan University
1:10pm	Closing Remarks and Networking Lunch
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West June 16, 2023 9:00AM - 11:10AM PT | Online



JEFF SIMPSON Senior Director of Human Resources **Alberta Municipalities**



CHELSEA DAHL Director, Talent Acquisition Service Enhancement **Government of Alberta**



KRISTIN WARD DIAZ Executive Director. Workforce Policy **Government of Alberta**



HEATHER HOUSE Executive Director, Strategic HR and Communications **BC Public Service**



Executive Director Strategic Human Resources Management Services Division serving the Economy Sector Ministries

BC Public Service



HEATHER LANGTON Director, Strategic Human Resources **BC Ministry of Transportation and** Infrastructure



MARTINA MANGION Director, Strategic Human Resources **BC Public Service**



9:00am	Welcome from Public Sector Network
9:10am	Welcome from Chair
	Jeff Simpson, Senior Director of Human Resources, Alberta Municipalities
9:30am	Government Keynote: How Are HR Leaders Shaping a Future-Ready Government
	 What role do HR leaders play in creating a successful future of work roadmap for their organizations? How can we further enable fit-for-purpose strategies and policies that better serve our teams? What can HR leaders do to bolster employee engagement through buy-in, and harness a forward-thinking culture?
	Rhonda McGinnis, Executive Director Strategic Human Resources Management Services Division serving the Economy Sector Ministries, BC Public Service
9:50am	Government Keynote: Investing in Talent Development, Upskilling and Reskilling to Build the Future Workforce
	Chelsea Dahl, Talent Acquisition Service Enhancement, Government of Alberta
10:10am	Government Keynote: Discussing Current Challenges and Strategies for Recruitment and Retention within the Public Sector
	How has talent acquisition changed over the past few years and how are leaders addressing current gaps? What are leaders do to are use they are a regardle with a replacement "guide guithing."?
,	 What can leaders do to ensure they are engaging with employees to prevent "quiet-quitting"? How can hiring teams become more proactive in hiring for capabilities and skills needed by the future workforce?
	Heather Langton, Director, Strategic Human Resources, BC Ministry of Transportation and Infrastructure
10:30am	Panel Discussion: Creating a People-Focused Public Sector that Will Drive the Future of Work
	 How do we realign workplace expectations and redefine the workplace?
<u>2</u>	• What can HR leaders do to identify issues within their workplace culture and shift employee-centred practices?
	 How can we create safe, productive and open teams both within and out of the office?
	What are the top initiatives driving people-focused change within your organization?
	Kristin Ward Diaz, Executive Director, Workforce Policy, Government of Alberta
	Heather House, Executive Director, Strategic HR and Communications, BC Public Service
	Martina Mangion, Director, Strategic Human Resources, BC Public Service Moderated by: Jeff Simpson, Senior Director of Human Resources, Alberta Municipalities
11:10am	Closing Remarks & Virtual Event Adjourns

East June 20, 2023 9:00AM - 11:40AM ET | Online



NATHALIE KACHULIS

Director General,
Strategic Business
Integration Directorate

Canada Revenue

Agency



Director General, HR
Directorate

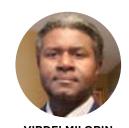
Agriculture and AgriFood Canada



MARC MORIN

Director General, Human
Resources

Innovation, Science and
Economic Development
Canada



VIRDEI MILORIN
Senior Regional Director,
Transformation

Public Services and Procurement Canada



TRACEY JONES-GRANT

Managing Director

Diversity & Inclusion

Halifax Regional

Municipality



Initiatives

Department of Labour,
Skills and Immigration,
Government of Nova
Scotia

Director, Workplace



VALERIE THOMPSON

Senior HR Leader/
Business Partner

CGI



9:00am	Welcome from Public Sector Network
9:10am	Welcome from Chair Valerie Thompson, Senior HR Leader/Business Partner, CGI
9:30am	 Government Keynote: Preparing organizations for the future of work How can HR support business leaders in preparing for the impacts of trends and change drivers on the work, workflow, workforce and workplace? What can we do to ensure the "future of work" conversation expands beyond the current focus on hybrid work, and beyond the traditional one to three year planning horizon? Nathalie Kachulis, Director General, Strategic Business Integration Directorate, Canada Revenue Agency
9:50am	 Panel Discussion: Creating a People-Focused Public Sector that Will Drive the Future of Work How do we realign workplace expectations and redefine the workplace? What can HR leaders do to identify issues within their workplace culture and shift employee-centred practices? How can we create safe, productive and open teams both within and out of the office? What are the top initiatives driving people-focused change within your organization? Kimberly White, Director, Workplace Initiatives, Department of Labour, Skills and Immigration, Government of Nova Scotia
10:20am	Moderated by: Valerie Thompson, Senior HR Leader/Business Partner, CGI Government Keynote: Investing in Talent Development, Upskilling and Reskilling to Build the Future Workforce
rio.20am	 How important is it to invest in your employees? What can HR leaders do to drive talent development and training to close potential gaps within the workforce? How can we make training and development more accessible to the public sector?
	Nathalie Leblanc, Director General, HR Directorate, Agriculture and Agri-Food Canada
10:40am	Break

10:50am

Government Keynote: Equity, Diversity, and Inclusion as Part of Organizational Transformation

- How can leaders gain a better understanding of WHAT needs to be done and HOW to do it within their teams and organization?
- What role do HR leaders play in achieving senior leadership buy-in when trying to make a difference?
- What can we do to move the needle forward and create lasting change?

Tracey Jones-Grant, Managing Director Diversity & Inclusion, Halifax Regional Municipality

11:10pm

Panel Discussion: Discussing Current Challenges and Strategies for Recruitment and Retention within the Public Sector

- How has talent acquisition changed over the past few years and how are leaders addressing current gaps?
- What can leaders do to ensure they are engaging with employees to prevent "quiet-quitting"?
- How can hiring teams become more proactive in hiring for capabilities and skills needed by the future workforce?
- What are some strategies enabling a more competitive public sector?

Siobhan Whelehan, Senior Director, Corporate Programs, HR Transformation and Innovation, Treasury Board of Canada Secretariat

Marc Morin, Director General, Human Resources, Innovation, Science and Economic Development Canada

Virdei Milorin, Senior Regional Director, Transformation, Public Services and Procurement Canada

Moderated by: Valerie Thompson, Senior HR Leader/Business Partner, CGI

11:40pm

Closing Remarks and Virtual Event Adjourns