Linden Dawson

Customer Digital Identity

National Australia Bank

Biography

Linden Dawson is the Digital Identity Product Owner at National Australia Bank (NAB). She is an identity industry practitioner and international speaker on human rights, privacy, user experiences, ethics and emerging identity & access management technology. With diverse experience spanning both the public and private sectors, Linden offers a practical perspective on the Asia-Pacific digital identity market.

In her previous role as Head of Identity Trust & Safety at Australia Post, Linden successfully led the external stakeholder engagement program for the launch of the government-owned Digital iD platform. Since then, Linden has walked the floors of tier one banks and telcos in Australia, New Zealand, Singapore and Indonesia, helping others successfully navigate industry regulations with best-practice identity management. With a Masters of Public Policy from the University of Melbourne, Linden takes an optimistic yet pragmatic approach to solving identity problems in the real world.