



Corporate & Shared Services



PUBLIC
SECTOR
NETWORK



National Insights - Winter Edition

Managing Business Continuity for Critical Internal Services

Online → Wednesday, November 2, 2022 | 12pm – 2:00pm ET & 9am - 11:00am PT

Your Inspiring Speakers



**DR. FLOLET LONEY-
BURNETT**

Assistant Deputy Minister,
Enterprise Business
Services Division
Ministry of Public &
Business Service Delivery



MELANIE ROUSSEAU

Chief Risk Officer and
Director, Risk and
Business Continuity
Management
Alberta Environment and
Parks



JIM OLSON

Chief Financial Officer
Ministry of SaskBuilds
and Procurement



MANIJEH KHOEI

Director, Insurance &
Claims Management
City of Edmonton



GEORGE SELLNER

Senior Director Public
Sector Industry Solutions
Icertis



PAUL PADLA

Chief Executive Officer
ThoughtStorm

Benefits of Attending



Address **new threats** that can impact critical
internal and back-end functions



Examine the **importance** of reevaluating your
government's ERM policies



Build **more proactive** rather than reactive
strategies to mitigate risks and threats to your
services



Explore **business continuity** strategies and
planning at all levels



Good cross section of **professionals/**
expertise from across Canada.

City of Saskatoon

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Managing Business Continuity for Critical Internal Services

As our governments look to further their transformation journeys, it is important to look back at what we've accomplished and yet acknowledge the work that still has to be done. While many sectors have successfully implemented strong foundations for sustainable development, the adoption of consolidated and integrated corporate and shared services operations has presented many challenges. It is crucial that we address those barriers and find viable solutions.

This webinar will explore the shift to consolidated government functions and examine key factors both driving success and hindering efforts. While many of our government departments have been operating sufficiently with the legacy systems as is, it is essential to understand the risk this poses to our government and our communities. Policies need to further address the transformation needed to keep up with shifting demand and priorities.

Adopting more innovative and flexible solutions to procurement, finance and operational processes will only strengthen our governments. Creating policies that are more adaptable and amenable to change will leave room for growth. Embracing a centralized approach through modern digital solutions, enforced by leadership, will create more resilient and future-focused enterprises.

Who You'll Meet

Chiefs/Directors/Heads of:

- Finance
- Finance Transformation
- Corporate Services
- Procurement Shared Services
- Business Transformation
- Governance
- Process Excellence
- Contract Management
- Supply Chain
- Supplier Management
- Compliance
- Business Improvement



12:00pm ET
9:00am PT

Welcome from Public Sector Network

12:10pm ET
9:10am PT

Government Keynote:

Maintaining Service Relevance in a Digital Environment

- Client-centric mindset
- Navigating funding constraints
- Digital service access
- Inclusive services

Dr. Flolet Loney-Burnett, Assistant Deputy Minister, Enterprise Business Services Division, Ministry of Public & Business Service Delivery

12:30pm ET
9:30am PT

Government Keynote:

Discussing the Importance of Creating Comprehensive ERM Plans for Essential Corporate Services

- Consequences to business disruption
- Identifying risk factors: where are you vulnerable?
- Recognize, React, Report

Melanie Rousseau, Chief Risk Officer and Director, Risk and Business Continuity Management, Alberta Environment and Parks

12:50pm ET
10:50am PT

Break

1:00pm ET
10:00am PT

Partner Session:

Value of AI Empowered Contracting

George Sellner, Senior Director Public Sector Industry Solutions, Icertis

Paul Pabla, Chief Executive Officer, ThoughtStorm



Insightful comments from panel participants demonstrating there are common challenges across organizations, and **informative to learn how others are tackling these issues and identifying opportunities.**

Revenue Services, City of Vancouver

1:15pm ET
10:15am PT

Roundtable Discussion:

How Are Governments Adopting a New Integrated Approach to Risk Management and Business Continuity

- How have the past few years changed the way in which the public sector responds and adapts to disruption?
- In what ways are certain critical services more vulnerable than others, and how to address this?
- Investing in more proactive ERM and contingency planning focused on operational continuity
- What can leaders do to promote risk-adverse thinking within their teams
- What are some of the biggest challenges currently impacting ERM strategies and how can we overcome them?

Jim Olson, Chief Financial Officer, Ministry of SaskBuilds and Procurement

Manijeh Khoei, Director, Insurance & Claims Management, City of Edmonton

1:45pm ET
10:45am PT

Closing Remarks from Public Sector Network

1:50pm ET
10:50am PT

Virtual Event Adjourns

Thank you to our **Event Partner**

Gold



For partnership opportunities, contact [Sylvie Pesut-Manneke](#) for more information.