

ROADSHOW



Health  
Innovation  
Roadshow  
2022

November 8 - 22

**NSW | QLD | SA**

**WA | NZ**



// Whole-Of-Sector  
Collaboration  
for a Future-Proof National  
Healthcare  
System

[Publicsectornetwork.co](https://publicsectornetwork.co)

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## Whole-Of-Sector Collaboration for a Future-Proof National Healthcare System

The need for an interconnected, inclusive, and sustainable healthcare system is greater than ever. To future-proof public sector healthcare and address underlying systemic challenges, integrating the voices of the workforce and patients with enhanced technological innovation is paramount. We hold a shared vision where the patient is engaged in their care, clinicians effortlessly access and share data to enhance clinical practice, planning and resourcing is streamlined and equality of care is realised. Digital transformation is at the core of this now-critical national health reform.

Unprecedented technological and research advancements, advanced analytical capability, and new proven models of care unlocks an innovation opportunity of a lifetime. Significant achievements have been realised in state and nation-wide health strategies and roadmaps, previously-hidden systemic problems becoming acknowledged, and the experience of a pandemic-forced rapid cross-government collaboration under our belt. The focus now becomes the joint solutions and opportunities to accelerate the evolution of healthcare.

The Public Sector Network's **5th Annual Health Innovation Roadshow 2022** focuses on overcoming today's collective health system challenges through whole-of-sector collaboration and innovation. Across Australia & Aotearoa New Zealand in six major cities, each state-specific programme will showcase key projects, best-practice and insights on topics such as healthcare analytics and patient experience, how best to leverage digital technology, and person-centred care modelling. The event will explore what it takes to adapt to change, empower and equip the health workforce to meet patient demands, and how to effectively implement, accelerate and sustain healthcare reform.

Join us for a not-to-be-missed opportunity to collaborate with leaders in the field and peers on the same journey in a collective effort shaping the future of a thriving and inclusive healthcare system!

## // Benefits of Attending



**Benchmark and uncover the cutting-edge innovations**, best practices, strategies and technologies that lead the national healthcare sector in quality care and digital transformation



**Learn out-of-the-box perspectives to navigate and strengthen from crisis**, driving preventative planning, workforce empowerment, patient experience and equality of care whilst decreasing overburdening hospitalisation and costs



**Discover rich insights to leveraging health analytics and uplift digital capabilities** for outcome-based, data-driven and interoperable care to connect providers and the greater health system



**Network, collaborate, and be inspired to action** by joining your peers in facilitated and dynamic roundtable discussions about the most pressing issues in today's healthcare climate

## // Who You'll Meet

### Chiefs/Directors/Heads/Managers of:

- Medical, Clinical
- Nursing
- Digital, Transformation, Innovation, Virtual Care
- CX, Patient & Clinician Experience
- Strategy & Improvement
- HR, Workforce, People & Culture
- Data, Analytics, Informatics, Automation
- Operations, Projects, Planning, Systems, Procurement
- Health Technology & IT

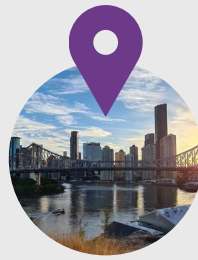
## // Your Guide



### Day 1

New South Wales

8 November



### Day 3

South Australia

15 November



### Day 5

New Zealand

22 November

### VIC Showcase

Victoria

27 October



### Day 2

Queensland

10 November



### Day 4

Western Australia

16 November



**Great event with a broad range of speakers and attendees. Well structured and valuable**

MuleSoft

## // Your Inspiring Speakers



NSW

**KEITH ROSCAREL**

*Partner, Research and Advisory*  
**Public Sector Network**



NSW

**SHIREEN MARTIN**

*Director Integrated Care*  
**NSW Ministry of Health**



NSW

**RICHARD TAGGART**

*Chief Information Officer*  
**Sydney Local Health District**



NSW

**SHANNON NOTT**

*Rural Health Director of Medical Services*  
**Western NSW Local Health**



NSW

**LYNELLE HALES**

*Chief Executive Officer*  
**Sydney North PHN**



NSW

**LISA ALTMAN**

*Director, Strategy, Innovation and Improvement*  
**South Eastern Sydney Local Health District**



NSW

**MELISSA TINSLEY**

*Associated Director of Integrated Digital Enablement Accelerator Directorate*  
**Agency for Clinical Innovation**



NSW

**ROGER BURGESS**

*CIO Advisor*  
**Zoom**



NSW

**VANESSA LANGFIELD**

*Healthcare Lead*  
**Zoom**



NSW

**PAUL DEVIS**

*Senior Sales Engineer*  
**Okta**

**8:30am** Registration and Networking Coffee

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**9:00am** Opening from Public Sector Network

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**9:10am** **Welcome from Chair: The Healthcare opportunity of a lifetime is through effective collaboration**  
Keith Roscarel, *Partner, Research and Advisory*, Public Sector Network

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**9:20am** **Government Case Study: Driving a more unified health service and cracking the state-wide strategy - How can we align operations to provide progressive, connected care?**



- Delivering integrated person-centred care - tools, tech and strategies for innovative and robust operations
- Powering process efficiencies and vast improvements in the quality of care for the people of NSW
- Evolving a 'Whole of System' approach - the next phase of NSW health

**Shireen Martin**, *Director Integrated Care*, NSW Ministry of Health

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**9:40am** **Platinum Partner Session: Zoom for Healthcare, a Global Perspective**

The world has witnessed a huge change since the beginning of 2020 and it impacted not only the way we work but every other aspect of our lives.

Please join us for a discussion on the rise of decentralized and digital first healthcare. Join us to hear;

- Industry trends on decentralization and a digital first approach
- Why and how Zoom values the healthcare industry
- What healthcare organizations and startups can do to leverage from Zoom platform to optimize the patient/doctor experience
- Best practice tips from your global peers

**Ron Strachan**, *CIO Advisor of Healthcare*, Zoom

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**10:00am** **Government Case Study: Emerging through the New South Wales Health Workforce Crisis - Assessing the gaps for greater resilience**



- Critical next steps for uplifting capability, capacity, change management, leadership and collaboration across NSW health
- Assessing opportunities, systemic solutions and learnings over the past 12 months - and what to progress forward into 2023
- Powering out-of-the-box thinking to tackle challenges in rural health - exploring innovations within Western NSW Local Health District

**Shannon Nott**, *Rural Health Director of Medical Services*, Western NSW Local Health District

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## 10:20am **Gold Partner Session: Using Identity as a Core Security Control in Healthcare**

The pandemic introduced new opportunities in healthcare; virtual health delivery is increasing, yet disconnected, and the focus is shifting to building the holistic patient story. Additionally, the healthcare industry now faces the highest average cost of a breach.

With that in mind, how can you ensure the right users are authenticated from a secured device when managing thousands of locations and networks across providers, employees, contractors, and medical and nursing students, while still providing a frictionless patient experience?

Learn more about:

- How Aged Care and hospitals are evolving their security strategies to manage secure and easy access for users across devices and networks
- Best practices for ensuring that your Identity and Access Management strategy aligns with your plans for Zero Trust
- Guidance on providing seamless patient experience and cybersecurity, data privacy, and regulatory compliance simultaneously

**Paul Devis**, *Senior Sales Engineer*, Okta

## 10:40am **Government Case Study: How Sydney Local Health District is powering sustainable human-centricity for next-gen care innovation**



- Assessing lessons learnt over the past 12 months in SLHD - implementing keys to success leading into 2023
- The next phase of sustainable person-centered care - tools, tech and strategies to progress health innovation within NSW
- Unlocking the power of insights - where do the keys to operational excellence lie within SLHD?

**Richard Taggart**, *CIO*, Sydney Local Health District

## 11:00am **Morning Tea and Networking Break**

## 11:30am **Concurrent Roundtable Discussions**



### Roundtable 1: **The Need for a Collaborative Healthcare Strategy: Why do you must focus on ease and efficiency?**

Healthcare has emerged as a transformed industry through all the crisis over the last few years. It has seen rapid tech adoption, shifts in business processes and changes in the mindset of all healthcare professionals. This roundtable will focus on:

- The challenges we continue to face when delivering hybrid care;
- How do we continue to improve patient and employee experiences
- How do we keep virtual visits simple and seamless

**Facilitated by Roger Burgess**, *CIO Advisor*, Zoom & **Vanessa Langfield**, *Healthcare Lead*, Zoom

### Roundtable 2: **How to Realise Identity in days, not months**

The digital transformation journey many government departments are on is challenging to say the least. They've learned over time that they cannot securely achieve their organisational growth goals using their existing, outdated technologies. Learn how modernising legacy technologies is the foundation of digital transformation and will provide:

- Overall reduction of costs and increased business agility.
- Increase patient engagement across digital channels.
- Optimisation through consolidating to a central identity plane, connecting all of these various apps, and various partners, and increasing the mandate for centrally managed MFA
- Increased visibility with the broader operational security team and enabled them to provide federated identity services in days, not months

**Facilitated by Paul Devis**, *Senior Sales Engineer*, Okta

### Roundtable 3: **Decision making in a health context - a conscious mix of information, science and judgement**

From the time a patient comes to a health facility to the time they leave, a myriad of health workers make decisions regarding their care. In a clinical facility, every decision made by every staff member carries benefits and risks.

- Balancing judgement and data - When can we ignore the data and go with our gut?
- How can the form and timing of information support better judgement calls?
- Historical patient data - how can we make the best use of patient histories? What if anything is holding us back?
- Managing shift changes - how can we use decision support systems to ensure continuity of care?
- Managing bed (and other assets) availability - can I admit a marginal patient - is there an available bed I can spare?
- Timely sharing of information across disciplines and practices - what are the benefits, risks, and challenges and what can we do to improve?
- Proactively using information from multiple systems to manage down the number of patients with predictable chronic disease

Facilitated by **Keith Roscarel**, *Partner, Research and Advisory*, Public Sector Network

#### **12:30pm Panel Discussion: Creating a whole-of-sector, digitally-enabled & interconnected healthcare system**



- What are the greatest challenges and impacts of a today's fragmented and siloed system, and why is so much of it chronic? How might this inform potential preventative, protective and truly effective solutions?
- What opportunities are available for trust and effective communication, collaboration and partnerships across health services, policy and even across community? (e.g. hospitals, out-of-hospital, government, families)
- How can we best approach the use of technology, virtual mediums, and digital infrastructure for person-focused, inclusive and digitally accessible care for all?
- How can we use health data to strengthen multidisciplinary and cross-organisational collaboration?
- What are your closing top tips to sustain effective innovation for a patient-focused, collaborative, digitally-enabled healthcare system?

**Melissa Tinsley**, *Associated Director of Integrated Digital Enablement Accelerator Directorate*, Agency for Clinical Innovation

**Lynelle Hales**, *Chief Executive Officer*, Sydney North PHN

**Lisa Altman**, *Director, Strategy, Innovation and Improvement*, South Eastern Sydney Local Health District

#### **1:00pm Closing remarks from Chair and Networking Lunch**

## // **Thank You** to our Partners

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## // Your Inspiring Speakers



QLD

**PETER GRANT**

*Senior Partner, Research and Advisory*

**Public Sector Network**



QLD

**DR JASON BROWN**

*A/Chief Digital Health Officer*

**Metro North HHS**



QLD

**ADRIAN CLUTTERBUCK**

*A/Executive Director Strategy, Planning, Improvement and Innovation*

**Queensland Children's Hospital**



QLD

**SHAREEN MCMILLAN**

*Executive Director Workforce*

**Central Queensland Hospital & Health**



QLD

**JAYNE BARCLAY**

*Director Digital Health and Informatics*

**Mater Health**



QLD

**DAVID FARLOW**

*Executive Director, Research and Innovations*

**Mackay Hospital and Health Service**



QLD

**PAULA DUFFY**

*Executive Director, Nursing and Midwifery, Patient Flow and Access, Public Health and COVID-19 Response*

**Gold Coast Health**



QLD

**ROGER BURGESS**

*CIO Advisor*

**Zoom**



QLD

**VANESSA LANGFIELD**

*Healthcare Lead*

**Zoom**



QLD

**JAMES DARWIN**

*Senior Solutions Engineer*

**Okta**



**8:30am** Registration and Networking Coffee

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**9:00am** Opening from Public Sector Network

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**9:10am** **Welcome from Chair: The Healthcare opportunity of a lifetime is through collaboration**  
**Peter Grant**, *Senior Partner, Research and Advisory*, Public Sector Network

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**9:20am** **Government Case Study: Accelerating a future-proof, outcome-based & person-centred healthcare system within Metro North Health**



- Addressing the future demand for healthcare by accelerating innovation and delivering translatable research through the establishment of targeted institutes
- Pioneering a collaborative and progressive health agenda within Queensland - adapting to changing needs of patients, providers, technology and the broader system
- Building the digital foundations to enable future healthcare within Metro North Health - measuring patient outcomes considering patient and clinician experience, precision medicine, personalised healthcare, and fit-for-purpose interface and design.

**Dr Jason Brown**, *A/Chief Digital Health Officer*, Metro North HHS

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- Best practice tips from your global peers

**Ron Strachan**, *CIO Advisor of Healthcare*, Zoom

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**10:00am** **Government Case Study: Exploring Queensland Children's Hospital's next phase of progression - Tools, Tech and Strategies to power potential**



- Unlocking valuable insights within the children's healthcare system - decoding data and uplifting insight-literacy and capabilities
- Assessing critical next steps for innovation within Queensland Children's Hospital - unleashing a new era of care
- The next phase of operational excellence - how can we provide more seamless and sustainable healthcare?

**Adrian Clutterbuck**, *A/Executive Director Strategy, Planning, Improvement and Innovation*, Queensland Children's Hospital

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## 10:20am **Gold Partner Session: Using Identity as a Core Security Control in Healthcare**

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With that in mind, how can you ensure the right users are authenticated from a secured device when managing thousands of locations and networks across providers, employees, contractors, and medical and nursing students, while still providing a frictionless patient experience?

Learn more about:

- How Aged Care and hospitals are evolving their security strategies to manage secure and easy access for users across devices and networks
- Best practices for ensuring that your Identity and Access Management strategy aligns with your plans for Zero Trust
- Guidance on providing seamless patient experience and cybersecurity, data privacy, and regulatory compliance simultaneously

**James Darwin**, *Senior Solutions Engineer*, Okta

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## 10:40am **Government Keynote: Future-proofing Queensland's health workforce for resilience and preparedness**



- Assessing gaps and heeding opportunities in Queensland's health workforce
- Lessons learnt by Central Queensland HHS over the past 12 months – and initiatives to build on in 2023
- Critical next steps for uplifting capability – powering change management, leadership and collaboration

**Shareen McMillan**, *Executive Director Workforce*, Central Queensland Hospital & Health Service

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## 11:00am **Morning Tea and Networking Break**

## 11:30am **Concurrent Roundtable Discussions**



### Roundtable 1: **The Need for a Collaborative Healthcare Strategy: Why do you must focus on ease and efficiency?**

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**Facilitated by Roger Burgess**, *CIO Advisor*, Zoom & **Vanessa Langfield**, *Healthcare Lead*, Zoom

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### Roundtable 2: **How to Realise Identity in days, not months**

The digital transformation journey many government departments are on is challenging to say the least. They've learned over time that they cannot securely achieve their organisational growth goals using their existing, outdated technologies.

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- Proactively using information from multiple systems to manage down the number of patients with predictable chronic disease

**Facilitated by Peter Grant**, *Senior Partner, Research and Advisory*, Public Sector Network

### **12:30pm Panel Discussion: Creating a whole-of-sector, digitally-enabled & interconnected healthcare system**



- Assessing critical next steps in powering a collaborative, holistic healthcare eco-system
- Exploring opportunities for effective communication, collaboration and partnerships across health services, policy and community
- The next frontier of digitally enabled, and person-centred healthcare - Tools, tech and strategies for successful next-gen innovation

**Jayne Barclay**, *Director Digital Health and Informatics*, Mater Health

**Paula Duffy**, *Executive Director, Nursing and Midwifery, Patient Flow and Access, Public Health and COVID-19 Response*, Gold Coast Health

**David Farlow**, *Executive Director, Research And Innovations*, Mackay Hospital And Health Service

### **1:00pm Closing remarks from Chair and Networking Lunch**

## // **Thank You** to our Partners

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## // Your Inspiring Speakers



SA

**DR ANGIE SHAFEI**

*Director, Health Care  
Management Program*  
**Flinders University**



SA

**RHYS PARKER**

*Chief Clinical Information Officer,  
Office of the Chief Medical  
Information Officer*  
**SA Health**



SA

**JEANETTE WALTERS**

*Executive Director, Integrated  
Care Systems*  
**Wellbeing SA**



SA

**PAUL WORLEY**

*Executive Director Clinical  
Innovation, Riverland Mallee  
Coorong LHN & Director,  
Royal Flying Doctor Service of  
Australia*



SA

**KATIE BILLING**

*Executive Director, Consumer &  
Clinical Partnerships*  
**Commission for Excellence &  
Innovation in Health**



SA

**SINÉAD O'BRIEN**

*Executive Director Strategy &  
Innovation*  
**Northern Adelaide Local Health  
Network**



SA

**DR ECUSHLA LINEDALE**

*Deputy CEO*  
**Health Translation SA**



SA

**TOBY ALLEN**

*Senior Solutions Engineer*  
**Okta**



SA

**KEVIN SANDLER**

*Partner*  
**PricewaterhouseCoopers  
Consulting (Australia)**



SA

**KATE OUTEN**

*Partner*  
**PricewaterhouseCoopers  
Consulting (Australia)**

**8:30am Registration and Networking Coffee**

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**9:10am Welcome from Chair: The Healthcare opportunity of a lifetime is through effective collaboration**  
**Dr Angie Shafei**, *Director, Health Care Management Program, Flinders University*

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**9:20am Government Case Study: Spearheading South Australia's innovative approach to health analytics & clinical informatics for data-informed care**



- Pioneering a new era of insight - breaking through bottlenecks and blocks for seamless healthcare within SA
- Powering the analytics agenda with people - data-literacy and capabilities within the SA health workforce and culture
- Decoding data - tools, tech and strategies for providing reformed healthcare

**Rhys Parker**, *Chief Clinical Information Officer, Office of the Chief Medical Information Officer, SA Health*

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**9:40am Partner Session: Unlocking the power and potential of data-enabled healthcare and key considerations for SA**

- Why managing health data effectively is in the long-term public interest
- How harnessing data can elevate quality of care outcomes in the public health context
- Strategic priorities to capture, retain, share, and mobilise data and key considerations for SA

**Kevin Sandler**, *Partner, PricewaterhouseCoopers Consulting (Australia)* & **Kate Outen**, *Partner, PricewaterhouseCoopers Consulting (Australia)*

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**10:00am Government Case Study: The next frontier of integrated care - How wellbeing SA are progressing the agenda**



- A new era of strategic planning and system redesign - powering an holistic approach to healthcare across SA
- How can we deliver new approaches to SA's hospital care in community settings?
- Assessing the imminent opportunities and the new requirements to successfully drive a true customer centric business

**Jeanette Walters**, *Executive Director, Integrated Care Systems, Wellbeing SA*

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**10:20am Gold Partner Session: Using Identity as a Core Security Control in Healthcare**

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Learn more about:

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- Guidance on providing seamless patient experience and cybersecurity, data privacy, and regulatory compliance simultaneously

**Toby Allen**, *Senior Solutions Engineer, Okta*

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**10:40am Government Case Study: Building tomorrow's health system – key considerations and accelerators for impact within SA**



- Ushering in the next phase of maturity – innovative approaches to progressing rural health within SA
- Evolving the Stronger Rural Health Strategy – lessons learnt within the Royal Flying Doctor Service to take forward to 2023
- Assessing breakthroughs and the next big opportunities for better connected rural health

**Paul Worley**, *Executive Director Clinical Innovation*, Riverland Mallee Coorong LHN & *Director*, Royal Flying Doctor Service of Australia

**11:00am Morning Tea and Networking Break**

**11:30am Concurrent Roundtable Discussions**



**Roundtable 1: Unlocking the power and potential of data-enabled healthcare and key considerations for SA**

- Why managing health data effectively is in the long-term public interest
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- Strategic priorities to capture, retain, share, and mobilise data and key considerations for SA

**Facilitated by Kevin Sandler**, *Partner*, PricewaterhouseCoopers Consulting (Australia) & **Kate Outen**, *Partner*, PricewaterhouseCoopers Consulting (Australia)

**Roundtable 2: How to Realise Identity in days, not months**

The digital transformation journey many government departments are on is challenging to say the least. They've learned over time that they cannot securely achieve their organisational growth goals using their existing, outdated technologies.

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**Facilitated by Toby Allen**, *Senior Solutions Engineer*, Okta

**12:30pm Panel Discussion: Creating a whole-of-sector, digitally-enabled & interconnected healthcare system**



- Assessing critical next steps in powering a collaborative, holistic healthcare eco-system
- Exploring opportunities for effective communication, collaboration and partnerships across health services, policy and community
- The next frontier of digitally enabled, and person-centred healthcare - Tools, tech and strategies for successful next-gen innovation

**Katie Billing**, *Executive Director, Consumer & Clinical Partnerships*, Commission for Excellence & Innovation in Health

**Sinéad O'Brien**, *Executive Director Strategy & Innovation*, Northern Adelaide Local Health Network

**Dr Ecushla Linedale**, *Deputy CEO*, Health Translation SA

**1:00pm Closing remarks from Chair and Networking Lunch**

// **Thank You** to our Partners

Host Partner



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## // Your Inspiring Speakers



WA

**ADAM LLOYD**

*Area Director HIVE*  
East Metropolitan Health Service



WA

**ELIZA STUART**

*Project Manager, Health In a  
Virtual Environment*  
East Metropolitan Health Service



WA

**SUZANNA ROBERTSON**

*Executive Director*  
Health Consumers' Council



WA

**CARLA BONEV**

*Group Director Workforce*  
St John of God Health Care



WA

**BERNADETTE KENNY**

*General Manager, Primary Care  
Innovation & Development*  
WA Primary Health Alliance



WA

**AUDREY KOAY**

*Executive Director, Safety, Quality  
and Innovation*  
Child and Adolescent Health  
Service



WA

**TIM LEEN**

*Executive Director,  
Transformation*  
South Metropolitan Health  
Service



WA

**PAUL DEVIS**

*Senior Sales Engineer*  
Okta



**8:30am Registration and Networking Coffee**

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**9:00am Welcome from Chair: The healthcare opportunity of a lifetime is through effective collaboration**

**Adam Lloyd**, *Area Director HIVE*, East Metropolitan Health Service

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**9:10am Government Case Study: Exploring the intricacies of East Metropolitan Health Service's 'HIVE' - Health in a Virtual Environment**



- The next phase of 24/7 healthcare - ushering in unique technology and a new model of care for vulnerable patients
- Lessons learnt in rolling out WA's first inpatient remote monitoring service - dramatically transforming care
- The power of AI - embedding new tech, tools and strategies within existing healthcare systems

**Eliza Stuart**, *Project Manager, Health In a Virtual Environment*, East Metropolitan Health Service

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**9:30am Health Service Partner Case Study: Setting the vision and mastering the execution: How can we collaboratively approach a more human-focused health system? Stories, reflections and insights from a lived experience voice.**



- What does "health system" mean for people using health services?
- What does a person-centred health care experience look, feel and sound like for people using health services?
- Practical ideas to improve people's experience of care

**Suzanna Robertson**, *Executive Director*, Health Consumers' Council

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**9:50am Gold Partner Session: Using Identity as a Core Security Control in Healthcare**

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**Paul Devis**, *Senior Sales Engineer*, Okta

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**10:10am** **Keynote: Sense-checking latest skills strategies – Empowering WA’s people to create a healthcare powerhouse**



- Solving the workforce crisis in health care – filling gaps and creating a sustainable, healthy pipeline within WA’s health care workforce
- Opportunities, systemic solutions and learnings within SJGHC since 2020 – COVID’s lessons for future-proofing healthcare
- How might we encourage and enable out-of-the-box thinking to tackle great challenges around health

**Carla Bonev**, *Group Director Workforce*, St John of God Health Care

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**10:30am** **Morning Tea and Networking Break**

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**11:00am** **Roundtable Discussion: How to Realise Identity in days, not months**

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**Facilitated by Paul Devis**, *Senior Sales Engineer*, Okta

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**12:00pm** **Panel Discussion: Creating a whole-of-sector, digitally-enabled & interconnected healthcare system**

- Assessing critical next steps in powering a collaborative, holistic healthcare eco-system
- Exploring opportunities for effective communication, collaboration and partnerships across health services, policy and community
- The next frontier of digitally enabled, and person-centred healthcare - Tools, tech and strategies for successful next-gen innovation

**Bernadette Kenny**, *General Manager, Primary Care Innovation & Development*, WA Primary Health Alliance

**Audrey Koay**, *Executive Director, Safety, Quality and Innovation*, Child and Adolescent Health Service

**Tim Leen**, *Executive Director, Transformation*, South Metropolitan Health Service

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**12:30pm** **Closing remarks from Chair and Networking Lunch**

// **Thank You** to our Partner

**okta**

## // Your Inspiring Speakers



NZ

**HON. ANDREW LITTLE**

*Minister of Health, New Zealand*



NZ

**KAAPUA SMITH**

*Partner*

**KPMG**



NZ

**RACHEL SCOTT**

*Advisory Partner, KPMG  
Hauora and Consulting Lead  
- Government Sector*

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**ROB CAMPBELL**

*Chair*

**Health NZ**



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**RIANA MANUEL**

*Chief Executive*

**Te Aka Whai Ora, Māori  
Health Authority**



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**RUSSELL SIMPSON**

*Interim Regional Director,  
Central Region*

**Te Whatu Ora - Health New  
Zealand**



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**ALISTAIR VICKERS**

*Chief Information Officer  
Tu Ora Compass Health*



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**ALLAN BINKS**

*Director  
GoWellHealth*



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**SUSAN BINKS**

*Director  
GoWellHealth*



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**REBECCA ADAMS**

*Director of Government  
Relations, Strategic Growth  
UniServices*



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**PROFESSOR CHRIS BULLEN**

*Professor Pacific Health  
University of Auckland*



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**DREY LIAUTAUD**

*Regional Vice President,  
Corporate Sales  
Okta*

**8:30am** Registration and Networking Coffee

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**9:00am** Opening from Public Sector Network

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**9:10am** **Minister's Address: The future of health in Aotearoa - The opportunities and challenges of producing a more equitable health system**

- Hon Andrew Little's perspective on the health reform programme five months in
- The big challenges to come in 2023
- The role digital technology and data will play in the reformed system, and how this will contribute to a more equitable system

**Hon. Andrew Little**, *Minister of Health*, New Zealand

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**9:30am** **Welcome from Chair: A perspective for health in Aotearoa**

**Kaapua Smith**, *Partner*, KPMG

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**9:40am** **Platinum Partner Session: Developing the Business Case for Personalised Patient Facing Remote Digital Care - A Dunedin Hospital and NHS Case Study**



- Reducing outpatient clinics, length of stay, and readmissions, reducing time per patient per intervention across the entire national workforce
- Delivering the next level of equity for the person, whanau and the provider in a sustainable way
- Integrating primary, secondary, community and social services without compromising patient privacy
- Creating a single personalised care plan for multiple conditions - improving outcomes, cost effectiveness and satisfaction within collaborative, multi-disciplinary, holistic care
- Appropriate and meaningful data

**Allan Binks**, *Director*, GoWellHealth, SHI Global Ltd

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**10:00am** **Government Case Study: Revolutionising the NZ Healthcare System - Powering a collaborative, cohesive and holistic approach to care**

- The next phase of healthcare in NZ - imminent opportunities and new requirements
- Pioneering a truly person-centric healthcare system - the vision, leadership and change management required into 2023 and beyond
- Assessing the critical next steps - tools, tech and strategies to drive key outcomes

**Rob Campbell**, *Chair*, Health NZ

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### 10:20am **Gold Partner Session: Using Identity as a Core Security Control in Healthcare**

The pandemic introduced new opportunities in healthcare; virtual health delivery is increasing, yet disconnected, and the focus is shifting to building the holistic patient story. Additionally, the healthcare industry now faces the highest average cost of a breach.

With that in mind, how can you ensure the right users are authenticated from a secured device when managing thousands of locations and networks across providers, employees, contractors, and medical and nursing students, while still providing a frictionless patient experience?

Learn more about:

- How Aged Care and hospitals are evolving their security strategies to manage secure and easy access for users across devices and networks
- Best practices for ensuring that your Identity and Access Management strategy aligns with your plans for Zero Trust
- Guidance on providing seamless patient experience and cybersecurity, data privacy, and regulatory compliance simultaneously

**Drey Liautaud**, *Regional Vice President, Corporate Sales, Okta*

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### 10:40am **Government Case Study: The Intelligence Factor - Unpacking optimal data approaches for on-point decisions and accuracy within NZ healthcare**



- Accelerating analytics and assessing the insights driving a next-gen healthcare system - breakthrough approaches to underpin transformation
  - Lessons in integration - expanding on the past 12 months' most successful initiatives within ADHB
  - Unlocking a bird's eye view of healthcare - identifying the bottlenecks and opportunities for proactivity and progression
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### 11:00am **Morning Tea and Networking Break**

### 11:30am **Concurrent Roundtable Discussions**



#### Roundtable 1: **Patient-Centric Digital Health - Placing Equity Front and Centre**

- The pros and cons of digital delivery on equity
- What does the digital equity wish list look like?

**Facilitated by Susan Binks**, *Director, GoWellHealth*

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#### Roundtable 2: **How to Realise Identity in days, not months**

The digital transformation journey many government departments are on is challenging to say the least. They've learned over time that they cannot securely achieve their organisational growth goals using their existing, outdated technologies.

Learn how modernising legacy technologies is the foundation of digital transformation and will provide:

- Overall reduction of costs and increased business agility.
- Increase patient engagement across digital channels.
- Optimisation through consolidating to a central identity plane, connecting all of these various apps, and various partners, and increasing the mandate for centrally managed MFA
- Increased visibility with the broader operational security team and enabled them to provide federated identity services in days, not months

**Facilitated by Drey Liautaud**, *Regional Vice President, Corporate Sales, Okta*

### Roundtable 3: **From research to impact**

Research can maximise health, social and economic outcomes.

- Translating health research into impact
- Building evidence, and using current evidence, to ensure better outcomes
- Creating opportunities to share successes.

**Facilitated by Rebecca Adams**, *Director of Government Relations, Strategic Growth, UniServices*

#### **12:30pm Panel Discussion: Creating a whole-of-nation, digitally-enabled & interconnected healthcare system**



- Assessing critical next steps in powering a collaborative, holistic healthcare eco-system
- Exploring opportunities for effective communication, collaboration and partnerships across health services, policy and community
- The next frontier of digitally enabled, and person-centred healthcare - Tools, tech and strategies for successful next-gen innovation

**Riana Manuel**, *Chief Executive, Te Aka Whai Ora, Māori Health Authority*

**Russell Simpson**, *Interim Regional Director, Central Region, Te Whatu Ora - Health New Zealand*

**Alistair Vickers**, *Chief Information Officer, Tu Ora Compass Health*

**Professor Chris Bullen**, *Professor Pacific Health, University of Auckland*

Facilitated by **Rachel Scott**, *Advisory Partner, KPMG Hauora and Consulting Lead – Government Sector, KPMG*

#### **1:00pm Closing remarks from Chair and Networking Lunch**

## // **Thank You** to our Partners

Host Partner



Platinum Partner



Gold Partner



Silver Partner

