





National Insights - Fall Edition

IT for Smarter, More Efficient, Citizen-Centric Outcomes

Online → Thursday, September 15, 2022 | 12:00 - 2:00pm ET & 9:00 - 11:00am PT

Your Inspiring Speakers



KALYAN CHAKRAVARTHY Chief Information Officer

The Regional Municipality of Durham

APRIL HOWE

Deputy Minister, Fisheries

and Aquaculture

Nova Scotia Government



ELIZABETH RHODENIZER Director General

Shared Services Canada



STEVE WITT Director, Public Sector Nintex



PENNY RAE Chief Information Officer Alberta Health Services



ERIC HEIN Director of Partnerships and Marketing

Orangutech



ZACH COHEN Senior Alliances Manager WalkMe



SOMAIEH NIKPOOR A/Lead - AI Strategy adn Data Science Transport Canada



ADAM FOURNIER Director, Solution Enginering VMware Tanzu



CHRIS HIBBITS Account Director, Canada WalkMe

Benefits of Attending



Assess the technological landscape and implement best-fit IT initiatives



Update legacy applications to improve operational efficiency



Get to grips with **how to leverage artificial intelligence and machine learning** to enhance service delivery



Create a framework which will enable IT to deploy business applications and workloads anytime, anywhere and improve productivity



IT for Smarter, More Efficient, Citizen-Centric Outcomes

All levels of government are increasingly committed to leveraging technology to facilitate a more collaborative end efficient public service. To achieve this, CIOs and senior public sector executives must get to grips with how to fully navigate and implement the latest technologies to drive success. Strategies and operations must also shift accordingly, or organizations risk undermining the quality of government services and capacity to deliver value to their citizens.

By ensuring a strategic, and holistic approach to information technology investments and implementation, the public sector can improve service delivery, ensure that networks and information are more secure, and deliver better value for money.

The Fall edition of National Insights in IT will probe the plethora of technological solutions available and key strategies for improving operational efficiency to drive successful technological implementation and customer-focused, cost-efficient outcomes.



Who You'll Meet



- Chief Architect
- IT Infrastructure
- Enterprise Architecture
- Vendor Management

- IT Operations
- IT Procurement
- IT Applications
- IT Workforce Strategy
- Contract Management

Explore the Agenda



12:00pm ET 9:00am PT	Welcome from Public Sector Network		
12:05pm ET	Welcome from Chair		
9:05am PT	Eric Hein, Director of Partnerships and Marketing, Orangutech		
12:10pm ET	Chair Keynote:		
9:10am PT	Personalizing Digital Experiences to Engage and Empower Citizens		
	Adam Fournier, Director Solution Engineering, VMware Tanzu		
12:25pm ET	Government Keynote:		
9:25am PT	Connecting the Dots Between Tech, People and Innovation		
	Elizabeth Rhodenizer, Director General, Shared Services Canada		
12:40pm ET 9:40am PT	Platinum Keynote: Digital Fitness Initiatives for 2022: Modernize Forms Based Processes at Scale Steve Witt, Director, Public Sector, Nintex		
12:55pm ET 9:55am PT	Government Fireside Chat: Developing an Organizational Vision for Updating Legacy Applications to Improve Operational Transparency and Efficiency		
	• Adopting a future-proofing mindset to develop a blueprint for updating legacy systems for the short and long term		
	 How can systems be modernized to support the need for hybrid and more collaborative working 		
	 Cost effectiveness and winning support for change in the boardroom 		
	Kalyan Chakravarthy, Chief Information Officer, The Regional Municipality of Durham		
1:10pm ET 10:10am PT	Break		

1:15pm ET 10:15am PT	Gold Spotlight: Driving Digital Adoption - Using Your Digital Tools to the Fullest E Zach Cohen, Senior Alliances Manager, WalkMe Chris Hibbits, Account Director, Canada, WalkMe	xtent		
1:30pm ET 10:30am PT				
2:00pm ET 11:00am PT	Closing Remarks from the Chair			
2:05pm ET 11:05am PT	Virtual Event Adjourns V	Vhat's On Next		
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