

Virtual Event



Defence, Security & Justice Community



Improving Response and Preparedness for More Resilient Frontline Services

Part of the Defence, Security and Justice National Insights Series

Online → Thursday, 16 June 2022 | 11:00am - 12:40pm AEST

Your Inspiring Speakers



MAL CRONSTEDT

Deputy Commissioner
Department of Fire and
Emergency Services
(former)



KEN BLOCK

Commissioner
Fire Rescue Victoria



MARK MURPHY

Inspector
NSW Rural Fire Service



TONY O'DAY

Assistant Chief Fire Officer
Fire Rescue Victoria



CLARE LORENZEN

*Assistant Commissioner, Director of
Regional Operations*
NSW Ambulance Service



JOHN WADSWORTH

Chief Inspector
NSW Police Force

Benefits of Attending



Learn how changing community needs are affecting frontline response



Discover new technologies aiding in incident management



Understand how a more national approach to preparation may help in more effective response



Hear from experts how they are leading their agencies through these unprecedented times

[CLICK HERE TO REGISTER](#)

Evolving Capabilities and Advancing Public Safety

As the Omicron variant of COVID-19 has spread across Australia, Emergency services have faced new challenges in dealing with the fallout. Ambulance services are spread thin, fire and rescue teams are facing flooding and bushfires in unusual climate conditions and police are dealing with unpredictable crime patterns as people continue to remain home due to the pandemic.

The issues facing frontline responders are more varied than ever. To avoid fatigue and burnout while continuing to provide top quality service to the communities they are protecting, frontline agencies have been forced to adapt quickly. The need to assess capabilities and future readiness in preparation for what lies ahead has never been more imperative.

Public Sector Network's **Improving Response and Preparedness for more Resilient Frontline Emergency Services** virtual event is the Autumn edition of the National Insights series. Delivered by experts in their field, the event will examine how to navigate changes in process and implement emerging technology. Thought leaders will discuss the need for greater collaboration between the states and a unified National approach to preparedness.



Who You'll Meet

Chiefs/Directors/Heads/Managers of:

- State Police Forces
- State Ambulance Departments
- State Fire and Rescue
- SES
- Resilience NSW
- Secure NT
- Rural Fire Services
- Vic Emergency Hotline
- EmergencyWA
- Emergency Management Victoria
- AFP

Explore the Agenda

11:00am PSN Welcome

11:15am **Welcome from Chair**
Mal Cronstedt, *Deputy Commissioner*, Department of Fire and Emergency Services

11:30am **Government Case Study: The International Accreditation Journey of the Modern Contemporary Fire and Rescue Service**

- Understanding the Commission on Fire Accreditation International's framework
- Preparing Fire Rescue Victoria for accreditation (consultation, org readiness, success factors)
- Socialising the notion of international accreditation with key stakeholders and partners

Ken Block, *Commissioner*, Fire Rescue Victoria

11:50am **Government Keynote & Case-Study: Impacts of the Pandemic on Australia's Ambulance Service**

- Coordination, response and what's next
- The aging population and the increasing demand on Australian paramedics
- Specialised ambulances and the technology aiding in their response

Clare Lorenzen, *Assistant Commissioner, Director of Regional Operations*, NSW Ambulance Service

12:05pm Break

12:10pm **Panel Discussion**

Capability Planning - Collaboration and Consistency Across the Nation

- How sharing technology and information can help keep the country safe
- How a consistent emergency service response plan can help everyone
- How collaboration has improved your response
- What are your top tips for a more nationalised approach to emergency planning?

Mark Murphy, *Inspector*, NSW Rural Fire Service

Tony O'Day, *Assistant Chief Fire Officer*, Fire Rescue Victoria

John Wadsworth, *Chief Inspector*, NSW Police Force

12:40pm Close

“Excellent sessions with impressive and knowledgeable presenters.”

Victoria Police