



# Public Sector Innovation Show Saskatchewan

Driving Innovation and Transformation in the  
Government



**Monday, June 27, 2022**  
Delta Hotel Regina | 8:30am CT



## Agenda at a glance

Over the past few years, the public sector has fast-tracked the adoption of a digital-first mindset. The need to innovate the public service has been of growing importance as staying the same is no longer an option. Innovation has become the new normal and with the landscape continually shifting, public sector leaders must keep up with the speed of change.

Innovation is not just about leveraging technology, organizations are now collaborating and involving industry partners in the design of processes by actively soliciting ideas, gathering feedback, and co-creating better public service solutions.

When we work together with organizations and experts across a wide range of departments, we can turn ideas into real solutions and make them available for citizens. For the Saskatchewan public sector, this opens the door to reimagine a future in which all citizens have access to the benefits and opportunities of the digital economy. How can public sector leaders continue the transformation momentum and build a culture that is forward thinking and innovative?

**Public Sector Innovation Show** is designed to provide inspiration, tools, and information for public sector leaders in Saskatchewan to drive overall growth in their departments and the province. This event is for the community to meet each other in the context of quality conversations from some of the leading innovative 'doers' in the region.



## Who You'll Meet

- Digital, Innovation and IT
- Corporate Services
- Citizen Engagement and Experience (CX)
- User Experience (UX)
- Service Design and Delivery
- Workforce, Learning and Development, and HR
- Strategic Planning and Operations
- Data and Analytics
- Artificial Intelligence and Machine Learning
- Information, Security and Enterprise Architecture
- Information Management

## Benefits of Attending



Hear how innovative digital experience strategies and processes are transforming government services to deliver positive outcomes to citizens



Learn how to seize opportunities to enhance integration across departments and agencies to deliver shared outcomes



Explore ways to create an autonomous and trusting environment to promote innovative thinking within an organization



Discuss how to employ emerging technologies to enable fast, progressive, safe, and efficient operations



# Your Inspiring Speakers



**KATHRYN POLLACK**  
Chief Procurement  
Officer  
**Government of  
Saskatchewan**



**TAMARA THERRIEN**  
Executive Vice  
President & Chief  
Human Resources  
Officer  
**Saskatchewan**



**NATHAN WILSON**  
Director of Innovation  
& Collaboration -  
Business Solutions  
**Sasktel**



**COUNCILLOR  
SHANON ZACHIDNIAK**  
Councillor, Ward 8  
**City of Regina**



**DR. DIANE GUTIW**  
Vice President,  
Analytics and AI  
**CGI**



**MICHAEL SWITZER**  
Senior Vice President,  
Consulting Services,  
Saskatchewan  
**CGI**



**BRIANNA VERHELST**  
Executive Director  
- Office of Planning,  
Performance &  
Improvement, Ministry  
of Finance  
**Government of**



**ROBERT FALZON**  
Head of Engineering,  
Office of the CTO  
**Check Point**



**SIMON WENG**  
Senior Mobil  
Transformation  
Consultant  
**Samsung**



**ERIC VAN IERSEL**  
VP - SAP  
SuccessFactors  
**SAP**



**TOM LEUNG**  
Solution Sales  
Executive, Employee  
Workflows  
**ServiceNow**



**STEVEN KANDBORG**  
Solution Sales  
Executive, Creator &  
ERP Workflows  
**ServiceNow**



**DOM AMYOTTE**  
Regional Sales  
Manager  
**CrowdStrike**



**GEORGE NAZAREY**  
Regional Sales  
Manager  
**CrowdStrike**



**GREG MARCOTTE**  
Solution Sales,  
Technology Workflows  
(Tx)  
**ServiceNow**



**MAURIZIO CALABRESE**  
ITOM Advisory Solution  
Consultant  
**ServiceNow**

**8:30am CT**    **Registration and Networking Coffee**

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**9:00am CT**    **Welcome from the Public Sector Network**

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**9:10am CT**    **Welcome from the Chair:**  
**Leading Saskatchewan into a New Era of Innovation**



**Dr. Diane Gutiw**, Vice President, Analytics and AI, **CGI**

**Michael Switzer**, Senior Vice President, Consulting Services, Saskatchewan, **CGI**

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**9:20am CT**    **Special Address:**



**Councillor Shanon Zachidniak**, Councillor, Ward 8, **City of Regina**

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**9:45am CT**    **Platinum Partner Session:**  
**Putting People at the Heart of Public-Sector Transformations**



Governments and public-sector agencies face an urgent imperative to deliver better outcomes, improve citizens' experience of public services, attract and retain talent, and make constrained budgets go further. Achieving these results calls for ambitious, large-scale transformation. To get major change programs right, governments need to focus relentlessly on the three Ps: people, people, and people. Leadership, employees, and citizens. Join us to hear about how other governments are putting people first.

**Tom Leung**, Solution Sales Executive, Employee Workflows, **ServiceNow**

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**10:05am CT**    **Government Case Study:**  
**Enhancing Citizen Experience with Cross-Agency Collaboration**

**Nathan Wilson**, Director of Innovation & Collaboration - Business Solutions, **Sasktel**

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**10:25am CT**    **Fireside Chat:**  
**Driving Innovation and Building on our Modernization Progress**

**Brianna Verhelst**, Executive Director - Office of Planning, Performance & Improvement, Ministry of Finance, **Government of Saskatchewan**

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**10:45am CT**    **Gold Partner Session:**  
**Mobile Security – The Hackers Next Frontier**

At the intersection between business and pleasure, mobile social applications access the most sensitive information about us and the world we live in. Hackers are focused on Mobile attacks now more than ever, as they represent the next frontier for security risk.

**Robert Falzon**, Head of Engineering, Office of the CTO, **Check Point**

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**11:05am CT**    **Morning Tea and Networking Break**

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11:25am CT

**Concurrent Roundtable Discussions:***Roundtable 1:***Innovative Public Service Ideas to Engage and Serve Citizens and the Workforce. If You Build it, They Will Come.****Steve Kandborg**, Solution Sales Executive, Creator & ERP Workflows, **ServiceNow***Roundtable 3:***Harnessing Industry 4.0 Technologies to Support Collaboration and Innovation****Simon Weng**, Senior Mobile Transformation Consultant, **Samsung***Roundtable 2:***Trust the Machine: An Open Forum on Artificial Intelligence in Cyber Security****Robert Falzon**, Head of Engineering, Office of the CTO, **Check Point***Roundtable 4:***Protecting Your Digital Assets: Key Strategies to Defend Against Modern Cyber Attack****Dom Amyotte**, Regional Sales Manager, **CrowdStrike**  
**George Nazarey**, Regional Sales Engineer, **CrowdStrike***Roundtable 5:***Boosting Digital Transformation Efforts by building a Data-driven Culture****Eric Van Iersel**, VP - SAP SuccessFactors, **SAP**

12:25pm CT

**Gold Partner Session:****Upskilling and Reskilling for a Future-Fit Public Service****Eric Van Iersel**, VP - SAP SuccessFactors, **SAP**

12:45pm CT

**Panel Discussion:****Driving Public Service Transformation Strategies by Aligning People, Process and Culture**

- What are the key trends driving transformation strategies within Saskatchewan's public service?
- How to embed the right organizational culture to ensure seamless transformation?
- How can leaders play a key role to build or support a culture of continuous innovation and improvement?
- What are the common challenges and barriers to enterprise-wide transformation? How do we ensure that all the functions are on a symbiotic transformation journey?
- How can organizations work towards breaking down silos and co-developing digital transformation strategies for bigger wins?
- What tips would you like to share with those looking to sustain and grow their transformation efforts beyond Covid?

**Kathryn Pollack**, Chief Procurement Officer, **Government of Saskatchewan****Tamara Therrien**, Executive Vice President & Chief Human Resources Officer, **Saskatchewan Government Insurance****Christa Ross**, Assistant Deputy Minister, **Ministry of Immigration and Career Training****Simon Weng**, Senior Mobile Transformation Consultant, **Samsung****Moderator: Michael Switzer**, Senior Vice President, Consulting Services, Saskatchewan, **CGI**

1:30pm CT

**Closing Remarks from the Chair and Networking Lunch****REGISTER TODAY**

# Thank You to our **Partners**

## Host



## Platinum



## Gold



THE BEST RUN



## Silver



## Bronze



## Event Partner



## Event Partner



For partnership opportunities, contact [Andrew Cowan](#) for more information.