



Healthcare Infrastructure

Digital and technology applications for a more sustainable,
integrated and patient-centric healthcare system



Tuesday, October 4, 2022
Chelsea Hotel Toronto | 8am ET



Agenda at a glance

To create a more prepared Canadian Healthcare system, officials must prioritize longevity, resilience, data protection and seamless digital operations. Redesigning and upgrading your health infrastructure to adapt and leverage innovative technology is an on going journey that requires continuous improvement and cross-departmental collaboration. To better support the healthcare provider and patients, opportunities must be identified to leverage technology to evolve with the digital landscape with the goal to enhance delivery, accessibility and efficiency of healthcare services.

The **Healthcare Infrastructure Conference**, will provide opportunities to hear from key leaders in Canadian Healthcare as they share their journeys to successfully implementing digital and smart solutions throughout their healthcare organizations. Let's embrace innovation and digitalization of healthcare services - Together, we can work towards a future-proofed Canadian Healthcare System for all.

“

I really appreciated the experts from such a broad spectrum of Public Sector Health Services across the country. The presentations had depth as well as breadth.

Sault Area Hospital



IT'S FREE! REGISTER TODAY



Who You'll Meet

- Hospitals and healthcare facilities, provincial/regional health authorities

Chief/Head/Director of:

- Clinical
- Infrastructure
- Capital Works
- Information Technology
- Nursing
- Workforce
- Corporate Services
- Operations
- Policy Advisors
- Analysts
- Digital Solutions
- Digital Officers

Benefits of Attending



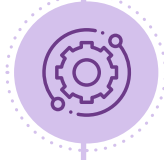
Join this exclusive in-person event to discuss strategies, solutions and best practice with 20+ public sector health leaders



Network and benchmark with your peers to learn how to digitally transform your healthcare organization to create a connected digital healthcare infrastructure



Engage in live and interactive Q&A panel sessions to unlock how to drive value from healthcare data and improve patient-centricity



Learn how to leverage emerging technologies to accelerate digital transformation in healthcare



Your Inspiring Speakers



DR. ADAM KASSAM

Faculty Lecturer,
Department of Medicine,
**University of Toronto &
Ontario Medical Association
(OMA)**



DUSKA KENNEDY

Chief Digital Officer
**North York General
Hospital**



CLIFF HARVEY

Chief Planning Officer
Niagara Health



ALEXANDRE BOURQUE

Director and Product
Lead, Digital Product
Management,
VaccineConnect, Digital
Transformation Branch
Health Canada



JEFF CURTIS

Chief Privacy Officer
Sunnybrook Hospital



JOHN KURVINK

Vice-President
Performance & Financial
Strategy, CFO/CIO
**Grey Bruce Health
Services**



SACHA BHATIA

Population Health
and Value Based Care
Executive
Ontario Health



MEHDI SOMJI

Director, Innovation &
Partnerships
Trillium Health Partners



DAVID RAUCHWERGER

Chief and Medical Director
of the Emergency Medicine
Program and Sexual Assault
and Domestic Violence
Program
Mackenzie Health



IAN MCDERMOTT

Executive Director,
Planning & Integration,
FM-PRO
**University Health
Network**



BONNIE SCOTT

Regional Digital Lead
and Director, Digital
Transformation and
Innovation
Ontario Health West



JAMES SCHEMBRI

Director
**Scarborough Ontario
Health Team**



ALEXIS VILLA

Senior Program Director
**UHN Connected Care &
Altum Health**



DAN BROWN

Chief Technology Officer
AGFA HealthCare



NADER SOLTANI

President
Sectra Canada Inc.



DR. PAYAL AGARWAL

Innovation Fellow | Chief
Medical Information
Officer
**Women's College
Hospital | Grand River
and St. Mary's General
Hospitals**



SCOTT KING

Senior Sales Manager,
Enterprise Vertical Lead
- Healthcare & Education
**Samsung Electronics
Canada**



TODD WILSON

Chief Strategist
Red Hat



ANGELA TIBANDO
Digital Excellence in
Health Executive
Ontario Health



JOE WARD
Regional Sales
Manager, Public Sector
(Healthcare)
Okta



ANDRIANA LUKICH
Director, Digital Solutions
St. Joseph's Healthcare
Hamilton



LYN BALUYOT
President & CEO
TransForm Shared
Services Organization



JOANNA YANG
Senior Director,
Enterprise Architect
The Hospital for Sick
Children



DR CARMINE SIMONE
Vice President Medical
Affairs
Michael Garron Hospital



OWAIS KHAN
Collaboration
Sales, Public Sector
(Healthcare)
Cisco Systems Canada



ELIZABETH KELLER
Business Development
Lead, Healthcare/Canada
Amazon Web Services
(AWS)



DR. INDRA JOSHI
Health, Research & AI
Strategist
Palantir



PETER JONES
Healthcare Industry Lead
Microsoft



AVIERE TELANG
Global Strategist & Digital
Advisor
Hewlett Packard
Enterprise



SEAN LANDICHO
Partner
KeyData



DR. MADHU NATARAJAN
Director, Hamilton-
Niagara Integrated Heart
Investigation Unit |
Professor of Medicine
Hamilton Health Sciences,
Niagara Health System |
McMaster University



DERRICK LEUNG
Associate VP, Strategic
Partnerships
Smile Digital Health



DAVID TROY
National Business
Development Manager:
Ovid Synthesis
Wolters Kluwer



DAWN POTTER
Healthcare Sales, Canada
SailPoint Canada



NATHAN BLUVOL
Business Leader,
Enterprise Diagnostic
Informatics
Philips Canada



KAT HIGGINS
Enterprise
Transformation Specialist
Red Hat



NICK GNIDZIEJKO
Manager, Digital
Solutions (Hub)
Canadian Institute for
Health Information



JOHN MARSHMAN
Vice President Capital,
Facilities and Business
Development
Southlake Regional
Health Centre




AKANKSHA RAI
Customer Success
Advocate
Smile Digital Health

8:00am ET **Registration and Networking Breakfast**

9:00am ET **Welcome from the Public Sector Network**

9:10am ET **Welcome from the Chair**
Derrick Leung, Associate VP, Strategic Partnerships, **Smile Digital Health**

9:30am ET Keynote Address:
 **The Evolution of Canadian Healthcare Infrastructure**
John Kurvink, Vice-President Performance & Financial Strategy, CFO/CIO , **Grey Bruce Health Services**

9:40am ET Government Keynote:
 **The Future of Health Infrastructure - How COVID and Digital Transformation Have Redefined Priorities and Possibilities**
Sacha Bhatia, Population Health and Value Based Care Executive, **Ontario Health**

10:00am ET Platinum Partner Session:
Technology & Innovation: Driving Success Through Partnership
Nathan Bluvol, Business Leader, Enterprise Diagnostic Informatics, **Philips Canada**

10:20am ET Panel Discussion:
 **Fast-Tracking Post-Pandemic Recovery - How Must Health Infrastructure Evolve for High Impact Health Outcomes?**

- Understanding the needs of the community
- Incorporating community voice in infrastructure design and development

- **Dr. Adam Kassam**, Faculty Lecturer, Department of Medicine, **University of Toronto &** Immediate Past President, **Ontario Medical Association (OMA)**

- **John Marshman**, Vice President Capital, Facilities and Business Development, **Southlake Regional Health Centre**

- **Dr. Payal Agarwal**, Innovation Fellow | Chief Medical Information Officer, **Women's College Hospital | Grand River and St. Mary's General Hospitals**

- **Elizabeth Keller**, Business Development Lead, Healthcare/Canada, **Amazon Web Services (AWS)**

Moderated By: **Akanksha Rai**, Customer Success Advocate, **Smile Digital Health**

10:50am ET **Refreshment Break**

SPECIALIST TRACKS

Smart Health Facilities Track

Digital Health Infrastructure Track

11:30am ET Welcome from the Track Chair:
Nick Gnidziejko, Manager, Digital Solutions (Hub), **Canadian Institute for Health Information**

Welcome from the Track Chair:
Todd Wilson, Chief Strategist, **Red Hat**

11:35am ET Chair Keynote:
Harnessing Innovative Technology For Sustainability, Patient Centricity and Care Excellence
Dr. Madhu Natarajan, Director, Hamilton-Niagara Integrated Heart Investigation Unit | Professor of Medicine, **Hamilton Health Sciences, Niagara Health System | McMaster University**

Chair Keynote:
Improving Clinical Governance, Operational Efficiencies and Patient Outcomes through an Integrated Digital Healthcare Strategy
Todd Wilson, Chief Strategist, **Red Hat**

11:55am ET Government Keynote:
Improving Alignment Between Health Infrastructure and Integrated Services Planning
Cliff Harvey, Chief Planning Officer, **Niagara Health**



Government Keynote:
Enabling the Digital Patient: Patient Engagement Enabling Better Care Accessibility through Digital Health Innovation

- Share highlights from North York General’s Digital Health Strategy, including its vision to create a connected, person-centered community health system
- Discuss strategies for engaging patients and caregivers in digital health innovation
- Provide examples of patient and caregiver digital health innovation projects, including valuable lessons learned

Duska Kennedy, Chief Digital Officer, **North York General Hospital**

12:15pm ET Gold Partner Session:
Patient Care - How the Digital Front Door and AI Will Drive the Future of Population Health
Owais Khan, Collaboration Sales, Public Sector (Healthcare), **Cisco Systems Canada**



Gold Partner Session:
Beyond the Walls of a Traditional Health Facility - Augmenting Capabilities to Deliver Care with Cloud-Based Enterprise Imaging
Nader Soltani, President, **Sectra Canada Inc.**

12:35pm ET

Government Keynote:

Project to Operations: Creating Sustainability and Embedding it into the DNA

Healthcare organizations are implementing a range of transformational projects. These range from building a new structure, redesigning a facility, performance/quality improvement, technology improvements. These projects are often costly in terms of dollars and resources. But how does an organization move from “project mode” to operations—taking all of the learnings and create a sustainable model.

- What are the challenges of moving from project to operations?
- What does it take to create a successful operating/sustainable model?

Lyn Baluyot, President & CEO, **TransForm Shared Services Organization**



Government Keynote:

Accelerating Transformation in Healthcare - Enabling Shifts to Predictive, Preventative, Personalized and Participatory Care

With a lens through the acute care hospital system, we will try to look at some of the following issues:

- Can Artificial Intelligence be incorporated by acute health care facilities to enhance care?
- How can we keep our patients involved in their health care journey before, during and after their hospital visit?
- How we can keep our aging population as active participants in this transformation.

David Rauchwerger, Chief and Medical Director of the Emergency Medicine Program and Sexual Assault and Domestic Violence Program, **Mackenzie Health**

12:55pm ET

Gold Partner Session:

Smart Answers to Hospital Pressures - Improving Treatment, Efficiency and Outcomes Through Technology and Innovation

Dr. Indra Joshi, Population Health and Value Based Care Executive, **Palantir**

Gold Partner Session:

Case Studies in Virtual Care, Data Analytics and Cloud Adoption in Canadian Healthcare

Peter Jones, Healthcare Industry Lead, **Microsoft**

“This event provided the opportunity to engage and learn from digital health leaders throughout the day. I also appreciated the ample time to speak with fellow attendees between sessions.”

Mohawk College & Burlington OHT

SPECIALIST TRACKS

Smart Health Facilities Track

1:15pm ET

Panel Discussion:

Smart Solutions for the New Normal

Hospitals must excel in the new normal, and digitalization is key. It will revolutionize the human experience, minimize exposure to risks and change both financial and operational aspects too.

- Addressing climate change for sustainable healthcare
- Given our current stage along the technology maturity journey, what opportunities exist to personalize, simplify, automate and streamline services to create value now, as well as in the future?
- Inclusive design experience - How can we co-create successful outcomes with patients, caregivers, employees and community partners
- Big picture vs business of today - How do we work towards our vision of a smart hospital whilst juggling the daily demands of running a facility

- **Joanna Yang**, Senior Director, Enterprise Architect, **The Hospital for Sick Children**

- **Ian McDermott**, Executive Director, Planning & Integration, FM-PRO, **University Health Network**

- **Dr. Carmine Simone**, Vice President Medical Affairs, **Michael Garron Hospital**

- **Scott King**, Senior Sales Manager, Enterprise Vertical Lead - Healthcare & Education, **Samsung Electronics Canada**

Moderator: **Nick Gnidziejko**, Manager, Digital Solutions (Hub), **Canadian Institute for Health Information**



Digital Health Infrastructure Track

Panel Discussion:

Advancing Health in The Modern World: Where do we go next?

- Moving beyond patient medical records implementation to system value creation
- Navigating through the flooded digital health tools ecosystem for optimal patient outcomes
- Taking steps to integrate tools into the health system for a more connected system
- Making digital adoption more manageable for the patient, and care providers
- Sustainably scaling telehealth and new models of virtual care

- **Jeff Curtis**, Chief Privacy Officer, **Sunnybrook Hospital**

- **Andriana Lukich**, Director, Digital Solutions, **St. Joseph's Healthcare Hamilton**

- **Alexis Villa**, Senior Program Director, **UHN Connected Care & Altum Health**

- **Aviviere Telang**, Global Strategist & Digital Advisor, **Hewlett Packard Enterprise**

Moderator: **Kat Higgins**, Enterprise Transformation Specialist, **Red Hat**

1:45pm ET

Networking Lunch Break on the Exhibition Showfloor

2:55pm ET

Welcome Back from Chair

Derrick Leung, Associate VP, Strategic Partnerships, **Smile Digital Health**

3:00pm ET

Ruby Partner Keynote:

**Ovid Synthesis: Innovative QI & EBP Infrastructure****David Troy**, National Business Development Manager: Ovid Synthesis, **Wolters Kluwer**

3:20pm ET

Platinum Partner Session:

**Identifying the New Cyber Vulnerabilities in Connected Health Ecosystems****Sean Landicho**, Partner, **KeyData****Dawn Potter**, Healthcare Sales, Canada, **SailPoint Canada**

3:40pm ET

Fireside Chat:

High-impact Digital Strategies to Improve Patient and Provider Experiences- **Angela Tibando**, Digital Excellence in Health Executive, **Ontario Health**- **Alexandre Bourque**, Director and Product Lead, Digital Product Management, VaccineConnect, Digital Transformation Branch, **Health Canada**Moderated By: **Akanksha Rai**, Customer Success Advocate, **Smile Digital Health**

4:00pm ET

Platinum Partner Session:

**Innovation and Technology to Orchestrate Successful Clinical Collaboration and Patient Experiences****Dan Brown**, Chief Technology Officer, **AGFA HealthCare**

4:20pm ET

Panel Discussion:

Innovation by Necessity vs. Innovation by Strategy: Shifting Gears to Build a Sustainable Approach to Healthcare

- Defining the pillars for innovation: Demonstrate, evaluate, scale and sustain
- Rethinking approaches to innovation to evolve in-sync with the patients, clients, and customers
- Key learnings: The importance of the 'test, fail, redo' cycle
- Identifying new opportunities for improvement in healthcare
- Setting up for Success: How to create innovation by strategy within a governance structure

- **Mehdi Somji**, Director, Innovation & Partnerships, **Trillium Health Partners**- **Bonnie Scott**, Regional Digital Lead and Director, Digital Transformation and Innovation, **Ontario Health West**- **James Schembri**, Director, **Scarborough Ontario Health Team**- **Joe Ward**, Regional Sales Manager, Public Sector (Healthcare), **Okta**Moderated By: **Akanksha Rai**, Customer Success Advocate, **Smile CDR**

4:50pm ET

Closing Remarks from the Chair

5:00pm ET

Networking Drinks**REGISTER TODAY**

Thank You to our Partners



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