



Innovation & IT



# National Insights - Summer Edition

## Proactive Adaptation to Consistent & Continuous Change in Technology

Online → Tuesday, June 14, 2022 | 12:00 - 2:45pm ET & 9:00 - 11:45am PT

### Your Inspiring Speakers



**HILLARY HARTLEY**  
Chief Digital and Data Officer, Deputy Minister  
**Ontario Digital Service (Ministry of Finance)**



**ALEX COLEMAN**  
Chief Information Officer, Assistant Deputy Minister, Children, Youth and Social Services I+IT Cluster  
**Ministry of Children, Community, and Social Services**



**MICHAEL JAY**  
Director  
**Innovation, Science, and Economic Development Canada**



**CALIN ARMENEAN**  
Supervisor, Application Services- Enterprise Systems  
**City of Richmond Hill**



**MEGAN YOUNG**  
Director, Acceleration, Integration & Emerging Technologies Division  
**Canada Border Services Agency**



**MARY GRIFFIN**  
Manager, Digital Services Delivery  
**Innovation, Science, and Economic Development Canada**



**RANJAN BANERJEE**  
Director, Strategic Planning  
**Communications Security Establishment**



**CHRISTOPHER CLISSOLD**  
Chief Information Officer, Director General IT/IM Administration and Privacy,  
**Veterans Affairs Canada**



**JOHAN MACEDO**  
Manager, Enterprise Integration  
**City of Toronto**



**DOROTHY ENG**  
Executive Director  
**Code for Canada**



**NICK CARR**  
VP - Strategic Alliances  
**AvePoint**

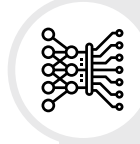


**MURTAZA MASOOD**  
Managing Director, Global & US State Local Government  
**Box**

### Benefits of Attending



Explore the emerging technologies that are driving opportunities in the Information Technology sector



Learn new frameworks to increase organizational efficiency and facilitate innovation



Empower teams to break down silos and drive solutions via an interdisciplinary approach

**CLICK HERE TO REGISTER**

## Proactive Adaptation to Consistent & Continuous Change in Technology

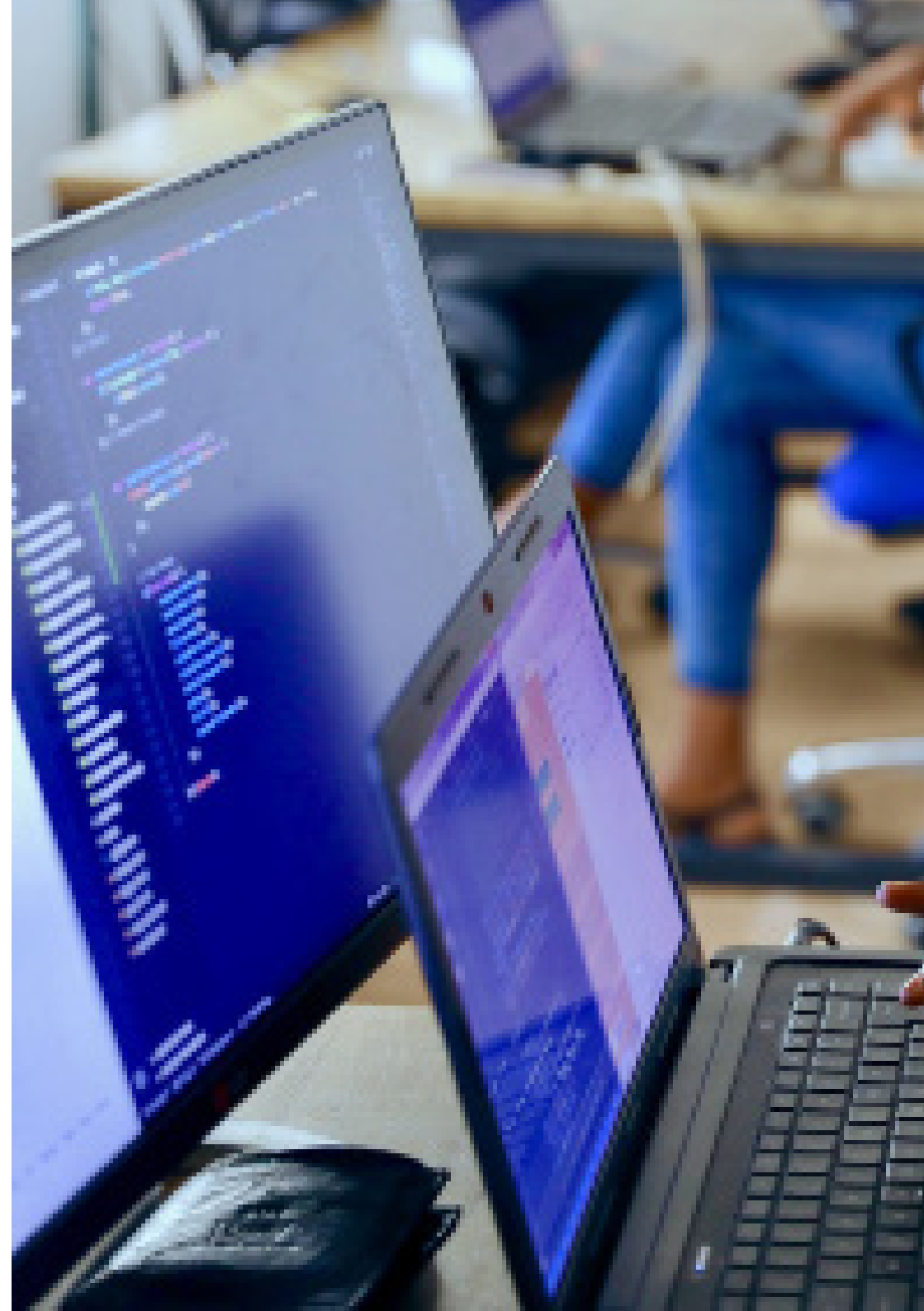
The COVID-19 pandemic acted as an exemplar of, “out of necessity, comes innovation”, as organizations were forced to implement innovative work processes that did not exist prior to the pandemic restrictions. Such changes have now led to the successful implementation of new permanent processes that have been proven to provide greater convenience and efficiency.

Consistent and continuous change is inevitable, especially seen in the Information Technology community as new technological trends and advancements are introduced. Public sector leaders must be proactive in keeping up with this pace of change to ensure that they establish a solid strategy and structure to continue to achieve their organizational goals. Emerging technology should be leveraged in advance to address crucial business parameters such as security, data protection, efficiency, productivity, and service delivery to modernize technology systems.

Join us at the Public Sector Network’s **Innovation and Information Technology Q2 National Insights Summer Edition** virtual event and learn from experts on how to successfully embrace technological change. The event will highlight a new era of digital transformation to employ information technology and build trust among internal and external organizational stakeholders.

### Who You’ll Meet

- CIO/CTO/IT Director
- Chief Architect
- IT Infrastructure
- Enterprise Architecture
- Vendor Management
- IT Operations
- IT Procurement
- IT Applications
- IT Workforce Strategy
- Contract Management



12:00pm ET  
9:00am PT

**Welcome from Public Sector Network**

12:05pm ET  
9:05am PT

**Welcome from Chair**

**Dorothy Eng**, Executive Director, **Code for Canada**

12:20pm ET  
9:20am PT

**Opening Keynote:**

**Building Digital Talent Across Government Teams**

**Deputy Minister Hillary Hartley**, Chief Digital and Data Officer, Deputy Minister, **Ontario Digital Service (Ministry of Finance)**

12:35pm ET  
9:35am PT

**Government Keynote:**

**Post-Pandemic Digital Transformation -Where Should I Start?**

**Alex Coleman**, Chief Information Officer, Assistant Deputy Minister, Children, Youth and Social Services I+IT Cluster, **Ministry of Children, Community, and Social Services**

12:50pm ET  
9:50am PT

**Platinum Keynote:**

**Sustainable Digital Government**

The pandemic presented multiple challenges for Government agencies worldwide. Government IT departments, armed with rapid decision-making and fiscal resources, deployed modern platforms to support rapidly evolving operational needs. This year, the conversation is shifting from crisis management to sustainable and scalable IT modernization.

**Murtaza Masood**, Managing Director, Global & US State Local Government, **Box**

1:05pm ET  
10:05am PT

**Panel Discussion:**

**Business Led Technology vs Projects Led by Centralized Technology**

Government departments and agencies are often embarking on digital modernization where technology services are provided centrally. Digital development that is client or user-centred favours strong engagement and leadership in the form of product manager, product owner and user representative as part of business-led technology development and continuous improvement.

- What are your experiences with business led technology projects in contrast to projects led by centralized technology organizations?
- What are the advantages and disadvantages of using a centralized delivery of digital solutions?
- How is cloud technology prompting changes in digital delivery for your department, agency, business unit?
- What organizational or cultural barriers have you experienced in business led digital modernization? How can these be addressed?

**Michael Jay**, Director, **Innovation, Science, and Economic Development Canada**

**Calin Armenean**, Supervisor, Application Services- Enterprise Systems, **City of Richmond Hill**

**Mary Griffin**, Manager, Digital Services Delivery, **Innovation, Science, and Economic Development Canada**

**Moderated by: Dorothy Eng**, Executive Director, **Code for Canada**

1:35pm ET  
10:35am PT

**Government Keynote:**

**Agile IT Architecture: Building New In-House Technology**

- Obtaining user feedback and incorporating feedback in both an efficient and timely manner
- Meeting national digital standards to build competitive, high-quality technology
- Considerations for time and resources needed for design and delivery processes
- Acknowledging cyber and security risks that can potentially accompany new technologies

**Johan Macedo**, Manager, Enterprise Integration, **City of Toronto**

1:50pm ET  
10:50am PT

Break

1:55pm ET  
10:55am PT

**Gold Spotlight:**  
**Modernizing Gov IT and Securing Collaboration in M365**  
**Nick Carr**, VP – Strategic Alliances, **AvePoint**

2:10pm ET  
11:10am PT

**Panel Discussion:**  
**Sharing the “Secret Sauce”: Leveraging Partnerships Between Organizations to Innovate Together**

- What are the current challenges experienced when sharing information and collaborating with other departments within the government?
- How can these challenges be addressed?
- How can we use IT to engage and build community trust?
- How can we identify potential partnerships that can create an ecosystem for collective legacy transformation and innovation?

**Megan Young**, Director, Acceleration, Integration & Emerging Technologies Division, **Canada Border Services Agency**

**Ranjan Banerjee**, Director, Strategic Planning, **Communications Security Establishment**

**Christopher Clissold**, Chief Information Officer, Director General IT/IM Administration and Privacy, **Veterans Affairs Canada**

**Moderated by: Dorothy Eng**, Executive Director, **Code for Canada**

2:40pm ET  
11:40am PT

**Closing Remarks from the Chair**

**Dorothy Eng**, Executive Director, **Code for Canada**

2:45pm ET  
11:45am PT

Virtual Event Adjourns

## Thank you to our **Event Partners**

Platinum

**box**

Marketing Partners



Gold

**Orangutech** **AvePoint**<sup>®</sup>

**ON** **SIDE**

## What's On **Next**



**Public Sector Innovation  
Show Saskatchewan and  
Manitoba**

**June 27 & 29, 2022**

For partnership opportunities, contact **Andrew Cowan** for more information.