



National Insights - Spring Edition

Redefining HR Functions Amid the Evolution of the Workplace

Online → Thursday, June 2, 2022 | 12:00-2:30pm ET • 9:00-11:30am PT

Your Inspiring Speakers



KATHERINE SALUCOP
VP, Organizational Development
Alberta Innovates



MARTINA MANGION
Strategic Human Resources Manager
BC Public Service



NATHALIE KACHULIS
Director General, Strategic Business Integration, Human Resources Branch
Canada Revenue Agency



ANNA HULETT
Employee Experience XM Scientist
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PETER LINKLETTER
EVP, People, Innovation, and Results
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MARTINE ST-LOUIS
Assistant Director, Leadership, Performance and Talent Management
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ZUFAR AKHUNOV
Acting Director Human Resources
Alcohol and Gaming Commission of Ontario



TRINA HUBLEY
Director, Research and Quality Improvement, DG Engagement, Policy, and Research
Department of National Defence



NICOLE FILIATRAULT
Director, Marketing, Canada
UKG



DR. CHRIS MULLEN
Executive Director, The Workforce Institute
UKG

Benefits of Attending



Assessing how flexible workplace models are **setting new standards for the future of work**



Implementing new **digital solutions that enhance and streamline HR functions**



Discover new ways to **prioritize employee well-being and build a more inclusive workplace culture**



Achieve results with **employee-centered technologies that boost productivity and efficiency**

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Redefining HR Functions Amid the Evolution of the Workplace

HR operations play a fundamental role in any organization. Ensuring that the public sector is equipped with the right people is critical to the success of our governments, which in turn, impacts our communities locally, nationally, and even globally. The continued pursuit of operational excellence from our HR departments is nothing short of essential. Over the past two years, this sector has been faced with extraordinary challenges. Our workspaces were displaced, traditional processes and systems disrupted, while employees faced difficulties of their own.

As we look to the future, it is important to ensure that we maintain the course of transformation and look to innovative ways to build superior systems, workspaces, and teams. This event will expand on the idea of flexibility and how workspaces can further evolve to meet the needs of their employees. We will address the many ways in which technology will expand conventional HR processes and functions while creating more employee-centered and inclusive experiences.

It is also important to recognize the impact of these operational overhauls and how public sector workers are affected. The sessions below will further address how mental health and employee wellbeing should also be at the forefront of workplace transformation. Investing in tools that prioritize learning, development, accessibility, and inclusivity can only further HR efforts and build a more resilient workforce.



Who You'll Meet

Chiefs/Directors/Heads of:

- HR
- Recruitment
- Organizational Performance
- Learning & Development
- Talent Management
- Diversity & Inclusion
- Employee Experience
- Workplace Analytics
- Workforce Planning

12:00pm ET
9:00am PT

Welcome from Public Sector Network

12:05pm ET
9:05am PT

Welcome from the Chair:

The Key Moments that Matter: The Why of Technology

- Examining why digital transformation is key to the evolution of the workplace and how it can create better outcomes for all
- Addressing process and communications pain points experienced by employees and managers
- Choosing and deploying technology that resonates with and supports all people in the organization

Nicole Filiatrault, Director, Marketing, Canada, UKG

Dr. Chris Mullen, Executive Director, The Workforce Institute, UKG

12:25pm ET
9:25am PT

Government Keynote:

Introducing and Maintaining Flexible Workplace Programs that Will Benefit Your Organization and Its People

- Discussing our new Chose How You Work initiative
- Creating programs focused on sustained performance, inclusive and barrier-free workspaces, and continuous employee development
- Delivering strategies focused on attracting and retaining top talent

Katherine Salucop, VP, Organizational Development, Alberta Innovates

12:45pm ET
9:45am PT

Panel Discussion:

Building More Resilient HR Processes and People Management Initiatives with the Newest Technology

- How has the rapid transformation of the workspace impacted HR management, workplace relationships, policies, and labour strategies?
- How have you managed to balance organizational demands and employee needs/wants?
- How can we empower teams through continued development and training at the height of digital transformation?
- How can we leverage flexible and hybrid work to attract and retain talent?
- While the rapid adoption of digital tools has caused certain challenges, how can leaders leverage new technologies to build stronger, more collaborative teams?
- How can we ensure the continued success of our teams within a virtual workspace?

Martina Mangion, Strategic Human Resources Manager, BC Public Service

Martine St-Louis, Assistant Director, Leadership, Performance and Talent Management, Canada Border Services Agency

Zuhar Akhunov, Acting Director Human Resources, Alcohol and Gaming Commission of Ontario

1:20pm ET
10:20am PT

Government Keynote:

Examining the Challenges and Opportunities of Building an Evidence-Based HR Function within a Public Sector Context

- Examining current HR data strategy implementations
- Building capacity for successful transformation
- Implementation challenges given public sector constraints (budget, workforce, culture, etc.)
- Perception vs. Reality: What is the data telling us?

Nathalie Kachulis, Director General, Strategic Business Integration, Human Resources Branch, **Canada Revenue Agency**

1:40pm ET
10:40am PT

Break

1:45pm ET
10:45am PT

Panel Discussion:

Examining Top Concerns, Opportunities and Trends as We Build a Stronger Workforce for the Future

- What are some of the current HR challenges, how are you addressing them and what do we need to do better as we move forward?
- How have policies changed in the past two years to become more employee-centred, and has this had an effect on attracting and retaining talent?
- How are you and your organization building more diverse, inclusive, and equitable workforces?
- How have you changed as a leader coming out of this pandemic and what's one piece of advice you'd like to share with us today?
- How has the conversation surrounding employee wellbeing, mental health, learning and development shifted recently and what have you done as a leader to emphasize their importance within your teams?
- What digital tools are you implementing to help create better workplaces for your employees?

Peter Linkletter, EVP, People, Innovation, and Results, **Canada Energy Regulator**

Trina Hubley, Director, Research and Quality Improvement, DG Engagement, Policy, and Research, **Department of National Defence**

Anna Hulett, Employee Experience XM Scientist, **Qualtrics**

2:20pm ET
11:20am PT

Closing Remarks from the Chair

2:25pm ET
11:25am PT

Virtual Event Adjourns

Thank you to our **Event Partners**

Chair



Silver



Marketing Partner



For partnership opportunities, contact **Andrew Cowan** for more information.

What's On **Next**



**HR National Insights
Summer Edition | Online**

September 8, 2022