



Improving Response and Preparedness for More Resilient Frontline Services

Part of the Defence, Security and Justice National Insights Series

Online → Thursday, 16 June 2022 | 11:00am – 1:10pm AEST

Your Inspiring Speakers



TONY O'DAY

Assistant Chief Fire Officer
Fire Rescue Victoria



MARK MURPHY

Inspector
NSW Rural Fire Service



MALCOLM CRONSTEDT
AFSM

Deputy Commissioner
DFES WA



SANDRA BOOTH

Commander
Australian Federal Police



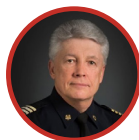
REPRESENTATIVE

NSW Ambulance Service



PAULA HUDSON

Commander
Australian Federal Police



KEN BLOCK

Commissioner
Fire Rescue Victoria

Benefits of Attending



Learn how changing community needs are affecting frontline response



Discover new technologies aiding in incident management



Understand how a more national approach to preparation may help in more effective response



Hear from experts how they are leading their agencies through these unprecedented times

[CLICK HERE TO REGISTER](#)

Evolving Capabilities and Advancing Public Safety

As the Omicron variant of COVID-19 has spread across Australia, Emergency services have faced new challenges in dealing with the fallout. Ambulance services are spread thin, fire and rescue teams are facing flooding and bushfires in unusual climate conditions and police are dealing with unpredictable crime patterns as people continue to remain home due to the pandemic.

The issues facing frontline responders are more varied than ever. To avoid fatigue and burnout while continuing to provide top quality service to the communities they are protecting, frontline agencies have been forced to adapt quickly. The need to assess capabilities and future readiness in preparation for what lies ahead has never been more imperative.

Public Sector Network's **Improving Response and Preparedness for more Resilient Frontline Emergency Services** virtual event is the Autumn edition of the National Insights series. Delivered by experts in their field, the event will examine how to navigate changes in process and implement emerging technology. Thought leaders will discuss the need for greater collaboration between the states and a unified National approach to preparedness.



Who You'll Meet

Chiefs/Directors/Heads/Managers of:

- State Police Forces
- State Ambulance Departments
- State Fire and Rescue
- SES
- Resilience NSW
- Secure NT
- Rural Fire Services
- Vic Emergency Hotline
- EmergencyWA
- Emergency Management Victoria
- AFP

Explore the Agenda

11:00am PSN Welcome

11:10am Welcome from Chair:

11:20am **Government Keynote: Australian Policing – Transforming Engagement, Technology and Frontline Response**

- Community engagement and visible policing
- Proactive policing in a changing climate
- The latest technology to aid in crime prevention

Paula Hudson, *Commander, Forensics*, Australian Federal Police

11:35am **Partner Session: The Growing Need for More Effective Technology in Emergency Response**

11:50am **Government Case Study: The International Accreditation Journey of the Modern Contemporary Fire and Rescue Service**

- Understanding the Commission on Fire Accreditation International's framework
- Preparing Fire Rescue Victoria for accreditation (consultation, org readiness, success factors)
- Socialising the notion of international accreditation with key stakeholders and partners

Ken Block, *Commissioner*, Fire Rescue Victoria

12:05pm **Partner Session: How Aerial Technology has Impacted Incident Response**

12:20pm **Government Keynote & Case-Study: Impacts of the Pandemic on Australia's Ambulance Service**

- Coordination, response and what's next
- The aging population and the increasing demand on Australian paramedics
- Specialised ambulances and the technology aiding in their response

Representative, NSW Ambulance Service

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Very good conference with some relevant people to network with.

Real Response

12:35pm Break

12:40pm

Panel Discussion

Capability Planning – Collaboration and Consistency Across the Nation

- How sharing technology and information can help keep the country safe
- How a consistent emergency service response plan can help everyone
- How collaboration has improved your response
- What are your top tips for a more nationalised approach to wemergency planning?

Tony O'Day, *Assistant Chief Fire Officer*, **Fire Rescue Victoria**

Sandra Booth, *Commander*, **Australian Federal Police**

Mark Murphy, *Inspector*, **NSW Rural Fire Service**

1:10pm Close



Excellent sessions with impressive and knowledgeable presenters.

Victoria Police

What's On **Next**



National Insights - Winter Edition | Virtual

07 September