



Digitising and Scaling Corporate Services for Back Office Transformation

Part of the Corporate & Shared Services National Insights Series

Online → Wednesday, 27 April 2022 | 11:00am - 12:50pm AEST

Your Inspiring Speakers



CAMERON BUNKUM
Director, Human Resource Policy, Corporate Services
Department of Children, Youth Justice & Multicultural Affairs
QLD



DR SHIKHA SHARMA
Director Business Improvement and Technology, Department of Human Services,
South Australian Government



KATRINA TONKIN
Chief Finance Officer,
Australian Sports Commission



KATHRYN POLLACK
Chief Procurement Officer,
Government of Saskatchewan



ADNREA MAYER
Director Financial Services & Strategic Sourcing, Corporate Services,
Department of State Development, Infrastructure, Local Government & Planning



TULIKA BAIROLIYA
Manager, Strategic Supplier Relationship - digital.nsw
Department of Customer Service NSW



PAUL MCCUBBIN
Associate Director Corporate Accounting & Treasury,
The University Of Newcastle,
New South Wales



CHRIS BEN
Senior Solution Engineer,
Nintex

Benefits of Attending



Address the key themes and challenges keeping the back-office out of date and inefficient



Explore the modern ways many corporate functions are addressing the demands of constant disruption, increased pace, and changeable outcomes



Consider the role each back-office division plays in accelerating an organisation's overall vision, and how to ensure there is synchronicity and cohesion



Explore how your department could embrace innovative approaches to corporate service delivery after hearing real-world case studies from Australia's wider public sector

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Reimagining Business Processes to Enable the Evolving Government

Corporate functions play a crucial role in department-wide decision-making and excellence. Coupled with modern approaches to strategy, analytical insight reporting, and ever-evolving trends and expectations, working to deliver value internally and externally means the back-office must always be looking to optimise their ways of working, and fast.

To aid further exploration of how corporate functions can lean into new technologies and processes to accelerate efficiencies, we've put together this 'Autumn Edition' Virtual Event as part of our **2022 Corporate & Shared Services Community National Insights series**.

Join us as we hear case studies from corporate-focused peers and discuss how to further integrate modern practices into all corporate service roles across Australia's public sector.



Who You'll Meet

Chiefs/Directors/Heads/Managers of :

- Finance
- Finance Transformation
- Corporate Services
- Procurement Shared Services
- Business Transformation
- Process Excellence
- Contract Management
- Supply Chain
- Supplier Management
- Compliance
- Governance
- Business Improvement

Explore the Agenda

11:00am PSN Welcome

11:10am Welcome from Chair

Cameron Bunkum, *Director, Human Resource Policy - Corporate Services, Department of Children, Youth Justice & Multicultural Affairs QLD*

11:20am **International Keynote:**

Beyond Covid - Further Pivoting the Way We Do Strategic Stakeholder Partnering, Engagement and Management

- Decisive approaches in dynamic, disruptive times
- Identifying and exploring the strategic pillars of next-generation partner management
- Embedding emerging tools and proactive digital initiatives to enhance supplier relationships and engagement

Kathryn Pollack, *Chief Procurement Officer, Government of Saskatchewan*

11:50am **Government Keynote:**

The Future of Procurement - How Procurement Transformation is Being Enhanced by Digital at Customer Service NSW

- Creating a sustainable model for digital procurement transformation
- Taking a holistic view to assess each angle with a contributing and collaborative team of experts in the field
- How new technologies are being used to to enhance the compliance, governance, and policy making practices of procurement

Tulika Bairoliya, *Manager - Strategic Supplier Relationship, digital.nsw, Department of Customer Service NSW*

12:20pm **Government Keynote:**

Successfully navigating an agile procurement team and strategic sourcing function in government

- Responding to changing economic environment, government priorities and labour market conditions
- Laying the foundations for repositioning procurement activities and resources
- Implementing the new focus and direction for strategic sourcing

Andrea Mayer, *Director Financial Services & Strategic Sourcing, Department of State Development, Infrastructure, Local Government & Planning*

12:35pm Break

12:40pm **Panel Discussion**

The Contribution of Finance in Organisational Evolution

- How finance divisions are leveraging modern technologies to benefit the back-office process and accuracy
- What practices need to be established, or better understood by all finance staff, to maximise the potential of these adaptations
- What are your top tips for innovating finance process to influence excellence on an organisational level

Dr Shikha Sharma, *Director Business Improvement and Technology, Department of Human Services, South Australian Government*

Katrina Tonkin, *Chief Finance Officer, Australian Sports Commission*

Paul McCubbin, *Associate Director Corporate Accounting & Treasury,, The University Of Newcastle, New South Wales*

Chris Ben, *Senior Solution Engineer, Nintex*

MODERATOR: Cameron Bunkum, *Director, Human Resource Policy - Corporate Services, Department of Children, Youth Justice & Multicultural Affairs QLD*

1:10pm **Close**

Thank you to our **Event Partners**



What's On **Next**



Finance Innovation Roadshow

August 2022