



Corporate & Shared Services

Optimising Governance, Reporting & Decision Making

TRAINING

**Furthering Modern, Transparent, & Ethical
Decision Making in the Public Sector**



Facilitated by
LISA COLETTA
Managing Director
The Governance Collective

Online → 11 & 18 May 2022 | 10am - 2pm AEST



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Further Creating Modern, Transparent, Ethical Decision Making in the Public Sector

Now more than ever, leaders are accountable for effective decision making that moves their department towards defined goals and desired outcomes. Having clear lines of accountability and an effective, defined decision making model that aligns with Departmental Policies and Procedures is paramount to successfully delivering on expectations and accountabilities.

Through an innovative mix of lecture-style presentations, interactive group exercises and expert feedback, participants in the **Optimising Governance, Reporting & Decision Making** training will explore the fundamentals of governance application in their own work environments, break down challenges and barriers that keep the back-office fixed on redundant approaches, and envisage future ways to optimise key aspects of their role that are cost effective, viable, and of a standard that meets and maintains compliance at a departmental and government level.

This training provides you with all the tools and techniques to apply best practice principles to shape the new and improved application of governance in your role. Participants leave with theoretical and practical knowledge, as well as a functional process for imbedding better governance practices into their role and applicable for their department.

Attendees will strategise an outcomes-led approach to governance leadership, while identifying, analysing and workshopping the organisational, hierarchical, and technical deficits or barriers impeding the effectiveness of their ability to report and make decisions within a public sector environment.

Not Just a Training Session

- **Rethinking compliance, governance and reporting through a leadership lens**

- **Discuss successful governance strategy and application –** What new ways of working within the function are central to supporting entire organisational growth?

- **Learn how to increase corporate astuteness in governance, reporting and decision making through the use of emerging models and frameworks**

- **Clarifying what good governance looks and feels like in a public sector context -** Navigating decision making in relation to the hierarchy of your agency's governance environment

Who Attends

The Optimising Governance, Reporting & Decision Making has been specifically designed for anyone in the public sector space that works within a corporate, back-office or decision making role looking to expand their leadership capabilities through use of practical models and frameworks, and modernised process approaches.

This course is suitable for any corporate governance professionals seeking to lean into effective leadership capacities that will ensure smart, transparent, and effective decision-making, and understand how to better add value to their corporate division teams and further support entire departmental growth.

Meet Your Facilitator



LISA COLETTA
Managing Director
The Governance Collective

Lisa, the founder of The Governance Collective Pty Ltd, is a passionate corporate governance change leader who leads a collective of senior specialists that shape, drive and implement 'right sized' governance policy and related frameworks and processes holistically in businesses.

Having worked in both the private and public sector with a career that spans well over two decades in governance at varying levels, Lisa has defined, rejuvenated and co- created governance frameworks and processes enabling effective decision making in organisations. She has done this through advising Chairs, Boards, Committees, Managing Directors and Executives on how to implement heart centred corporate governance, enabling active and adaptive management approaches to aid in delivery of their business strategy.

Lisa has had extensive experience supporting large corporates, family run businesses, not-for-profits and associations and has in the recent past been appointed as an Independent Governance Assessor by the NSW Education Department assisting non-compliant Non-Government Schools in identifying and delivering appropriate levels of Governance Policy, and practices to enable the re-instatement of government funding through the delivery of mandated conditions agreed with Wales Civil and Administrative Tribunal.

Lisa holds a Master's degree in Management, a Postgraduate Diploma of Applied Corporate Governance from the Governance Institute and is a graduate of the Australian Institute of Company Directors, Company Directors Intensive Course.

Lisa is also a certified Neuro Linguistic Programming Coaching Practitioner and a Fellow of the Governance Institute, a Member of the Australian Institute of Company Directors and is a member of the Australian Board of Neuro Linguistic Programming.

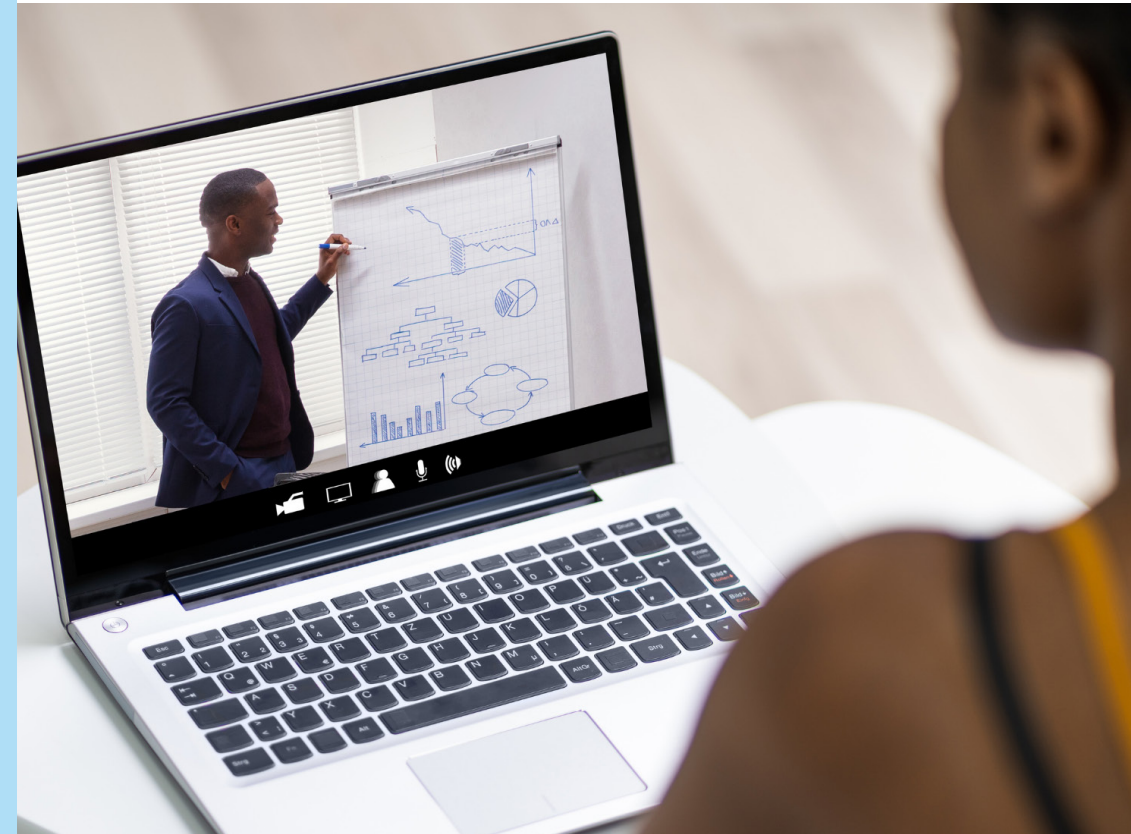
Preparation

This workshop is highly interactive with group activities and discussions throughout. Come prepared with some current challenges you are facing in your organisation.

To participate you'll need:

- A computer with camera and microphone
- Strong internet connection
- Quiet, well-lit space
- Current challenges you are facing
- A mobile phone to participate in Kahoot activities

[CLICK HERE TO REGISTER](#)



Explore the Agenda

Module One - 11 May 2022

10:00am PSN Welcome and Introductions

10:05am Training Overview, Objectives and Outcomes and Icebreaker

10:20am An Introduction to Governance -

- What is governance, and how does it look and feel within the context of your department right now?
- Getting clear on what your governance model is by assessing your current strategy
- Identifying key ways to deliver and communicate the outcomes
- Understanding how your role interacts and feeds the effectiveness of governance in your environment

11:00am What Successful Governance Requires During Turbulent Economic Times

- Understanding the difference between 'haste' and 'speed' when decision making within a government department
- Gaining clarity around good governance - what are the key components to governance done well
- Navigating decision making in relation to the hierarchy of your agency's governance environment

11:30am Morning Tea Break

11:50am Breakout Activity - Kahoot

- Let's learn about ourselves - What type of governing leaders are in the room?
- Utilising Kahoot, participate in a survey all about your leadership style (the groups profile will be shared with everyone)
- Let's talk about what our results tell us

12:20pm "Show Me Don't Tell Me" - Implementing the Right Tools and Solutions to Enhance Decision Making

- Why the process of exceptional governance requires action and evidence
- Learning to ask 'what components of the policy are applicable when?'
- What emerging tools and digital initiatives can be used to improve the outcome of these decisions
- Why positioning yourself appropriately for demonstrating your decision making helps audit outcomes

1:00pm The Foundations for Building Smarter Decision-Making Capabilities

- What does ethical decision making look like in governance in 2022?
- What decisions could your newly evolved and integrated governance model enable and accelerate?
- What decisions are you not positioned to make and why?
- Considering a one-step-removed decision step in your model
- What kind of mechanisms can you put in place to communicate your decision making model - how does everyone else around you know your process?

1.30pm Assessment of Your Governance Environment - Offline Project

Participants will undertake some data gathering offline (PDF workbook will be supplied)

This workbook will capture components of their current governance framework to support them in their participation of module two

1:50pm Day One Close

Module Two – Application & Evaluation - 18 May 2022

10:00am Offline Project Feedback [Discussion From Previous Session]

10:30am A Model for Applying, Adopting and Developing Right Sized Policies and Procedures for Your Department

A better practice model will be shared by your facilitator, accompanied by a case study example

- Hear a transparent, real-world account from your facilitator
- Reflect and understand how to set up a best practice model for developing your own department's policies and procedures

11:00am Group Discussion:

- Core challenges or barriers experienced within your current policy and procedure framework, in comparison to the aforementioned model
- Enhancing your environment for real-world applicability and effectiveness
- Identify potential recommendations to improve your own governance environment when it comes to policies and procedures

11:20am Morning Tea Break

11:40am Group Project One:

Your Cycle of Influence to Improve Governance in Your Environment

- What position are you in to change your governance world - Assessing how much influence you actually have right now
- Becoming an agent of change, regardless of your positional power
- Present your mini-project with the group

12:30pm Group Project Two:

Project Review – Evaluation and Feedback

- Peer-review fellow participants projects
- Receive professional feedback and constructive criticism from facilitator
- Discuss best practices and top tips

1:30pm Session Summary and Closing Notes from Facilitator

2:00pm Day Two Close

- Interactive closing discussion to share key takeaways with the group
- Considering the new perspectives and goals of each attendee going forward

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