

Virtual Human Capital & Intelligent Automation

Transforming the approach to human capital via dynamic technologies

Online | Wednesday, October 20th, 2021 | 12pm ET

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Agenda Overview

Across the public sector - Leaders are being challenged to provide ever increasing value and output from employees, while doing 'more with less'.

While dynamic technological innovations in the fields of Robotic Process Automation, Artificial Intelligence, Chat Bots, and Machine Learning are opening up new avenues for collaboration and engagement - these same technologies are helping to transform the workplace and our workforce. Optimizing your service delivery, streamlining processes and tasks, and offering professionals more time on getting impactful work done has been a boon for Leaders around the public sector - all while helping to reduce costs.

Embracing this change and a new way of working is daunting - as HR leaders are often left to grapple with both the technological and human-based considerations. Understanding and leveraging Intelligent Automation to help improve your workforce through training, automation of repetitive tasks, and other transformations across the workplace - can offer public sector leaders the ability to maximize employee efficiency and improve end results.

Public Sector Network's **Human Capital and Intelligent Automation** Virtual Event brings together HR leaders from across the Public Sector to address opportunities and challenges in building the workforce of the future through Intelligent Automation; and leveraging its strengths to their benefit. We will explore the means of deploying these technologies strategically, managing them responsibly, and leveraging them effectively - which will be the key to the success of unlocking the additional value across the workforce.

Speakers



Sheila Ireland
*Deputy Secretary, Workforce Development,
Department of Labor and Industry,
Commonwealth of Pennsylvania*



Jaclyn Padilla
*Deputy Director of Human Resources,
California Department of Corrections &
Rehabilitation*



Rachael McCord
*Assistant Deputy Director of Human Resources,
Covered California*



Dr. William Brantley
*Digital Transformation Coach & Training Specialist,
Faculty Member of the University of Maryland's
Project Management Center for Excellence*



Joe MacLennan
*Senior Solutions Architect,
Red Hat*



Lawrese Brown
*CEO,
C-Track Workplace Education*



Shane Sowards
*Senior Manager of Global Public Sector,
EY*



Richard Nuffer
*CLO - Defense Commissary Agency,
US Department of Defense*



Robin Vazquez
*Workforce Planning & Strategy Chief, OFM,
State of Washington*



Bobby Humes
*Director Human Resources Department,
City of Seattle (WA)*



Monroe France
*Associate Vice President for Global
Engagement & Inclusive Leadership,
City of Seattle (WA)*

Reasons to Attend

Explore how to drive value and boost productivity by automating repetitive processes



Discuss how automation is enabling workforce transformation



Identify unexpected processes that can be automated within your organization



Learn how to face, manage and overcome resistance to cultural transformation



Who attends?

Departments:

- Human Resources
- Administration
- Transportation
- Finance/Treasury
- Healthcare
- Social Services
- IT
- IS
- Education
- Defense

Commissioners/Chiefs/Deputy Chiefs/Directors/Managers:

- Human Resources
- Human Capital
- Training & Development
- Learning
- Diversity, Equity & Inclusion (DEI)
- HR Administration

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12:00pm ET	Welcome from Public Sector Network
12:05pm ET	Chair Opening: Exploring the Impact of Automation upon Employees Shane Sowards, <i>Senior Manager of Global Public Sector, EY</i>
12:20pm ET	Government Keynote Session: What Automation Means for the Future of the Workforce: Charting Pennsylvania's Intelligent Automation Journey Sheila Ireland, <i>Deputy Secretary, Workforce Development, Department of Labor and Industry, Commonwealth of Pennsylvania</i>
12:40pm ET	Government Case Study: Covered California's Automation Journey Jaclyn Padilla, <i>Deputy Director of Human Resources, California Department of Corrections & Rehabilitation</i> Rachael McCord, <i>Assistant Deputy Director of Human Resources, Covered California</i>
1:00pm ET	Partner Session: Accelerate Agency Efficiencies with Enterprise Automation Joe MacLennan, <i>Senior Solutions Architect, Red Hat</i>
1:15pm ET	Government Case Study: The AI Revolution in Training & Development Dr. William Brantley, <i>Digital Transformation Coach & Training Specialist, Faculty Member of the University of Maryland's Project Management Center for Excellence</i>

1:30pm ET	Video Panel Discussion: The Future of Diversity, Equity & Inclusion in the Age of Apps, Analytics & Automation Richard Nuffer, <i>CLO - Defense Commissary Agency, US Department of Defense</i> Robin Vazquez, <i>Workforce Planning & Strategy Chief, OFM, State of Washington</i> Bobby Humes, <i>Director Human Resources Department, City of Seattle (WA)</i> Monroe France, <i>Associate Vice President for Global Engagement & Inclusive Leadership, New York University</i> Moderator: Lawrese Brown, <i>CEO, C-Track Workplace Education</i>
2:00pm ET	Closing remarks from the Chair
2:05pm ET	Virtual event adjourns

Partners

CHAIR



PLATINUM

