



# Refining IT Infrastructure Initiatives to Further Aotearoa's Digital Strategy

Part of the 'NZ National Insights' Series

Online → Wednesday, 13 April 2022 | 9:00am - 11:10am NZST

## Your Inspiring Speakers



**Public Sector Consulting** 

VirtualEvent

CHRIS WEBB NZ Managing Partner

CHRIS BEN Senior Solution Engineer Nintex



MARY CRAIG Deputy Commissioner Enterprise Design and Integrity Inland Revenue Department



REGINE DELEU GM Digital Architecture Auckland Transport



MEGAN PETTIS Head of Capability & Service Design Education Payroll

## Benefits of Attending



**Hear from your peers** from as they look to tackle the current challenges IT infrastructure systems face in the Public Sector

service utilising

### Discuss how to integrate existing IT

**services** into well-rounded ecosystems, utilising a range of applications, hardware, software and management technologies in IT service delivery



BARRY SCHON Change & Implementation Advisor, Capability & Service Design Education Payroll



ANDREW STEPHEN Enterprise Architecture Consultant

**Department of Internal Affairs** 



LUKAS SVOBODA Architecture Capability Lead & Enterprise Architect

Callaghan Innovation



DOUG TALBOT Chief Information Officer & Chief Technology Officer Environment Canterbury



Hear how innovative IT strategies and processes are transforming government services and helping to deliver positive outcomes to citizens

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### **Enabling a Technology-Driven Government**

The adoption of innovative IT technologies within the NZ public sector is accelerating rapidly, with exciting new tools and applications becoming increasingly utilised to enable greater efficiency outcomes within government organisations. This is especially imperative as we expand upon our nation's Digital Inclusion Strategy to make sure all New Zealander's have access to fair and deliverable services.

However, as the adoption of these modern processes enhances organisation-wide IT systems, the question of implementation and sustainable infrastructure will inevitably become more pressing - especially as we look to continuously build digital skills and capabilities to advance processes, citizen services, and showcase measurable public outcomes.

To discuss ways of prioritising these advancements in the most cost-effective, holistic, and publicly viable way, we've put together the first Virtual Event in our **2022 Innovation & ICT Community National Insights series for New Zealand**. Tune in to hear case studies from innovative peers and discuss how to accelerate the public sector's understanding of what fruit modern, digitally enabled and integrated IT infrastructure strategies could yield for Aotearoa's public sector.

# Who You'll Meet

### Chiefs/Directors/Heads/Managers of:

- Business Technology Services
- Enterprise Architecture
- Business Intelligence
- Technology
- Digital Transformation
- System Application

- Application Development
- ICT Integration
- Enterprise Solutions



### **Explore** the Agenda

9:00am	PSN Welcome
9:15am	Welcome from Chair
	Chris Webb, NZ Managing Partner, Public Sector Consulting
9:30am	<ul> <li>Government Keynote: The DIA's Role in Maximising New Innovation &amp; IT Initiatives to Deliver NZ's Digital Inclusion Strategy</li> <li>Benefiting from Shadow IT and Cloud services while managing the associated risks</li> <li>Taking a streamlined "right size" approach to evaluating Cloud service risks</li> <li>Improving security in Agile and DevOps environments by working with the Agile Principles and not against them</li> </ul>
	Andrew Stephen, Enterprise Architecture Consultant, Department of Internal Affairs
9:50am	<ul> <li>Government Case Study: Realising Value Through Our People and Our Partners at Inland Revenue Department</li> <li>Identifying and prioritising the tools and processes needed to ensure automation can deliver effectively</li> <li>Implementing effective training processes to maximise the staff benefits of automation</li> </ul>
	Mary Craig, Deputy Commissioner Enterprise Design and Integrity, Inland Revenue Department
10:05am	<ul> <li>Government Keynote: Ensuring IT Transformation is a Whole-of-Staff Skillset</li> <li>How IT leaders can best take staff on the transformation journey with them</li> <li>Education Payroll's approach to balancing technology, people and processes to avoid common integration pitfalls</li> </ul>
	Megan Pettis, Head of Capability & Service Design, Education Payroll & Barry Schon, Change & Implementation Advisor, Capability & Service Design, Education Payroll

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First time exhibitor at short notice. PSN went out of the way to accommodate us, and we got a lot of value out of the event and significant leads. The exhibitor application worked well.

WithYouWithMe

#### 10:25am Break

#### 10:30am Panel Discussion

### Addressing Legacy Systems & Achieving Sustainable Modernisation

- Outlining Where Current IT Systems and Investments Sit What can stay, what needs to go
- How can we get IT systems and processes up to speed to support remote and hybrid work
- How to create IT infrastructure that will enable IT to deploy business applications and workloads anywhere, anytime

Regine Deleu, GM Digital Architecture, Auckland Transport

Lukas Svoboda, Architecture Capability Lead & Enterprise Architect, Callaghan Innovation

Doug Talbot, C/O & CTO, Environment Canterbury

Chris Ben, Senior Solutions Engineer, Nintex

11:00am Close

