



NZ National Insights - Biannual Edition

Enabling a Technology-Driven Government

Online → Wednesday, 13 April 2022 | 9am - 11am

Your Inspiring Speakers



ANDREW STEPHEN

Enterprise Architecture Consultant

> Department of **Internal Affairs**



MARY CRAIG

Deputy Commissioner Enterprise Design and Integrity

> **Inland Revenue** Department



GERHARD KESSELL-HAAK

Chief Enterprise Architect

Education Payroll



REGINE DELEU

GM Digital Architecture

Auckland Transport



Benefits of Attending



Hear from your peers from as they look to tackle the current challenges IT infrastructure systems face in the Public Sector



Head of Enterprise Portfolio Delivery ACC



TIM DULY

Head of Technology Engineering

Waka Kotahi NZTA



RUSSELL DUNCAN

Marketing Lead

Land Information New Zealand



DOUG TALBOT

Chief Information Officer & Chief Technology Officer

> **Environment** Canterbury



Discuss how to integrate existing IT services

into well-rounded ecosystems, utilising a range of applications, hardware, software and management technologies in IT service delivery



Hear how innovative IT strategies and processes are transforming government services and helping to deliver positive outcomes to citizens



Enabling a Technology-Driven Government

The adoption of innovative IT technologies within the NZ public sector is accelerating rapidly, with exciting new tools and applications becoming increasingly utilised to enable greater efficiency outcomes within government organisations. This is especially imperative as we expand upon our nation's Digital Inclusion Strategy to make sure all New Zealander's have access to fair and deliverable services.

However, as the adoption of these modern processes enhances organisation-wide IT systems, the question of implementation and sustainable infrastructure will inevitably become more pressing - especially as we look to continuously build digital skills and capabilities to advance processes, citizen services, and showcase measurable public outcomes.

To discuss ways of prioritising these advancements in the most cost-effective, holistic, and publicly viable way, we've put together the first Virtual Event in our **2022 Innovation & ICT Community National Insights series for New Zealand**. Tune in to hear case studies from innovative peers and discuss how to accelerate the public sector's understanding of what fruit modern, digitally enabled and integrated IT infrastructure strategies could yield for Aotearoa's public sector.

The assorted challenges and complimentary aspects of all things IT and Innovation will be addressed in two concurrent panel sessions, allowing you to choose the one that piques your own relevant interest most.



Explore the Agenda

9:00am	PSN Welcome
9:10am	Welcome from Chair
9:20am	Government Keynote: Maximising New Innovation & IT Initiatives to Deliver NZ's Digital Inclusion Strategy
	• How can we ensure capabilities extend to, and assist, citizens in regional areas and avoid worsening digital exclusion?
	• What are the necessary infrastructures needing to be addressed and secured before we move forward with new innovation strategies?
	Andrew Stephen, Enterprise Architecture Consultant, Department of Internal Affairs
9:35am	Partner Session: Enhancing Public Service Value with Emerging Technology
9:50am	Government Case Study: Realising Value Through Our People and Our Partners
	• Identifying and prioritising the tools and processes needed to ensure automation can deliver effectively
	Mary Craig, Deputy Commissioner Enterprise Design and Integrity,, Inland Revenue Department
10:05am	Partner Session: Deploying the Modern, Cost-Effective IT Framework of the Future
10:20am	Government Keynote: Ensuring IT Transformation is a Whole-of-Staff Skillset
	How IT leaders can best take staff on the transformation journey with them
	Balancing technology, people and processes to avoid common integration pitfalls
	Gerhard Kessell-Haak, Chief Enterprise Architect, Education Payroll

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First time exhibitor at short notice. PSN went out of the way to accommodate us, and we got a lot of value out of the event and significant leads. The exhibitor application worked well.

10:35am

Break

10:40am

Panel Discussion 1

Refining the Key Focus of Well Implemented IT Systems - For Both Organisation & Citizen

- How can existing IT frameworks be improved in order to deliver more accessible and seamless citizen experiences?
- Understanding how IT applications and infrastructure fit into achieving broader organisation outcomes
- Top tips and lessons learned from past or present change strategies, and how these have challenged or benefitted the organisation going forward

Dave Corlett, Head of Enterprise Portfolio Delivery, ACC Tim Duly, Head of Technology Engineering, Waka Kotahi NZTA

11:10am

Close

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Very well organised, convenient location for a platform where one could gather more information about latest innovations, changing trends in technology, practices and network.

IP Australia

Panel Discussion 2

Addressing Legacy Systems & Achieving Sustainable Modernisation

- Outlining Where Current IT Systems and Investments Sit What can stay, what needs to go
- How can we get IT systems and processes up to speed to support remote and hybrid work
- How to create IT infrastructure that will enable IT to deploy business applications and workloads anywhere, anytime

Regine Deleu, GM Digital Architecture, Auckland Transport
Russell Duncan, Marketing Lead, Land Information NZ
Doug Talbot, C/O & CTO, Environment Canterbury

What's On Next



Innovation & ICT NZ Roadshow | In Person

29 July 2022