







# **National Insights - Winter Edition**

Advancing Digitally Enabled Integrated Care Systems

Online → Wednesday, February 9, 2022 | 12pm - 2:20pm EST

# **Your Inspiring**



**BEATRISE EDELSTEIN** Program Director, Seniors Care, Inpatient Medicine, Allied Health & Ambulatory Services

**Humber River Hospital** 



LISA A. HOLLOWAY Project Director. Community/Specialty Care Strategic Initiatives Island Health



LISA SAFFAREK Director Virtual Care Services

Island Health

**SEAN MOLLOY** 

MHSc. MDes. CHE.

Centred Care & Care

**Transitions** 

North York General Hospital



**MEHDI SOMJI** Director Innovation & **Partnerships** 

Trillium Health Partners



HELIA MOHAMMADI. PH.D.

Healthcare Lead Microsoft



Director, Quality, People Chief Data Scientist and



Director

Home and Community **Care Support Services** Champlain



**NEIL FRASER** President **Medtronic Canada** 

# **Benefits of Attending**



Uncover crucial insights to navigate a new operating environment and infrastructure defined by distance and demand for personalised, shared and intuitive care



Learn how to unlock the potential of existing and future investment into digitalisation and data analytics and its application for data-driven and outcome-based care



Discuss the leadership, implementation and improvement science, frameworks and strategies that empower and enable a digitally-adept and patient-centric workforce



Equip yourself with the tools and firsthand case **studies** to improve digital strategy implementation for increasing demands in patient experience and outcomes



**CLICK HERE TO REGISTER** 



DR. ONIL BHATTACHARYYA, MD.

Senior Scientist, Frigon-Blau Chair in Family Medicine Research, Family Physician, Associate Professor

Women's College Research Institute, Women's College Hospital, University of **Toronto** 

# **Advancing Digitally Enabled Integrated Care Systems**

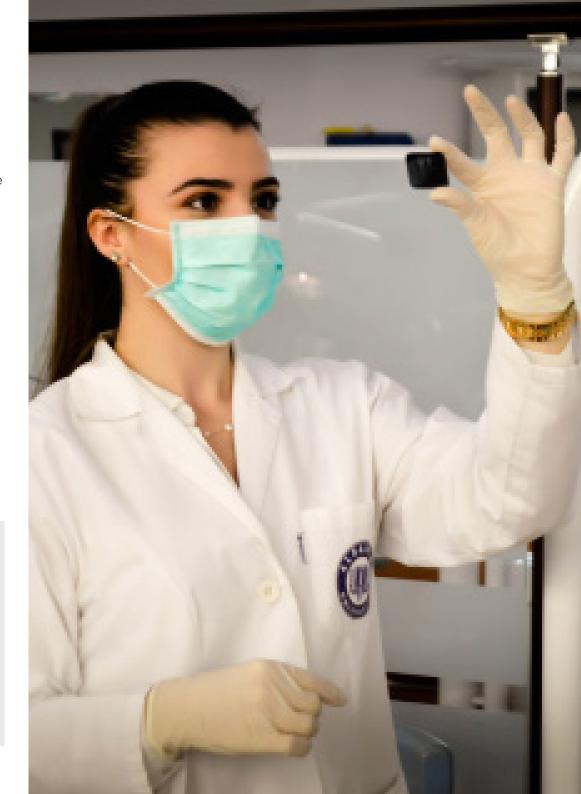
Join us to kick off the first quarter of 2022, a radical year of disruption for the Canadian Health and Social Care Sector in an unprecedented global post-pandemic age. The risk of not exponentially advancing becomes greater than the risk of "doing things the way they've always been done". The rapid evolution of global health systems, integrated care design and digital enablement is no longer in "the future"; it is in "the now".

With higher pressure on resources, shifting population needs, growth in healthcare expenditures and evolving consumer expectations for better patient experience and outcomes, the emphasis is on delivering more value with less.

We will discuss the future of telehealth, remote and shared care, as well as digital's increasing part in enabling Canadian Healthcare Systems; focussing on lessons learnt, applications of technology and how data analytics is used to drive real value and patient outcomes. Evolution in leadership and change management capabilities are vital for embracing new developments, driving supportive cultures, collaboration, and workforce readiness for the coming years.

Join your peers as we explore ways to future proof public healthcare at PSN's new virtual event: Q1 National Insights - Winter Edition!

# Who You'll Meet Directors/Heads/Leaders/Managers of: Allied Health Providers Nurse Practitioners Community Health Services State Health Departments Local Hospital Networks Public Hospitals Nursing Medical Clinical Consumer & Patient Experience







### 12:00pm ET Welcome from Public Sector Network

### 12:05pm ET Welcome from Chair

**Accelerated Digitally Enabled Integrated Care** 

Mehdi Somji, Director Innovation & Partnerships, Trillium Health Partners

# 12:20pm ET Government Case Study:

Digital Health Strategies to Empower Patients and Transform Healthcare Services Approaches

Dr. Onil Bhattacharyya, MD, Senior Scientist, Frigon-Blau Chair in Family Medicine Research, Family Physician, Associate Professor, Women's College Research Institute, Women's College Hospital, Department of Family & Community Medicine and Institute of Health Policy, Management and Evaluation, University of Toronto

### 12:35pm ET Platinum Keynote:

**Driving Healthcare Innovation with AI Intrapreneurship** 

Helia Mohammadi, Ph.D., Chief Data Scientist and Healthcare Lead, Microsoft

### 12:50pm ET Government Case Study:

A Remote Monitoring Initiative in LTC with Great Learnings Using Integrated Digital Solutions and Virtual Care

- Generating meaningful data, and leveraging systems and process for real-time actions to improve patient care, outcomes, cost/efficiency, and provider experience (i.e. Quadruple Aim)
- Developing an evaluation framework for systematic, data-driven improvements, for successful implementation and sustainability
- Meaningful strategies for change management and engagement, with lessons from the field

Beatrise Edelstein, Program Director, Seniors Care, Inpatient Medicine, Allied Health & Ambulatory Services, Humber River Hospital

# 1:05pm ET Panel Discussion

Beyond Telehealth - The Rise of the Virtual and Shared Care Environment

- For the ultimate aim of improving patient outcomes, what are the greatest impact areas to evaluate when defining and integrating new models of virtual care?
- Where does the role of technology, interoperability and big data come in for virtual care equity, evaluation and care delivery?
- What are your top tips to best prepare our people and workforce for what's to come?
- How to support providing in-person care and balancing work from home for support services, and how to effectively lead in a virtual environment

Lisa Saffarek, Director Virtual Care Services, Island Health

Mehdi Somji, Director Innovation & Partnerships, Trillium Health Partners

**Jeanne Bonnell, Director, Home and Community Care Support Services Champlain** 

# 1:35pm ET Break





# 1:40pm ET

### **Panel Discussion**

### **Creating a Culture of Innovation in Healthcare**

- What are the critical success factors for an HR program that supports innovation and collaboration?
- What are the critical success factors for implementing new technology?
- What are the key leadership competencies needed to enable workplace transformation in healthcare?
- As you lead through change, how can you best support a culture of inclusion?
- What approaches can you take to create a workplace culture that operationalizes innovation? How can you overcome the difficulties that can often emerge when asking people to do things differently?

Lisa A. Holloway, Project Director, Community/Specialty Care Strategic Initiatives, Island Health

Sean Molloy, MHSc, MDes, CHE, Director, Quality, People Centred Care and Care Transitions, North York General Hospital

Neil Fraser, President, Medtronic Canada

2:10pm ET **Closing Remarks from the Chair** 

Mehdi Somji, Director Innovation & Partnerships, Trillium Health Partners

2:20pm ET **Virtual Event Adjourns** 

Thank you to our **Event Partners** 

**Platinum** 

Silver



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For partnership opportunities, contact **Andrew Cowan** for more information.

What's On Next



**National Health Insight: Spring Edition** 

Online

**April 27, 2022**