PUBLIC SECTOR NETWORK

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PUBLIC SECTOR CONSULTING

ROADSHOW

Data Management & Analytics

// Building a Smart Public Sector with Data Collaboration and Automation

February 15 - 23

NSW | VIC | QLD | WA | ACT | SA

Publicsectornetwork.co

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Building a Smart Public Sector with Data Collaboration and Automation

Data is increasingly becoming the world's most important currency. According to the CSIRO's Data61, by unlocking data insights, and capitalising on our nation's strengths in data science, Australia is looking at a $315 billion economic opportunity.

Recently the public sector has become increasingly aware of the potential value that can be gained from leveraging data as a strategic asset, but the sector still struggles with effective methods to extract true value from insights, while maintaining privacy and security. However with robust support structure and comprehensive frameworks in place, public sector information can be transformed into tangible insights that deliver cost savings and better citizen services.

To help optimise and evolve your organisation's data journey, we've put together the Data Innovation Roadshow which explores emerging techniques for data visualisation such as Artificial Intelligence and data sharing, as we share real-world case studies from public sector leaders.

The **2022 Data Innovation Roadshow** is all about discerning how we can further create public sector modern data divisions in Australia, as the role of storytelling and the imperative of public trust continues to drive data use and analysis to new levels.

The series will head to 6 cities across Australia to benchmark the key challenges faced by the public sector in each state.

// Benefits of Attending

Understand how to transform public sector data from information to insights

Discover how to curate public sector datasets to streamline processes and reduce effort with tailored case studies

Discuss the emerging tools and strategies taking data from siloed information and transforming it into outcomes with public sector leaders

Learn how to leverage data for citizen-centric decision making through an ethical and privacy first approach

// Who You'll Meet
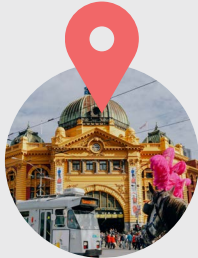
Chiefs/Directors/Heads/Managers of :

- Data
- Analytics
- Information Management
- Data Science
- Data Governance
- Business Intelligence
- Actional Insights
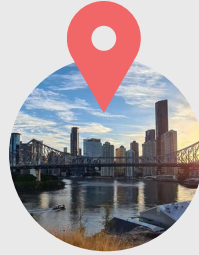- Modelling
- Data Warehousing
- Evidence and Insights

Day 1

New South Wales

15 February

Day 2

Victoria

16 February

Day 3

Queensland

17 February

Day 4

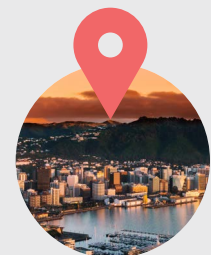Western Australia

18 February

Day 5

Australian Capital Territory

22 February

Day 6

South Australia

23 February

"

Interesting to see how other government agencies are dealing with their data platforms. A valuable source of ideas and methods used that could be applied across different agencies.

Department of Justice

// Your Inspiring **Speakers**

NSW

IAN OPPERMAN

NSW Government Chief Data Scientist and Industry Professor

Department of Customer Service

NSW

SAM NIELSEN

Director, Performance and Insights

Public Service Commission

NSW

FANG CHEN

Distinguished Professor and Executive Director UTS Data Science & UTS Data Science Institute

University of Technology

NSW

IMMA CHIPPENDALE

Executive Director, Data & Performance

Department of Regional NSW

NSW

SIMON HERBERT

Chief Data Officer

NSW Department of Customer Service

NSW

TJ CHANDLER

Managing Director, APAC

Fivetran

NSW

EMMA HARTIGAN

Account Director Public Sector NSW

Talend

NSW

MINH NGUYEN

Public Sector Director, NSW

Snowflake

NSW

KEVIN SINGH

Government Lead

Alteryx

// **Explore** the Agenda - NSW

9:00am **Opening from Public Sector Consulting**

9:10am **Welcome from Chair:** **Addressing the Future of Public Sector Data and Innovation in Australasia**
- Improving public sector services and outcomes by advancing the way we use and showcase data moving forward
- Going beyond mere curation and consolidation to build effective data narratives

Sid Maharaj, *Partner,* **Ashurst Consulting**

9:20am **Government Keynote:** **Now What? How Curated Data is Being Leveraged in the Smartest, Safest, Most Convenient Way**
- What value does data presentation add to strengthening government data modelling in the digital age?
- Maximising a pre-existing data strategy and taking it to the next level with data-storytelling capabilities
- Effective methods for sustaining data framework changes to ensure maximum value is being extracted and acted upon

Ian Opperman, *NSW Government Chief Data Scientist and Industry Professor,* **Department of Customer Service**

9:40am **Government Keynote:** **What are the Opportunities for Data Sharing and Collaboration in Today's Government?**
- What is the social, economic, and operational impact of an innovative data-driven culture?
- Reevaluating the ethics of data governance, security and privacy – and the tools that can be deployed to operationalise these adaptations
- Building citizen trust and enhancing data literacy by communicating what your organisation hopes to achieve with their data

Sam Nielsen, *Director, Performance and Insights,* **Public Service Commission**

10:00am **Gold Partner Session:** **How Can Data Sharing Be Leveraged To Respond To The Pandemic**
- The challenges and limitations of traditional data sharing methodologies
- The role of Snowflake's Secure Data Exchange in powering the Global COVID-19 Research Database
- Key factors Government leaders must address when enabling data sharing

Minh Nguyen, *Public Sector Director, NSW,* **Snowflake**

10:20am **Break**

10:25am **Concurrent Roundtable Discussions**
Roundtable 1

How do we create a culture in Government where departments and agencies become experts in safe data sharing and use

- Agencies are often unaware of the cross-government value of their data. How do we make data sharing a priority across the government?
- What are some of the reasons why departments and agencies are "unable" to share data?

Facilitated by Minh Nguyen, *Public Sector Director, NSW,* **Snowflake**

Roundtable 2

Reimagining Data Governance to enable Collaboration across Teams

- The major challenges that prevent today's governmental institutions from data-led decision making
- How to measure and improve the health of your data
- Best practices for keeping data secure and compliant without compromising accessibility

Facilitated by Emma Hartigan, *Account Director Public Sector NSW*, **Talend**

Roundtable 3

Unleashing the power of data and analytics

Data analytics within government has the potential to enhance the delivery of services and transform the public sector. As the role of data analytics grows exponentially, it's vital for government organisations to ensure that their data remains visible, interconnected, and secure.
- How to ensure data quality
- How to foster a data centric culture
- How to extract valuable insights from data sets

Facilitated by Kevin Singh, *Government Lead,* **Alteryx**

Roundtable 4

Rolling Out a Strategy for Automation in Data Divisions

Developing and integrating a future-proof data strategy will require adaptability and scalability within public sector data divisions. In this roundtable we will address the role automation and emerging technologies play in keeping organisations' in tune with ever-changing citizen demands, providing actionable insight and solving problems in real time.

Facilitated by TJ Chandler, *Managing Director, APAC,* **Fivetran**

11:10am **Panel Discussion: Demystifying and Democratising Data to Build Clear Citizen-Centric Services**
- What tools and processes are fundamental to collecting data in a way that is focused on citizen value and impact
- The tools and strategies behind building data narratives and solving significant challenges
- Updating data capabilities and automation processes to ensure ethical data use and gain community trust
- What opportunities does AI/automation present for better data processing efficiency and service delivery

Fang Chen, *Distinguished Professor and Executive Director UTS Data Science & UTS Data Science Institute,* **University of Technology Sydney**

TJ Chandler, *Managing Director, APAC,* **Fivetran**

Imma Chippendale, *Executive Director, Data & Performance,* **Department of Regional NSW**

Simon Herbert, *Chief Data Officer,* **NSW Department of Customer Service**

Facilitated by **Sashini Walpola,** *Senior Associate,* **Ashurst**

11:40am **Closing remarks from Chair**

// Your Inspiring Speakers

VIC

SANDY PITCHER

Secretary

Department of Families, Fairness and Housing

VIC

RACHEL DIXON

Privacy & Data Protection Deputy Commissioner

Office of the Victorian Information

VIC

STEVE ARMSTRONG

Director, Strategic Planning & Capability Enablement - Intelligence Management Function

WorkSafe Victoria

VIC

KERRY KIRK

Data Governance Manager,

Victorian Department of Health

VIC

DARSHIL MEHTA

Senior Manager Data Strategy

Australian Securities & Investments Commission

VIC

MICHAEL CAMARRI

Head of Data Science, APAC

Cognizant

VIC

JULIE HOLLAND

Public Sector Director, Southern Region

Snowflake

VIC

MINH NGUYEN

Public Sector Director, NSW

Snowflake

VIC

GEORGE STANCU

Client Partner, Government and Public Services

Cognizant

VIC

MELLE WHITING

Account Director, Public Sector South

Talend

VIC

DELLA ZHUANG

Account Director - APAC

Ataccama

// **Explore** the Agenda - VIC

9:00am   **Opening from Public Sector Consulting**

9:10am   **Welcome from Chair:** **Addressing the Future of Public Sector Data and Innovation in Australasia**
- Improving public sector services and outcomes by advancing the way we use and showcase data moving forward
- Going beyond mere curation and consolidation to build effective data narratives

Geoff McGrath, *Senior Associate,* **Ashurst**

9:20am   **Government Keynote:** **How Linked Data is Being Used to Disrupt Disadvantage in Victoria**
- The role of linked data and advanced analytics supporting major human services reforms
- New advanced models that are being built to improve outcomes
- The role of linked data in transforming the policy cycle

Sandy Pitcher, *Secretary,* **Department of Families, Fairness and Housing**

9:40am   **Platinum Partner Session:** **In the post QR check-in world, what's next for citizen engagement**
After an unprecedented uptake of citizens interacting digitally with them, how can governments impress and retain their customer base?

George Stancu, *Client Partner, Government and Public Services,* **Cognizant**

10:00am   **Government Keynote:** **What are the Opportunities for Data Sharing and Collaboration in Today's Government?**
- What is the social, economic, and operational impact of an innovative data-driven culture?
- Reevaluating the ethics of data governance, security and privacy – and the tools that can be deployed to operationalise these adaptations
- Building citizen trust and enhancing data literacy by communicating what your organisation hopes to achieve with their data

Rachel Dixon, *Privacy & Data Protection Deputy Commissioner,* **Office of the Victorian Information Commissioner**

10:20am   **Gold Partner Session:** **How Can Data Sharing Be Leveraged To Respond To The Pandemic**
- The challenges and limitations of traditional data sharing methodologies
- The role of Snowflake's Secure Data Exchange in powering the Global COVID-19 Research Database
- Key factors Government leaders must address when enabling data sharing

Minh Nguyen, *Public Sector Director, NSW,* **Snowflake**

10:40am   **Break**

10:45am

Concurrent Roundtable Discussions
Roundtable 1

How do we create a culture in Government where departments and agencies become experts in safe data sharing and use

- Agencies are often unaware of the cross-government value of their data. How do we make data sharing a priority across the government?
- What are some of the reasons why departments and agencies are "unable" to share data?

Facilitated by Julie Holland, *Public Sector Director, Southern Region*, Snowflake

Roundtable 2

Reimagining Data Governance to enable Collaboration across Teams

- The major challenges that prevent today's governmental institutions from data-led decision making
- How to measure and improve the health of your data
- Best practices for keeping data secure and compliant without compromising accessibility

Facilitated by Melle Whiting, *Account Director, Public Sector South*, Talend

Roundtable 3
Rolling Out a Strategy for Automation & Artificial Intelligence in Data Divisions

Developing and integrating a future-proof data strategy will require adaptability and scalability within public sector data divisions. In this roundtable we will address the role automation and emerging technologies play in keeping organisations' in tune with ever-changing citizen demands, providing actionable insight and solving problems in real time.

Faciltated by Della Zhuang, *Account Director - APAC,* Ataccama

Roundtable 4
Driving data-driven success at scale

Many Data Science initiatives fail to deliver value at scale. In this roundtable we'll discuss some of the pitfalls we've observed over the last 20 years and discuss approaches to increase the probability of success.

Facilitated by Michael Camarri, *Head of Data Science, APAC,* Cognizant

11:30am

Panel Discussion: Harnessing Automation and AI to Deliver Clear Citizen-Centric Services
- What opportunities does AI/automation present for better process efficiency and service delivery
- The tools and strategies behind building data management and solving significant challenges
- Updating data capabilities and automation processes to ensure ethical AI use and gain community trust

Steve Armstrong, *Director, Strategic Planning & Capability Enablement - Intelligence Management Function,* WorkSafe Victoria
Kerry Kirk, *Data Governance Manager,* Victorian Department of Health
Darshil Mehta, *Senior Manager Data Strategy,* Australian Securities & Investments Commission
Della Zhuang, *Account Director - APAC,* Ataccama

Facilitated by **Karen Guerinoni,** *Director,* Ashurst Consulting

12:00pm **Closing remarks from Chair**

// Your Inspiring **Speakers**

QLD

VERONICA HENDRICKS

Director Strategy and Planning

Monash Health

QLD

KEITH GEMMEL

Chief information Officer

Safe Food Production Queensland

QLD

SARAH GOSWAMI

Chief Economist & Director Industry Analytics and Systems,

Queensland Department of Agriculture and Fisheries

QLD

DR BRENT RICHARDS

Chair

QLD AI Hub Advisory Board

QLD

TJ CHANDLER

Managing Director, APAC

Fivetran

QLD

TERESA MUCCILLI

Senior Director, Digital Transformation & Analytics

Australian Taxation Office

QLD

PETER GREENWOOD

Public Sector Executive, QLD

Snowflake

QLD

MINH NGUYEN

Public Sector Director, NSW

Snowflake

QLD

CHRIS RUSSELL

Account Director, Public Sector North

Talend

QLD

KEVIN SINGH

Government Lead

Alteryx

// Explore the Agenda - QLD

9:00am	**Opening from Public Sector Consulting**
9:10am	**Welcome from Chair:** **Addressing the Future of Public Sector Data and Innovation in Australasia** • Improving public sector services and outcomes by advancing the way we use and showcase data moving forward • Going beyond mere curation and consolidation to build effective data narratives **Clare Doneley**, *Counsel,* **Ashurst**
9:20am	**Government Keynote:** **Now What? How Curated Data is Being Leveraged in the Smartest, Safest, Most Convenient Way** • What value does data presentation add to strengthening government data modelling in the digital age? • Maximising a pre-existing data strategy and taking it to the next level with data-storytelling capabilities • Effective methods for sustaining data framework changes to ensure maximum value is being extracted and acted upon **Veronica Henricks,** *Director Strategy and Planning,* **Monash Health**
9:40am	**Government Keynote:** **Maximising the value of data used in an organisation to support an agencies functions** • Insights data can provide support to agency objectives, and having the right solutions in place to harness the value of analytical solutions • Improving data literacy - how communication and learning and development strategies support data solutions delivered in an agency • Transparency in access to data and the use of data in an agencies interactions with its clients, building trust in how data delivers on community objectives **Teresa Muccilli,** *Senior Director, Digital Transformation & Analytics,* **Australian Taxation Office**
10:00am	**Gold Partner Session:** **How Can Data Sharing Be Leveraged To Respond To The Pandemic** • The challenges and limitations of traditional data sharing methodologies • The role of Snowflake's Secure Data Exchange in powering the Global COVID-19 Research Database • Key factors Government leaders must address when enabling data sharing **Minh Nguyen,** *Public Sector Director, NSW,* **Snowflake**
10:20am	**Break**

10:25am

Concurrent Roundtable Discussions
Roundtable 1

How do we create a culture in Government where departments and agencies become experts in safe data sharing and use

- Agencies are often unaware of the cross-government value of their data. How do we make data sharing a priority across the government?
- What are some of the reasons why departments and agencies are "unable" to share data?

Peter Greenwood, *Public Sector Executive, QLD,* **Snowflake**

Roundtable 2

Reimagining Data Governance to enable Collaboration across Teams

- The major challenges that prevent today's governmental institutions from data-led decision making
- How to measure and improve the health of your data
- Best practices for keeping data secure and compliant without compromising accessibility

Facilitated by Chris Russell, *Account Director, Public Sector North,* **Talend**

Roundtable 3

Unleashing the power of data and analytics

Data analytics within government has the potential to enhance the delivery of services and transform the public sector. As the role of data analytics grows exponentially, it's vital for government organisations to ensure that their data remains visible, interconnected, and secure.

- How to ensure data quality
- How to foster a data centric culture
- How to extract valuable insights from data sets

Facilitated by Kevin Singh, *Government Lead,* **Alteryx**

Roundtable 4

Rolling Out a Strategy for Automation in Data Divisions

Developing and integrating a future-proof data strategy will require adaptability and scalability within public sector data divisions. In this roundtable we will address the role automation and emerging technologies play in keeping organisations' in tune with ever-changing citizen demands, providing actionable insight and solving problems in real time.

Facilitated by TJ Chandler, *Managing Director, APAC,* **Fivetran**

11:10am

Panel Discussion: Harnessing Automation and AI to Deliver Clear Citizen-Centric Services
- What opportunities does AI/automation present for better process efficiency and service delivery
- The tools and strategies behind building data narratives and solving significant challenges
- Updating data capabilities and automation processes to ensure ethical AI use and gain community trust

TJ Chandler, *Managing Director, APAC,* **Fivetran**
Keith Gemmell, *Chief Information Officer,* **Safe Food Production Queensland**
Sarah Goswami, *Chief Economist & Director Industry Analytics and Systems,* **Queensland Department of Agriculture and Fisheries**
Dr Brent Richards, *Chair of the QLD AI Hub Advisory Board*

Facilitated by **Elena Lambros**, *Partner,* **Ashurst Consulting**

11:40am

Closing remarks from Chair

// Your Inspiring Speakers

WA

SARAH MEWETT

Director Analytics and insights

Road Safety Commission

WA

DAMIAN SHEPERD

Director State Records

State Records Office of Western Australia

WA

REBECCA HANDCOCK

Senior Data Scientist, Curtin Institute for Computation

Curtin University

WA

JONAS PETERSON

Chief Digital Officer, Office of Digital Government

Department of Premier and Cabinet of Western Australia

WA

SHAUN WALSH

Director IS Strategy and Engagement

Department of Communities

WA

AHMED HAFEZ

Senior Sales Engineer

Snowflake

WA

MINH NGUYEN

Public Sector Director, NSW

Snowflake

WA

CHRIS RUSSELL

Account Director, Public Sector North

Talend

// Explore the Agenda - WA

9:00am   **Opening from Public Sector Consulting**

9:10am   **Welcome from Chair:** **Addressing the Future of Public Sector Data and Innovation in Australasia**
- Improving public sector services and outcomes by advancing the way we use and showcase data moving forward
- Going beyond mere curation and consolidation to build effective data narratives

Geoff McGrath, *Senior Associate,* **Ashurst**

9:20am   **Government Keynote:** **Now What? How Curated Data is Being Leveraged in the Smartest, Safest, Most Convenient Way**
- What value does data presentation add to strengthening government data modelling in the digital age?
- Maximising a pre-existing data strategy and taking it to the next level with data-storytelling capabilities
- Effective methods for sustaining data framework changes to ensure maximum value is being extracted and acted upon

Sarah Mewett, *Director Analytics and Insights,* **Road Safety Commission**

9:40am   **Government Keynote:** **What Are the Opportunities for Data Sharing and Collaboration in Today's Government?**
- What is the social, economic, and operational impact of an innovative data-driven culture?
- Reevaluating the ethics of data governance, security and privacy – and the tools that can be deployed to operationalise these adaptations
- Building citizen trust and enhancing data literacy by communicating what your organisation hopes to achieve with their data

Damian Shepherd, *Director State Records,* **State Records Office of Western Australia**

10:00am   **Gold Partner Session:** **How Can Data Sharing Be Leveraged To Respond To The Pandemic**
- The challenges and limitations of traditional data sharing methodologies
- The role of Snowflake's Secure Data Exchange in powering the Global COVID-19 Research Database
- Key factors Government leaders must address when enabling data sharing

Minh Nguyen, *Public Sector Director, NSW,* **Snowflake**

10:20am   **Break**

10:25am **Concurrent Roundtable Discussions**
Roundtable 1

How do we create a culture in Government where departments and agencies become experts in safe data sharing and use

- Agencies are often unaware of the cross-government value of their data. How do we make data sharing a priority across the government?
- What are some of the reasons why departments and agencies are "unable" to share data?

Facilitated by Ahmed Hafez, *Senior Sales Engineer,* **Snowflake**

Roundtable 2

Reimagining Data Governance to enable Collaboration across Teams

- The major challenges that prevent today's governmental institutions from data-led decision making
- How to measure and improve the health of your data
- Best practices for keeping data secure and compliant without compromising accessibility

Facilitated by Chris Russell, *Account Director, Public Sector North,* **Talend**

Roundtable 3

Challenges with Data in government today and how organisations are tackling the problems.

Facilitated by Ben Ayache, *Director,* Public Sector Consulting

11:10am **Panel Discussion: Harnessing Automation and AI to Deliver Clear Citizen-Centric Services**
- What opportunities does AI/automation present for better process efficiency and service delivery
- The tools and strategies behind building data narratives and solving significant challenges
- Updating data capabilities and automation processes to ensure ethical AI use and gain community trust

Rebecca Handcock, *Senior Data Scientist, Curtin Institute for Computation,* **Curtin University**

Jonas Peterson, *Chief Digital Officer, Office of Digital Government,* **Department of Premier and Cabinet of Western Australia**

Shaun Walsh, *Director IS Strategy and Engagement,* **Department of Communities**

11:40am **Closing remarks from Chair**

// Your Inspiring Speakers

ACT

SUSIE KLUTH

Chief Data Officer

Department of Education, Skills and Employment

ACT

MARCEL VAN KINTS

Chief Data Officer and General Manager of the Data Strategy

Australian Bureau of Statistics

ACT

SUSAN CALVERT

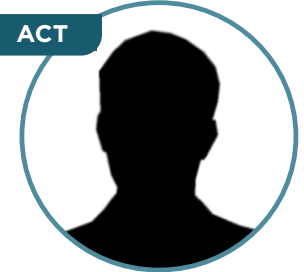Assistant Secretary

Office of the National Data Commissioner

ACT

JORDAN HATCH

Assistant Secretary Digital Strategy

Department of Agriculture, Water and the Environment

ACT

ROHAN SAMARAWEERA

Senior Director Data Science

Department of Home Affairs

ACT

JULIEN FRANCIA

Account Director, Federal Government

Talend

ACT

KANE GLENDENNING

Manager, Sales Engineering ANZ

Alteryx

ACT

TYM LAWRENCE

Director, Solutions Engineers

TIBCO

ACT

MINH NGUYEN

Public Sector Director, NSW

Snowflake

ACT

VICKY VOLIS

Public Sector Director, ACT

Snowflake

// Explore the Agenda - ACT

9:00am   **Opening from Public Sector Consulting**

9:10am   **Welcome from Chair: Addressing the Future of Public Sector Data and Innovation in Australasia**
- Improving public sector services and outcomes by advancing the way we use and showcase data moving forward
- Going beyond mere curation and consolidation to build effective data narratives

Rob Dearn, *Counsel,* **Ashurst**

9:20am   **Government Keynote: Now What? How Curated Data is Being Leveraged in the Smartest, Safest, Most Convenient Way**
- What value does data presentation add to strengthening government data modelling in the digital age?
- Maximising a pre-existing data strategy and taking it to the next level with data-storytelling capabilities
- Effective methods for sustaining data framework changes to ensure maximum value is being extracted and acted upon

Susie Kluth, *Chief Data Officer,* **Department of Education, Skills and Employment**

9:40am   **Platinum Partner Session: Democratization of Analytics**
Whilst public sector organisations don't lack for data, their legacy systems, low resources, and tight budgets can make it a challenge to access and analyse — especially when it comes from a variety of sources.
Join us for insights on how to:
- Enable, upskill for, and deploy advanced automated analytics, efficiently and at scale
- Drive digital transformation as leading organisations do
- Empower a department-wide culture of analytics

Kane Glendenning, *Manager, Sales Engineering ANZ,* **Alteryx**

10:00am   **Government Keynote: What are the Opportunities for Data Sharing and Collaboration in Today's Government?**
- What is the social, economic, and operational impact of an innovative data-driven culture?
- Reevaluating the ethics of data governance, security and privacy – and the tools that can be deployed to operationalise these adaptations
- Building citizen trust and enhancing data literacy by communicating what your organisation hopes to achieve with their data

Marcel van Kints, *Chief Data Officer and General Manager of the Data Strategy,* **Australian Bureau of Statistics**

10:20am   **Gold Partner Session: How Can Data Sharing Be Leveraged To Respond To The Pandemic**
- The challenges and limitations of traditional data sharing methodologies
- The role of Snowflake's Secure Data Exchange in powering the Global COVID-19 Research Database
- Key factors Government leaders must address when enabling data sharing

Minh Nguyen, *Public Sector Director, NSW,* **Snowflake**

10:40am   **Break**

10:45am **Concurrent Roundtable Discussions**

Roundtable 1

How do we create a culture in Government where departments and agencies become experts in safe data sharing and use

- Agencies are often unaware of the cross-government value of their data. How do we make data sharing a priority across the government?
- What are some of the reasons why departments and agencies are "unable" to share data?

Facilitated by Vicky Volis, *Public Sector Director, ACT,* **Snowflake**

Roundtable 2

Reimagining Data Governance to enable Collaboration across Teams

- The major challenges that prevent today's governmental institutions from data-led decision making
- How to measure and improve the health of your data
- Best practices for keeping data secure and compliant without compromising accessibility

Facilitated by Julien Francia, *Account Director, Federal Government***, Talend**

Roundtable 3

Unleashing the power of data and analytics

Data analytics within government has the potential to enhance the delivery of services and transform the public sector. As the role of data analytics grows exponentially, it's vital for government organisations to ensure that their data remains visible, interconnected, and secure.

- How to ensure data quality
- How to foster a data centric culture
- How to extract valuable insights from data sets

Facilitated by Kevin Singh, *Government Lead,* **Alteryx**

Roundtable 4

Identifying and solving your most complex problems with data

This roundtable explores how to solve your most complex business & policy challenges with data, including:

- Past successes and current challenges in data management and use across Gov
- Important lessons learned and best practices for future initiatives
- New technologies that can make it easier to use your data to effectively solve business

Facilitated by Tym Lawrence, *Director, Solutions Engineers***, TIBCO**

11:30am **Panel Discussion: Harnessing Automation and AI to Deliver Clear Citizen-Centric Services**
- What opportunities does AI/automation present for better process efficiency and service delivery
- The tools and strategies behind building data narratives and solving significant challenges
- Updating data capabilities and automation processes to ensure ethical AI use and gain community trust

Susan Calvert, *Assistant Secretary,* **Office of the National Data Commissioner**

Jordan Hatch, *Assistant Secretary Digital Strategy,* **Department of Agriculture, Water and the Environment**

Tym Lawrence, *Director, Solutions Engineers***, TIBCO**

Rohan Samaraweera, *Senior Director Data Science,* **Department of Home Affairs**

12:00pm **Closing remarks from Chair**

// Your Inspiring Speakers

SA

NIKUNJ MANDLAS

Lead Data Architect

Department for Innovation and Skills

SA

DINA ZEBIAN

Assistant Director, Digital Gateway/AIDE, Experience and Data Services

Services Australia

SA

KATHERINE ENDERLING

Data Science & Insights, Smarter Data

Australian Taxation Office

SA

NIC KALISZEWSKI

Director, Transport Analytics

Department for Infrastructure and Transport

SA

PETER WORTHINGTON-EYRE

Chief Data Officer/Executive Director, Office for Data Analytics

Department of the Premier and Cabinet

SA

JULIE HOLLAND

Public Sector Director, Southern Region

Snowflake

SA

MINH NGUYEN

Public Sector Director, NSW

Snowflake

SA

MELLE WHITING

Account Director, Public Sector South

Talend

// **Explore** the Agenda - SA

9:00am	**Opening from Public Sector Consulting**

9:10am   **Welcome from Chair: Addressing the Future of Public Sector Data and Innovation in Australasia**
- Improving public sector services and outcomes by advancing the way we use and showcase data moving forward
- Going beyond mere curation and consolidation to build effective data narratives

  Dora Guslitser, *Counsel,* **Ashurst**

9:20am   **Government Keynote: Now What? How Curated Data is Being Leveraged in the Smartest, Safest, Most Convenient Way**
- What value does data presentation add to strengthening government data modelling in the digital age?
- Maximising a pre-existing data strategy and taking it to the next level with data-storytelling capabilities
- Effective methods for sustaining data framework changes to ensure maximum value is being extracted and acted upon

Nikunj Mandlas, *Lead Data Architect,* **Department for Innovation and Skills**

9:40am   **Government Keynote: From data to information, how data sharing has enhanced service delivery in Services Australia**
- What is the social, economic, and operational impact of an innovative data-driven culture?
- Reevaluating the ethics of data governance, security and privacy – and the tools that can be deployed to operationalise these adaptations
- Building citizen trust and enhancing data literacy by communicating what your organisation hopes to achieve with their data

Dina Zebian, *Assistant Director, Digital Gateway/AIDE, Experience and Data Services,* **Services Australia**

10:00am   **Gold Partner Session: How Can Data Sharing Be Leveraged To Respond To The Pandemic**
- The challenges and limitations of traditional data sharing methodologies
- The role of Snowflake's Secure Data Exchange in powering the Global COVID-19 Research Database
- Key factors Government leaders must address when enabling data sharing

Minh Nguyen, *Public Sector Director, NSW,* **Snowflake**

10:20am   **Break**

10:25am

Concurrent Roundtable Discussions
Roundtable 1

How do we create a culture in Government where departments and agencies become experts in safe data sharing and use

- Agencies are often unaware of the cross-government value of their data. How do we make data sharing a priority across the government?
- What are some of the reasons why departments and agencies are "unable" to share data?

Facilitated by Julie Holland, *Public Sector Director, Southern Region,* Snowflake

Roundtable 2

Reimagining Data Governance to enable Collaboration across Teams

- The major challenges that prevent today's governmental institutions from data-led decision making
- How to measure and improve the health of your data
- Best practices for keeping data secure and compliant without compromising accessibility

Facilitated by Melle Whiting. *Account Director, Public Sector South***,** Talend

Roundtable 3
Challenges with Data in government today and how organisations are tackling the problems.

Facilitated by Ben Ayache, *Director,* Public Sector Consulting

11:10am

Panel Discussion: Harnessing Automation and AI to Deliver Clear Citizen-Centric Services
- What opportunities does AI/automation present for better process efficiency and service delivery
- The tools and strategies behind building data narratives and solving significant challenges
- Updating data capabilities and automation processes to ensure ethical AI use and gain community trust

Katherine Enderling, *Data Science & Insights, Smarter Data,* **Australian Taxation Office**

Nic Kaliszewski, *Director, Transport Analytics,* **Department for Infrastructure and Transport**

Peter Worthington-Eyre, *Chief Data Officer/Executive Director, Office for Data Analytics,* **Department of the Premier and Cabinet**

Facilitated by **Karen Guerinoni,** *Director,* **Ashurst Consulting**

11:40am **Closing remarks from Chair**

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