





// Building aSmart PublicSector with DataCollaborationand Automation

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Building a Smart Public Sector with Data Collaboration and Automation

Data is increasingly becoming the world's most important currency and is rapidly growing as one of the most valuable resources that public sector organizations around the world can benefit immensely from.

Recent events have unlocked opportunities for leveraging data and automation as a strategic asset to make informed decisions, gain deeper insights and deliver better outcomes with better experience for the citizen. With a robust governance framework and stewardship in place, data, with the help of automation, can be transformed into tangible insights that deliver cost savings and better citizen services. However, public sector organizations still struggle to extract true value from insights, while maintaining privacy and security. How do we foster a culture that encourages data-driven innovation while tackling the potential risks associated with it?

To help optimize and evolve your organization's data journey, we have put together the **Data & Al Showcase Roadshow 2022** that will bring together public sector leaders from across Canada to explore strategies to mobilize data and automation in a responsible and innovative way that unlocks its potential. The series will head to four cities across Canada to discuss emerging techniques, future opportunities, and the key barriers to building a data-driven economy.

// Benefits of Attending



Understand how to transform public sector data from information to insights



Discover how to curate public sector datasets to streamline processes and reduce effort with tailored case studies



Discuss the emerging tools and strategies taking data from siloed information and transforming it into outcomes with public sector leaders



Learn how to leverage data for citizen-centric decision making through an ethical and privacy first approach

// Who You'll Meet

Chiefs/Directors/Heads/Managers of :

Data
Analytics

Information Management

Data Science

Data Governance

Business Intelligence

Actional Insights

Modelling

Data Warehousing

Evidence and Insights





Day 1 **Toronto Bay Adleaide Centre** June 6



Ottawa

University of Ottawa June 7





Day 3 **Victoria KWENCH Club** June 9

Day 4

Edmonton

MacEwan University June 10



// Thank you to Our Partners

Chair

Deloitte.

Platinum

QlikQ

Gold





Silver

Bronze

Marketing Partner









// Your Inspiring Speakers



ALEX RODD

Supervisor, Engagement & Innovation, and Acting Manager, Application & GIS

Regional Municipality of **Durham**



ERIC SUTHERLAND

Executive Director. Pan-Canadian Health **Data Strategy Public Health Agency**

of Canada



JOHN ROBERTS

Chief Privacy Officer and Archivist

Ministry of Government and Consumer Services



IFEDAYO ADEBOWALE

Analytics Leader | Artificial Intelligence & Data

Omnia Al | Deloitte



ERIC INWARD

Director - Public Sector Snowflake



UMA GOPINATH

CIO Metrolinx



ERIC WARD

Assistant Commissioner Information and Privacy Commissioner of Ontario



NIHAR DALMIA

Government and Public Services Leader

Omnia AI | Deloitte



CHRISTINE HAGYARD

Director, Analytics

Ontario Ministry of the Solicitor General



BILAL KHAN

Head of Snowflake Canada,

Snowflake



MICHAEL NIXON

VP Product Outbound SnapLogic



DAVID KERNER

Regional VP **Denodo Canada**



STEPHEN MACLEAN

Senior Sales Consultant Informatica



SYLVAIN BÉLANGER

Senior Director General. **Digital Services**

Library and Archives Canada



SEBASTIEN FLEURANT

Director of Data Governance and **Partnerships**

Immigration, Refugees and Citizenship Canada



IMA OKONNY

Chief Data Officer **Employment and Social**

Omnia AI | Deloitte **Development Canada**



BORIS BOGATIREV

Regional Market Leader, Ottawa

Ottawa



NAZIM HUSSAIN

Data Science Lead Omnia AI | Deloitte



TERESA D'ANDREA

and Data Modernization **Transport Canada**



RANDY REYNOSO

Director General, Service Director General, Data, Business Intelligence & Artificial Intelligence

Canada Revenue Agency



ÉLISE LEGENDRE

Chief Data Officer Agriculture & Agri-Food

Canada



JAIMIE BOYD
Partner, National Digital
Government
Deloitte



Senior Manager

Deloitte



CERI SANDERSON

Director, Data Sharing

Administration, Assistant

Chief Data Steward

Government of British Columbia



Director Information Management & Strategic Policy

BC Public Service



MAY TUASON

Director, Clinical Architecture and Innovation, Digital Health Strategy Office, Provincial Digital Health Team

Provincial Health Services Authority



DAN POLLOCK
Lead Data Scientist
Government Digital
Experience Division

Ministry of Citizens' Services



Deputy Commissioner

Office of the Information and Privacy Commissioner for British Columbia



SEAN SIMPSON
Director Information
Technology
City of Surrey



RACHNA SINGH

Parliamentary Secretary
for Anti-Racism Initiatives

Government of British

Columbia



STEPHEN GORDON
Chief Information Officer
Auditor General of
British Columbia



RUPEN SEONI
SVP and Practice Leader
Environics Analytics



JESSICA KACZMER
Partner | BC Leader
Omnia AI | Deloitte



JOSH GOOD
Vice President, Product
Marketing Data Analytics
Qlik



Director Innovation and Business Intelligence Alberta Health Services



Acting Executive Director, Partnerships, Digital Delivery and Innovation Government of Alberta



THOMAS HATCH
Director of Al and
Analytics
Service Alberta



MARK MISKIMAN
Senior Solutions
Architect
Snowflake



Executive Director, Data, Information and Records Service



DALIBOR PETROVIC

CIO Program & Services
Leader, Canada

Deloitte



Director - Public Sector **Snowflake**



Assistant Deputy Minister, Data, Information and Privacy

Government of Alberta



Data Storyteller Analytics Centre of
Excellence
City of Edmonton



Chief Statistician/Director, Treasury Board & Finance, Office of Statistics and Information

Government of Alberta



8:30am Registration and Networking Coffee

9:00am Opening from Public Sector Network

9:10am Welcome from Chair:

Addressing the Future of Public Sector Data and Innovation in Canada

- Improving public sector services and outcomes by advancing the way we use and showcase data moving forward
- Fostering an environment that encourages data-driven innovation while balancing security and privacy

Nihar Dalmia, Government and Public Services Leader, Omnia Al | Deloitte

Josha Ho, Manager, Analytics Solutions, Deloitte

Ifedayo Adebowale, Analytics Leader | Artificial Intelligence & Data, Omnia AI | Deloitte

9:30am Government Keynote:



Unlocking the Value of Data in the Smartest, Safest, Most Convenient Way

- Transforming a pre-existing data strategy and taking it to the next level with data-storytelling capabilities
- Effective methods for sustaining data framework changes to ensure maximum value is being extracted and acted upon

Uma Gopinath, Chief Information Officer, Metrolinx

9:55am Government Keynote:

Driving Innovation and Improving Efficiencies with Data Sharing and Collaboration



- Strategies to break down silos and share data better
- Building citizen trust and enhancing data literacy by communicating how the organization collects, processes, uses, and shares the data

Eric Sutherland, Executive Director, Pan-Canadian Health Data Strategy, Public Health Agency of Canada

10:20am Gold Partner Session:

The Role of Open Data in the Citizen-Centric Organization

Michael Nixon, VP Product Outbound, SnapLogic

10:45am Morning Tea and Networking Break

11:05am



Concurrent Roundtable Discussions Roundtable 1

Harnessing the Power of Automation & Artificial Intelligence in Data **Divisions**

Developing and integrating a future-proof data strategy will require adaptability and scalability within public sector data divisions. In this roundtable we will address the role automation and emerging technologies play in keeping organizations in tune with ever-changing citizen demands. providing actionable insight and solving problems in real time.

Facilitated By: Michael Nixon, VP Product Outbound, SnapLogic

Roundtable 2

Leveraging Public Sector Data More Responsibly - Opportunities to Build Public Trust through Ethical and Responsible Use of Data and Automation

Public sector organizations have access to a vast wealth of valuable data that is trapped in silos due to lack of shared standards, infrastructure, or framework. Although data sharing unlocks a lot of potential, it still comes with a lot of risks associated with it such as threat to privacy and increased security breaches. How can government organizations break down the silos and share data securely, safely, lawfully, and ethically? During this roundtable we will discuss the ethics of data sharing, public trust, and the role AI could have in advancing these visions for public sector data.

Facilitated By: Eric Inward, Director, Public Sector, Snowflake

Roundtable 3

Data Warehouse/Data Lake: A panacea or hindrance to agility, governance and security?

The guest for a single data store from which to access data has been the ultimate goal for many organizations for over 20 years. But with the continued growth in data volumes from many new sources and in different structured and unstructured formats, eg IoT, social media, AI, ERPs, etc., is this still the answer to business agility or is it a hindrance? In this roundtable discussion, we will discuss what is required to maintain monolithic data repositories (data warehouses, data lakes, lakehouses etc) to store all the data from cloud sources, social media platforms, and various operational data sources. We will ask how organizations ARE handling these diverse data stores and permitting access by diverse consumers. Have organizations found a better way to have greater business agility, security, and governance as it pertains to accessing your data without the issues and business latency associated with legacy processes?

Facilitated By: David Kerner. Regional VP. Denodo Canada

12:05pm

Panel Discussion:

Roadmap to Building a Data-Driven Public Sector

- How can organizations begin to leverage data as a strategic tool to transform service delivery?
- What are the strategies that can improve inter-agency collaboration and improve outcomes? Where do you see more opportunities to increase collaboration and innovation for better results?
- What are the key considerations to keep in mind when building a solid data strategy? How do we create a data-driven culture within our organization?
- What are the key challenges that data leaders should prepare for in 2022?
- What are your lessons learned or tips from 2021 for those looking to evolve their organization's data journey?

Alex Rodd, Supervisor, Engagement & Innovation, and (Acting) Manager, Application & GIS Services, Regional Municipality of Durham John Roberts, Chief Privacy Officer, Archivist of Ontario and Chief Information Security Officer, Ministry of Government and Consumer Services

Christine Hagyard, Director, Analytics, Ontario Ministry of the Solicitor General

Eric Ward, Assistant Commissioner, Information and Privacy Commissioner of Ontario

Bilal Khan, Head of Snowflake Canada, Snowflake

12:45pm Closing remarks from Chair and Networking Lunch



8:30am

Registration and Networking Coffee

9:00am

Opening from Public Sector Network

9:10am

Welcome from Chair:

Addressing the Future of Public Sector Data and Innovation in Canada

- · Improving public sector services and outcomes by advancing the way we use and showcase data moving forward
- Fostering an environment that encourages data-driven innovation while balancing security and privacy

Boris Bogatirev, Regional Market Leader, Ottawa, Omnia Al | Deloitte

Nazim Hussain, Data Science Lead, Omnia Al | Deloitte

9:25am

Government Keynote:

Driving Innovation and Improving Efficiencies with Data Sharing and Collaboration



- Strategies to break down silos and share data better
- Building citizen trust and enhancing data literacy by communicating how the organization collects, processes, uses, and shares the data

Sylvain Bélanger, Senior Director General, Digital Services, Library and Archives Canada

9:45am

Platinum Partner Seession:

Creating Certainty in a Changing World with Active Intelligence



- Action, not data, transforms an organization. Today's organizations need a much more dynamic relationship with information.
- Traditional BI's passive approach can't handle today's data-driven demands to take action at the most important Moment Now!
- Real-time agility is essential to deliver the Right Data to the Right People in the Moment, as events evolve and to bridge the gap between data producers and consumers with collaboration across the entire data pipeline
- Let's not forget Data Literacy Active Intelligence is enhanced with a data-literate workforce boosting confidence in data-driven decision-making and increasing the likelihood of taking action

Josh Good, Vice President, Product Marketing Data Analytics, Qlik

10:05am

Government Case Study:



Unlocking the Value of Data in the Smartest, Safest, Most Convenient Way



- Transforming a pre-existing data strategy and taking it to the next level with data-storytelling capabilities
- Effective methods for sustaining data framework changes to ensure maximum value is being extracted and acted upon

Saeid Molladovoudi, Senior Data Advisor - Data Sciene Division, Statistics Canada

10:25am

Government Case Study:



The Road to AI and Advanced Analytics: CRA's Data in the Cloud Journey

Randy Reynoso, Director General, Data, Business Intelligence & Artificial Intelligence, Canada Revenue Agency

10:45am

Gold Partner Session:



The Role of Open Data in the Citizen-Centric Organization SnapLogic

11:05am Morning Tea and Networking Break

11:25am Concurrent Roundtable Discussions

Roundtable 1

Role of Visualization and Data Dashboards in Making Informed Decisions: Are Dashboards enough?

Everyone knows we need to use data in today's world, now it is time to think about how to go about this in the smartest, safest, most convenient, and collaborative way. This roundtable will focus on what is required to build effective data narratives - going beyond the collecting, presenting, and arranging of data to gain enhanced insights using Visualization, Dashboards and other ways to bring analytics to users on their own terms such as:

- At the Point of Decision: When you enable users to access analytics on mobile devices – with fully interactive exploration, even offline – you ensure that they can instantly answer questions and respond to the moment wherever and whenever they need to.
- In Natural Language: With natural-language search and conversational analytics, you can spread adoption and enable data-driven decisions for far more people than ever before. Users can ask questions and get answers using fully conversational interactions – no data expertise required – giving people a faster and easier way to get insights.
- In Other Apps: Embedding analytics within everyday apps extends the reach of
 analytics to more employees and to the broader ecosystem of customers and
 partners. You can offer insights in the context of workflows and business activities,
 better informing decision-making as tasks take place.

Facilitated By: Josh Good, Vice President, Product Marketing Data Analytics, Qlik

Roundtable 2

Leveraging Public Sector Data More Responsibly - Opportunities to Build Public Trust through Ethical and Responsible Use of Data and Automation

Public sector organizations have access to a vast wealth of valuable data that is trapped in silos due to lack of shared standards, infrastructure, or framework. Although data sharing unlocks a lot of potential, it still comes with a lot of risks associated with it such as threat to privacy and increased security breaches. How can government organizations break down the silos and share data securely, safely, lawfully, and ethically? During this roundtable we will discuss the ethics of data sharing, public trust, and the role Al could have in advancing these visions for public sector data.

Facilitated By: Michael Nixon, VP Product Outbound, SnapLogic

Roundtable 3

Harnessing the Power of Automation & Artificial Intelligence in Data Divisions

Developing and integrating a future-proof data strategy will require adaptability and scalability within public sector data divisions. In this roundtable we will address the role automation and emerging technologies play in keeping organizations in tune with ever-changing citizen demands, providing actionable insight and solving problems in real time.

Facilitated By: Stephen MacLean, Senior Sales Consultant, Informatica

Roundtable 4

Data Warehouse/Data Lake: A panacea or hindrance to agility, governance and security?

The quest for a single data store from which to access data has been the ultimate goal for many organizations for over 20 years. But with the continued growth in data volumes from many new sources and in different structured and unstructured formats, eg IoT, social media, AI, ERPs, etc., is this still the answer to business agility or is it a hindrance? In this roundtable discussion, we will discuss what is required to maintain monolithic data repositories (data warehouses, data lakes, lakehouses etc) to store all the data from cloud sources, social media platforms, and various operational data sources. We will ask how organizations ARE handling these diverse data stores and permitting access by diverse consumers. Have organizations found a better way to have greater business agility, security, and governance as it pertains to accessing your data without the issues and business latency associated with legacy processes?

Facilitated By: David Kerner, Regional VP, Denodo Canada

Roundtable 5

The Benefits and Barriers to Effective Data Integration in the Public Sector

Facilitated By: Nader Shureih, VP, Business Development, Environics Analytics

12:25pm Panel Discussion:

Roadmap to Building a Data-Driven Public Sector

- How can organizations begin to leverage data as a strategic tool to transform service delivery?
- What are the strategies that can improve inter-agency collaboration and improve outcomes? Where do you see more opportunities to increase collaboration and innovation for better results?
- 233
- What are the key considerations to keep in mind when building a solid data strategy? How do we create a data-driven culture within our organization?
- What are the key challenges that data leaders should prepare for in 2022?
- What are your lessons learned or tips from 2021 for those looking to evolve their organization's data journey?

Élise Legendre, Chief Data Officer, Agriculture and Agri-Food Canada

Teresa D'Andrea, Director General, Service and Data Modernization, Transport Canada

Sebastien Fleurant, Director of Data Governance and Partnerships, Immigration, Refugees and Citizenship Canada

Ima Okonny, Chief Data Officer, Employment and Social Development Canada

Moderated by Deloitte

1:05pm Closing remarks from Chair and Networking Lunch



8:30am Registration and Networking Coffee

9:00am Opening from Public Sector Network

9:10am Welcome from Chair:

Addressing the Future of Public Sector Data and Innovation in Canada

- · Improving public sector services and outcomes by advancing the way we use and showcase data moving forward
- Fostering an environment that encourages data-driven innovation while balancing security and privacy

Jaimie Boyd, Partner, National Digital Government, Deloitte

Robyn Cassidy, Senior Manager, Deloitte

9:25am Government Keynote:



Driving Innovation and Improving Efficiencies with Data Sharing and Collaboration

- Strategies to break down silos and share data better
- Building citizen trust and enhancing data literacy by communicating how the organization collects, processes, uses, and shares the data

Stephen Gordon, Chief Information Officer, Auditor General of British Columbia

9:45am Platinum Partner Session:

Creating Certainty in a Changing World with Active Intelligence

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- Traditional BI's passive approach can't handle today's data-driven demands to take action at the most important Moment Now!



- Real-time agility is essential to deliver the Right Data to the Right People in the Moment, as events evolve and to bridge the gap between data producers and consumers with collaboration across the entire data pipeline
- Let's not forget Data Literacy Active Intelligence is enhanced with a data-literate workforce boosting confidence in data-driven decision-making and increasing the likelihood of taking action

Josh Good, Vice President, Product Marketing Data Analytics, Qlik

10:05am Government Keynote:





- Artificial intelligence systems are an increasingly important tool for public sector governments across Canada, but this new technology requires a novel approach from regulators to best protect the privacy rights of individuals.
- This session will explore what the OIPC-BC has proposed in terms of legislative amendments and why protecting the humans behind the data, without hindering innovation, is more important than ever.

Jeannette Van Den Bulk, Deputy Commissioner, Office of the Information and Privacy Commissioner for British Columbia



10:25am Government Keynote:

Using Real-Time Data to Evolve Operational Models and Maximize Vaccine Coverage

TED.

May Tuason, Director, Clinical Architecture and Innovation, Digital Health Strategy Office, Provincial Digital Health Team, Provincial Health Services Authority

10:45am Gold Partner Session:

The Role of Open Data in the Citizen-Centric Organisation Rupen Seoni, SVP and Practice Leader, Environics Analytics

11:05am Morning Tea and Networking Break

11:25am Concurrent Roundtable Discussions Roundtable 1



Data Warehouse/Data Lake: A panacea or hindrance to agility, governance and security?

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Facilitated By: David Kerner, Regional VP, Denodo Canada

Roundtable 2

Harnessing the Power of Automation & Artificial Intelligence in Data Divisions

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Facilitated By:

Nader Shureih, VP, Business Development, Environics Analytics and Rupen Seoni, SVP and Practice Leader, Environics Analytics

Roundtable 3

Role of Visualization and Data Dashboards in Making Informed Decisions: Are Dashboards enough?

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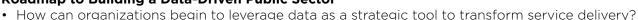
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Facilitated By: Josh Good, Vice President, Product Marketing Data Analytics, Qlik

12:25pm Pa

Panel Discussion:

Roadmap to Building a Data-Driven Public Sector





- What are the strategies that can improve inter-agency collaboration and improve outcomes? Where do you see more opportunities to increase collaboration and innovation for better results?
- What are the key considerations to keep in mind when building a solid data strategy? How do we create a data-driven culture within our organization?
- What are the key challenges that data leaders should prepare for in 2022?
- What are your lessons learned or tips from 2021 for those looking to evolve their organization's data journey?

Ceri Sanderson, Director, Data Sharing Administration, Assistant Chief Data Steward, Government of British Columbia

Dan Pollock, Lead Data Scientist Government Digital Experience Division, Ministry of Citizens' Services

Jill Adams, Director Information Management & Strategic Policy, BC Public Service

Sean Simpson, Director Information Technology, City of Surrey

Moderated by: Jessica Kaczmer, Partner | BC Leader, Omnia AI | Deloitte

1:05pm

Special Address:

Leveraging Data to Provide Better Service for Communities



Rachna Singh, Parliamentary Secretary for Anti-Racism Initiatives, Government of British Columbia

1:25pm Closing remarks from Chair and Networking Lunch



8:30am **Registration and Networking Coffee**

9:00am **Opening from Public Sector Network**

9:10am Welcome from Chair:

Addressing the Future of Public Sector Data and Innovation in Canada

- · Improving public sector services and outcomes by advancing the way we use and showcase data moving forward
- Fostering an environment that encourages data-driven innovation while balancing security and privacy

Dalibor Petrovic, CIO Program & Services Leader, Canada, Deloitte

9:25am **Government Keynote:**

Realizing the Full Potential of Alberta's Data for the Benefit of Albertans

Maureen Towle, Assistant Deputy Minister, Data, Information and Privacy, Government of Alberta

9:50am **Government Keynote:** Innovation at AHS: Partnership between Tools, Data and People to support decision making and improve outcomes

Daniela Robu, Director Innovation and Business Intelligence, Alberta Health Services

10:15am **Government Case Study:**

Driving Innovation and Improving Efficiencies with Data Sharing and Collaboration

- Strategies to break down silos and share data better • Building citizen trust and enhancing data literacy by communicating how the organization collects, processes, uses, and shares the data

Clayton Clemens, Data Storyteller - Analytics Centre of Excellence, City of Edmonton

10:40am Morning Tea and Networking Break

11:05am

Concurrent Roundtable Discussions Roundtable 1



Leveraging Public Sector Data More Responsibly – Opportunities to Build Public Trust through Ethical and Responsible Use of Data and Automation

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Facilitated By:

Kwok Seto, Director - Public Sector, Snowflake Mark Miskiman, Senior Solutions Architect, Snowflake

Roundtable 2

Data Warehouse/Data Lake: A panacea or hindrance to agility, governance and security?

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Facilitated By:

David Kerner, Regional VP, Denodo Canada

12:15pm F

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- What are your lessons learned or tips from 2021 for those looking to evolve their organization's data journey?

Jordan Erker, Chief Statistician/Director, Treasury Board & Finance, Office of Statistics and Information , Government of Alberta

Sheri Binges, Executive Director, Data, Information and Records Service, Service Alberta

James McKee, Acting Executive Director, Partnerships, Digital Delivery and Innovation, Government of Alberta

Mark Miskiman, Senior Solutions Architect, Snowflake

1:00pm

Government Case Study:

Thomas Hatch, Director of Al and Analytics , Service Alberta

1:25pm

Closing remarks from Chair and Networking Lunch