



National Insights - Spring Edition

Enabling a Technology-Driven Government

Online → Wednesday, March 23, 2022 | 12pm - 2:15pm ET

Your Inspiring Speakers



CHRIS MELNICK-MACDONALD
Enterprise Architect
Natural Resources Canada



CHRISTOPHER CLISSOLD
Chief Information Officer,
Director General IT/IM
Administration & Privacy
Veterans Affairs Canada



JAKE VAN DER LAAN
Chief Information Officer,
Director, Information
Technology & Regulatory
Informatics
Financial & Consumer
Services Commission



MARIO TANGUAY
Senior Director - Project
Manager, VaccineConnect,
National Digital
Transformation Office
Public Health Agency of
Canada



JAMES DONG
Manager, IT Infrastructure
Toronto and Region
Conservation Authority



VALERIE LUNDY
Executive Director,
Corporate IT
Management
Public Service
Commission



NATASHA THAMBIRAJAH
Director, Digital Health
Policy
Province of British
Columbia

Benefits of Attending



Explore the **emerging technologies** that enable faster, safer and more efficient operations across Canada's public sector



Hear how **innovative digital strategies and processes are transforming government services** and helping to deliver positive outcomes to citizens



Increase **organizational efficiency and facilitate innovation** through modern IT frameworks and technologies



Discuss **how to integrate existing IT services** into well-rounded ecosystems, utilizing a range of applications, hardware, software and management technologies in IT service delivery

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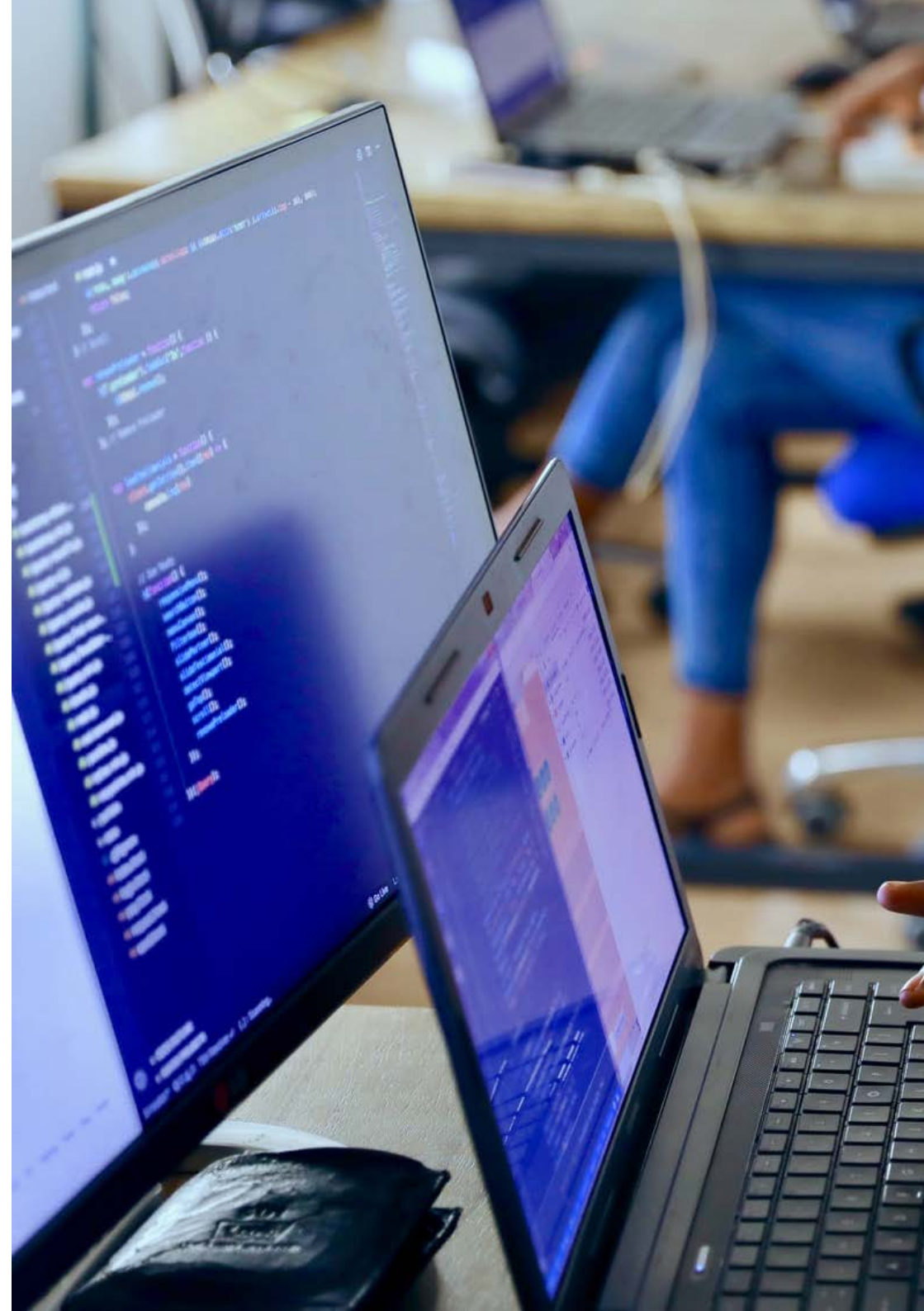
Enabling a Technology-Driven Government

Public sector leaders have recognized the value of investing in IT, for many the adoption remains a challenge based on security, compliance, budgetary realities and existing roadmaps. As one of the key pillars in economic development, IT can have a significant impact in policy implementation and thereafter realization of government's goals and objectives.

Public Sector Network's **Innovation and IT: Q1 National Insights - Spring Edition** Virtual Event will bring together CIOs, Chief Architects and other IT leaders to discuss ways that IT systems can be enablers for, as opposed to barriers to, digital service delivery. Increasing data security, developing innovative IT products and services, and stronger orientation towards the needs of citizens should be the priority. We will explore how public sector can address legacy systems and look to sustainable modernization.

Who You'll Meet

- CIO/CTO/IT Director
- Chief Architect
- IT Infrastructure
- Enterprise Architecture
- Vendor Management
- IT Operations
- IT Procurement
- IT Applications
- IT Workforce Strategy
- Contract Management



12:00pm ET Welcome from Public Sector Network

12:05pm ET Welcome from Chair
What's Next for Enterprise Architecture in the Public Sector?

12:20pm ET Government Keynote:
Maximizing New Innovation & IT Initiatives to Prepare the Way for Better Citizen Outcomes

- What does it mean for Canada's public service in 2022 and beyond?
- How can we ensure AI capabilities extend to, and assist, regional areas and avoid worsening digital exclusion?
- What necessary infrastructures need to be addressed and secured before we move forward with new innovation strategies?

12:35pm ET Platinum Keynote:
Adopting Hybrid Cloud to Support Public Sector Innovation

12:50pm ET Government Keynote:
Addressing Legacy Systems & Looking to Sustainable Modernization

- Seizing opportunities to address modernizing legacy systems
- Creating a modern IT approach and framework for addressing legacy systems leveraging future technologies like cloud and composable application
- Creating IT infrastructure and processes that will enable IT to deploy business applications and workloads anywhere, anytime

Christopher Clissold, *Chief Information Officer, Director General IT/IM Administration and Privacy, Veterans Affairs Canada*

1:05pm ET Government Case Study:
Journey to the Cloud from an Enterprise Architecture Perspective
James Dong, *Manager, IT Infrastructure, Toronto and Region Conservation Authority*

1:20pm ET Break

1:25pm ET Gold Spotlight:
Managing Interdependency and Workflow Management Across IT Environments

1:40pm ET

Panel Discussion 1

Mastering the Basics Behind Effective Digital Solutions

- What core technologies are needed to operate your department optimally
- Enhancing Enterprise Architecture: addressing the necessary infrastructures in the background and how can we ensure these are accessible inter-departmentally
- Overcoming siloed approaches to managing services/systems/data that limit the ability of governments to adapt
- What are some of the challenges you have experienced when trying to integrate digital solutions? How have you overcome them?

Chris Melnick-MacDonald, *Enterprise Architect, Natural Resources Canada*
Natasha Thambirajah, *Director, Digital Health Policy, Province of British Columbia*

Panel Discussion 2

Reaping the Benefits of Data Driven-Technologies

- What are the key considerations to keep in mind when adopting modern service technologies like artificial intelligence, machine learning and advanced analytics?
- How to assess and measure key metrics for their success and bring clarity to critical IT initiatives within your organization?
- How can multi-experience platforms, new screening technology, and modular design principles enable Canada's public sector?
- What are some key lessons learned from the past year that you would like to share with those who are looking to implement data-driven technologies?

Jake van der Laan, *Chief Information Officer, Director, Information Technology and Regulatory Informatics, Financial and Consumer Services Commission*

Mario Tanguay, *Senior Director - Project Manager, VaccineConnect, National Digital Transformation Office, Public Health Agency of Canada*

Valerie Lundy, *Executive Director, Corporate IT Management, Public Service Commission*

2:10pm ET

Closing Remarks from the Chair

2:15pm ET

Virtual Event Adjourns

Thank you to our **Event Partners**

Chair

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For partnership opportunities, contact **Andrew Cowan** for more information.

What's On **Next**



**Edutech Canada
Toronto**

**Wednesday,
April 6th, 2022**