



Health & Human Services



National Insights - Spring Edition

Personalised and Intuitive Healthcare with Technology

Online → Wednesday, April 27, 2022 | 12pm - 2:15pm ET & 9am - 11:15am PT

Your Inspiring Speakers



DR. TED SCOTT, PH.D., MAPPSC, CPHIMS-CA
Vice President Research & Chief Innovation Officer
Hamilton Health Sciences



LISA S. JENSEN RD, MBA
Corporate Director, Acute Care Services Integrated Access
Covenant Health



EMILY PRIDHAM
Long-term Care Director for COVID-19 Response
Island Health



ANDRIANA LUKICH
Director Digital Solutions
St Joseph's Healthcare Hamilton



ALEXIS VILLA
Senior Program Director, Digital Health & Strategic Program Delivery
University Health Network



VIN SINGH
VP Information Systems and Technology Circle of Care
Sinai Health



CHI-CHENG CHU, CHEIT, CCISO, HDI-SCD, PMP
Director, Information Services & Chief Information Security Officer
North York General



JEFF CURTIS DBA, MBA, MSC, CGEIT, CRISC, CISSP, CISM
Chief Privacy Officer
Sunnybrook Health Sciences Centre

Benefits of Attending



Understand how to enable connected care across service providers and overcome issues of distance and isolation to improve services and provide better outcomes



Leverage the experience of other healthcare providers to set the vision and roadmap for the future



Equip yourself with the cyber tools and digital solutions case studies to improve technology strategy implementation and for increasing demands inpatient experience and outcomes

CLICK HERE TO REGISTER

Personalised and Intuitive Healthcare with Technology

We've faced a radical two-year disruption for the Canadian Health Care Sector in an unprecedented global post-pandemic age. The risk of not exponentially advancing becomes more significant than the risk of "doing things the way they've always been done." The rapid evolution of global health systems, patient-centric design, and digital enablement is no longer in "the future"; it is in "the now."

With higher pressure on resources, shifting population needs, growth in healthcare expenditures, and evolving consumer expectations for better patient experience and outcomes, the emphasis is on delivering more value with less.

Q2 National Insights - Spring Edition is about working towards an entirely digitally enabled and integrated healthcare system in Canada in a COVID-19 world. With a focus on technology, analytics, and data, this event allows you to meet with public sector health leaders as they share their strategies for creating digitally transformed, patient-centric health systems

Join this exclusive event to discuss the power of technology and foster innovation to achieve high-quality, sustainable healthcare for all today and into the future.

Who You'll Meet

Executive Directors/Directors/Clinical Directors/Leaders/Heads/Managers of:

- Health Departments
- Locals Hospital Networks
- Allied Health Providers
- Nurse Practitioners
- Community Health Services
- Public Hospitals
- Nursing
- Medical
- Clinical
- Consumer & Patient Experience



12:00pm ET
9:00am PT

Welcome from Public Sector Network

12:05pm ET
9:05am PT

Welcome from Chair
The State of Canada's Digital Uptake and Patient Centricity

12:20pm ET
9:20am PT

Government Keynote:
Setting the Vision and Developing Your Digital Health Strategy to Create an Interconnected Healthcare System
Dr. Ted Scott, Ph.D., MAppSC, CPHIMS-CA, Vice President Research & Chief Innovation Officer, Hamilton Health Sciences

12:35pm ET
9:35am PT

Platinum Keynote:
Healthcare Analytics and Cloud Technologies: The Future of Digital Care

12:50pm ET
9:50am PT

Government Case Study:
Designing a Hospital-Based Integrated Operations Centre (IOC) to Manage Patient Flow

- The IOC is a co-located team led by a site decision-maker empowered by real-time situational awareness and data to make patient flow and resources decisions. Strong role clarity, business processes, trigger and decision points, and escalation pathways guide the site IOC. The IOC will monitor critical operational processes and activate escalations at defined thresholds to maintain optimal site and resource utilization.
- The Site IOC consistently anticipates bed capacity and resource needs for the hospital and works with all stakeholders to remove barriers and meet the needs of the patients transitioning in and out of acute care

Lisa S. Jensen RD, MBA, Corporate Director, Acute Care Services Integrated Access, Covenant Health

1:05pm ET
10:05am PT

Government Case Study:
COVID-19 Challenged Long-Term Care Teams Across the World to Respond in Innovative Ways
This session will share some of the challenges overcome by Island Health teams, and how system-level simulations were used to build a robust, dynamic outbreak response process
Emily Pridham, Long-term Care Director for COVID-19 Response, Island Health

1:20pm ET
10:20am PT

Gold Spotlight:
Latest Innovations in Predictive Analytics and Artificial Intelligence

1:35pm ET
10:35am PT

Break

1:40pm ET
10:40am PT

Panel Discussion 1
Creating a Culture of Innovation in Healthcare

- How can we best utilize new healthcare technologies during times of public crisis?
- How can we safely utilize data and analytics for insight-based decision-making?
- What are some best practices for integrating telehealth into your healthcare settings?
- What key elements enable a successful rollout of new technologies and digital health initiatives that minimize disruption and allow a smooth transition?
- What role has culture and effective change management played in ensuring your initiatives are embedded successfully?
- What is one action item you would like to share with everyone on the line today to help them improve their culture of innovation?

Andriana Lukich, Director Digital Solutions, **St Joseph's Healthcare Hamilton**

Alexis Villa, Senior Program Director, Digital Health & Strategic Program Delivery, **University Health Network**

Vin Singh, VP Information Systems and Technology Circle of Care, **Sinai Health**

Panel Discussion 2
Ensuring You Have Robust Cyber Measures in Place and creating a Cyber Threat Prevention Culture

- What is your vision in terms of improving cyber security? What will the next few years look like for you to roll this out?
- What impact has COVID-19 had on cyber threats? How has it changed your approach to risk management, if at all?
- How have you gone about meeting these demands and incorporating them into your existing framework?
- What has been the most challenging aspect of rolling out enterprise-wide security across your organization, and what hurdles are you consistently coming up against?
- How have you gone about creating and sustaining the right culture?
- What is one action item you would like to share with everyone on the line today to help them improve their risk management capabilities?

Chi-Cheng Chu, **CGEIT, CCISO, HDI-SCD, PMP**, Director, Information Services & Chief Information Security Officer, **North York General**

Jeff Curtis DBA, MBA, MSc, CGEIT, CRISC, CISSP, CISM, Chief Privacy Officer, **Sunnybrook Health Sciences Centre**

2:10pm ET
11:10am PT

Closing Remarks from the Chair

2:15pm ET
11:15am PT

Virtual Event Adjourns

Thank you to our **Event Partners**

For partnership opportunities, contact **Andrew Cowan** for more information.

What's On **Next**



Healthcare Roadshow

Toronto

May 9, 2022