



HR & Future of Work

Government HR Insights: Winter Edition

Redefining the Workforce & Workplace in the Age of Uncertainty

Online -> Wednesday, March 9, 2022 | 12pm - 2:20pm ET

Your Inspiring Speakers



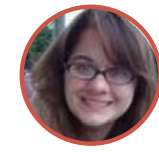
LEYLA NAJMI
HR Chief
California Department of Housing and Community Development



MICHAELA DOELMAN
Chief Human Resources Officer
State of Washington Employment Security Department



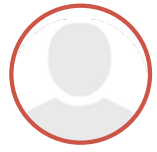
WENDY ENDRESS
Chief Learning Officer
Washington State Department of Enterprise Services



MARIE BURROWS
Director of People Development
Washington State Employee Security Department



JODY PIEL
Chief Human Resources Officer
Flandreau Santee Sioux Tribe



DR. PATRICK SULLIVAN
DPA, Director - Professional Development Center
State of Montana Technology Officer



KELLEY WILLIAMS
Deputy HR
Texas Commission on State Emergency Communications



MAKDA FESSAHAYE
Chief Human Resources Officer
City of Milwaukee



JACQUELINE STEPHERSON
Chief Human Resources Officer
Savannah State University



MICHELLE KEOGH
Workforce Development
Commonwealth of Pennsylvania



LINDA MISEADIS
Public Sector Business Consulting Director
UKG

Benefits of Attending



Explore new and expanded roles HR can have in a post-COVID new normal



Learn how to effectively engage with employees and staff to promote confidence in new technological implementation, such as AI and ML



Discuss best practices for attracting and retaining competitive talent



Unlock the potential of cross-agency collaboration and its role in continued hybrid workplaces

CLICK HERE TO REGISTER

## Redefining the Workforce & Workplace in an Age of Uncertainty

Human Resource professionals are the public sector's secret weapons. From recruiting and hiring to retaining the best talent, harnessing HR best practices can solve countless challenges that government faces today. But too often, people ascribe a false, unfair image of HR's role. How can government HR transform this misperception from that of paper pushers to innovative change makers? More importantly, how can they best empower workers - and the organization - to swiftly adapt to rapid changes in these times of extreme disruption?

It begins with HR experts coming together with their peers to share their experiences and lessons learned. This past year's challenges and wins frame the roadmap to long-term success: the shift from a culture of surviving to one of thriving. HR professionals have stepped up to become formidable business leaders by steering workforces towards modernization - including hybrid digital workplaces, enhanced diversity, equity, and inclusion (DEI) initiatives, and pandemic-specific policies ranging from health, safety, and legal protocols. Whether you are a Chief Human Capital or Resource Officer, a Learning and Development Director, a DEI expert, or Administration leader, your perspective is vital.

Public Sector Network's **Government HR Insights: Winter Edition** virtual event will bring together a diverse collection of HR experts and thought leaders to explore answers to these and other questions. By sharing common challenges, trailblazing solutions, and lessons learned, attendees will come away with a renewed excitement for their role as an organizational leader.



### Who You'll Meet

#### Commissioners/Chiefs/Directors/Managers of :

- Human Resources
- Human Capital
- Learning & Development
- Recruitment
- Diversity, Equity & Inclusion (DEI)
- Training
- Workforce Development
- Administration
- Operations
- Information Technology & Security
- Technology
- Innovation

**12:00pm ET** **Welcome from Public Sector Network**

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**12:05pm ET** **Welcome from Chair**  
**Linda Misegadis**, *Public Sector Business Consulting Director, UKG*

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**12:20pm ET** **Government Keynote:**  
**Rethinking Everything (Transformation of How a California State Department Works and Hires)**

Pre-pandemic, it was impossible to envision a safe, secure, and permanent teleworking environment. When the pandemic hit and state employees had to comply with stay-at-home orders, there were so many logistical hoops to that an agency needed to jump through. The California Department of Housing and Community Development was able to rework its systems and processes to thrive in a teleworking environment, even with unexpected curveballs like a growing workforce and lack of office space. Join Leyla Najmi as she outlines the challenges her department tackled and where they hope to be in the future.

**Leyla Najmi**, *HR Chief, California Department of Housing and Community Development*

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**12:40pm ET** **Government Case Study:**  
**Upskill Battle**

As government agencies develop navigation and technological plans for the Fourth Industrial Revolution, their HR leaders are focused on innovative workforce solutions that develop the workforce already in place, in addition to attracting and cultivating new talent. Join Michaela Doelman, Chief Human Resources Officer for the State of Washington's Employment Security Department, and her colleague as they discuss how the Employment Security Department for Washington State has begun reimagining government employee classification via upskilling and learning & development in addition to pay scale.

**Michaela Doelman**, *Chief Human Resources Officer, State of Washington Employment Security Department*

**Wendy Endress**, *Chief Learning Officer, Washington State Department of Enterprise Services*

**Marie Burrows**, *Director of People Development, Washington State Employee Security Department*

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**12:55pm ET** **Partner Session:**  
**Tech-Talk: a Guide for HR**

Learn how senior HR and IT leaders best collaborate to identify their teams' technology needs and implement new processes.

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**1:10pm ET** **Panel Discussion**  
**Securing HR's Seat at the C-Suite Table**

All C-level decisions have an impact on human capital, yet not all agencies include human capital experts in those discussions. Our panel of HR leaders will discuss why this exclusion helps perpetuate misperceptions of their role in government, what lessons they have learned from their journey to securing a role at the top, and advice they would give to others facing similar challenges.

**Makda Fessahaye**, *Chief Human Resources Officer, City of Milwaukee*

**Jacqueline Stepherson**, *Chief Human Resources Officer, Savannah State University*

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1:40pm ET Break

1:45pm ET **Government Case Study:  
Refocusing on the Future of our Workforce**

We often think about the workplace of the future being focused on technology. While this paradigm is not false, it omits an important part of the picture: people. Learn how our speaker helps people currently employed learn their strengths, assess their current goals, improve their skillsets, and prep for their future, all within their current role.

**Michelle Keogh**, *Workforce Development*, **Commonwealth of Pennsylvania**

2:00pm ET **Partner Session:  
Using AI in HR: A How-To Guide**

The workplace of the future requires all functions to work smarter, not harder. Learn how AI is a vital tool for HR, helping free employees from repetitive work, allowing them to focus on strategic business tasks.

2:15pm ET **Panel Discussion  
Out of Office: Not coming into the office, tomorrow...or ever.**

Join this panel discussion on how HR leaders can best navigate and facilitate hybrid and permanent work from home policies, and why providing these flexibility options is critical for the workplace of the future.

**Jody Piel**, *Chief Human Resources Officer*, **Flandreau Santee Sioux Tribe**

**Dr. Patrick Sullivan**, *DPA, Director - Professional Development Center*, **State of Montana**

**Kelley Williams**, *Deputy HR*, **Texas Commission on State Emergency Communications**

2:45pm ET **Closing Remarks from the Chair**

2:50pm ET **Virtual Event Adjourns**

Thank you to our **Event Partners**

Chair



For partnership opportunities, contact **Andrew Jensen** for more information.

What's On **Next**



**HR Federal Insights**

**Online**

**April 27, 2022**