

Virtual Event



Innovation & IT



# National Insights – Summer Edition

## Enabling a Technology-Driven Government

Online → Wednesday 23 February 2022 | 11am – 1pm AEDT

### Your Inspiring Speakers



**DR REHAN SYED**

Lecturer/Course Coordinator-  
Master of Business Process  
Management  
Queensland University of  
Technology



**HONG GAO**

Enterprise Architect  
WaterNSW



**CAMERON GIBBS**

Chief Information Officer  
Legal Aid WA



**DR KATE HARRINGTON**

Head of Strategic Digital  
Initiatives,  
Department of Customer  
Service, Digital.NSW



**ARON HAUSLER**

Strategic Projects Manager,  
Department for Innovation &  
Skills, South Australia



**NATALIA KACPEREK**

Data and Analytics Lead  
Department of the  
Premier and Cabinet WA



**STEWART KERR**

Director of Architecture and  
Modernisation  
Australian Electoral Commission  
(AEC)



**MICK MIODUSZEWSKI**

Director Analytics,  
Revenue NSW



**EWAN PERRIN**

Executive Director Digital  
Government  
Northern Territory  
Government



**ANN TURNER**

Program Director Information  
Management Modernisation &  
Line of Business Strategy,  
NSW Department of  
Communities and Justice



**SUE WILSON**

Chief Information Officer  
Department of Primary  
Industries and Regional  
Development WA

### Benefits of Attending



**Explore the emerging technologies** enabling faster, safer and more efficient operations across Australia's public sector



**Hear how** innovative digital strategies and processes are transforming government services and helping to deliver positive outcomes to citizens



**Increase organisational efficiency** and facilitate innovation through modern IT frameworks and technologies



**Discuss how to integrate existing IT services** into well-rounded ecosystems, utilising a range of applications, hardware, software and management technologies in IT service delivery

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## Enabling a Technology-Driven Government

As the \$1.2 billion invested in Australia's future through the Digital Economy Strategy continues to build digital skills and capabilities, public sector organisations are prompted to advance their processes, citizen services, and showcase measurable public outcomes.

While public sector leaders may recognise the value of investing in Information and Communications Technology (ICT), for many the adoption remains a challenge based on security, compliance, budgetary realities, and legacy roadmaps. As one of the key pillars in economic development, ICT can have a significant impact on policy implementation, enabling better processes, and thereafter the realisation of government's goals and objectives at large.

To discuss ways of navigating these complexities in the most cost-effective, holistic, and publicly viable way, we've put together the first Virtual Event in our **2022 Innovation & IT National Insights series**. Tune in to hear case studies from innovative peers and discuss how to accelerate the public sector's understanding of what fruit a modern, digitally enabled and integrated IT focus could yield.

The assorted challenges and complimentary aspects of all things IT and Innovation will be addressed in two concurrent panel sessions, allowing you to choose the one that piques your own relevant interest most.



### Who You'll Meet

#### Chiefs/Directors/Heads/Managers of :

- Business Technology Services
- Enterprise Architecture
- Business Intelligence
- Technology
- Digital Transformation
- System Application
- Application Development
- ICT Integration
- Enterprise Solutions

## Explore the Agenda

**11:00am** PSN Welcome

**11:10am** Welcome from Chair

**Dr Rehan Syed**, *Lecturer/Course Coordinator-Master of Business Process Management*, Queensland University of Technology

**11:20am** **Government Keynote: Maximising New Innovation & IT Initiatives to Prepare the Way for Better Citizen Outcomes**

- What does the \$50m AI initiative (and federal IT budget funding at large) mean for all tiers of Australia's public sector in 2022 and beyond?
- How can we ensure AI capabilities extend to, and assist, regional areas and avoid worsening digital exclusion?
- What are the necessary infrastructures needing to be addressed and secured before we move forward with new innovation strategies?

**Natalia Kacperk**, *Data and Analytics Lead*, Department of the Premier and Cabinet WA

**11:35am** **Partner Session: Enhancing Public Service Value with Emerging Technology**

**11:50am** **Government Keynote: Addressing Legacy Systems & Looking to Sustainable Modernisation**

- Getting IT systems and processes up to speed to support remote and hybrid work
- Creating IT infrastructure that will enable IT to deploy business applications and workloads anywhere, anytime
- Exploring Cloud, XaaS, and composable applications

**Stewart Kerr**, *Director of Architecture and Modernisation*, Australian Electoral Commission (AEC)

**12:05pm** **Partner Session: Leveraging Effective Cloud Systems to Streamline and Secure Existing IT Processes**

**12:20pm** **Government Keynote: Water NSW's IT / OT Convergence and Transformation Journey in the Utilities Sector**

- SCADA, PLC, and the insecure network: current operating technology legacies
- How new technologies such as IoT, AI, or Edge Computing can complement them
- Implementing the converge and transformation, and articulating the business capabilities in IT/OT converge

**Hong Gao**, *Enterprise Architect*, Water NSW



**Very well organised, convenient location for a platform where one could gather more information about latest innovations, changing trends in technology, practices and network.**

IP Australia

12:35pm Break

12:40pm **Panel Discussion 1**

**Mastering the Basics Behind Effective Digital Solutions**

- What core technologies are needed to operate your department optimally
- Enhancing Enterprise Architecture: addressing the necessary infrastructures in the background and how can we ensure these are accessible inter-departmentally
- Overcoming siloed approaches to managing services/systems/data that limit the ability of governments to adapt

**Sue Wilson**, *Director of Architecture and Modernisation, Department of Primary Industries and Regional Development WA*

**Ewan Perrin**, *Executive Director Digital Government, Northern Territory Government*

**Cameron Gibbs**, *Chief Information Officer, Legal Aid WA*

**Panel Discussion 2**

**Reaping the Benefits of Data Driven-Technologies**

- How to adequately adopt and implement modern service technologies like artificial intelligence, machine learning and advanced analytics
- How to assess and measure key metrics for their success and bring clarity to critical IT initiatives within your organisation
- What could multi-experience platforms, new screening technology, and modular design principles enable within Australia's public sector industries

**Ann Turner**, *Program Director Information Management Modernisation & Line of Business Strategy, NSW Department of Communities and Justice*

**Dr Kate Harrington**, *Head of Strategic Digital Initiatives, NSW Department of Customer Service, Digital.NSW*

**Mick Mioduszewski**, *Director Analytics, Revenue NSW*

1:10pm Close



**First time exhibitor at short notice. PSN went out of the way to accommodate us, and we got a lot of value out of the event and significant leads. The exhibitor application worked well.**

WithYouWithMe

What's On **Next**



**National Insights  
Autumn Edition  
Virtual**

**28 April**