

# National Insights – Summer Edition

## Advancing Digitally-Enabled Patient-Centric Systems

Online → Wednesday, 2 March 2022 | 11am - 1:10pm AEDT

### Your Inspiring Speakers



**AMANDA CATTERMOLLE**  
Chief Executive Officer  
Australian Digital Health Agency



**TONY KRIZAN**  
CFO, CIO, Executive Director  
Corporate Operations & Information  
National Health & Medical Research Council



**KAROL PETROVSKA**  
Director of Virtual Care  
NSW Ministry of Health



**ARINDAM CHAUDHURI**  
Executive Director,  
Digital Health  
Northern Adelaide Local Health Network



**GEORGE BRAITBERG**  
Professor of Emergency  
Medicine Research  
Austin Health



**BRENT RICHARDS**  
Medical Director of Innovation &  
Commercialisation  
Gold Coast University Hospital



**MARC BUDGE**  
Clinical Director,  
Integrated Care Services  
Bendigo Health



**KATE RENZENBRINK**  
Chief Nursing and Midwifery  
Information Officer  
Western Health



**LEARNE DURRINGTON**  
Chief Executive Officer  
WA Primary Health Alliance



**LYN RADEL**  
Nursing Director Digital Health,  
Digital Health Solutions  
Mackay Hospital & Health Service



**DR CHRISTOPHER OLDMEADOW**  
Associate Director, Clinical Research  
Design and Statistical Services  
Hunter Medical Research Institute

### Benefits of Attending



**Uncover crucial insights to** navigate a new operating environment and infrastructure defined by distance and demand for personalised, shared and intuitive care



**Learn how to** unlock the potential of existing and future investment into digitalisation and data technology and its application for data-driven and outcome-based care



**Discuss the** leadership, implementation and improvement science, frameworks and strategies that empower and enable a digitally-adept and patient-centric workforce



**Equip yourself with** the tools and firsthand case studies to improve digital strategy implementation for increasing demands in patient experience and outcomes

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## Advancing Digitally-Enabled Patient-Centric Systems

Join us to kick off the first quarter of 2022, a radical year of disruption for the **Australian Health and Social Care Sector** in an unprecedented global post-pandemic age. The risk of not exponentially advancing becomes greater than the risk of “doing things the way they’ve always been done”. The rapid evolution of global health systems, patient-centric design and digital enablement is no longer in “the future”; it is in “the now”.

With higher pressure on resources, shifting population needs, growth in healthcare expenditures and evolving consumer expectations for better patient experience and outcomes, the emphasis is on delivering more value with less.

We will discuss the future of telehealth, remote and shared care, as well as digital’s increasing part in enabling Australian Healthcare Systems; focussing on lessons learnt, applications of technology and how data is used to drive real value and patient outcomes. Evolution in leadership and change management capabilities are vital for embracing new developments, driving supportive cultures, collaboration, and workforce readiness for the coming years.



### Who You'll Meet

#### Chiefs/Directors/Heads/Managers of :

- Clinical
- Medical
- Nursing
- Information, IT
- Digital Transformation
- Customer, Consumer and Patient Experience
- Innovation
- Telehealth
- Data & Analytics
- Strategy, Systems, Planning
- Workforce, People and Culture

## Explore the Agenda

11:00am PSN Welcome

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11:10am **Welcome from Chair: The State of Australia's Digital Uptake and Patient Centricity**

**Amanda Cattermole**, *Chief Executive Officer, Australian Digital Health Agency*

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11:20am **Government Keynote:**

**A Systems Approach to Digitally-Enabled, Patient-Centric and Sustainable Care - What Will It Take?**

- Digital's role in a more patient-centric, integrated and resilient health and social care model, and what this means for the future
- Co-designed, interconnected and innovative healthcare models, systems and planning

**Marc Budge**, *Clinical Director, Integrated Care Service, Bendigo Health*

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11:35am **Partner Session: Closing the Gap between Data Scientist & Clinician**

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11:50am **Government Case Study:**

**Health informatics and data science to facilitate data-enabled care**

- Translating data into real, actionable, strategic and care-based patient outcome improvements
- Real time, linked big-data for clinical decision making
- What needs to be in place for successful data-led insight: infrastructure, quality, governance and ethics

**Dr Christopher Oldmeadow**, *Associate Director, Clinical Research Design and Statistical Services, Hunter Medical Research Institute*

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12:05pm **Partner Session: Real-Time Data-Informed Decision-Making for Optimised Workflows**

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12:20pm **Government Keynote:**

**Leadership and Workforce Readiness to Realise Truly Data-Informed, Patient Centric and Value-Driven Care**

- Leadership, change management, policy and culture using implementation and improvement science, and analytics
- What customers and clinicians need from leadership to ensure quality, safety and satisfaction during business transformation
- The role that communication, partnerships and in collaboration plays for a successful, interconnected and integrated operating system

**Kate Renzenbrink**, *Chief Nursing and Midwifery Information Office, Western Health*

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**It was great to get the insights from  
a range of speakers.**

Australian Primary Health Care Nurses Association

12:35pm Break

12:40pm **Panel Discussion 1**  
**Beyond Telehealth - The Rise of the Virtual and Shared Care Environment**

- For the ultimate aim of improving patient outcomes, what are the greatest impact areas to evaluate when defining, supporting and integrating new models of virtual care?
- How can we support equity of access for virtual care?
- How can we build the evidence to support decision making and provisioning around quality, safety, and workforce in virtual care?
- How can we best approach the funding, governance, leadership and policy issues relating to virtual health care transformations during and after COVID-19?
- What are your top tips to best prepare our people and workforce for what's to come?

**MODERATOR: Amanda Cattermole**, *Chief Executive Officer, Australian Digital Health Agency*

**George Braitberg**, *Professor of Emergency Medicine Research, Austin Health*  
**Leanne Durrington**, *Chief Executive Officer, WA Primary Health Alliance*  
**Karol Petrovska**, *Director of Virtual Care, NSW Ministry of Health*

**Panel Discussion 2**  
**High-Tech is already here. What are we missing? - Partnering Health and Technology**

- Lately, digitalisation and automation advances and disruption in healthcare is evident. What can we learn from the last two years?
- How can healthcare continue rapid change, decouple from legacy infrastructure, and become more efficient, effective and customer friendly. What's missing?
- What role does leadership, change management and culture play in partnering with technology solutions?
- What are your top tips in overcoming major digital transformation challenges?

**MODERATOR: Brent Richards**, *Medical Director of Innovation and Commercialisation, Gold Coast University Hospital*

**Arindam Chaudhuri**, *Executive Director Digital Health, Northern Adelaide Local Health Network*

**Tony Krizan, CFO, CIO**, *Executive Director Corporate Operations & Information, National Health and Medical Research Council*

**Lyn Radel**, *Nursing Director Digital Health, Digital Health Solutions, Mackay Hospital and Health Service*

1:10pm Close



**I really enjoyed the session. It was very interesting and informative.**

Central Adelaide Local Health Network

**What's On Next**



**Health and Human Services National Insights - Autumn Edition**

**Virtual**

**4 May**