

ROADSHOW



**HR
& Future of
Work**

March 3 - 10
**Toronto | Ottawa
Victoria | Edmonton**



PUBLIC
SECTOR
NETWORK



// Powering
Performance in
the Public Sector

Publicsectornetwork.co

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Powering Performance in the Public Sector

Public sector organizations now have an opportunity to articulate the future shape and direction of their workforces, as the new reality takes hold and workplace models adopt. Building a more secure and resilient public sector workforce to achieve improved citizenship engagement and expand operational capabilities is critical for growing Canada's economy and positioning it for the digital era.

As the government workplace continues to evolve, HR sits in a strategic position to play a critical role in reimagining and recreating engaging work experiences for their employees. Rising citizen expectations combined with a global pandemic have also created new urgency for innovation in the HR space. Delivering a dynamic employee experience has become key in the public sector, placing HR at the center of driving organizational change and outcomes.

Attend Public Sector Network's **HR and Future of Work Showcase Roadshow** to connect directly with decision makers and influencers and help them overcome their challenges using innovative solutions to their workforce challenges. Showcase your ideas solutions to our captive live audience as Canada moves forward and workplaces continue to adopt to the new digital environment.

The series will head to 4 cities across Canada to benchmark the key challenges faced by the public sector in each city and province.

// Benefits of Attending



Understand how to transform your public sector workplace to a seamless digitally enabled operation



Discuss the emerging strategies and ideas to enhance workplace wellness in the new hybrid work environment



Learn how to leverage technology to empower your workforce for improved delivery of services to constituents

// Who You'll Meet

Chiefs/Directors/Heads/Managers/Advisors of:

- HR
- People
- Talent Management
- Workforce Planning & Transformation
- Workplace Analytics
- HR Policy & Programs
- Talent Recruitment/Acquisition
- Training
- Organizational Development
- HR Operations
- HR Strategy
- Employee Engagement
- Employee Experience
- HR Business Partner

// Your Inspiring Speakers

Toronto



ZUFAR AKHUNOV
Acting Director HR
Alcohol and Gaming
Commission of Ontario
(ON)

Toronto



JAY NAIK
Director Human
Resources
Ontario Ministry of
Transportation

Toronto



VISHA SUKDEO
Executive Director,
Human Resources
Services
City of Oshawa

Toronto



MEGAN MACRAE
Executive Director of
Human Resources
Toronto Transit
Commission

Toronto



**MARSHA JOHN-
GREENWOOD**
Director -
Transformation Project
City of Toronto

Ottawa



**CATERINA DATTILO-
CARON**
Director, Talent &
Culture
Canada Mortgage and
Housing Corporation

Ottawa



GIANLUCA CAIRO
Vice President, Public
Sector Revenue
Enablement & Strategy
Ceridian

Ottawa



VIRGINIE CARRIER
Director, Center of
Expertise on Change
Public Services and
Procurement Canada

Ottawa



DIENABOU SOW
Director Strategic HR &
Program Development
Natural Sciences and
Engineering Research
Council of Canada

Ottawa



MONIKA SCHMIDT
SVP Services
Ceridian

Ottawa



RUTH LAM
Director of Instructional
Design and
Development Services
Employment and Social
Development Canada

Ottawa



TOM BALFOUR
Director General, Human
Resources
Fisheries and Oceans
Canada

Ottawa



HOLLY FLOWERS CODE
ADM Corporate
Services & Chief Human
Resources Officer
Immigration, Refugees
and Citizenship Canada

Victoria



RUBEN BRONEE
Assistant Deputy Minister
- Policy, Innovation &
Engagement
BC Public Service
Agency

Victoria



DEA DE JARISCO
Director Digital Talent &
Development
BC Exchange Lab

Victoria



CAITLIN BROWNRIGG
Director, Technology
Partner, Workforce
Innovation, Skills & Training
BC Provincial
Government

Victoria



HEATHER HOUSE
Executive Director, Strategic
Human Resources &
Communications Branch
Ministry of Social Development
& Poverty Reduction

Edmonton



KIM ARMSTRONG
Deputy City Manager,
Employee Services
City of Edmonton

Edmonton



JEFF SIMPSON
Senior Director of
Human Resources
Alberta Municipalities

Edmonton



MICHELE EVANS
Assistant Deputy
Minister, Workforce
Strategies
Ministry of Labour and
Immigration

Edmonton



PETER LINKLETTER
Executive Vice-
President, People,
Innovation, and Results
Canada Energy
Regulator

Edmonton



TARA LOCKYER
Chief People Officer
ATB Financial

Edmonton



KATHERINE SALUCOP
Vice President,
Organizational
Development
Alberta Innovates

Edmonton



KAREN ZARSKY
Branch Manager,
Organization Design
and Development
City of Edmonton

// Your Guide



Day 1

Toronto
March 3

Day 2

Ottawa
March 7



Day 3

Victoria
March 9

Day 4

Edmonton
March 10



// Thank You to our Partners

Host

MNP

Gold

THE BEST RUN **SAP**

Silver

CERIDIAN

Bronze

qualtrics^{XM}

Thursday, March 3, 2022

8:30am Registration and Networking Coffee

9:00am Opening from Public Sector Network

9:10am **Welcome from Chair:**
Addressing the Future of Public Sector Workplaces

- Improving workplace environments and outcomes by advancing the way we use technology to create seamless operations
 - Fostering an environment that encourages well-being while balancing efficiency and productivity
-

9:25am **Government Case Study:**
Redefining Your Employee Engagement Experience in the New Normal



- Cultivating a sense of belonging, while boosting productivity to ensure your organization is prepared for the future
- Effective methods for building sustainable, agile and healthy workplaces

Visha Sukdeo, Executive Director, Human Resource Services, **City of Oshawa**

9:40am **Platinum Partner Session:**
Overcoming Change Fatigue and Building a Positive Change Experience

10:00am **Government Case Study:**
Beyond Upscaling: Building and Applying Critical Skills and Competencies to Unleash Worker Potential



- Strategies for reskilling and upskilling your workforce in the digital age
- Using data and analytics to promote internal talent for a more diverse and equitable workplace

Megan MacRae, Executive Director of Human Resources, **Toronto Transit Commission**

10:20am **Gold Partner Session:**
Leveraging Technology to Optimize and Streamline Recruitment Processes

10:40am Morning Tea and Networking Break

Public Sector Network will closely monitor COVID-19 regulations in accordance with the advice from the Australian Government and local health authorities to ensure the safety of everyone attending the event physically. In addition, we will be working closely with the venue to ensure precautionary measures are in place. Beyond COVID-times, citizens will continue to use digital channels to engage with government. Creating positive user experiences and leveraging data responsibly will ensure citizens remain connected and trusting of essential services. To maintain and enhance these outcomes, government needs to further advance their digital transformation by continually embedding innovation into service design and delivery.

11:00am Concurrent Roundtable Discussions
Roundtable 1

Enhancing Workplace Diversity and Driving an Inclusive Workplace Culture with People Analytics

Over the past few years, diversity, equity and inclusion (DEI) initiatives have become business-critical strategies to organizations aiming to unlock workforce potential and drive organizational effectiveness. This roundtable will focus on how data can be a strategic element in building a diverse and inclusive workplace culture and the key role it plays in bolstering your DEI initiatives



Roundtable 2
Embedding Analytics to Build Human Capital and Accelerate Workforce Planning

Accurate and agile workforce forecasting and planning is essential for an organization to thrive in a world where the future of work is constantly transforming. How do HR leaders plan for a future that seems so uncertain? In this roundtable, we will focus on how HR data can be leveraged to better anticipate and respond to workforce challenges.

Roundtable 3
Automating HR: Implementing Game-Changing Technologies to Revolutionize and Optimize HR Processes

Dynamic technology innovations can play a strategic role in transforming the workplace, optimizing service delivery, and streamlining processes, all while reducing costs and allowing professionals to spend more time on getting impactful work done. In this roundtable, leaders will focus on how intelligent automation can shape the future workforce and be a catalyst in your workforce transformation journey.

Roundtable 4
Redefining Learning and Development for a Hybrid and Remote World

With over 20 months into the pandemic, the hybrid era of work is here to stay. With workplace 2.0 in full effect, L&D leaders have to reimagine their strategies to ensure that their learning and development efforts adapt to hybrid work and also align with their organization's vision. This roundtable will focus on key strategies that can help you reimagine your approach to learning and development for a hybrid workplace.

12:00pm Panel Discussion:
Rethinking Organizational Culture from a Virtual/Hybrid Perspective

- What are some strategies that can improve workplace stress loads and other barriers for an improved corporate culture?
- What are the key considerations to keep in mind to build a more agile and flexible workplace?
- How do we create and maintain a healthy workplace culture within our organization?
- What are the key challenges for organizations for sustaining a positive work environment in a time of great uncertainty?
- What are your lessons learned or tips from 2021 that can help promote a better workplace culture?



Zufar Akhunov, Acting Director HR, **Alcohol and Gaming Commission of Ontario (ON)**

Jay Naik, Director Human Resources, **Ontario Ministry of Transportation**

Marsha John-Greenwood, Director – Transformation Project, **City of Toronto**

12:40pm Closing remarks from Chair and Networking Lunch

Monday, March 7, 2022

8:30am Registration and Networking Coffee

9:00am Opening from Public Sector Network

9:10am **Welcome from Chair:**
Addressing the Future of Public Sector Workplaces

- Improving workplace environments and outcomes by advancing the way we use technology to create seamless operations
- Fostering an environment that encourages well-being while balancing efficiency and productivity

9:20am **Government Keynote:**
Redefining Your Employee Engagement Experience in the New Normal



- Cultivating a sense of belonging, while boosting productivity to ensure your organization is prepared for the future
- Effective methods for building sustainable, agile and healthy workplaces

Holly Flowers Code, ADM Corporate Services & Chief Human Resources Officer, **Immigration, Refugees and Citizenship Canada**

9:40am **Platinum Partner Session:**
Overcoming Change Fatigue and Building a Positive Change Experience

10:00am **Government Case Study:**
Practical Applications to Create and Maintain Engagement and Collaboration in the Workplace



- How using an Appreciative Approach can help boost morale and a sense of belonging
- Concrete tactics to enhance team dynamics

Virginie Carrier, Director, Center of Expertise on Change, **Public Services and Procurement Canada**

10:20am **Gold Partner Session:**
Leveraging Technology to Optimize and Streamline Recruitment Processes

10:40am Morning Tea and Networking Break

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11:00am Concurrent Roundtable Discussions

Roundtable 1

Enhancing Workplace Diversity and Driving an Inclusive Workplace Culture with People Analytics

Over the past few years, diversity, equity and inclusion (DEI) initiatives have become business-critical strategies to organizations aiming to unlock workforce potential and drive organizational effectiveness. This roundtable will focus on how data can be a strategic element in building a diverse and inclusive workplace culture and the key role it plays in bolstering your DEI initiatives



Roundtable 2

Embedding Analytics to Build Human Capital and Accelerate Workforce Planning

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Roundtable 3

Automating HR: Implementing Game-Changing Technologies to Revolutionize and Optimize HR Processes

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Facilitated by:
Monika Schmidt, SVP Services, Ceridian

Roundtable 4

Redefining Learning and Development for a Hybrid and Remote World

With over 20 months into the pandemic, the hybrid era of work is here to stay. With workplace 2.0 in full effect, L&D leaders have to reimagine their strategies to ensure that their learning and development efforts adapt to hybrid work and also align with their organization's vision. This roundtable will focus on key strategies that can help you reimagine your approach to learning and development for a hybrid workplace.

12:00pm Panel Discussion:

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- What are some strategies that can improve workplace stress loads and other barriers for an improved corporate culture?
- What are the key considerations to keep in mind to build a more agile and flexible workplace?
- How do we create and maintain a healthy workplace culture within our organization?
- What are the key challenges for organizations for sustaining a positive work environment in a time of great uncertainty?
- What are your lessons learned or tips from 2021 that can help promote a better workplace culture?



Ruth Lam, Director of Instructional Design and Development Services, **Employment and Social Development Canada**

Tom Balfour, Director General, Human Resources, **Fisheries and Oceans Canada**

Dienabou Sow, Director Strategic HR and Program Development, **Natural Sciences and Engineering Research Council of Canada**

Caterina Dattilo-Caron, Director, Talent & Culture, **Canada Mortgage and Housing Corporation**

Gianluca Cairo, Vice President, Public Sector Revenue Enablement & Strategy, **Ceridian**

12:40pm Closing remarks from Chair and Networking Lunch

Wednesday, March 9, 2022

8:30am Registration and Networking Coffee

9:00am Opening from Public Sector Network

9:10am **Welcome from Chair:**
Addressing the Future of Public Sector Workplaces

- Improving workplace environments and outcomes by advancing the way we use technology to create seamless operations
 - Fostering an environment that encourages well-being while balancing efficiency and productivity
-

9:20am **Government Case Study:**
Redefining Your Employee Engagement Experience in the New Normal



- Cultivating a sense of belonging, while boosting productivity to ensure your organization is prepared for the future
- Effective methods for building sustainable, agile and healthy workplaces

Caitlin Brownrigg, Director, Technology Partner, Workforce Innovation, Skills and Training, **BC Provincial Government**

9:40am **Platinum Partner Session:**
Overcoming Change Fatigue and Building a Positive Change Experience

10:00am **Government Case Study:**
Beyond Upscaling: Building and Applying Critical Skills and Competencies to Unleash Worker Potential



- Strategies for reskilling and upskilling your workforce in the digital age
 - Using data and analytics to promote internal talent for a more diverse and equitable workplace
-

10:20am **Gold Partner Session:**
Leveraging Technology to Optimize and Streamline Recruitment Processes

10:40am Morning Tea and Networking Break

Public Sector Network will closely monitor COVID-19 regulations in accordance with the advice from the Australian Government and local health authorities to ensure the safety of everyone attending the event physically. In addition, we will be working closely with the venue to ensure precautionary measures are in place. Beyond COVID-times, citizens will continue to use digital channels to engage with government. Creating positive user experiences and leveraging data responsibly will ensure citizens remain connected and trusting of essential services. To maintain and enhance these outcomes, government needs to further advance their digital transformation by continually embedding innovation into service design and delivery.

11:00am Concurrent Roundtable Discussions
Roundtable 1

Enhancing Workplace Diversity and Driving an Inclusive Workplace Culture with People Analytics

Over the past few years, diversity, equity and inclusion (DEI) initiatives have become business-critical strategies to organizations aiming to unlock workforce potential and drive organizational effectiveness. This roundtable will focus on how data can be a strategic element in building a diverse and inclusive workplace culture and the key role it plays in bolstering your DEI initiatives



Roundtable 2
Embedding Analytics to Build Human Capital and Accelerate Workforce Planning

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Roundtable 3
Automating HR: Implementing Game-Changing Technologies to Revolutionize and Optimize HR Processes

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Roundtable 4
Redefining Learning and Development for a Hybrid and Remote World

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12:00pm Panel Discussion:
Rethinking Organizational Culture from a Virtual/Hybrid Perspective



- What are some strategies that can improve workplace stress loads and other barriers for an improved corporate culture?
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- How do we create and maintain a healthy workplace culture within our organization?
- What are the key challenges for organizations for sustaining a positive work environment in a time of great uncertainty?
- What are your lessons learned or tips from 2021 that can help promote a better workplace culture?

Heather House, Executive Director, Strategic Human Resources and Communications Branch, **Ministry of Social Development and Poverty Reduction**

Rueben Bronee, Assistant Deputy Minister – Policy, Innovation & Engagement, **BC Public Service Agency**

Dea De Jarisco, Director, Digital Talent Attraction & Development, **BCDevExchange**

12:40pm Closing remarks from Chair and Networking Lunch

Thursday, March 10, 2022

8:30am Registration and Networking Coffee

9:00am Opening from Public Sector Network

9:10am **Welcome from Chair:**
Addressing the Future of Public Sector Workplaces

- Improving workplace environments and outcomes by advancing the way we use technology to create seamless operations
- Fostering an environment that encourages well-being while balancing efficiency and productivity

9:25am **Government Keynote:**



Alberta by Choice, Not by Chance

Michele Evans, Assistant Deputy Minister, Workforce Strategies, Ministry of Labour and Immigration

9:45am **Platinum Partner Session:**

Overcoming Change Fatigue and Building a Positive Change Experience

10:05am **Government Case Study:**



Developing and Implementing a Leadership Competency Framework

Kim Armstrong, Deputy City Manager, Employee Services, City of Edmonton

10:25am **Government Case Study:**



Beyond Upscaling: Building and Applying Critical Skills and Competencies to Unleash Worker Potential

- Strategies for reskilling and upskilling your workforce in the digital age
- Using data and analytics to promote internal talent for a more diverse and equitable workplace

Tara Lockyer, Chief People Officer, ATB Financial

10:45am **Gold Partner Session:**

Leveraging Technology to Optimize and Streamline Recruitment Processes

11:05am Morning Tea and Networking Break

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Roundtable 2
Embedding Analytics to Build Human Capital and Accelerate Workforce Planning

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Roundtable 4
Redefining Learning and Development for a Hybrid and Remote World

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12:25pm Panel Discussion:
Rethinking Organizational Culture from a Virtual/Hybrid Perspective



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- How do we create and maintain a healthy workplace culture within our organization?
- What are the key challenges for organizations for sustaining a positive work environment in a time of great uncertainty?
- What are your lessons learned or tips from 2021 that can help promote a better workplace culture?

Peter Linkletter, Executive Vice-President, People, Innovation, and Results, **Canada Energy Regulator**

Jeff Simpson, Senior Director of Human Resources, **Alberta Municipalities**

Katherine Salucop, Vice President, Organizational Development, **Alberta Innovates**

Karen Zarksy, Branch Manager, Organization Design and Development, **City of Edmonton**

1:05pm Closing remarks from Chair and Networking Lunch