

ROADSHOW



**Data
Management
& Analytics**

February 15 - 23

NSW | VIC | QLD | WA | ACT | SA



**// Building a
Smart Public
Sector with Data
Collaboration
and Automation**

Publicsectornetwork.co

P: (02) 9057 9070

E: sponsor@publicsectornetwork.co

Building a Smart Public Sector with Data Collaboration and Automation

Data is increasingly becoming the world's most important currency. According to the CSIRO's Data61, by unlocking data insights, and capitalising on our nation's strengths in data science, Australia is looking at a \$315 billion economic opportunity.

Recently the public sector has become increasingly aware of the potential value that can be gained from leveraging data as a strategic asset, but the sector still struggles with effective methods to extract true value from insights, while maintaining privacy and security. However with robust support structure and comprehensive frameworks in place, public sector information can be transformed into tangible insights that deliver cost savings and better citizen services.

To help optimise and evolve your organisation's data journey, we've put together the Data Innovation Roadshow which explores emerging techniques for data visualisation such as Artificial Intelligence and data sharing, as we share real-world case studies from public sector leaders.

The **2022 Data Innovation Roadshow** is all about discerning how we can further create public sector modern data divisions in Australia, as the role of storytelling and the imperative of public trust continues to drive data use and analysis to new levels.

The series will head to 6 cities across Australia to benchmark the key challenges faced by the public sector in each state.

// Benefits of Attending



Understand how to transform public sector data from information to insights



Discover how to curate public sector datasets to streamline processes and reduce effort with tailored case studies



Discuss the emerging tools and strategies taking data from siloed information and transforming it into outcomes with public sector leaders



Learn how to leverage data for citizen-centric decision making through an ethical and privacy first approach

// Who You'll Meet

Chiefs/Directors/Heads/Managers of :

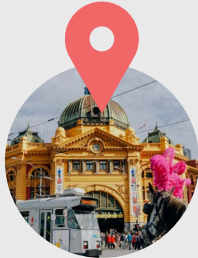
- Data
- Analytics
- Information Management
- Data Science
- Data Governance
- Business Intelligence
- Actional Insights
- Modelling
- Data Warehousing
- Evidence and Insights

// Your Guide



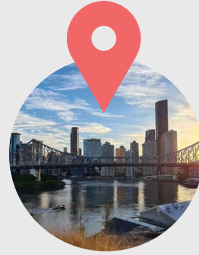
Day 1

New South Wales
15 February



Day 2

Victoria
16 February



Day 4

Western Australia
18 February

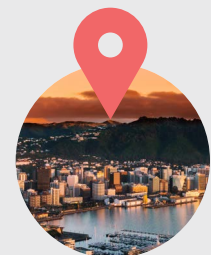


Day 5

Australian Capital
Territory
22 February

Day 6

South Australia
23 February



“

Interesting to see how other government agencies are dealing with their data platforms. **A valuable source of ideas and methods** used that could be applied across different agencies.

Department of Justice

// Your Inspiring Speakers



IAN OPPERMAN

NSW Government Chief Data
Scientist and Industry Professor
**Department of Customer
Service**



SAM NIELSEN

Director, Performance and
Insights
Public Service Commission



FANG CHEN

Distinguished Professor and
Executive Director UTS Data
Science & UTS Data Science
Institute
University of Technology



SIMON HERBERT

Chief Data Officer
**NSW Department of
Customer Service**



IMMA CHIPPENDALE

Executive Director, Data &
Performance
**Department of Regional
NSW**

// Explore the Agenda - NSW


8:30am Registration and Networking Coffee

9:00am Opening from Public Sector Network & Icebreaker

9:10am **Welcome from Chair: Addressing the Future of Public Sector Data and Innovation in Australasia**

- Improving public sector services and outcomes by advancing the way we use and showcase data moving forward
 - Going beyond mere curation and consolidation to build effective data narratives
-

9:20am **Government Keynote: Now What? How Curated Data is Being Leveraged in the Smartest, Safest, Most Convenient Way**

- 
- What value does data presentation add to strengthening government data modelling in the digital age?
 - Maximising a pre-existing data strategy and taking it to the next level with data-storytelling capabilities
 - Effective methods for sustaining data framework changes to ensure maximum value is being extracted and acted upon


Ian Opperman, *NSW Government Chief Data Scientist and Industry Professor*, **Department of Customer Service**

9:40am **Platinum Partner Session: Creating Data-Centric Cultures Through Story**

- Communicating information insights using data visualisation strategies
- Making sense of unstructured data sets using innovative automation tools

Presented by Alteryx

10:00am **Government Keynote: What Are the Opportunities for Data Sharing and Collaboration in Today's Government?**

- 
- What is the social, economic, and operational impact of an innovative data-driven culture?
 - Reevaluating the ethics of data governance, security and privacy – and the tools that can be deployed to operationalise these adaptations
 - Building citizen trust and enhancing data literacy by communicating what your organisation hopes to achieve with their data

Sam Nielsen, *Director, Performance and Insights*, **Public Service Commission**

10:20am **Gold Partner Session: The Role of Open Data in the Citizen-Centric Organisation**

- Making data more transparent and tangible for improved citizen outcomes
- Exploring the opportunities for cross-departmental collaboration and data sharing using emerging tools and technology

Presented by Snowflake

10:40am Morning Tea and Networking Break

11:00am **Concurrent Roundtable Discussions**
Roundtable 1
Facilitated by Snowflake



Roundtable 2
Facilitated by Talend Australia

Roundtable 3
Facilitated by Alteryx

Roundtable 4
Facilitated by Fivetran

12:00pm **Panel Discussion: Demystifying and Democratising Data to Build Clear Citizen-Centric Services**



- What tools and processes are fundamental to collecting data in a way that is focused on citizen value and impact
- The tools and strategies behind building data narratives and solving significant challenges
- Updating data capabilities and automation processes to ensure ethical data use and gain community trust
- What opportunities does AI/automation present for better data processing efficiency and service delivery

Fang Chen, *Distinguished Professor and Executive Director UTS Data Science & UTS Data Science Institute*, **University of Technology Sydney**

Simon Herbert, *Chief Data Officer*, **NSW Department of Customer Service**

Imma Chippendale, *Executive Director, Data & Performance*, **Department of Regional NSW**

12:40pm **Closing remarks from Chair and Networking Lunch**

Public Sector Network will closely monitor COVID-19 regulations in accordance with the advice from the Australian Government and local health authorities to ensure the safety of everyone attending the event physically. In addition, we will be working closely with the venue to ensure precautionary measures are in place. Beyond COVID-times, citizens will continue to use digital channels to engage with government. Creating positive user experiences and leveraging data responsibly will ensure citizens remain connected and trusting of essential services. To maintain and enhance these outcomes, government needs to further advance their digital transformation by continually embedding innovation into service design and delivery.

// Your Inspiring Speakers

VIC



SANDY PITCHER

Secretary
Department of Families,
Fairness and Housing

VIC



RACHEL DIXON

Privacy & Data Protection
Deputy Commissioner
Office of the Victorian
Information

VIC



STEVE ARMSTRONG

Director, Strategic Planning &
Capability Enablement - Intelligence
Management Function
WorkSafe Victoria

VIC



KERRY KIRK

Data Governance Manager,
Victorian Department of Health

VIC



DARSHIL MEHTA

Senior Manager Data Strategy
Australian Securities &
Investments Commission

VIC



EMMA LIVERSIDGE

Director Transformation & Delivery
Australian Taxation Office

VIC



DELLA ZHANUG

Account Director - APAC
Ataccama

// Explore the Agenda - VIC

8:30am Registration and Networking Coffee

9:00am Opening from Public Sector Network & Icebreaker

9:10am **Welcome from Chair: Addressing the Future of Public Sector Data and Innovation in Australasia**

- Improving public sector services and outcomes by advancing the way we use and showcase data moving forward
 - Going beyond mere curation and consolidation to build effective data narratives
-

9:20am **Government Keynote: How Linked Data is Being Used to Disrupt Disadvantage in Victoria**



- The role of linked data and advanced analytics supporting major human services reforms
- New advanced models that are being built to improve outcomes
- The role of linked data in transforming the policy cycle

Sandy Pitcher, *Secretary*, Department of Families, Fairness and Housing

9:40am **Platinum Partner Session: Creating Data-Centric Cultures Through Story**

- Communicating information insights using data visualisation strategies
 - Making sense of unstructured data sets using innovative automation tools
-

10:00am **Government Keynote: What Are the Opportunities for Data Sharing and Collaboration in Today's Government?**



- What is the social, economic, and operational impact of an innovative data-driven culture?
- Reevaluating the ethics of data governance, security and privacy - and the tools that can be deployed to operationalise these adaptations
- Building citizen trust and enhancing data literacy by communicating what your organisation hopes to achieve with their data

Rachel Dixon, *Privacy & Data Protection Deputy Commissioner*, Office of the Victorian Information Commissioner

10:20am **Gold Partner Session: The Role of Open Data in the Citizen-Centric Organisation**

- Making data more transparent and tangible for improved citizen outcomes
- Exploring the opportunities for cross-departmental collaboration and data sharing using emerging tools and technology

Presented by Snowflake

10:40am Morning Tea and Networking Break

11:00am **Concurrent Roundtable Discussions**
Roundtable 1
Facilitated by Snowflake



Roundtable 2
Facilitated by Talend Australia

Roundtable 3
Rolling Out a Strategy for Automation & Artificial Intelligence in Data Divisions

Developing and integrating a future-proof data strategy will require adaptability and scalability within public sector data divisions. In this roundtable we will address the role automation and emerging technologies play in keeping organisations' in tune with ever-changing citizen demands, providing actionable insight and solving problems in real time.

Facilitator: Della Zhuang, Account Director - APAC, Ataccama

Roundtable 4

12:00pm **Panel Discussion:**
Harnessing Automation and AI to Deliver Clear Citizen-Centric Services



- What opportunities does AI/automation present for better process efficiency and service delivery
- The tools and strategies behind building data management and solving significant challenges
- Updating data capabilities and automation processes to ensure ethical AI use and gain community trust

Steve Armstrong, Director, Strategic Planning & Capability Enablement - Intelligence Management Function, WorkSafe Victoria

Kerry Kirk, Data Governance Manager, Victorian Department of Health

Emma Liversidge, Director Transformation & Delivery, Australian Taxation Office

Darshil Mehta, Senior Manager Data Strategy, Australian Securities & Investments Commission

Della Zhuang, Account Director - APAC, Ataccama

12:40pm **Closing remarks from Chair and Networking Lunch**

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// Your Inspiring Speakers



VERONICA HENDRICKS

Director Strategy and Planning
Monash Health



NATHAN BINES

Director Insights & Analytics,
QLD Customer & Digital
Group
**Department of Communities,
Housing & Digital Economy**



KEITH GEMMEL

Chief information Officer
**Safe Food Production
Queensland**



SANDIP KUMAR

Exec Director Strategy,
Transformation, Major
Capital & Digital
**Gold Coast Hospital and
Health Service**



DR BRENT RICHARDS

Chair
QLD AI Hub Advisory Board

// Explore the Agenda - QLD


8:30am Registration and Networking Coffee

9:00am Opening from Public Sector Network & Icebreaker

9:10am **Welcome from Chair: Addressing the Future of Public Sector Data and Innovation in Australasia**

- Improving public sector services and outcomes by advancing the way we use and showcase data moving forward
 - Going beyond mere curation and consolidation to build effective data narratives
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9:20am **Government Keynote: Now What? How Curated Data is Being Leveraged in the Smartest, Safest, Most Convenient Way**

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- What value does data presentation add to strengthening government data modelling in the digital age?
 - Maximising a pre-existing data strategy and taking it to the next level with data-storytelling capabilities
 - Effective methods for sustaining data framework changes to ensure maximum value is being extracted and acted upon


Veronica Henricks, *Director Strategy and Planning, Monash Health*

9:40am **Platinum Partner Session: Creating Data-Centric Cultures Through Story**

- Communicating information insights using data visualisation strategies
- Making sense of unstructured data sets using innovative automation tools

Presented by Alteryx

10:00am **Government Keynote: What Are the Opportunities for Data Sharing and Collaboration in Today's Government?**

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- What is the social, economic, and operational impact of an innovative data-driven culture?
 - Reevaluating the ethics of data governance, security and privacy – and the tools that can be deployed to operationalise these adaptations
 - Building citizen trust and enhancing data literacy by communicating what your organisation hopes to achieve with their data

Nathan Bines, *Director Insights & Analytics, Queensland Customer and Digital Group, Department of Communities, Housing & Digital Economy*

10:20am **Gold Partner Session: The Role of Open Data in the Citizen-Centric Organisation**

- Making data more transparent and tangible for improved citizen outcomes
- Exploring the opportunities for cross-departmental collaboration and data sharing using emerging tools and technology

Presented by Snowflake

10:40am Morning Tea and Networking Break

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Roundtable 2
Facilitated by Talend Australia

Roundtable 3
Facilitated by Alteryx

Roundtable 4
Facilitated by Fivetran

12:00pm **Panel Discussion: Harnessing Automation and AI to Deliver Clear Citizen-Centric Services**



- What opportunities does AI/automation present for better process efficiency and service delivery
- The tools and strategies behind building data narratives and solving significant challenges
- Updating data capabilities and automation processes to ensure ethical AI use and gain community trust

Keith Gemmell, *Chief Information Officer, Safe Food Production Queensland*

Sandip Kumar, *Executive Director Strategy, Transformation, Major Capital and Digital, Gold Coast Hospital and Health Service*

Dr Brent Richards, *Chair of the QLD AI Hub Advisory Board*

12:40pm **Closing remarks from Chair and Networking Lunch**

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// Your Inspiring Speakers



SARAH MEWETT

Director Analytics and insights
Road Safety Commission



DAMIAN SHEPERD

Director State Records
State Records Office of
Western Australia



REBECCA HANDCOCK

Senior Data Scientist, Curtin
Institute for Computation
Curtin University



JONAS PETERSON

Chief Digital Officer, Office of
Digital Government
Department of Premier and
Cabinet of Western Australia



SHAUN WALSH

Director Business and Strategy,
Westport Office
Department of Transport
Western

// Explore the Agenda - WA


8:30am Registration and Networking Coffee

9:00am Opening from Public Sector Network & Icebreaker

9:10am **Welcome from Chair: Addressing the Future of Public Sector Data and Innovation in Australasia**

- Improving public sector services and outcomes by advancing the way we use and showcase data moving forward
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- What value does data presentation add to strengthening government data modelling in the digital age?
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Sarah Mewett, *Director Analytics and Insights*, Road Safety Commission

9:40am **Platinum Partner Session: Creating Data-Centric Cultures Through Story**

- Communicating information insights using data visualisation strategies
 - Making sense of unstructured data sets using innovative automation tools
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10:00am **Government Keynote: What Are the Opportunities for Data Sharing and Collaboration in Today's Government?**

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 - Reevaluating the ethics of data governance, security and privacy - and the tools that can be deployed to operationalise these adaptations
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Damian Shepherd, *Director State Records*, State Records Office of Western Australia

10:20am **Gold Partner Session: The Role of Open Data in the Citizen-Centric Organisation**

- Making data more transparent and tangible for improved citizen outcomes
- Exploring the opportunities for cross-departmental collaboration and data sharing using emerging tools and technology

Presented by Snowflake

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Roundtable 3

Roundtable 4

12:00pm **Panel Discussion: Harnessing Automation and AI to Deliver Clear Citizen-Centric Services**



- What opportunities does AI/automation present for better process efficiency and service delivery
- The tools and strategies behind building data narratives and solving significant challenges
- Updating data capabilities and automation processes to ensure ethical AI use and gain community trust

Rebecca Handcock, *Senior Data Scientist, Curtin Institute for Computation, Curtin University*

Jonas Peterson, *Chief Digital Officer, Office of Digital Government, Department of Premier and Cabinet of Western Australia*

Shaun Walsh, *Director Business and Strategy, Westport Office, Department of Transport Western Australia*

12:40pm **Closing remarks from Chair and Networking Lunch**

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// Your Inspiring Speakers

ACT



SUSIE KLUTH

Chief Data Officer
Department of Education,
Skills and Employment

ACT



MARCEL VAN KINTS

Chief Data Officer and
General Manager of the Data
Strategy
Australian Bureau of
Statistics

ACT



SUSAN CALVERT

Assistant Secretary
Office of the National Data
Commissioner

ACT



JORDAN HATCH

Assistant Secretary Digital
Strategy
Department of Agriculture,
Water and the Environment

ACT



ROHAN SAMARAWEERA

Senior Director Data Science
Department of Home Affairs

// Explore the Agenda - ACT


8:30am Registration and Networking Coffee

9:00am Opening from Public Sector Network & Icebreaker

9:10am **Welcome from Chair: Addressing the Future of Public Sector Data and Innovation in Australasia**

- Improving public sector services and outcomes by advancing the way we use and showcase data moving forward
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9:20am **Government Keynote: Now What? How Curated Data is Being Leveraged in the Smartest, Safest, Most Convenient Way**

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Susie Kluth, *Chief Data Officer, Department of Education, Skills and Employment*

9:40am **Platinum Partner Session: Creating Data-Centric Cultures Through Story**

- Communicating information insights using data visualisation strategies
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Presented by Alteryx

10:00am **Government Keynote: What are the Opportunities for Data Sharing and Collaboration in Today's Government?**

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- What is the social, economic, and operational impact of an innovative data-driven culture?
 - Reevaluating the ethics of data governance, security and privacy – and the tools that can be deployed to operationalise these adaptations
 - Building citizen trust and enhancing data literacy by communicating what your organisation hopes to achieve with their data

Marcel van Kints, *Chief Data Officer and General Manager of the Data Strategy, Australian Bureau of Statistics*

10:20am **Gold Partner Session: The Role of Open Data in the Citizen-Centric Organisation**

- Making data more transparent and tangible for improved citizen outcomes
- Exploring the opportunities for cross-departmental collaboration and data sharing using emerging tools and technology

Presented by Snowflake

10:40am Morning Tea and Networking Break

11:00am Concurrent Roundtable Discussions
Roundtable 1



Facilitated by Snowflake

Roundtable 2

Facilitated by Talend Australia

Roundtable 3

Facilitated by Alteryx

Roundtable 4

Facilitated by TIBCO

12:00pm Panel Discussion: Harnessing Automation and AI to Deliver Clear Citizen-Centric Services



- What opportunities does AI/automation present for better process efficiency and service delivery
- The tools and strategies behind building data narratives and solving significant challenges
- Updating data capabilities and automation processes to ensure ethical AI use and gain community trust

Susan Calvert, *Assistant Secretary, Office of the National Data Commissioner*

Jordan Hatch, *Assistant Secretary Digital Strategy, Department of Agriculture, Water and the Environment*

Rohan Samaraweera, *Senior Director Data Science, Department of Home Affairs*

12:40pm Closing remarks from Chair and Networking Lunch

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// Your Inspiring Speakers

SA



NIC KALISZEWSKI

Director, Transport Analytics
Department for Infrastructure
and Transport

SA



DINA ZEBIAN

Assistant Director, Digital
Gateway/AIDE, Experience
and Data Services
Services Australia

SA



KATHERINE ENDERLING

Data Science & Insights,
Smarter Data
Australian Taxation Office

SA



NIKUNJ MANDLAS

Lead Data Architect
Department for Innovation
and Skills

SA



PETER WORTHINGTON-EYRE

Chief Data Officer/Executive
Director, Office for Data Analytics
Department of the Premier and
Cabinet

// Explore the Agenda - SA


8:30am Registration and Networking Coffee

9:00am Opening from Public Sector Network & Icebreaker

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9:20am **Government Keynote: Now What? How Curated Data is Being Leveraged in the Smartest, Safest, Most Convenient Way**


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Nic Kaliszewski, *Director, Transport Analytics, Department for Infrastructure and Transport*

9:40am **Platinum Partner Session: Creating Data-Centric Cultures Through Story**

- Communicating information insights using data visualisation strategies
 - Making sense of unstructured data sets using innovative automation tools
-

10:00am **Government Keynote: From data to information, how data sharing has enhanced service delivery in Services Australia**

- 
- What is the social, economic, and operational impact of an innovative data-driven culture?
 - Reevaluating the ethics of data governance, security and privacy - and the tools that can be deployed to operationalise these adaptations
 - Building citizen trust and enhancing data literacy by communicating what your organisation hopes to achieve with their data

Dina Zebian, *Assistant Director, Digital Gateway/AIDE, Experience and Data Services, Services Australia*

10:20am **Gold Partner Session: The Role of Open Data in the Citizen-Centric Organisation**

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Presented by Snowflake

10:40am Morning Tea and Networking Break

11:00am



**Concurrent Roundtable Discussions
Roundtable 1**

Facilitated by Snowflake

Roundtable 2

Facilitated by Talend Australia

Roundtable 3

Roundtable 4

12:00pm



Panel Discussion: Harnessing Automation and AI to Deliver Clear Citizen-Centric Services

- What opportunities does AI/automation present for better process efficiency and service delivery
- The tools and strategies behind building data narratives and solving significant challenges
- Updating data capabilities and automation processes to ensure ethical AI use and gain community trust

Katherine Enderling, *Data Science & Insights, Smarter Data, Australian Taxation Office*

Nikunj Mandlas, *Lead Data Architect, Department for Innovation and Skills*

Peter Worthington-Eyre, *Chief Data Officer/Executive Director, Office for Data Analytics, Department of the Premier and Cabinet*

12:40pm

Closing remarks from Chair and Networking Lunch

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Thank You to our Partners

The Alteryx logo consists of the word "alteryx" in a lowercase, blue, sans-serif font.

Platinum Partners
Sydney | Brisbane | Canberra

The Snowflake logo features a blue, stylized snowflake icon to the left of the word "snowflake" in a lowercase, blue, sans-serif font.

Gold Partners
Exclusive

The Ataccama logo features a purple and pink circular icon to the left of the word "ataccama" in a lowercase, dark purple, sans-serif font.

Silver Partners
Melbourne

The Fivetran logo features a blue icon of three slanted parallel lines to the left of the word "Fivetran" in a bold, blue, sans-serif font.

Silver Partners
Sydney | Brisbane

The TIBCO logo features the word "TIBCO" in a blue, sans-serif font, followed by a blue circular icon containing a white stylized 'T' shape.

Silver Partners
Canberra

The Talend logo features the word "talend" in a lowercase, red, sans-serif font.

Bronze Series Partners
Exclusive