

# Virtual Future of Learning and Development

Designing the Future Workforce Through Reskilling, Upskilling & Improved Capabilities

Online → Thursday, 11 November 2021 | 11:00am AEDT

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## Agenda Overview

Over the past year, the Australian workforce has had to evolve rapidly. A global pandemic, increasingly competitive employment landscape and the digital revolution have completely reshaped the way we work. Meanwhile, persistent uncertainty, a multigenerational workforce, and a shorter shelf life for knowledge have placed a premium on reskilling and upskilling.

Skilled employees, exceptional leaders and knowledge are key to a flourishing government department. Public organisations must therefore embrace learning and development initiatives to ensure ongoing success.

Public Sector Network's **Future of Learning and Development Virtual Event** will equip attendees with ideas and strategies on how increase organisational agility, streamline processes and implement modern learning and development programs.

## Who Attends?

### Chiefs/Directors/Heads/Managers of:

Human Resources | People & Culture | Workplace Analytics | Workforce Strategy  
Employee Experience | Talent Management | Workforce Planning

## Speakers



### Diane Hickman

Director Craft Development and Frameworks, APS Academy  
**Australian Public Service Commission**



### Matti Clements

Director People Development & Wellbeing,  
**Australian Institute of Sport (ACT)**



### Shannon Pigram

Head of Culture & Capability,  
**ESTA (VIC)**



### Jaclyn Padilla

Deputy Director of Human Resources,  
**CA Department of Corrections & Rehabilitation**



### Sarah Ryan

Manager, Culture and Capability,  
**Legal Aid QLD**



### Chelsea Cook

A/g General Manager, Governance Group  
**IP Australia (ACT)**



### Ruchica Kapoor

People and Culture Business Partner,  
**Department of Transport (WA)**

## Reasons to Attend

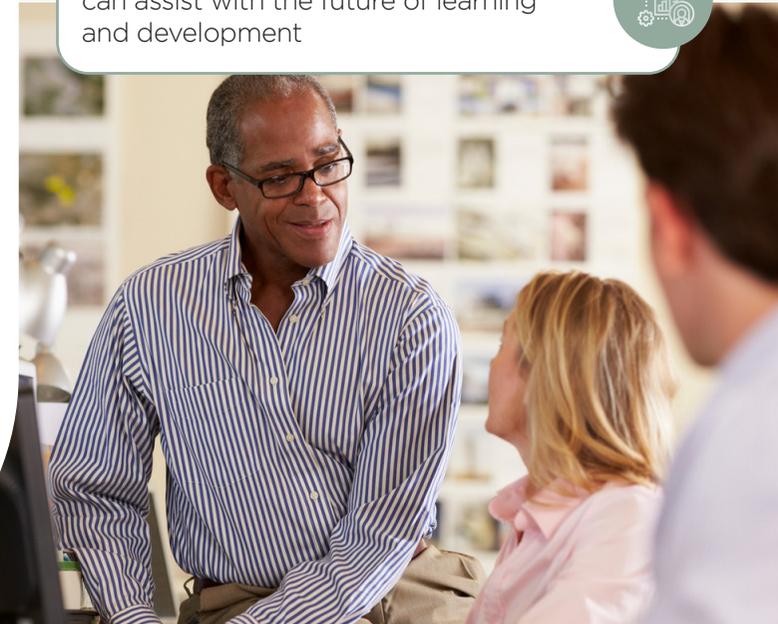
Develop proactive approaches to enable organisational efficiency in a shifting environment



Improve existing systems, policies and processes to facilitate ongoing learning and development



Learn to utilise new technologies that can assist with the future of learning and development



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11:00am	PSN Welcome	12:20pm	Government Case Study: <b>Facilitating Successful Learning and Development Through Robust and Agile Leadership</b> <ul style="list-style-type: none"> <li>Understanding the role of leadership in a fluid learning environment</li> <li>Responding to the evolving learning and development needs of a diverse workforce</li> </ul> <b>Jaclyn Padilla</b> , Deputy Director of Human Resources, CA Department of Corrections & Rehabilitation
11:10am	Chair Opening <b>Diane Hickman</b> , Director of Craft Development and Frameworks, APS Academy, Australian Public Service Commission	12:35pm	Break
11:20am	Government Keynote: <b>The Role Wellbeing Plays in a High-Performance Culture</b> <ul style="list-style-type: none"> <li>Defining learning and development's role in building a learning culture</li> <li>Understanding passive learning and the role mentoring plays in embedding it</li> </ul> <b>Matti Clements</b> , Director People Development & Wellbeing, Australian Institute of Sport (ACT)	12:40pm	Panel Session: <b>Reimagining Learning and Development in the Public Sector</b> <ul style="list-style-type: none"> <li>How do you ensure a seamless adoption of learning and development practices into your organisation?</li> <li>How do you develop workforce capability and the skills required to achieve your organisational vision?</li> <li>What are your top tips for remaining agile with your learning and development strategy?</li> </ul> <b>Sarah Ryan</b> , Manager, Culture and Capability, Legal Aid QLD <b>Chelsea Cook</b> , Head of Culture & Capability, IP Australia (ACT) <b>Ruchica Kapoor</b> , People and Culture Business Partner, Department of Transport (WA)
11:35am	Partner Session: <b>Adopting Technology That Enables Learning and Development Strategies</b>	1:00pm	Close
11:50am	Government Case Study: <b>Fostering Resilient and Adaptive Learning and Development Practices in Your Organisation</b> <ul style="list-style-type: none"> <li>Enabling learning and development initiatives that reflect your organisation's overall vision and strategy</li> <li>Improving existing learning and development strategies to prepare for the workforce of the future</li> </ul> <b>Shannon Pigram</b> , Head of Culture & Capability, ESTA (VIC)		
12:05pm	Partner Session: <b>Leveraging Existing Data to Enhance Learning and Development Initiatives</b>		

## Partners →

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