



Innovation & IT

Public Sector Innovation Show - Ontario

Connecting people with ideas to build a better public service



ONLINE



PUBLIC SECTOR NETWORK



VIRTUAL EVENT

Wednesday, May 26, 2021

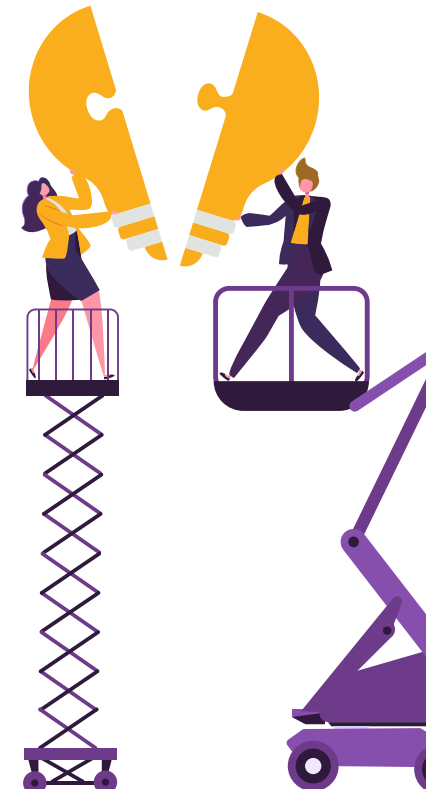
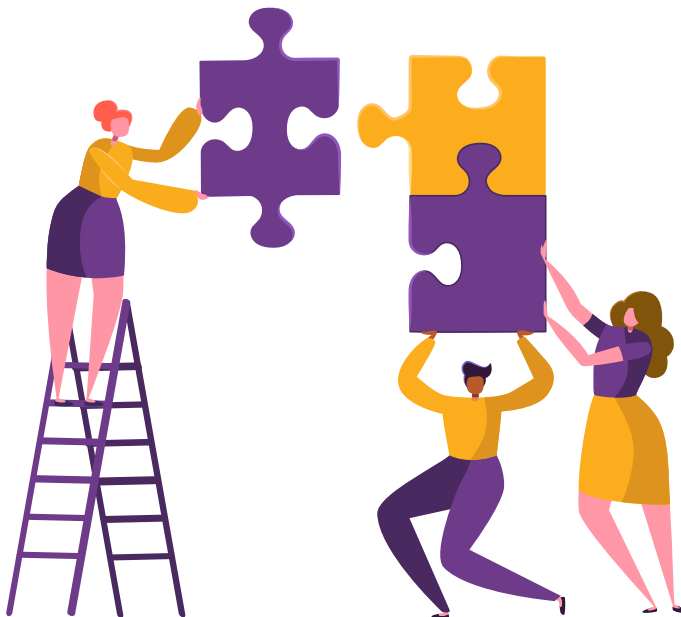
12:00-3:00 pm EDT

Agenda Overview

Public sector innovation is needed now more than ever before.

Using new approaches - from policy design to service delivery, new technologies and better use of data - to improve the performance and responsiveness of the public sector is critical if we are to bounce back from the recent challenges we have all faced.

To recover faster and better, we need to collaborate, share ideas and accelerate innovation in the public sector, ultimately to deliver better services to all stakeholders. In that spirit, Public Sector Network would like to invite you to join the conversation at our Public Sector Innovation Show - Ontario. Gain the ideas, inspiration and practical wins needed to drive innovation in this new way of working.



JOIN THE SOCIAL LEARNING PLATFORM FOR FREE AT WWW.PUBLICSECTORNETWORK.CO

PUBLIC SECTOR REGISTER FOR FREE

REGISTER HERE

Reasons to attend

Explore unique opportunities to enhance integration and collaboration across departments and agencies to deliver shared outcomes

Create opportunities to learn new skills, increase capabilities, reduce redundancies and create better days for public sector employees

Discover strategies for staying laser-focused on delivering your vision – and finding the right people, processes and tools to support that vision

Leverage lessons learned from the crisis-driven response to COVID-19 to reprioritize and reframe your processes and services in a way that best supports efficiency, ease-of-use and inclusivity

Build connections, engage and share ideas that support an iterative, flexible and innovative public sector environment

Who should attend?

- Digital, Innovation and ICT & Corporate Services
- Citizen Engagement and Experience
- Service Design and Delivery
- Workforce and HR
- Strategic Planning
- Data, Analytics and AI & Information and Enterprise Architecture
- Information Management
- Change, Culture and Transformation

Featured Speakers



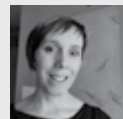
Hon. Peter Bethlenfalvy
Minister of Finance & President of the Treasury Board of Ontario
Government of Ontario



Alex Coleman
CIO / Assistant Deputy Minister, Children, Youth and Social Services I&IT Cluster
Ontario Ministry of Children, Community and Social Services



Hillary Hartley
Chief Digital and Data Officer, Deputy Minister
Ontario Digital Service
(Treasury Board Secretariat)



Amy Bihari
Lead, Open Data & Responsible AI
Ontario Digital Service



Lisa Priest
Executive Lead, Future State Modernization - Transformation Office
Ontario Treasury Board Secretariat



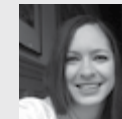
Rachel Kampus
Assistant Deputy Minister, Lean and Continuous Improvement Division
Ontario Digital Service (Treasury Board Secretariat)



Robbie Grewal
Director, Strategic Policy & Planning
City of Toronto



Nora Dempsey
Senior Advisor for Innovation
U.S. Department of State



Cora Loucks
Surveillance Coordinator & Data Analyst
Ontario Ministry of Agriculture, Food and Rural Affairs (OMAFRA)



Spencer Daniels
Senior Product Manager
Ontario Digital Service



Michael Jay
Director, Measurement Canada Digital Office
Innovation, Science and Economic Development Canada



Yael Berger
Business Strategies Consultant
Employment and Social Development Canada (ESDC)



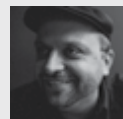
Gray O'Byrne
Product Manager
Treasury Board of Canada Secretariat



Noah Morris
Assistant Deputy Minister - Enterprise Financial Services Division
Ontario Ministry of Government and Consumer Services



Elizabeth Rhodenizer
Director General, Email and Workplace Technology Services
Shared Services Canada



Justin Hewitt
Senior Director DevOps Platform, BC Dev Exchange
BC Ministry of Citizens' Services



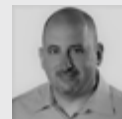
Skaidra Puodžiūnas
Senior Advisor, Engagement
Ontario Digital Service



Luke Simcoe
Director of Outreach
Code for Canada



Robert Conlin
VP, Public Services Canada
SAP



Joel Cherkis
Vice President, Global Industries
UiPath



Dominika Warchol Hann
Managing Principal, Value Advisory
SAP



Robert Richardson
Human Experience Advisor
SAP SuccessFactors



Amanda Schonfeld
Recruiting Team Lead
GSA - Technology Transformation Services (TTS)



Liz Hanson
Sr. Account Executive,
Public Services Ontario
SAP

Agenda - Wednesday, May 26, 2021

12:00pm PSN Opening

12:05pm **Chair Welcome**
Setting the Strategy for Innovation in the Public Sector

Robert Conlin, VP, Public Services Canada, **SAP**

12:10pm **Special Address**

Hon. Peter Bethlenfalvy, Minister of Finance & President of the Treasury Board of Ontario, **Government of Ontario**

12:15pm **Opening Presentation: What Does it Mean to Innovate in Public Service?**

Hillary Hartley, Chief Digital and Data Officer, Deputy Minister, **Ontario Digital Service (Treasury Board Secretariat)**

12:30pm **Panel: Innovative Building our Innovation Capabilities: People, Processes, Data and Technology**

- *Fostering a whole of public sector digital and data first culture*
- *A guide to becoming iterative and increasing flexibility in a public sector environment*
- *Exploring opportunities to support collaboration across departments and agencies to deliver shared outcomes*
- *Supporting a data-driven culture to drive evidence-based decision making*
- *Championing diversity and inclusion to drive innovation in public service*

Moderator: Dominika Warchol Hann, Managing Principal, Value Advisory, **SAP**

Alex Coleman, Chief Information Officer/Assistant Deputy Minister, Children, Youth and Social Services I&IT Cluster, **Ontario Ministry of Children, Community and Social Services**

Lisa Priest, Executive Lead, Future State Modernization - Transformation Office, **Ontario Treasury Board Secretariat**

Elizabeth Rhodenizer, Director General, Email and Workplace Technology Services, **Shared Services Canada**

Noah Morris, Assistant Deputy Minister - Enterprise Financial Services Division, **Ontario Ministry of Government and Consumer Services**

1:05pm **Digital Service Delivery Spotlight: Ontario's COVID Self-Assessment Evolution**

Spencer Daniels, Senior Product Manager, **Ontario Digital Service**

1:25pm **Government Case Study: City of Toronto's Citizen Experience Transformation Project**

- *Ensuring efficiency, accessibility and inclusivity in citizen experience*
- *Leveraging lessons learned to re-prioritize and reframe your services*

Robbie Grewal, Director, Strategic Policy & Planning, **City of Toronto**

1:45pm **Virtual Refreshment Break**

Agenda - Wednesday, May 26, 2021

Panel: Working in the Open: Building Trust and Transparency to Better Facilitate Collaboration, Innovation and Coordination

- *Creating opportunities to learn new skills, increase capabilities, reduce redundancies and create better days for public sector employees*
- *Enhancing the use of data and collaborative tools to inform better program outcomes*

1:55pm

Justin Hewitt, Senior Director DevOps Platform - BC Dev Exchange, **BC Ministry of Citizens' Services**
Amy Bihari, Lead, Open Data & Responsible AI, **Ontario Digital Service**
Yael Berger, Business Strategies Consultant, **Employment and Social Development Canada (ESDC)**
Joel Cherkis, Vice President, Global Industries, **UiPath**
Moderator: Skaidra Puodžiūnas, Senior Advisor, Engagement, **Ontario Digital Service**

Panel: Innovative Approaches for Attracting and Retaining Digital Talent in the Public Sector

- *What are some hiring practices that best support a government-wide culture shift to digital delivery?*
- *How are your organizations reimagining hiring platforms, job descriptions and other traditional approaches for sourcing digital talent?*
- *What steps are you taking to put diversity and inclusion at the forefront?*
- *What skills, competencies and values do you want to see in your ideal candidate?*

2:30pm

Gray O'Byrne, Product Manager, **Treasury Board of Canada Secretariat**
Luke Simcoe, Director of Outreach, **Code for Canada**
Nora Dempsey, Senior Advisor for Innovation, **U.S. Department of State**
Amanda Schonfeld, Recruiting Team Lead, **GSA - Technology Transformation Services (TTS)**
Moderator: Robert Richardson, Human Experience Advisor, **SAP**

Interactive Session: Becoming Digital Champions – Lessons Learned from Catalysts and Trailblazers

- *What approaches do you recommend to encourage your non-technical colleagues to become digital champions?*
- *What are the key leadership competencies you need as a successful digital champion?*
- *In your experience, what are the most common obstacles when implementing new ideas and processes? How do you overcome them?*
- *What steps can you take to ensure that an innovative initiative is scalable and sustainable?*

3:00pm

Cora Loucks, Surveillance Coordinator & Data Analyst, **Ontario Ministry of Agriculture, Food and Rural Affairs (OMAFRA)**
Michael Jay, Director, Measurement Canada Digital Office, **Innovation, Science and Economic Development Canada**

Content Partner:



3:15pm

The Value of Lean and Process Improvement in Achieving Public Sector Transformation Goals

Rachel Kampus, Assistant Deputy Minister, Lean and Continuous Improvement Division, **Ontario Digital Service (Treasury Board Secretariat)**

3:30pm

Closing Remarks from the Chair

Liz Hanson, Senior Account Executive, Public Services Ontario, **SAP**

3:45pm

Virtual Event Adjourns

Thank you to our sponsors and partners

GOLD

THE BEST RUN



BRONZE



MARKETING PARTNER



CODE for
CANADA

INTERESTED IN SPONSORING? CONTACT ANDREW COWAN



ANDREW.COWAN@PUBLICSECTORNETWORK.CO