Government IT Insights: Spring Edition

Transforming Government Through Technology Driven Initiatives

Online → **Wednesday, May 11, 2022** | 12:00pm – 3:00pm ET

Your Inspiring Speakers

GLENN MACK
Chief Information Officer
N.C. Department of Public Safety

M-L (SHERRY) SCHOONOVER MBA, BCS, PMP
Deputy Director of IT
City of Topeka

ANTHONY-PAUL (AP) DIAZ
Executive Officer & Chief of Staff
Los Angeles Department of Recreation and Parks

GREG SPOTTS
Assistant Director and Chief Sustainability Officer
Street Department of Public Works | Bureau of Street Services

TIMOTHY WRIGHT
Senior Systems Analyst
City of Los Angeles Public Works: Bureau of Street Services (StreetLA)

MIKE BACA
Chief Information Officer
New Mexico Taxation and Revenue Department

JULIA WONG
IT Accessibility Compliance Officer
Massachusetts Executive Office of Health & Human Services

SHAUNA ROGERS
Chief Digital Officer, Deputy Technology
Texas Attorney General

CHRIS MOORE
Community Advisor
Public Sector Network

JARED VICHENGRAD
Director, US State & Local Government and Education Sales
Rubrik

CAMERON SEADER
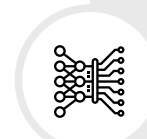Director Technical Sales - US West, Canada, Telco, SLED
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Benefits of Attending

Explore unique case studies from public sector leaders regarding **cloud technology and pivoting technology services**

Broaden each participant's understanding of the **strategic and technological issues facing the public sector**

Hear government leaders' insights on topics such as **enterprise architecture, legacy systems, the cloud and presenting your technology project**

Examine and address challenges that occur from technology driven initiatives

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Transforming Government Through Technology Driven Initiatives

Advances in information technology have enabled public sector leaders to launch projects on exciting new trajectories. While many see the value proposition behind information technology investments, there remain barriers to adoption. These include team-wide buy-in, budgetary realities, and pre-existing roadmaps.

Today, information technology plays a central role in all aspects of government. From resident-facing services like renewing driver's licenses online to back-end processes, such as analyzing tax returns for accuracy. Excellence in information technology is a prerequisite for excellence in the public sector. It is an ongoing challenge to find the right tools, infrastructure hardware, and systems that result in successful information technology projects and pivoting existing infrastructures.

Public Sector Network invites you to join the conversation at our Virtual Event: **Government IT Insights: Spring Edition.** We will bring together public sector thought-leaders as they examine deploying new technologies and pivoting existing ones, enterprise architecture, cloud-based technology, and launching new projects.

Who You'll Meet

Commissioners/Chiefs/Deputy Chiefs/Directors/Managers of:

- Information Technology & Security
- Technology
- Innovation
- Cyber Security
- Digital Applications & Technology
- Digital Service Delivery
- Enterprise Infrastructure
- Privacy
- Digital Transformation
- Data & Analytics
- Data Science & Digital Capability
- AI, Automation & ML

Explore the Agenda

12:00pm ET   **Welcome from Public Sector Network**

12:05pm ET   **Welcome from Chair**

Chris Moore, *Community Advisor,* **Public Sector Network**

12:20pm ET   **Government Keynote:**
Pivoting Technology Services During a Pandemic: How the North Carolina Department of Public Safety Thrived

When the pandemic hit in 2020 and all state employees were sent home to work remotely, Glenn Mack and his team at the NC Department of Public Safety had numerous technology issues to work through. The team also needed to ensure that health care was still being provided for the thousands of inmates in correctional facilities across the state. This keynote will focus on how they embraced new technologies and new solutions and while achieving success along the way.

Glenn Mack, *Chief Information Officer,* **N.C. Department of Public Safety**

12:40pm ET   **Platinum Partner Session:**
Zero-Trust Security for your Full Cloud Native Stack

Any mission-critical workloads require full lifecycle security coverage from the OS to your container platform, and a zero-trust security approach can proactively protect your pipeline, supply chain, test environments and the critical production runtime environment. Container applications, the Kubernetes platform (API service, plugins, service mesh, etc.) and hosts themselves also need to be secured as a full cloud native stack. In this session, learn about zero-trust security platforms as a complete solution to enforce controls with built-in security automation capabilities.

Cameron Seader, *Director Technical Sales - US West, Canada, Telco, SLED,* **SUSE**

12:55pm ET   **Panel Discussion:**
Rethinking the Role of Enterprise Architecture in the Public Sector

Digital technologies have raised the public sector's expectations for responsive, and seamless services. Governments are struggling to meet those expectations and will continue to unless they rethink how they use enterprise architecture. Outdated information technology systems are an insurmountable obstacle for the public sector. It is imperative to have an enterprise architecture that is modular, straight forward, citizen-centric, and configurable.

This panel of experts will discuss how to rethink the role of enterprise software and will share tips around cross-department collaboration, existing architecture evaluation, and processes that help evaluate & integrate new technologies.

Mike Baca, *Chief Information Officer,* **New Mexico Taxation and Revenue Department**
Julia Wong, *IT Accessibility Compliance Officer,* **Massachusetts Executive Office of Health and Human Services**
Moderator: Chris Moore, *Community Advisor,* **Public Sector Network**

1:25pm ET   **Gold Partner Session:**

Jared Vichengrad, *Director, US State & Local Government and Education Sales,* **Rubrik**

1:40pm ET   **Break**

1:45pm ET	**Government Case Study:**
	How StreetsLA Used Cloud-Based Technology to Drive Customer Service

StreetsLA needed their workforce and hardware/software to interact. Most of their employees are working in the field rather than an office. They had a lot of success with assigning someone to handle all the inspections of a certain type in a certain geography and letting them self-serve the requests from the cloud and plan their own sequencing and routing. StreetsLA journey to the cloud required a well-thought-out infrastructure and smart governance every step of the way. This case study will detail actions such as the shift away from legacy systems, dealing with processes, moving to standard software, monitoring, data management, and scalability.

StreetsLA performs a wide range of planning, construction, maintenance, and enforcement activities to maintain the City's public works infrastructure and enhance the experience and quality of life of City residents, visitors, and stakeholders.

Greg Spotts, *Assistant Director and Chief Sustainability Officer,* **Street Department of Public Works | Bureau of Street Services**

Timothy Wright, *Senior Systems Analyst,* **City of Los Angeles Public Works: Bureau of Street Services (StreetsLA)**

2:05pm ET	**Government Keynote:**
	Immediate Wins with Artificial Intelligence

Many government organizations face the challenge of modernizing legacy systems while developing digital services supporting their agencies constituents. Digital engagement channels for solutions such as AI Chatbots and Robotics Process Automation solutions can provide agencies quick wins without the dependencies of legacy system integration. System Modernization programs that focus on managing identity, data, and analytics provide significant business while setting the stage for becoming a data driven organization through Artificial Intelligence.

Shauna Rogers, *Chief Digital Officer, Deputy Technology,* **Texas Attorney General**

2:25pm ET	**Panel Discussion:**
	Presenting Your Information Technology Project: Best Practices for Buy In

New technology can be a game-changer when it comes to how you run your department and projects. Unfortunately, a solid plan can get significant push-back from key decision makers. The issue with waiting until the new becomes mainstream is that you lose the competitive advantage that the technology brings.

Components of presenting your technology project should include the opportunity, associated needs or problems, solution, benefits, background, and cost analysis. It should cover other possible options-such as doing nothing-as well as specific exclusions in the proposal, constraints, and other issues. Hear from experts and learn how the correct strategic applications of a business plan can both help garner buy-in and reduce time.

M-L (Sherry) Schoonover MBA, BCS, PMP, *Deputy Director of IT,* **City of Topeka**

Anthony-Paul (AP) Diaz, *Executive Officer & Chief of Staff,* **Los Angeles Department of Recreation and Parks**
Moderator: **Chris Moore,** *Community Advisor,* **Public Sector Network**

2:55pm ET	**Closing Remarks from the Chair** Moderator: **Chris Moore,** *Community Advisor,* **Public Sector Network**

3:00pm ET	**Virtual Event Adjourns**

Thank you to our Event Partners

What's On Next

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For partnership opportunities, contact **Andrew Jensen** for more information.

Government Innovation Washington

Tacoma | In-Person

May 25, 2022